

Contractual Compliance Update - Registrars

David Giza

June 2010





BRUSSELS © vzw Atomium

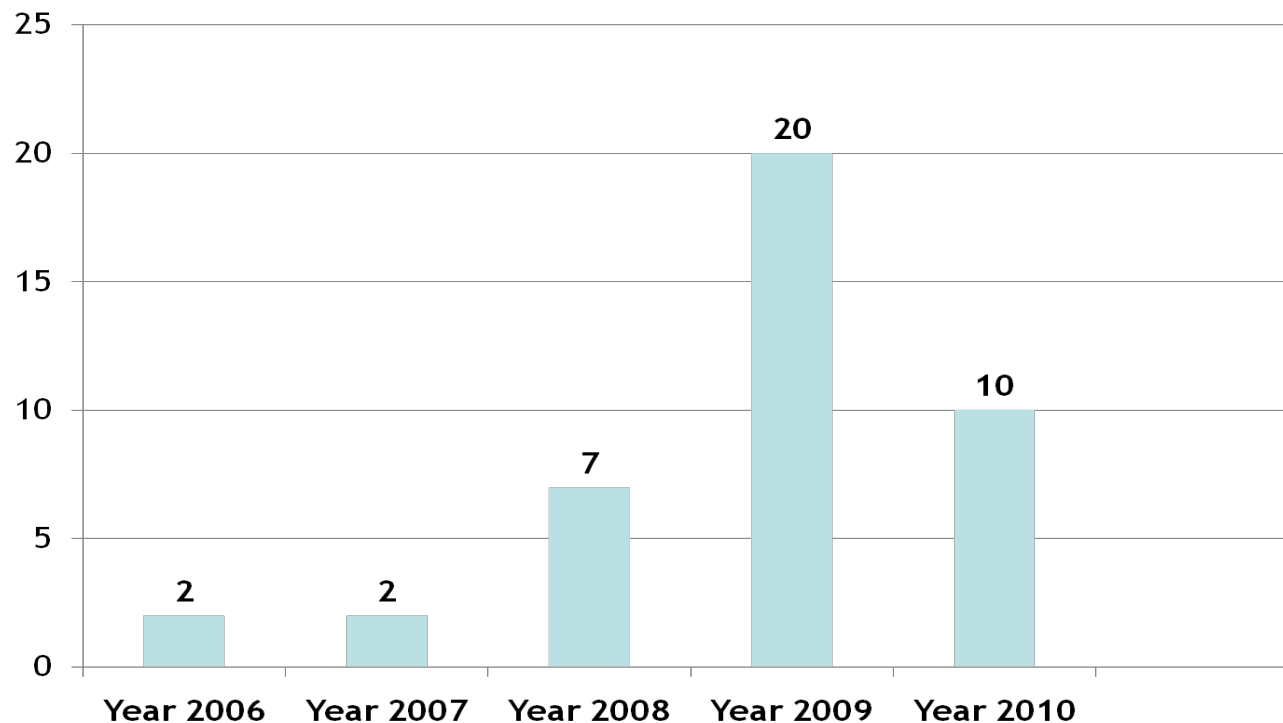
No.38 | 20-25 June 2010

Agenda

- Enforcement Update
- IRTP Beta-Test Audit
- Other Key Compliance Work

Summary Contractual Compliance Enforcement Activity

41 Registrars Terminated or Non-Renewed from 2006-2010



Enforcement Activity in FY10 T3 (March 2010 - June 2010)

- Registrar Accreditation Agreement (RAA)
 - 6 Terminations
 - 5 Breach Notices Transmitted
- 390 Enforcement Notices Sent
- 2,997 Consumer Complaints Processed
- 54 registrars made first RDE deposit

IRTP Beta Audit

When: May 2010

Who: 4 groups, total of 17 registrars audited (= 63% of total gTLD registrations):

1. Transfer-losing-registrars with NACK rate >20%
2. Transfer-gaining-registrars with NACK rate > 40%
3. 5 registrars received most complaints by number
4. 5 registrars received most complaints by ratio

What: 119 transfer transactions reviewed

Other Key Compliance Work

Advisories

- UDRP communications with dispute resolution service providers
- RAA Section 3.7.7.3

Audits/Survey

- RAA Section 3.7.7.3 re: Privacy/Proxy Registration Services
- Registrar primary and public contact information survey

Research

- Completed Privacy/Proxy Registration Services Study and Whois Accuracy Study

WHOIS Accuracy Study - Update

- NORC draft report posted on 15 February 2010 (
<http://www.icann.org/en/announcements/announcement-3-15feb10-en.htm>)
- Was open for public comment until 1 May 2010
- Public Comments summarized and presented at Workshop during Brussels Meeting

Communications and Outreach


Communications

- Quarterly Contractual Compliance Newsletters
- ICANN website (FY11)

Updating compliance pages

New Dashboard

Announcements

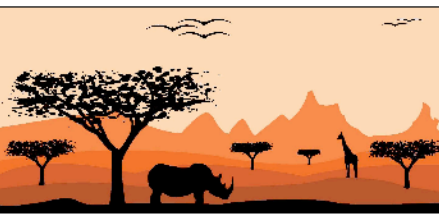


April 2010 Contractual Compliance Newsletter

Internet Corporation for Assigned Names and Numbers
<http://www.icann.org/compliance>
Issue 9—2010 April

Purpose:

This Newsletter is to inform readers and encourage community dialogue regarding ICANN's contractual compliance program. For more information please see link to past newsletter archive: <http://www.icann.org/en/compliance/newsletter/>



In This Issue:

1. Recent Enforcement Action Summary
2. Registrar UDRP Communications Advisory
3. Upcoming Workshops
4. Outreach Efforts
5. Audit Updates
6. Study Updates
7. Consumer Complaint Update
8. Contacts

Feedback:

We are soliciting questions/topic ideas that you would like to see reported in future newsletters. Please forward all questions/topic ideas to: compliance@icann.org.

Schedule Change:

The Contractual Compliance Newsletter moved from a monthly to a quarterly publication schedule to provide readers with more information about contractual compliance matters. We are taking the additional time to gather more facts and publish more concentrated issues on a quarterly basis.

1

Thank you



BRUSSELS

© vzw Atomium

No.38 | 20-25 June 2010

Questions
david.giza@icann.org

