



# **ICANN 38 Brussels 23 June 2010**

**Developing a Consumer Agenda for  
ICANN**



# Developing a Consumer Agenda for ICANN

- Consumer
- Agenda
- ICANN
- Conclusions
- Next steps



# How did we get here?

- Technical coordination
- Commercial coordination
- Accountability task

# ICANN Affirmation of Commitments

- Decisions in the Public Interest
- Consumer Trust
- Consumer Choice
- For the benefit of global Internet users
- Effects of decisions on the public



# Concepts

- CONSUMER
- AGENDA
- ICANN





# This week.....

- Multi-stakeholder model
- A vital public resource
- Public interest in the Internet
- Social welfare and economic efficiency
- Consumer protection

# Today

- Conversation
- Contributions
- Concepts
- Cross Community
- Colleagues.....





# Today's Agenda

- Consumer
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- Conclusions
- Next steps