ICANN OMBUDSMAN

Kia ora e Te Aotearoa
Greetings

• Tena koe, tena koe tena koutou katoa
• Haere mai ki te Kaitiaki Mana Tangata
• Greetings from the Ombudsman
Who I am

- Chris La Hattte
- Ombudsman since July 2011
- Based in Wellington New Zealand
### Numbers to Dakar from appointment

<table>
<thead>
<tr>
<th>Description</th>
<th>#</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aug 2011</td>
<td>7</td>
</tr>
<tr>
<td>Sep 2011</td>
<td>21</td>
</tr>
<tr>
<td>Oct 2011</td>
<td>16</td>
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</tbody>
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Numbers Since Dakar

- October 11
- November 25
- December 12
- January 27
- February 16
- March 13
New statistics

Dakar2

- 50.0%
- 33.3%
- 16.7%
New Initiatives

- Blog [https://omblog.icann.org/](https://omblog.icann.org/)

- Facebook Page ICANN Ombudsman

- More involvement in Community
  - NZInternetNZ
  - Local Ombudsman Groups
  - ALC/GNSO/GAC
Future

- ATRT recommendations
- Growth Of Complaints
- gTLDs
- Outreach
- Communications
Closing

- Whāia te iti kahurangi
  Ki te tūohu koe, me he maunga teitei

- Pursue excellence – should you stumble, let it be to a lofty mountain