### Community Wiki Training http://community.icann.org

#### 22 October 2011 *Carole Cornell*



## Agenda

- What is a Wiki?
- What is Confluence Wiki?
- General Confluence
   Structure
- Wiki Training Guides
- Log in
- Additional Tabs
- Questions and Answers

## What is a Wiki?

A wiki is a tool to support collaboration of information at an individual, team, corporate or community level. Wikis allow edition of information by all contributors.



Simply put, a wiki is a website that allows you to edit content in an easy and collaborative way

## What is "Confluence" Wiki?

"Confluence" is the brand of wiki that ICANN has selected for its <u>http://community.icann.org</u> site.

This wiki installation is set-up to allow global viewing and editing of content by ICANN's community members.



## **General Confluence Structure**

The Confluence wiki is structured by workspaces. Workspaces contain pages. Pages contain information (text and images) and can have attachments (images, office docs, pdfs, etc.).



Pages organized in a workspace are in a hierarchical structure. When a page is added to another page, the resulting page is known as a "child page". The initial page is the parent page.

## Wiki Training Guides

Available in 6 languages, which are:

- 1. English 2. French
- 3. Arabic 4. Chinese
- 5. Spanish 6. Russian



https://community.icann.org/disp lay/help/Wiki+Training+Guides

# When You Click Log In....

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		Search
Board Resolutions   Projects  At-Large Community   Cross Community		
< Confluence		🗢 Browse 🛛 Log In
	Username Password Remember me Log In Forgot your password?	

In the Username and Password text boxes, enter the Username/Password sent to you by a Confluence Wiki Administrator. If you require this information, please contact <u>community-help@icann.org</u>.

# Your Community Wiki...

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# Additional Tabs... (Bookmarks and Watches)

#### **Bookmarks**

Go to Add menu item and select Bookmark, a link to this page will be added to the Labels section of your profile. (This allows you to access the page quickly at a later time.)

<u>Watches</u> (pages or spaces that you chose to follow) Select Watch in the Tools menu item (You will be notified of changes to these pages via email.)

## Additional Documentation...

More information on working with User Profiles: http://confluence.atlassian.com/display/CONF34/Co nfluence+User%27s+Guide#ConfluenceUser%27sGui de-WorkingwithUserProfiles

More information and documentation exists for Confluence Wiki: <u>http://confluence.atlassian.com/display/DOC/Confluence+Documentation+Home</u>



A User's Guide for Confluence: <u>http://confluence.atlassian.com/display/CONF34/Confluence+User%27s+Guide</u>.

#### Thank You



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### **Questions and Answers**

