DURBAN – At-Large Regional Leadership Meeting Wednesday, July 17, 2013 – 12:30 to 14:00 ICANN – Durban, South Africa

CHAIR: Welcome to the At-Large Regional Leadership Meeting. We don't have

the Agenda? Yes, we do have the Agenda on the screen. Today we're going to... I don't know if we're going to do a roll call because we don't have much time. We are already running 15 minutes late. Unless you

just say your name and your country and then you move on – your RALO

and your country and then move on. I will start with the lady over

there.

Yes, we'll start with you. Can you introduce yourself?

GARTH BRUEN: Garth Bruen, Chair of NARALO.

SANDRA: Sandra [inaudible 0016:11]. [Inaudible 00:16:04] region.

CHAIR: Thank you.

SANDRA HOFERICHTER: Sandra Hoferichter, EURALO and ALAC Representative.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

CHAIR: Silvia, introduce yourself please.

SILVIA VIVANCO: Silvia Vivanco, ICANN Staff.

SYLVIA HERLEIN LEITE: Another Sylvia; Sylvia Herlein from Brazil, LACRALO Secretary.

JOSÉ ARCE: José Arce. I'm the current Chair of LACRALO from Argentina.

HOLLY RAICHE: Holly Raiche, APRALO Chair and Member of ALAC.

FATIMATA SEYE SYLLA: Fatimata Seye Sylla, Chair of AFRALO.

SPEAKER: [Sarah Kidden? 00:16:59], Uganda.

TIJANI BEN JEMAA: Tijani Ben Jemaa, Vice Chair of AFRALO.

SPEAKER: [inaudible 00:17:07] from [inaudible 00:17:10].



AZIZ HILALI: Aziz Hilali, Secretary of AFRALO.

SPEAKER: [inaudible 00:17:20], [inaudible], South Africa.

LESLIE MITCHELL: [Leslie Mitchell? 00:17:26], South Africa.

PHOEBE KORAKADO: [Phoebe Korakado? 00:17:29], Africa [UNESCO? 00:17:30].

SPEAKER: [inaudible 00:17:34], South Africa.

BLESSING MABUTO: Blessing Mabuto, Organization for Youth Advancement Fellow.

SPEAKER: [inaudible 00:17:50].

SPEAKER: [Mes Moyo, ITOCKA? 00:17:56].

CARLE E. ZEPHINIAH: [Carle E. Zephaniah, AFLAN GROUP 0:18:03]



CHAIR:

Okay, thank you. You're saying you don't have mics. We TT behind us, ALAC. We have fell behind, so welcome to [inaudible 0:00:00] everybody and let's start this meeting now. The first point will be we need to adapt the agenda. One of the issues we want to talk about today is which activities. That will be the first one. The second one will be about the RALO capacity building on specific issues. Second point of discussion will be the discussion with the regional Internet [registrants? inaudible 0:19:08], leadership on developing relationships. The last will be the next step. Is there anything you would like to add or withdraw from this? Yes.

SPFAKER:

I think the first item on the agenda seems to be that you're going to start with a brief update on key issues. I think that starts it off.

CHAIR:

Thank you. I just wanted people to accept the agenda first. Then I will go on explaining. So no objection? Thank you. Let's move on then.

We had a discussion to set up the items in this agenda. We decided on these two issues because they're our main concerns right now [inaudible 0:20:18] RALOs. Which activities have been going on and on in every ICANN meeting? I think we will never solve this completely. So we'll need to again think about new strategies to solve this issue. That's why it's issue number one. I think we will see how to go about it according to each RALO's experience and recommendation.



The second issue is about capacity building. In every ICANN meeting we have several items. We always have these two items. We said this time we're going to focus on these two items and see how we can go about it and at least have something concrete as a Board to move on. So this is why we have these two issues. Now, does anyone want to say something about it/to add to it?

Okay, so we're all fine with these two issues. So first issue is which activities. I will go by RALO. I'm not going to ask RALO according to the [inaudible 0:22:03] particular order. I will just take which one would like to talk first. If not, I will assign. [laughter] I will pick myself. Okay, how about LACRALO?

SYLVIA HERLEIN LEITE: I'm going to speak in Spanish. Good afternoon. This is Sylvia Herlein Leite speaking. I am LACRALO's Secretary. In our region we have been mainly focused on capacity building within our internal organizations. We have 42 ALSes. For the last year and a half we have been implementing our capacity building session as part of our monthly conference call. We have allocated the first 30 minutes in our monthly conference call to the capacity building cycle. So we have different leaders as guest speakers so that they can speak about the issues of their expertise.



Then we have a Q&A session that enables all the members in the region to become acquainted with this topic. Also, since our region is bilingual, we mainly speak English and Spanish. We post all the material on our Wiki. You can access the Wiki because we have summarized all the presentations there. They are posted on our Wiki.

I've also got some news for you. We are organizing all of our existing material and new material into an e-Book. That e-Book will be presented in our meeting in Buenos Aires in November. This e-Book will be available in English and Spanish, in due time of course, so that it can be a source of information for the organizations that are already LACRALO members and also for the new organizations or ALSes. We have ALSes in 17 countries, although we have 42 ALSes in LACRALO. Our goal is to have at least one ALS per member country in the Latin America and the Caribbean region.

We are also organizing a leveling training course - always thinking about the existing and the new ALSes. This material is also being prepared and it will be part of the ICANN platform. We will be presenting this material when we meet again in Buenos Aires.

The officers - that is the Leaders in the region - the LACRALO representatives here in Durban, we have decided to create a new Wiki page within the LACRALO Wiki page so as to post daily reports on this meeting in Durban. This way remote participants and people that were not able to make it personally to the meetings can be updated and can get to know and learn about what happened in each of the sessions, especially in the sessions that are related to our region.



So we have the privilege to be able to be here with you, face to face, and to participate in all these meetings. We are focusing on what could interest our region. That is something that we are posting on our Wiki page. We believe this is a wonderful tool because our members can access that information anytime. Thank you.

**FATIMATA SEYE SYLLA:** 

This is Fatimata speaking. Sylvia, I think you talked about the two issues at the same time. The first issue is about inreach activities. You said that you would like to have at least one ALS per region, per country. Now you have 42. What kind of activities do you undertake to have more ALSes?

**SYLVIA HERLEIN LEITE:** 

This is Sylvia Herlein speaking. This is a difficult topic that is how to reach communities where we do not have representatives. We have social media that enables us to meet people in all the countries in Latin America and the Caribbean where we do not actually know anyone. These people are not connected to the Internet. They do not have connectivity. We work on a piece meal basis in order to reach these people that do not have access to the Internet.

So of course you always need funds. So we need a budget in order to engage, participate or attend events or Internet related events and send a LACRALO representative. This way our representative can engage with the local community. This is something we do when we attend an ICANN meeting within our region. For example in [inaudible 0:28:52] and now in Buenos Aires. But really it is very challenging because we



need to reach communities that address Internet issues. But it's not always that easy. Thank you.

**FATIMATA SEYE SYLLA:** 

Fatimata again. Thank you, Sylvia. I think as we are going this way I would like to ask you more questions about the second issue. What will be your two priority issues for the region for capacity building? You explained the capacity building activities you're having in your region. Do you have two priority issues for capacity building?

**SYLVIA HERLEIN LEITE:** 

This is Sylvia Herlein speaking. This year in our capacity building program we have performed a survey within the communities to get to know the topics of highest interest within the community. We did not focus on easy or difficult topics. We focused on the community needs. So we have a survey. The survey is available on our Wiki. You can access the survey.

On the results of the survey we set an order of priorities, and we invite speakers to be part of our capacity building initiative. Secondly, we will be launching our e-Book in Buenos Aires. We also want to have a print or hard copy version of that e-Book. I believe that should be our main priority right now. Thank you.

**FATIMATA SEYE SYLLA:** 

Thank you, Sylvia. Fatimata. Do you have questions for Sylvia?



SPEAKER:

Thank you very much, Fatimata. Sylvia, I think ALS per country is outreach; it's not inreach. Inreach is what you already have in your RALO. Outreach is for people that are outside of the RALO; the organizations that are not yet inside the RALO.

SYLVIA HERLEIN LEITE:

This is Sylvia speaking. Yes, that's our goal. We know it's difficult. We're trying to be in contact the universities. So as Tijani very well said, in order to perform outreach activities we are trying to contact universities in countries in which we have no contact. As I said, this is a very hard job, but we are doing that. Obviously our focus is more on inreach because we do know the needs of organizations that are already part of our community. However, we are working on both inreach and outreach. Outreach is harder. That's why it's taking us more time. Thank you.

CHAIR:

Thank you, Sylvia. No more questions for Sylvia? Okay. Phoebe?

PHOEBE KORAKADO:

I would like to ask Sylvia one thing. How do you manage your logistics? Where do you get your logistics for all of these outreach programs?

SYLVIA HERLEIN LEITE:

This is Sylvia Herlein speaking. Thank you for your question. I will give the floor to José, the LACRALO Chair so that he can better address your question.



JOSÉ ARCE:

Good afternoon everyone. This is José Arce. For the record I am LACRALO's Chair. I think that your question is really relevant because when we plan all these activities, no doubt logistics is fundamental, and they are the foundation for the end result. I believe we have two parts in terms of logistics.

First, voluntary time devoted or dedicated by the members of our region. That is very significant. I mean, obtaining the sure and definite commitment of our members. The second aspect of logistics is provided by ICANN. No doubt we have plenty of support, full support from At-Large staff in our region. In order to perform inreach and outreach activities we use the special budgetary allocations within ICANN. So in terms of having one ALS per country, we have placed an additional budgetary request for the year 2014.

So I repeat we have two aspects. On the one hand we have ICANN providing interpretation services and staff support, and we have volunteer time devoted to the creation of contents. Thank you for your question.

FATIMATA SEYE SYLLA:

Fatimata again. Thank you, José. Now I would like to call APRALO to tell us about the inreach activities and to give us two priority issues for the capacity building program.



SPEAKER:

Thank you, Fatimata. We had a meeting today and are actually trying to reorganize what we're doing. We listened to NARALO's suggestion of having at least one ALS talk about themselves and have adopted that. So [inaudible 0:36:03] our first kind of cap off the rake. We're going to hear from him. We also have drawn the attention of our main members to some very recent publications that have come from ICANN.

One is the Beginner's Guide to ALAC. The other is the document for this meeting. The back of it has a glossary which is very useful because when we surveyed all of the ALSes when they attended the Beijing meeting, we got some very useful feedback. One of the things we found was we - those people who sit around the table - tend to talk in the language that nobody else understands.

We use lots of acronyms, so a glossary that actually explains what we're talking about is very useful. The Beginner's Guide to ALAC, which I also highly recommend, does have some very good sections on really some of the basic policy issues that we're talking about. We will be using those to actually identify what issues are of interest to particular ALSes. Then have them drive some of the discussion.

The other suggestion was to use a webinar on a particular issue so that there's a better understanding of what the issue is for the end user and for the registrant. So we're actually trying to use more tools to make it much easier, both to understand what happens within ICANN, and then reach out to our own ALSes so they can understand and contribute. But it's just the beginning of a journey and we're going to see how it goes. Thank you.



**FATIMATA SEYE SYLLA:** 

Thank you. This is Fatimata. [Sala? 0:37:55]

SPEAKER:

Thank you, Fatimata. Sala [Inaudible 0:37:59] for the transcripts. Way before the Beijing meeting, at least six months prior to the previous ICANN meeting we had conducted a survey within APRALO. It was significant because what we found was less than 5% of the ALSes participated in the process. This concerned us at the time because, for one, when we usually make requests for input into the policy processes we assume that just because it lands on the [APAC? 0:38:39] discussion list that it's actually being received by the ALSes who we trust to communicate this to their respective members. So as to extract input so there's legitimacy in the bottom of process.

Of course this has fueled the need for capacity building. I won't comment further. I'll wait for the appropriate time because there's a request that I'll be making to all of the RALOs. Back to you, Fatimata. Thank you.

**FATIMATA SEYE SYLLA:** 

Thank you, [Sala? 0:39:15]. Are there any other comments or questions regarding APRALO activities? No question? Yes, José.

JOSÉ ARCE:

This is José Arce speaking. A question for Sala. I was listening to you. I don't know how RALO [legitimates? 0:39:44] the process and the ALSes



that are not actively participating. I think this is something general. This happens in the five RALOs. So I think it would be good to join our efforts of the five regions to cover this issue altogether. I don't know if APRALO has thought about this apart from that outreach that you do, the webinars and so forth. So perhaps we can have a meeting, the five RALOs altogether to brainstorm or perhaps to have capacity building sessions. Anyone can answer this question. This is not only for Sala.

**FATIMATA SEYE SYLLA:** 

Thank you, José. This is Fatimata.

**HOLLY RAICHE:** 

Holly Raiche for the transcript records. The idea today will hopefully start the discussion because I think it's hard for people who are not around the table to actually understand some of the issues and to want to participate. Some of the suggestions are really to introduce each other, to listen to the ALSes, but also to have a webinar if there's an issue in particular that we want to comment on, to assign or let individual ALSes that are interested in an issue take carriage of it.

We're all trying techniques to think how we can actually involve the ALSes because there are some metrics that are being developed for performance. I think there are probably a lot of ALSes that would fail, frankly. So I think one of the purposes of today is to just listen to some of the techniques that we all try and see what works. Not just to get the involvement of ALSes and to actually listen to them, but to make sure they're listening to us and they're talking to us.



SALA:

Sala [Inaudible 0:41:58] One of the reasons as the capacity building [inaudible 0:42:04] launch that we begin to sort out in terms of where we begin to see as the reasons behind the lack of response. One, it may very well be that the contact details which, in terms of those who actually subscribe to the mailing list, they've become redundant or moved on. So there's no success. It doesn't mean that the organization is not functioning. It just means that there's a blockage in the communication link.

The second reason is they perhaps feel there's too much information. They don't know how to navigate. They don't understand. So it's very, very encouraging to see regions like LACRALO and NARALO and APRALO and AFRALO how you're organizing yourselves into building your own capacity. But from a capacity working group perspective, to be very honest with you, out of all the meetings in ICANN I consider this particular meeting to be the most important for me individually. The reason is you guys are what make At-Large legitimate.

One of the things and one of the requests that I was going to make of the RALOs...and thank you José for providing the premise to ask this now. If you could perhaps select one or two or three ALSes, we would like to test out certain things that we would like to rule out, methodologies, in terms of capacity building. We would be very happy to talk offline post this particular session. Certainly capacity building is something that we're looking into or feeling.



**FATIMATA SEYE SYLLA:** 

Fatimata speaking. Thank you, Sala. José I think, as I stated earlier, the main reason for having only two issues to sign was to be able to talk deeply on the two issues to exchange experiences, to learn from each other and to select maybe a pattern that will suit us better. That's why we only have two issues today. We know that it's important and we're all suffering from the same problem. I think we are now done with APRALO. We can move ahead to NARALO.

**GARTH BRUEN:** 

Thank you Madam Chair. Garth Bruen, NARALO Chair. We started an effort actually in Toronto at the Toronto meeting for inreach. This involves reaching down to our ALSes and have them bring to our monthly meetings an overview, a presentation of the work that they do and what is important to them so everybody else in the community has a firm grasp of what their interests are.

This is actually something which is rapidly being adopted by the other regions and by ICANN itself. I think it's a great way of featuring our work within the community. Everybody can see the wonderful work that everybody does. Everybody can keep in mind a way that maybe they can help their fellow ALSes within the region. It's a really good tool.

In terms of capacity building and two major issues in this area, we are also engaged in a recruitment effort. We're painfully aware that we're underrepresented. So we have a geographic agenda and a diversity agenda. We want to make sure that within North America, which in this case is the United States and Canada, that we have groups from every



Canadian province, every American state and every outer island and territory.

Then within those regions we want to make sure that we're covering all types of communities. At the moment there is severe underrepresentation from the disabled community specifically. You don't see many disabled people at these meetings.

For certain people the Internet is very, very important, especially if they're housebound or they have mobility issues – how blind people and deaf people use the Internet is also very, very important and it's not something that's discussed here. So we need to bring these issues up and we need to reach out to these different communities and make sure that they get access to this discussion.

How we're doing that is we're using our existing membership to locate these groups within their own communities, and return to me lists of groups that they've discovered so we can recruit them directly. In terms of what issues impact them, we're trying to make it all about the user and the things that concern the Internet users most frequently are security and privacy. So we want to talk to people on their own level and we want to talk to them about things that are important to them. Thank you.

**FATIMATA SEYE SYLLA:** 

Thank you very much, Garth. I think it's quite clear and very inspiring. I really appreciate the project of including the disabled because we are



not yet there in our region. I really appreciate that. Any questions/comments for NARALO? Yes, José

JOSÉ ARCE:

José Arce speaking. Garth, thank you very much for sharing this with us. For me, as the LACRALO Chair, I would be interested in sharing with you and with the other regions your experience to see if we can duplicate this in our own regions. I am very interested in this.

I know member belonging to our regions that are interested in doing what you are going to do. So perhaps I would like to be the link between you and them so that we can have those activities. It would be very good to implement those activities in our RALOs. Garth, since you have the experience we have to make the most of that. I will contact you for you to help us on that. Thank you very much.

CHAIR:

Thank you. It is possible.

**FATIMATA SEYE SYLLA:** 

Fatimata. Thank you very much, José. Is there any question from the [Remote Preservation? 0:49:30]? No? No more questions? Yes, merci.

SPEAKER:

My question is on Sylvia. I don't know if I'm taking you vaguely. If I'm doing so, then I'm sorry. I thought I should ask this. You spoke about the e-Book that you're going to launch soon. I wanted to find out when the contents of the e-Book, is it built on the user needs survey that you



did or was it built on your own judgment as to what the users need? Thank you.

JOSÉ ARCE:

This is José Arce for the records. If you allow me, Sylvia, I will answer that question. The reply may be why we decided to do this; therefore we will have the content. We saw that in our region the organizations, people, and those who are not part of the RALO, when they wanted to have information about a specific issue, they didn't know where to go specifically.

So we believe and we found out it was necessary to have only one place with all the information there, everything included. So we decided to include the material provided by the ICANN staff for the users as you have already mentioned The Beginner's Guide, The Beginner's Guide for the policy development and other materials.

For example, we will be including in that e-Book the materials coming from the speakers that attend our monthly calls. So it wouldn't arbitrary content. We will have all the necessary materials for people to have the basic information so as to be able to participate. [Inaudible 0:51:48] to have that information contained in one single place so that it can access there. Then when they say, for example, "I need certain information," I may go to chapter number one.

Most of the material already exists because ICANN staff has been working very hard on that. So we're going to add value and we will try to add content necessary for the theoretic framework of all the activities. Then we will of course include material related to the region



that you or any user or any representative from the region may go access and find information about the RALO, the tools that we use.

There is a guide already implemented for that. So we're going to take the material already existing. We're going to give an order to that material, and we're going to place it in one single place for the everyday user or the ordinary users to have access to that information even if they don't know how to manage ICANN tools. That's all.

SPEAKER:

I think it's quite clear that NARALO made a good presentation. We don't have many questions about the way the way they do things except getting inspired somehow by what they're doing. Thank you. Thank you also to José for the explanation he gave about the e-Book. I would like to give the floor to EURALO.

SPEAKER:

I don't know what you want to do the [inaudible 0:53:51] to include more participants.

SPEAKER:

Welcome. We would like to hear you. [applause]

SPEAKER:

This is [inaudible 0:54:07] for the records. Regarding the first point on today's agenda, inreach. Inreach was a major problem at [inaudible



0:54:21] last two to three years or so because we were really lacking an element that is key for any community building. This is face to face meetings. Before we had our last face to face [channel? 0:54:46] in line with the first At-Large in Mexico in 2009. [Odds of following? 0:54:54] they are not face to face. There was a problem that only a minority of members could participate when we organized most of this general assembly in line with [unique 0:55:10] meetings over the last three years. Only a few were in participation, which was not very encouraging for many of our members.

We observed a kind of distant equation by various members. Therefore it was a particular challenge for us this year when for the first time we could organize a face to face general assembly in June in Lisbon in line with 2013 [inaudible 0:55:50]. It's mentioned here on this list you may have in front of you. Surprisingly these exceeding to mobilize the vast majority of our members to come to Lisbon. We had actually between 80-90% of participation. This was very encouraging opportunity to directly discuss concerns and interests with our members again.

In my opinion and as one of my conclusions without regular face to face meetings in the region you cannot build up a strong community and you cannot expect inputs from your members if you do not give them a chance for regular exchanges face to face. Therefore in this direction it's another encouraging element that we are now on the way to prepare the At-Large next summer in London. This will offer the next opportunity to have another general assembly face to face for the European members and any other RALO members. These are the key elements in my opinion for any inreach strategy.



Inreach - the trust by our online tools in my opinion doesn't really work. It's not as sustainable. Therefore it's a key element to have a direct exchange at least every year, every second year, etc. To be in close contact with the majority of members. Our monthly calls, only a minority, between eight and ten people regularly participating, but this is more based on the usual insiders at our RALO. That does not include other parts of the membership.

Regarding the second point at EURALO at the moment we do not consider capacity building as a key element of our work. This is maybe interesting for Eastern European parts as far as member organizations. I think it's [0:59:06] who's still involved in the capacity building working group. Maybe they can develop something useful in their regional language what will be an option if they continue in this direction. But the for the Western European part, capacity building is not considered as a need at the moment. That's all we can contribute or say so much on this.

We can rely on capacity building for any new incoming members as needed, we can refer them to the [inaudible 0:59:53]. We can refer some to European summer school on Internet governance. The next summer school on Internet governance will be conducted in the first week of August. So we have some good regional offers in this direction, and we do not need to organize any dedication. I think that's all for the moment.



**FATIMATA SEYE SYLLA:** 

Fatimata speaking. Thank you very much for this quite detailed report on your activities in which activities and [inaudible 1:00:39] for your last year dig. I'm kind of jealous. You don't need capacity programs. It's not a priority for you. That's a big one for Africa. Anyway, thank you. You want to add to that, Sandra? I'm going to be less generous in terms of time now because we have to start the next issue very quick. AFRALO has not yet presented its issues. So go ahead, Sandra.

SANDRA:

Thank you, Fatimata. It's Sandra [inaudible 1:01:23] speaking. I just want to clarify and will mention his intervention. It's not that we don't need capacity building. It's that we have a pretty good infrastructure which we can actually rely on so we don't have to put in any further effort from the EURALO side to offer anything because we have the things [inaudible 1:01:45]. Of course our community needs this element as well, but we don't have to care from the EURALO side so much. Thank you.

**FATIMATA SEYE SYLLA:** 

Thank you, Sandra. That's what I meant, too. We don't have that left. That's what it is. Thank you. I don't know if Tijani is here. Tijani we only have maximum three minutes to talk about inreach activities and capacity building in AFRALO.

TIJANI BEN JEMAA:

Merci, [inaudible 1:02:26]. Thank you, Fatimata. The fight of the inreach in AFRALO is something that we make constantly. We need it



and we do it every month. We mostly have teleconferences. Why do I say that? It's because we were asking all the time for a teleconference for the ALS to present the activities. It was a way to encourage them to speak about what they made and to do if they didn't do anything, if they didn't organize anything. So we worked like that for some time. Then we realized. That our teleconferences were too long. We created a Wiki page on which all ALS can post their activities. It's a good part of our inreach. This is one important part.

The other parts are when we speak about public comments; we try to convince our ALS to participate to those public comments. It's difficult for us to achieve that. But we are trying to convince them to participate more. Maybe we have to find other ways or so. But we are trying to do it.

We thought about another solution. We wanted to encourage the ALS so they participate more. We wanted to offer them for the next summit in London to offer them the possibility to go to London only if they participate. It was like a condition. Not as clearly as a condition, but we spoke about that. It was about the inreach.

Now for the capacity building, as you know, we organize a capacity building program in [Dakar? 1:04:51] face to face - a face to face program. After this program we made an evaluation, assessment. The ALS members made an assessment and they realized there were some lax. So based on that problem we decided to make another capacity building, but a digital one.



So we organized and presented a budget to ALAC. This budget was accepted. So now we have organized three webinars in the capacity building program to increase the face to face program of capacity building we made in [Dakar 1:05:50]. I think in the capacity building effort is never-ending. It is something that we have to do in a constant way.

If you want something else, Fatimata, please tell me what you want me to speak about.

**FATIMATA SEYE SYLLA:** 

Thank you, Tijani. Are there two priorities for Africa? What do you think about that, Tijani?

TIJANI BEN JEMAA:

Yes. Tijani speaking. I think those are two priorities for AFRALO and for all the Internet users. The first issue, the most important and I think we have to work on that in the future, it's a "who is" issue. There is no knowledge about this issue and it's an issue that is very important for them. It's their private data. Then the [Bix public interest? 1:06:55] commitment. It is another very important issue that interests all of us users. I think it's something on which we need to educate our members so they can realize their interests.

**FATIMATA SEYE SYLLA:** 

[Inaudible 1:07:32] wanted to add one word. Go ahead.



SPEAKER:

Thank you. After listening to all the RALOs I noticed that all the capacity building is very important. We know it. We have to work on that together. We have to think about the way to do it because I'm sure this is the case of the other RALOS, too. In AFRALO we had a problem with the attendance of all the ALSes.

So I wanted to propose a way to encourage everyone to participate to those capacity building and do some certification of the people who participate in those capacity building to integrate them in a fellowship program made ICANN. ICANN can give them the possibility to participate in those fellowships, but only to the people who participate to the capacity building. I also propose that the RALOS work together on the project of capacity building that will be organized during the Atlarge summit in London. Thank you.

SPEAKER:

Are there any questions for AFRALO? I suggest that we leave those questions for later because we have no time. So Heidi, you have the floor.

**HEIDI:** 

Finishing all the RALOS, I'm wondering whether there's interest to have the next Beginner's Guide be one focused ALSes, particularly for people who are new ALSes, those exist but perhaps need a refresher on how to engage. Keep in mind that we already have several [winners? 1:09:45] for participating in At-Large. That's sort of a general one.



There's also one for participating in ICANN that mentions the various advisory committees and supporting organizations. The newest one is the one on policy advice, but there isn't really one that is specifically for At-Large structures. So Matt has signaled that he will be available to help develop that with you, the RALO officers. If there's interest, then we can move on that for the next meeting.

**FATIMATA SEYE SYLLA:** 

Fatimata speaking. Thank you, Heidi. That's a great idea. What do the RALOS that are here think? Who would go for it? AFRALO would go. Hands up. Yes? Okay, I don't have your RALO. Where is Ralph? Sandra? Okay, so we're done.

Yes, you have a question? I wanted to be short now. I have to mind the time.

JOSÉ ARCE:

This is José Arce speaking. That guide that staff will prepare is almost finished and finalized. It will be part of the e-Book. If Matt wants to work with us he will be welcome. That would be ideal.

**CARLOS:** 

This is Carlos [Rice? 1:11:16] with a comment from Phillip Johnson. I think we as ALSes have more of an obligation to do more in inreach activities within our local communities for more stakeholders, including users to understand the workings of ICANN and how they can engage ICANN. You may not be surprised to know that when you talk about



ICANN at even the government level, they may ask you, "What do you mean by ICANN?"

**FATIMATA SEYE SYLLA:** 

That's very true. Thank you. We're going to move to the next item. We only have now 15 minutes left. Tijani, do you want to say one thing?

TIJANI BEN JEMAA:

I didn't speak about the outreach effort of AFRALO. I will give only an example. Those people sitting at my left are there because we are doing the outreach for AFRALO.

**FATIMATA SEYE SYLLA:** 

Thank you, Tijani for mentioning it. Welcome. For the next point of discussion we have among us specialists. Please introduce yourself.

SPEAKER:

Good afternoon, my name is [inaudible 1:12:47]. My current position is Executive Secretary for [DNRO 1:12:50]. DNRO as you may know is [inaudible 1:12:55] in the industry. Before that position I spent ten years as [RIR staff five 1:13:07] in Latin America, then five years of working for [APNIC? 1:13:10] in different positions. So I have experience in the RIR business and how they develop the relationship with their community and how my [inaudible 1:13:23]. I'll let [inaudible 1:13:27] introduce himself.



SPEAKER:

Yes, I'm [inaudible 1:13:29] from Norway, one of the three representatives on the Address Council from the RIPE region. So I'm not such a leader of the RAR, but I've been involved with their volunteer work at the RIPE since, I think it was '93 I attended my first track meeting, and I've been on the [inaudible 1:13:48] council in ICANN since ICANN was formed and [inaudible 1:13:51].

**FATIMATA SEYE SYLLA:** 

Okay, thank you very much. Welcome. The issue of developing relationships with RRA was raised because we need to strengthen our relationships on the ground to move forward into inreach activities and capacity building and really be able to participate more in the policy development process within ICANN. Also within our region regarding Internet.

As I said yesterday, we in AFRALO have already signed an [MRU? 1:14:45] with AFRINIC to work together on those issues. For example, AFRINIC supported AFRALO to bring the fellows here you're seeing on your left. We're going to work to see how we can strengthen people to participate more in the policy development within the regions prior to coming to the global level.

We would like to also see if the regional Internet registries, we can profit more from the technical assistance in everything I would say. They're here if you have questions for them. I would also like to hear about the other RALOS. We talked about this, but we have questions for them to achieve that goal.



SPEAKER:

Thank you, Fatimata. Perhaps to open a little discussion I could keep some characteristics of the RIR communities and the policy development process that happens in the different RARs. I think one of the most important characteristics is that there are no requirements for participation in the policy development process. [Inaudible 1:16:29] can participate in the different stations of the policy development process through the many [inaudible 1:16:35] and face to face meetings as well. It's not a requirement to be a member or represent a [inaudible 1:16:42] to participate in the policy discussions and the RARs.

I think it's important as well to mention that some RARs have a fellowship program that allows people to participate in the meetings. They call it travel related expenses. In the last meetings [inaudible 1:17:10] has been developing a new [commence? 1:17:13] program. So that's our new people in these meetings have strong ground on what the meetings are about.

I think the easiest way perhaps to participate is each RALO go through the perspective RIR to explore the different opportunities for participation. Not only in the meetings, the [ECOLE? 1:17:51] community can participate as well giving feedback to the RARs. The RIR has been very open to console different stakeholders in the establishment for their own strategies and priorities. Four out of five RARs have a consultation survey which is important to define strategies. I think it's another opportunity for participation in relationship with the [inaudible 1:18:28].



**FATIMATA SEYE SYLLA:** 

Thank you very much. Did you have something to add?

SPEAKER:

The other way of working together is that I know that several of the RARs, if not all of them, are happy to provide speakers to other events. So if you have an At-Large event locally somewhere, I would like somebody from an RIR to come and speak on the topic on IPV6 or IP addressing policies or something like that. They are happy to send somebody skilled in that area to give talks on that. I've used that myself in some events in Norway where we've had people from the [inaudible 1:19:10] coming up and educating both technical people from the technical community, but also [goal men? 1:19:14] and regulators so that they know what's going on.

**FATIMATA SEYE SYLLA:** 

Thank you very much, Hans. Fatimata speaking. Regarding the agenda of today our main focus, and you just said a little bit about it, will be capacity building for our ALSes. Also inreach activities. We should be seeking ways on how our RIR can support us, can assist us in achieving these objectives. So of course each region should be working the RAR, but it's good to know the framework that exists right now.

You talked about the fellowship program and Hans also talked about the possibility of participating in the capacity building programs. But we think about the logistics because this is ALAC. This is At-Large communicates and users. If you want more people, we don't want to be the same ones all the time. We want to involve more people and to



have them understand the issues. So we need a lot of capacity building programs and how to bring them together.

For example, maybe that's not the case for EURALO, but LACRALO for AFRALO is a big issue. Connectivity is a big issue. So getting online courses is not that obvious for us.

SANDRA:

Thank you. Sandra [inaudible 1:21:11] speaking. We had a very fruitful meeting yesterday with ALAC and the ASO [inaudible 1:21:18]. I briefly spoke to [AXIR Public? 1:21:23] form RIPE. We know each other from other events.

He said, "Okay, I came into this meeting and I was actually unaware of what to tell because there was no real collaboration. But then we found out that, yes, there is a collaboration between various ALSes and RIPE of course." We just said very quickly, "Okay, let's put it in another way. Now, let's write an MOU and let's think about how we can put this on a more official stage of collaboration between RIPE and EURALO."

We briefly agreed that it's going to be a good idea if our ALSes are able in the future to participate in RIPE events. I know you're doing a good number of events at roundtable with just addressing the governmental community or the RIPE meetings themselves, which are addressing more or less the technical community. We have different ALSes in our region; we will be able to point you to the right people to send to this event or to another one.



I think this is a very good start because from my experience organizing the EuroDIG or organizing the summer school where RIPE is already involved it is always very difficult to connect the stakeholder with each other. Especially to connect people who are talking about freedom of expression and people who are talking about technical issues, it's always very difficult. We should not miss that chance to develop these efforts further.

The first step has been done. Other steps are on the way already. We have good bilateral contact with RIPE already. I think it's an easy thing to just put it on the next level. We were also looking very astonished on what's going on in other regions. I think there are good examples on the way and we'll just follow. Thank you.

FATIMATA SEYE SYLLA:

Thank you, Sandra. Yes, go ahead please.

SPEAKER:

I think without the exception if five RIRs are working and are very open to strengthen their relationship with all the stakeholders, before joining to this new role for me, my previous role in APNIC was I was Head of Relations at APNIC. APNIC has more than 100 different organizations that are dealing with at different levels.

The spectrum is quite wide, from governance to secret society. I can tell with exception that this is the same position for all RIR to strengthen those relationships. The MOU is a good way to go. APNIC have more



than 30 different MOUs with different organizations. As we realized that [inaudible 1:24:37] is the way to go and promote the Internet and its ability to the internet.

Having said that, in regards to your previous point, Fatimata, about capacity building - the RIR [inaudible 1:24:54] training programs. It's mostly focusing technical aspects, DNS, routing, IPV6, Internet security. It's very technical. The program is oriented to Latin America and APNIC and Africa as well for developing contrast and to educate and raise the capacity building [inaudible 1:25:24] countries and engineers in those areas.

In some cases, like APNIC, every fortnight on Wednesday the deliver online training in topics like DNS and routing and IPV6. These are sessions they are running every fortnight on Wednesdays. It's free to join. It's part of the efforts that some of the [inaudible 1:25:59] has been engaging in in capacity building. We do a lot of corporations, not only RIR efforts in the case APNIC.

I'm sorry; I'm talking multiple APNIC which is more recent sort of dated knowledge. APNIC is working with ITU to run this joint capacity building events in Asia. One specifically is run every year regarding IPV6. It's oriented in government officers that can comment and understand better what IPV6 is about. There is a little political and also technical company of those capacity building. As I said before, I think the RIR are more than welcome and open to strengthen those relationships with different stakeholders including At-Large.



**FATIMATA SEYE SYLLA:** 

Thank you very much. I think now we are kind of reaching the end of this meeting. Before that, I think we should state a little bit for the next step. AFRALO has already signed an MOU with AFRNIC. I think EURALO is going to sign one. APNIC is going to sign one right now with APRALO. I think that will be the next step maybe with all the RALOS to try to sign an MOU with the RIR to move forward the capacity building, for the inreach activities and any other priority activities they would like to do in the region. I think that would be one of our next steps. Any of the next steps you see.

José, I think it would be very good, as you stated, that we exchange with NARALO about the experience and also about your experience with your e-Book. We'd like to see more and know more about it and see how we can adapt it with all of the other regions. I think all the RALOS have their own inreach experiences. We would like to exchange the ones that are working perfectly, to adapt it to the other regions. Tijani, that will be the last one.

TIJANI BEN JEMAA:

Since we spoke this morning about this summit and we said that we have to reach this summit with our ALSes already prepared for the summit. I think that it is time now to decide on a plan for capacity building and outreach efforts for all the ALSes. The best is that it is coordinated between the RALOs so that we will have something [hatamorized? 1:29:43] to have at the end of the summit in London. ALSes will prepare for this summit. Thank you.



**FATIMATA SEYE SYLLA:** 

Thank you, Tijani. José for one half minute.

JOSÉ ARCE:

This is José Arce speaking. It'll be good to have the JRs or secretaries in the other regions. It would be good for us to get together or meet every month on an informal basis before the At-Large 2 meeting. I am very happy that we have not address matrix in these leadership meetings. So thank you very much for that.

**FATIMATA SEYE SYLLA:** 

Thank you very much, José. I think that's a great suggestion and we should really do it. So we have an action item and I would like staff to note that so we will set it off [first? 1:30:46] meeting very soon toward the summit.

So thank you all. This is the end of the meeting. Thank you to our guests. Thank you for your participation. Thank you. The next meeting is the joint AFRALO, AFRICANN meeting to be held in this room, and right now. Thank you. [applause] You are all invited to join. You can stay.

[END OF AUDIO]

