Initial Consultation: Proposed Framework for FY10 Operating Plan and Budget

Kevin Wilson, Chief Financial Officer
Purpose of this discussion

- Kick off ICANN’s operating plan and budget development for Fiscal Year 2010 (1 July 2009 through 30 June 2010)

- Engage the community in refining key assumptions, spending priorities and other choices over the next months

- Launch the process which ultimately leads to a plan and budget that will deliver on ICANN’s strategic priorities which can be adopted by the Board in June 2009
Overview of the FY10 Framework

- Expenses of $54.3 million, 4.9% growth vs. 30.1% in FY09
  - Approaching operational maturity in many areas
  - Some required growth (compliance, technology operations, base hiring for new TLD effort)
- Separate amendment, 90 days before gTLD launch
- Three year projection in this framework
- Seeking feedback on match with Strategic Plan priorities
  - Given world economics, seek input for areas to cut/defer
- Consultative process, ample time for input on the plan
  - Community feedback: here, public fora, constituency mtgs
  - draft plan posted on 17 May
  - Operating Plan/Budget considered to adopt in Sydney, June
ICANN’s Planning Cycle

- Three year Strategic Plan approved
- Now developing FY10 Operating Plan and Budget to be finalized in June
The Goal: Maximize Participation, Ensure Financial Soundness

- **Strategic Plan Posted**
- **Staff Planning**
- **Operating Plan Consultations**
- **Operating Plan Posted**
- **BFC Review**
- **Draft Budget Posted**
- **Budget Approved**

- **Lisbon**
  - *Community Consultation Period*
  - Dec 2007 - Jun 2008
- **New Delhi**
  - *Community Consultation Period*
  - Dec 2008 - Jun 2009
- **Mexico City**
  - *Community Consultation Period*
  - Oct 2009 - Jun 2010

- **Cairo**
  - *Community Consultation Period*
  - Nov 2009 - Dec 2009

- **San Juan**
  - *Community Consultation Period*
  - Mar 2009 - Jun 2009

- **Paris**
  - *Community Consultation Period*
  - Jun 2008 - Jun 2009

- **Asia-Pacific**
  - *Community Consultation Period*
  - May 2009 - Jun 2009

- **New gTLD cost/fee paper posted**

March 3, 2009
The Strategic Plan

ICANN’s strategic plan describes priorities and deliverables over a 3 year planning horizon. The 2009-2012 approved Strategic Plan prioritizes activities as follows:

1. Implement IDNs and new gTLDs
2. Enhance security, stability and resiliency in the allocation and assignment of the Internet’s unique identifiers
3. Monitor the depletion of IPv4 address space and provide leadership towards IPv6 adoption
4. Improve confidence in the gTLD marketplace
5. Strive for excellence in core operations
6. Strengthen processes for developing policy
7. Strengthen ICANN’s multi-stakeholder model to manage increasing demands and changing needs
8. Globalize ICANN’s operations
9. Ensure financial accountability, stability and responsibility
The Timeline

ICANN Strategic Plan 2009 - 2012

Proposed Framework for the FY10 Operating Plan and Budget

Draft FY10 Operating Plan and Budget

Adopted FY10 Operating Plan and Budget

Mexico City Meeting

Posted by 17 May 2009

Adopted at Sydney Meeting

March 3, 2009
Snapshot of the Operating Plan Framework

- New gTLD implementation complete and launch
- Some growth in compliance, technology operations, and security
- Little or no growth in most ICANN operations

<table>
<thead>
<tr>
<th>Operational Activities</th>
<th>Proposed FY10 Budget (US$000)</th>
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</thead>
<tbody>
<tr>
<td>New gTLD Implementation and Delegation</td>
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<tr>
<td>IDN Implementation</td>
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<tr>
<td><strong>New gTLD / IDN efforts</strong></td>
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</tr>
<tr>
<td>IANA and Technology Operations</td>
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</tr>
<tr>
<td>Security, Stability and Resiliency (SSR)</td>
<td>5,483</td>
</tr>
<tr>
<td>Contractual Compliance</td>
<td>3,219</td>
</tr>
<tr>
<td>Core Meeting Logistics</td>
<td>5,289</td>
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<tr>
<td>Constituency Support</td>
<td>6,272</td>
</tr>
<tr>
<td>Policy Development Support</td>
<td>5,280</td>
</tr>
<tr>
<td>Global Engagement and Increasing International Participation</td>
<td>6,781</td>
</tr>
<tr>
<td>DNS Operations</td>
<td>1,242</td>
</tr>
<tr>
<td>Administrative improvement and other operations such as</td>
<td>7,004</td>
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<tr>
<td>Board Support, NomCom support, Ombudsman and Community</td>
<td></td>
</tr>
<tr>
<td>travel support</td>
<td></td>
</tr>
<tr>
<td><strong>ICANN Core (w/o new gTLD)</strong></td>
<td><strong>45,649</strong></td>
</tr>
<tr>
<td><strong>Operating Expenses</strong></td>
<td><strong>54,347</strong></td>
</tr>
</tbody>
</table>

March 3, 2009
1. **New gTLD Implementation.**
   - Implementation project complete
   - New gTLDs launch w/support processes embedded in standard operations
   - Application processing set up (advanced staffing)

Costs of $7.45 million for staff, professional services and technical costs to complete implementation including additional drafts of guidebook. FY09 forecasted costs below budget due to cost saving measures and revised timelines.

Note: Separate new gTLD budget amendment to be proposed prior to launch which will cover costs of application processing
Highlights of the FY10 Operating Plan Framework

2. IDN Implementation
   • Launch IDN ccTLDs with the fast track process
   • Include IDN support in the new gTLD process
   • Set up processing of applications (advanced staffing)
   • Ongoing support of technical/standards process

3. IANA and Technology Operations
   • Adapt to operational requirements of:
     • DNSSEC
     • Scaled number of TLDs, including IDNs
     • Other ICANN services
   • Centralized operations for efficiency and improved service
   • Costs of $5.08 million. 17.8% increase over FY09
Highlights of the FY10 Operating Plan Framework

4. Security, Stability and Resiliency (SSR)
   • Work with other Internet stakeholders to enhance and protect the security and stability of the Internet.
   • Expand TLD security through training programs
   • Ensure the security of ICANN’s information systems, personnel, and facilities; strong business continuity
   • Costs of $5.48 million, a 10.9% increase over FY09

5. Contractual Compliance
   • Complete core staffing of compliance team; scale for current mission
   • Perform Whois accuracy study (and possible follow-ons)
   • Audit registrars for transfer policy, data escrow compliance
   • Costs of $3.21 million, a 31.0% increase over FY09 reflecting strategic importance
Highlights of the FY10 Operating Plan Framework

6. Core meeting logistics
   • Continue to support and operate the thrice annual ICANN meetings and explore new approaches to meetings
   Costs of $5.29 million are 3.1% higher than FY09

7. Constituency support
   • Continue to build and improve upon support systems for ICANN’s constituencies.
   • Increased staffing to support constituencies in Asia
   Costs of $6.27 million, a 7.1% increase over FY09

8. Policy Development Support
   • Improve policy development processes
   • Implement GNSO improvements
   • Service, tools and programs to train future policy leaders
   Costs of $5.28 million, a 2.5% increase over FY09
Highlights of the FY10 Operating Plan Framework

9. Global Engagement and Increasing International Participation
   • Continue global engagement
   • Continue and increase fellowship program to $400k
   • Budget approximately $1 million for translation work
   • Complete global coverage model with Asia staffing increase

   Cost of $6.78 million. a 6.8% change from FY09

10. Travel Support for ICANN Community
    • Continue to provide air, hotel, and per diem funding for some community members (per travel procedure)

    Costs of $1.47 million, flat with FY09, awaiting feedback
Highlights of the FY10 Operating Plan Framework

11. Ombudsman
   • Serves as an objective advocate for fairness for ICANN

12. Board Support
   • 21 Members serve on ICANN’s Board; support includes travel costs for all three ICANN meetings, other meetings, training, and other support costs

   Costs of $2.42 million, close to FY09

13. Nominating Committee (NomCom) Support
   • Continue to support ICANN’s key structures including the ICANN Board

   Cost of $0.8 million, flat with FY09.
14. DNS Operations
   • Develop operational capability for DNSSEC signing of root zone, with goal for readiness in FY10
   • Deliver ICANN’s L-Root service
   • Sign ICANN controlled zones, including icann.org

Costs of $1.26mil, a 20.2% increase over FY09

15. Administrative Improvement
   • Continue to improve ICANN’s organizational structures
   • Support for analysis of post JPA environment

Costs of $1.88 million includes $412k for organizational reviews
### Snapshot of the FY10 Budget Framework ($000)

<table>
<thead>
<tr>
<th></th>
<th>Proposed FY10 Budget</th>
<th>FY09 Budget</th>
<th>Change from FY09</th>
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<tbody>
<tr>
<td></td>
<td>Amount</td>
<td>Percentage</td>
<td>Amount</td>
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<tr>
<td><strong>Revenue</strong></td>
<td>$ 67,642</td>
<td></td>
<td>$ 60,674</td>
</tr>
<tr>
<td></td>
<td>6,968</td>
<td>11.48%</td>
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<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
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<tr>
<td>Core ICANN</td>
<td>45,649</td>
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<td>41,768</td>
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<td></td>
<td>3,881</td>
<td>9.29%</td>
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<tr>
<td>New gTLD</td>
<td>8,698</td>
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<td>10,046</td>
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<tr>
<td></td>
<td>(1,348)</td>
<td>-13.42%</td>
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<tr>
<td>Operating Expenses</td>
<td>$ 54,347</td>
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<td>$ 51,815</td>
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<td></td>
<td>2,532</td>
<td>4.89%</td>
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<tr>
<td>Non Cash Expenses</td>
<td>2,900</td>
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<td>2,065</td>
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<td></td>
<td>835</td>
<td>40.44%</td>
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<td>Total Expenses</td>
<td>$ 57,247</td>
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<td>$ 53,880</td>
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<td>3,367</td>
<td>6.3%</td>
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<tr>
<td>Total Expenses w/ Contingency</td>
<td>$ 60,247</td>
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<td>$ 57,130</td>
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<td></td>
<td>3,117</td>
<td>5.5%</td>
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<td><strong>Change in Net Assets</strong></td>
<td>$ 7,395</td>
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<td>$ 3,544</td>
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<td></td>
<td>3,851</td>
<td>108.66%</td>
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<td><strong>Capital</strong></td>
<td>$ 3,000</td>
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<td>$ 3,660</td>
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<tr>
<td></td>
<td>(660)</td>
<td>-18.03%</td>
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Highlights of the FY10 Budget -- Revenue

- Revenue of $67.6 million, increase primarily due to .COM’s fixed fee step up
- Revenue sources remain: registries, registrars, RIR’s, cc’s, other
- Transaction volumes modest increase, will review

New gTLD application fees not included, part of separate new gTLD budget

March 3, 2009
Highlights of the FY10 Budget -- Expenses

• Operating expenses: $54.3 mil for FY10 vs. $51.8 mil in FY09
• Growth rate of 4.9%, compared to 30% growth trend of recent years.
• Given world economic climate, consider work areas that could be deferred, costs reduced

• Focused spending in certain areas is called for:
  • new gTLD and IDN: $8.7 million to complete implementation
  • Contractual compliance
  • Technology operations infrastructure, 18% growth, to provide adequate support for DNSSEC and other operational enhancements
  • Global engagement, increased staffing in Asia, increased translation budget
Highlights of the FY10 Budget -- Contribution

- Strategic plan calls for reserve fund of one year’s operating expenses within three to five years (about $10 million/year)

- FY10 contribution budget forecast at $7.4 million; more than twice the $3.5 plan for FY09 budget
  - Still investing in new TLD and IDN process; will complete in FY10
Separate new gTLD budget Amendment

- New gTLD Program expected to launch in FY10; will post separate budget amendment about 90 days prior to launch

- Detailed information available in fees and cost considerations paper posted in Oct 2008 and responses to comments posted in Feb 2009

- Some new gTLD costs are included in the proposed FY10 Budget Framework

- But, most costs to be included in a separate budget amendment
Three Year Financial Impact Analysis

Three year Framework Model developed
  • to assess impact on ICANN’s financial position
  • to describe cost recovery mechanisms
  • to consider revenue sourcing strategies

• Key Assumptions:
  • new gTLD Fees and refunds per 2nd draft of guidebook
  • registry Fees (after delegation):
    • $25,000/year
    • $0.25 / transaction after 50k transactions
### Three Year Financial Impact Analysis – Revenue – Cost Neutral model (Application Fee Impact)

<table>
<thead>
<tr>
<th></th>
<th>Start Up Costs</th>
<th>Application Launch</th>
<th>Evaluation Year-1</th>
<th>Year-2</th>
<th>Year-3</th>
<th>New gTLD</th>
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<tbody>
<tr>
<td>Revenue</td>
<td>-</td>
<td>-</td>
<td>83,250</td>
<td>9,250</td>
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<td>92,550</td>
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<td>Expenses</td>
<td>12,795</td>
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<td>39,524</td>
<td>4,367</td>
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<td>56,686</td>
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<td>Refund of Evaluation Fees</td>
<td>-</td>
<td>-</td>
<td>4,968</td>
<td>578</td>
<td>-</td>
<td>5,546</td>
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<tr>
<td>Other gTLD Costs</td>
<td>-</td>
<td>-</td>
<td>30,000</td>
<td>-</td>
<td>-</td>
<td>30,000</td>
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<tbody>
<tr>
<td><strong>Change in Net Assets</strong></td>
<td>(12,795)</td>
<td>50</td>
<td>8,758</td>
<td>4,305</td>
<td>-</td>
<td>318</td>
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<tr>
<td>Change in working Capital</td>
<td>49,755</td>
<td>(44,492)</td>
<td>(4,945)</td>
<td>-</td>
<td></td>
<td>318</td>
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<td>Working Capital</td>
<td>$ 20,000</td>
<td>$ 69,755</td>
<td>$ 25,263</td>
<td>$ 20,318</td>
<td>$ 20,318</td>
<td>$ 20,318</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Change in Reserve Fund</td>
<td>(12,795)</td>
<td>$ 12,795</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
<td>$ -</td>
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<tr>
<td>Reserve Fund</td>
<td>$ 30,000</td>
<td>$ 42,795</td>
<td>$ 42,795</td>
<td>$ 42,795</td>
<td>$ 42,795</td>
<td>$ 42,795</td>
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Three Year Financial Impact Analysis
Supporting new gTLDs

<table>
<thead>
<tr>
<th></th>
<th>New gTLD Year-1</th>
<th>New gTLD Year-2</th>
<th>New gTLD Year-3</th>
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<tr>
<td><strong>gTLD's in operation</strong></td>
<td>146</td>
<td>381</td>
<td>406</td>
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<tr>
<td>Registry Fixed Fees</td>
<td>3,650,000</td>
<td>9,525,000</td>
<td>10,150,000</td>
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<td>Registry Fees</td>
<td>346,750</td>
<td>904,875</td>
<td>964,250</td>
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<td>Registrar Fees</td>
<td>277,400</td>
<td>723,900</td>
<td>771,400</td>
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<tr>
<td><strong>Revenue</strong></td>
<td>4,274,150</td>
<td>11,153,775</td>
<td>11,885,650</td>
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<tr>
<td>Payroll</td>
<td>1,726,000</td>
<td>3,277,000</td>
<td>3,492,000</td>
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<tr>
<td>Travel</td>
<td>25,000</td>
<td>47,000</td>
<td>50,000</td>
</tr>
<tr>
<td>Professional Service</td>
<td>1,643,000</td>
<td>2,000,000</td>
<td>1,523,000</td>
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<tr>
<td>Administration</td>
<td>1,289,720</td>
<td>2,023,120</td>
<td>1,924,700</td>
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<td><strong>Expenses</strong></td>
<td>4,683,720</td>
<td>7,347,120</td>
<td>6,989,700</td>
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<td><strong>Change in Net Assets</strong></td>
<td>(409,570)</td>
<td>3,806,655</td>
<td>4,895,950</td>
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### Three Year Financial Impact Analysis – Total ICANN w/new gTLD

<table>
<thead>
<tr>
<th></th>
<th>ICANN NEW gTLD FY10</th>
<th>ICANN NEW gTLD FY11</th>
<th>ICANN NEW gTLD FY12</th>
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<tbody>
<tr>
<td><strong>REVENUE</strong></td>
<td></td>
<td></td>
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<tr>
<td>Traditional revenue</td>
<td>67,642</td>
<td>68,318</td>
<td>69,001</td>
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<tr>
<td>Evaluation Fees (cost neutral)</td>
<td>83,250</td>
<td>9,250</td>
<td>-</td>
</tr>
<tr>
<td>New gTLD Registry Fixed Fees</td>
<td>3,650</td>
<td>9,525</td>
<td>10,150</td>
</tr>
<tr>
<td>New gTLD Registry Fees</td>
<td>347</td>
<td>905</td>
<td>964</td>
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<td>New gTLD Registrar Fees</td>
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<td>724</td>
<td>771</td>
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<td><strong>Total Revenue</strong></td>
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<td>$88,722</td>
<td>$80,887</td>
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<td><strong>EXPENSES</strong></td>
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<tr>
<td>Personnel</td>
<td>24,721</td>
<td>25,462</td>
<td>26,226</td>
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<td>Travel &amp; Meetings</td>
<td>11,458</td>
<td>11,802</td>
<td>12,156</td>
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<td>Professional Services</td>
<td>11,862</td>
<td>12,218</td>
<td>12,584</td>
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<td>Administration</td>
<td>6,306</td>
<td>6,495</td>
<td>6,690</td>
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<tr>
<td>New gTLD Evaluation Costs</td>
<td>43,726</td>
<td>4,883</td>
<td>-</td>
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<tr>
<td>Refund of Evaluation Fees</td>
<td>4,968</td>
<td>578</td>
<td>-</td>
</tr>
<tr>
<td>New gTLD Operation Costs</td>
<td>4,684</td>
<td>7,347</td>
<td>6,990</td>
</tr>
<tr>
<td>Non Cash Expenses</td>
<td>2,900</td>
<td>2,987</td>
<td>3,077</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>$110,625</td>
<td>$71,772</td>
<td>$67,723</td>
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<tr>
<td><strong>Other gTLD Costs</strong></td>
<td>$30,000</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Contingency</strong></td>
<td>$3,000</td>
<td>$3,000</td>
<td>$3,000</td>
</tr>
<tr>
<td><strong>Change in Net Assets</strong></td>
<td>$11,541</td>
<td>$13,950</td>
<td>$10,164</td>
</tr>
</tbody>
</table>

March 3, 2009
Implications:

- Model demonstrates revenue covering cost for new gTLD application process
- New gTLD operations naturally impose requirement for detailed cost accounting and reporting
- As models mature, ICANN should consider opportunities to reduce fees and mix of revenue sources
- Historical contributions to reserve fund recouped, and likely to attain full funding of Reserve Fund
What is next?

• Solicit Community Input
  • Online comments
  • Meetings participation
  • Conference Calls with constituency groups
• Refine budget assumptions:
  • Confirm priorities
  • Focus on how to change services to defer or reduce costs
• Synthesize community feedback
• Post draft Plan/Budget for community input by 17 May
• Solicit more community feedback
• Submit final Plan and Budget for Board: Sydney meeting
Thank you
Separate new gTLD budget Amendment

When: About 90 days prior to launch

Why plan for “off cycle” budget amendment?
• Uncertainty on timing, estimates, implementation details
• No need to obtain approval to collect funds in advance
• Cost neutral policy, thus no funds needed for operations

What will be in budget amendment:
• Revenues from new gTLD fees
• Panel and other costs to process applications
• Clarity on tracking and reporting of evaluation costs
• How to treat surplus (or shortfall), if any