

APTLD & MYNIC JOINT SURVEY

INTERNET SECURITY & CCTLDS SURVEY RESULTS

24th June 2008, Tuesday
ccNSO meeting, Paris, France

Survey Objectives

Survey Summary:-

For APTLD members to examine the roles and responsibilities of ccTLDs in Internet security. This survey is on security-related issues when it comes to the registration and renewal of domain names, with a particular focus on fast flux & phishing.

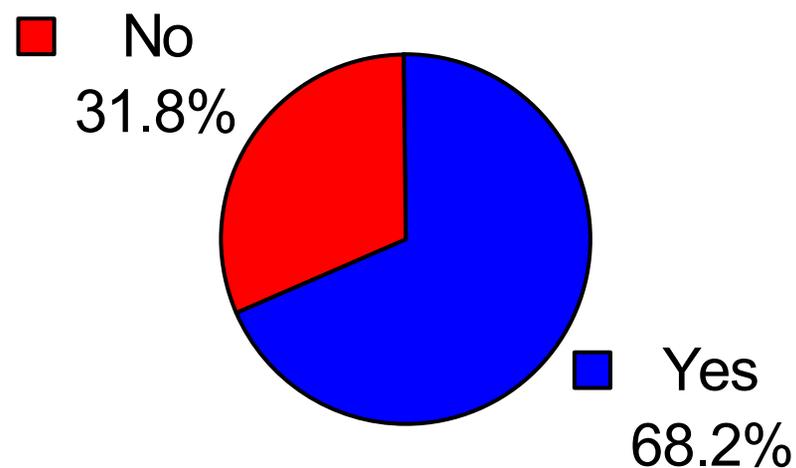
The objective of this survey is to

- facilitate an exchange of information
- share best practices
- Assess how ccTLDs can cooperate & work closely with their respective CERTs on preventing & tackling phishing incidents
- Assess how ccTLDs can improve on the security level for customers of domain names
- Assess what are the security issues currently faced by ccTLDs

APTLD & MYNIC JOINT SURVEY

Q1

Do you have restrictions on who can register a name?

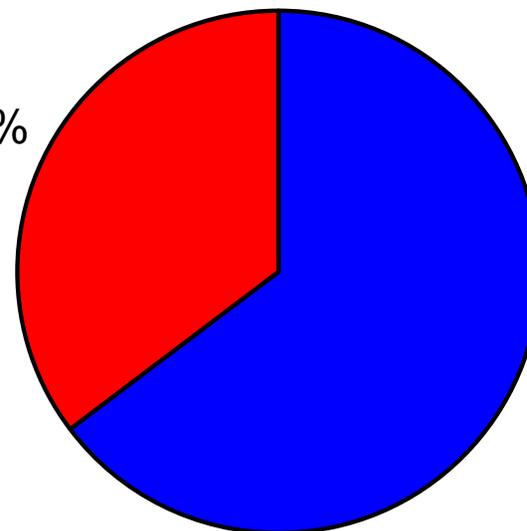


APTLD & MYNIC JOINT SURVEY

Q2

Do you or your Registrar or Reseller validate the details of registrants?

No, 28.6%



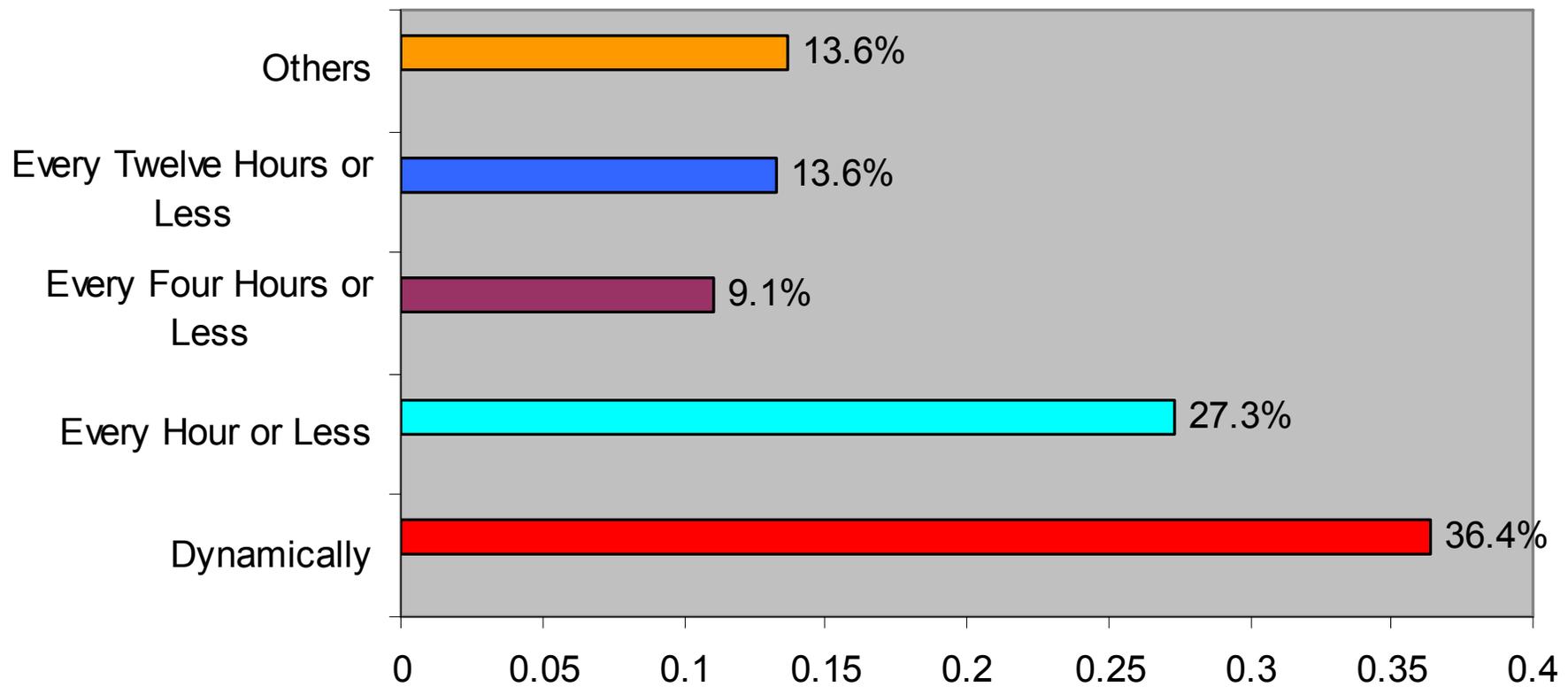
Yes, 71.4%

Q3

How often do you update your zone file?



APTLD & MYNIC JOINT SURVEY

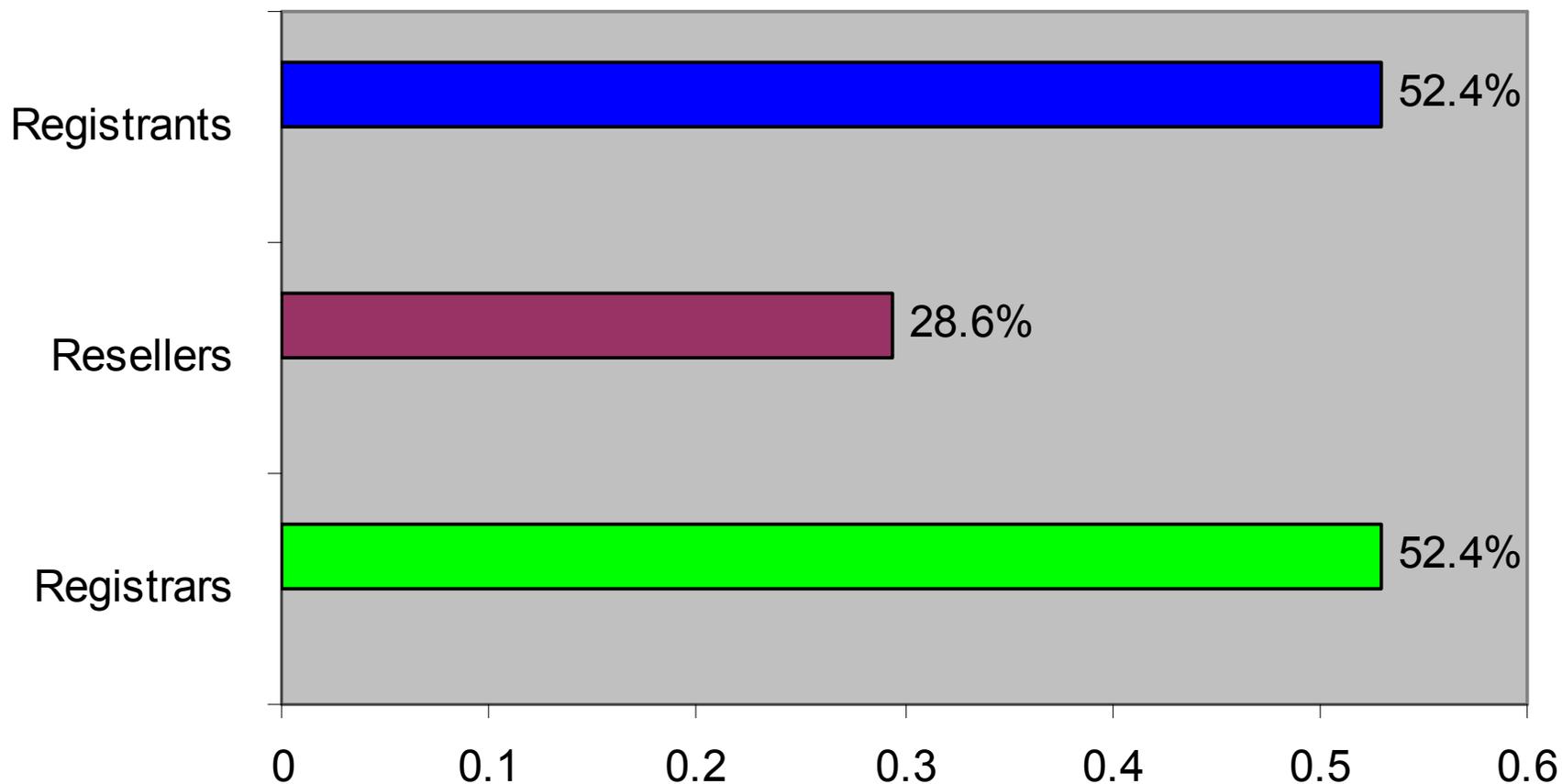




Q4

Which of the following do you validate?

APTLD & MYNIC JOINT SURVEY

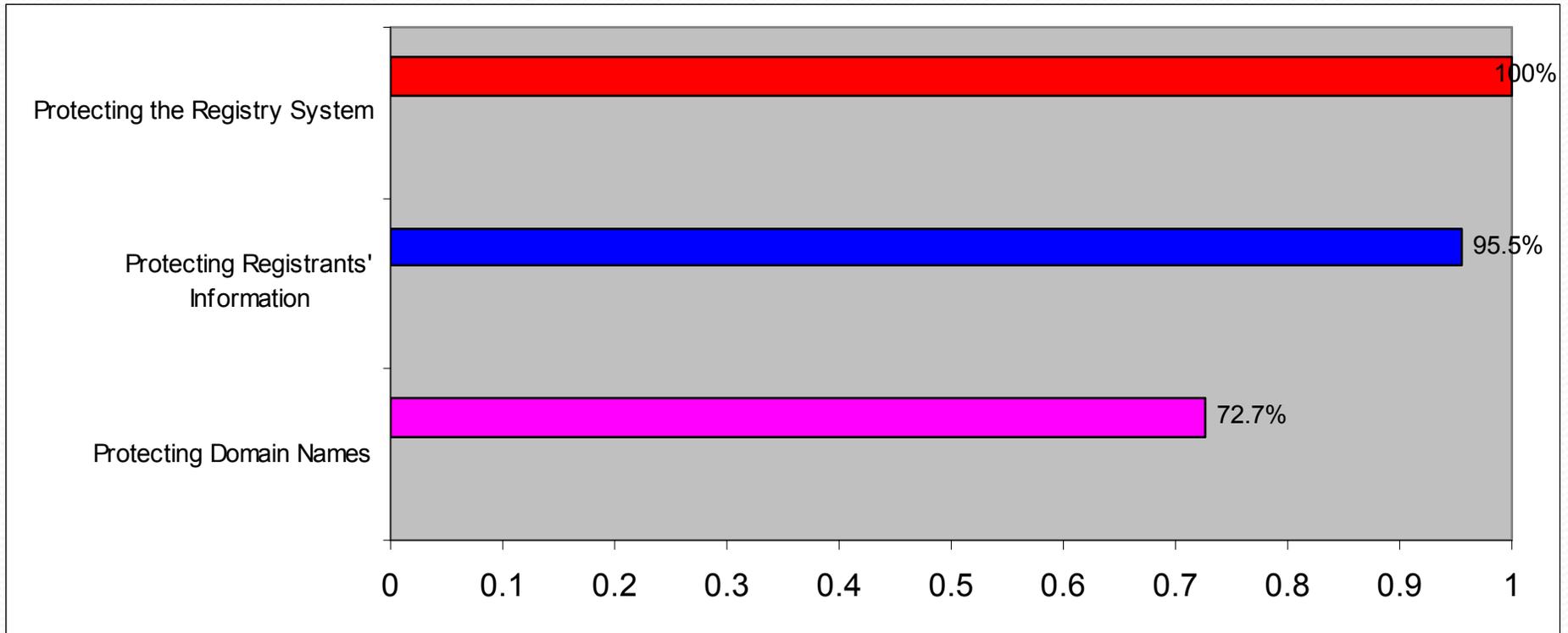


Q5

What does
Internet Security
mean to you?



APTLD & MYNIC JOINT SURVEY

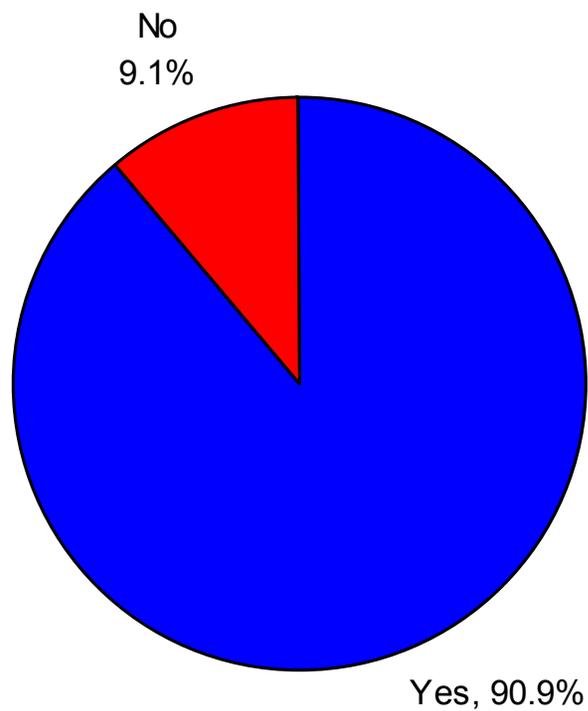




APTLD & MYNIC JOINT SURVEY

Q6

Does your ccTLD provide security as to who can change the Registrants' contact information?

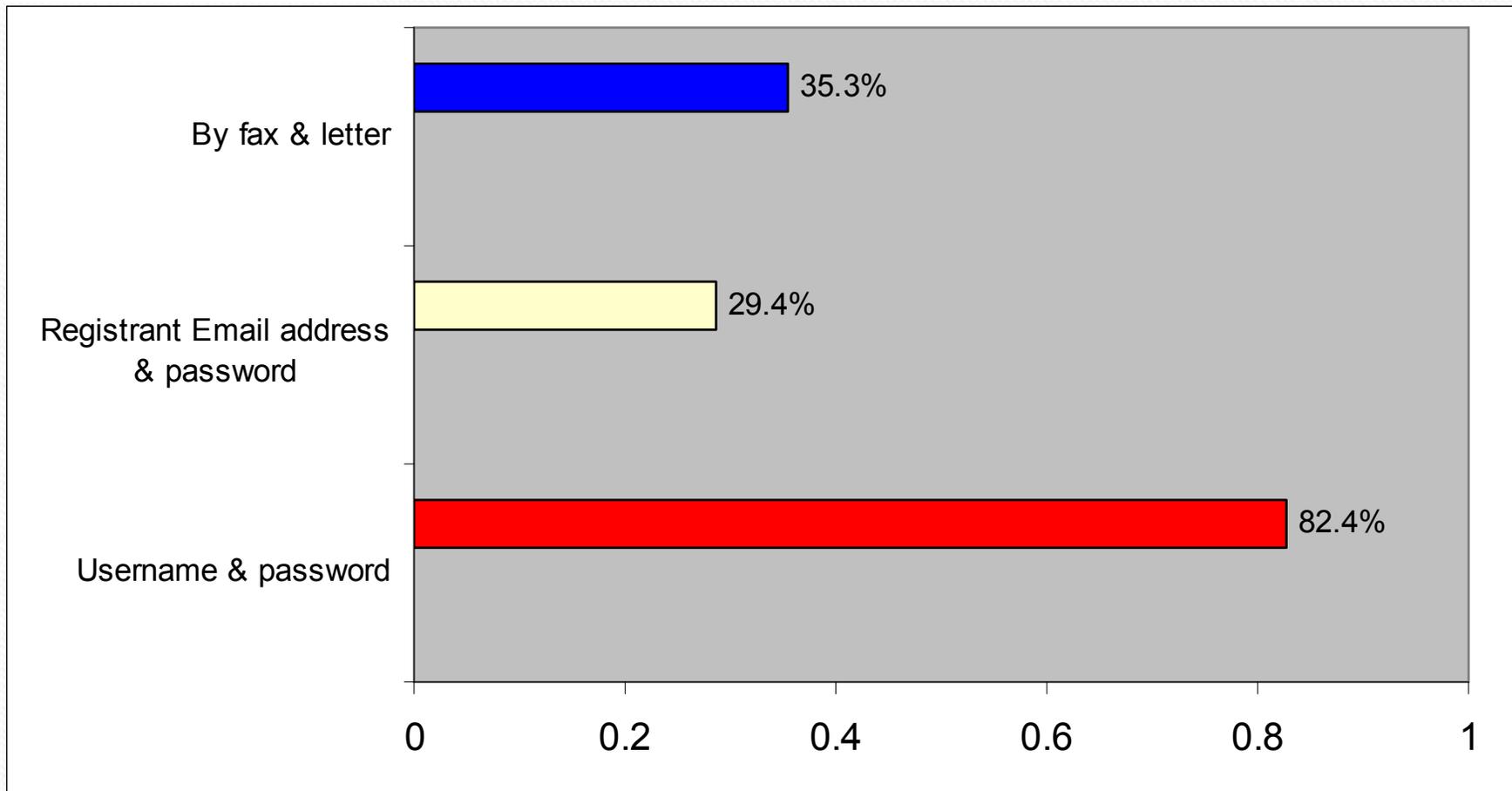


Q7

What are the security measures your ccTLD provide to allow changes to Registrants' contact information?



APTLD & MYNIC JOINT SURVEY

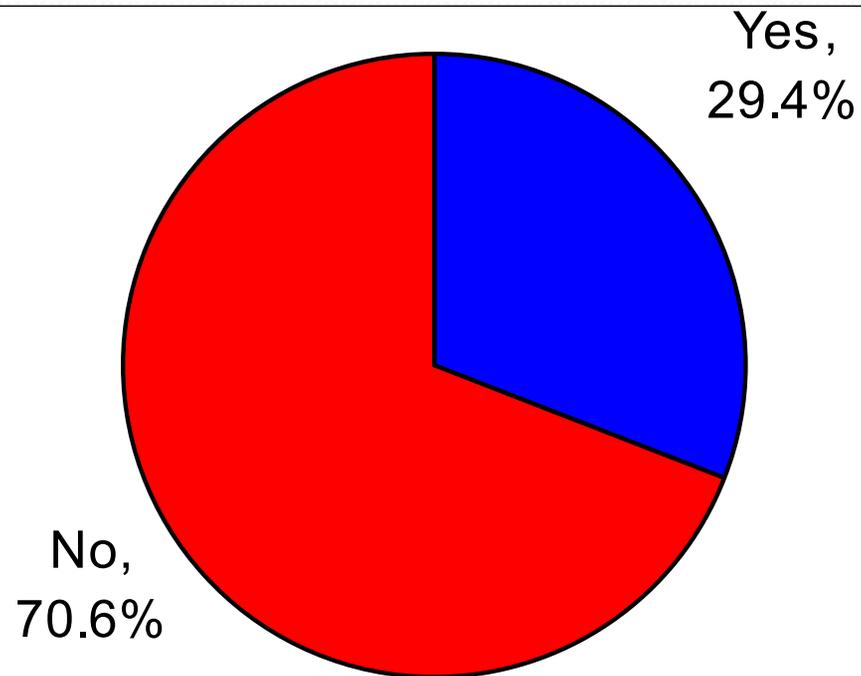


Q8

Does your Registry system put in place a security feature to bar access to registrants' contact information after three (3) unsuccessful attempts using password?



APTLD & MYNIC JOINT SURVEY

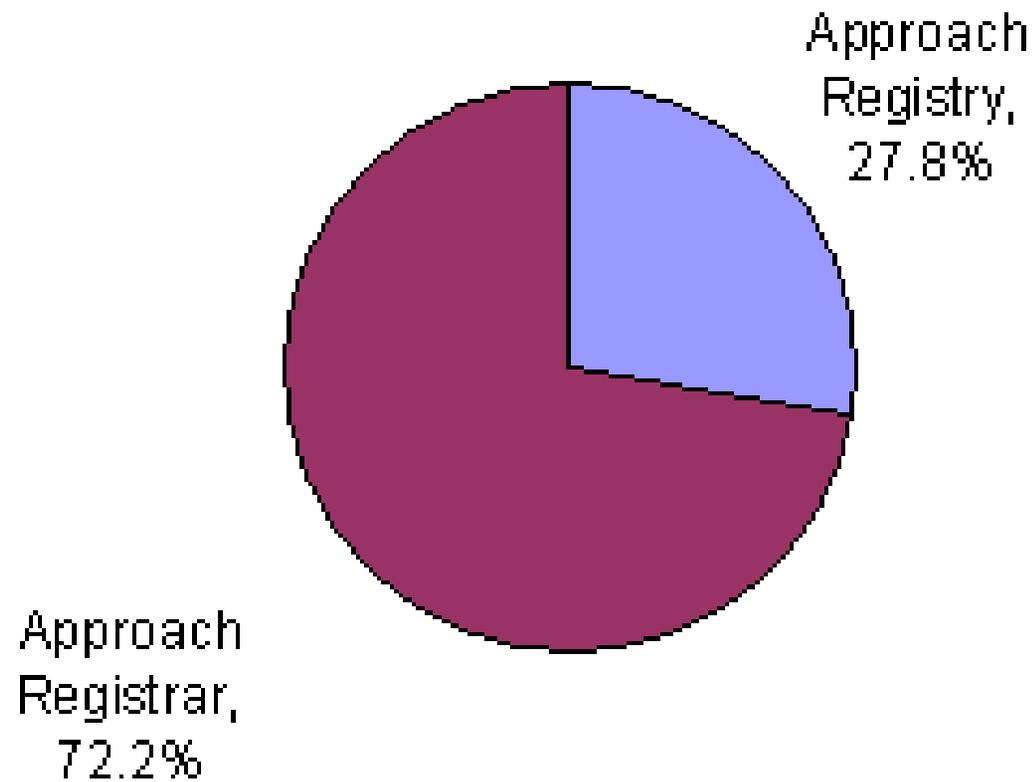


Q9

What can your Registrant do if they forget their username and password?



APTLD & MYNIC JOINT SURVEY

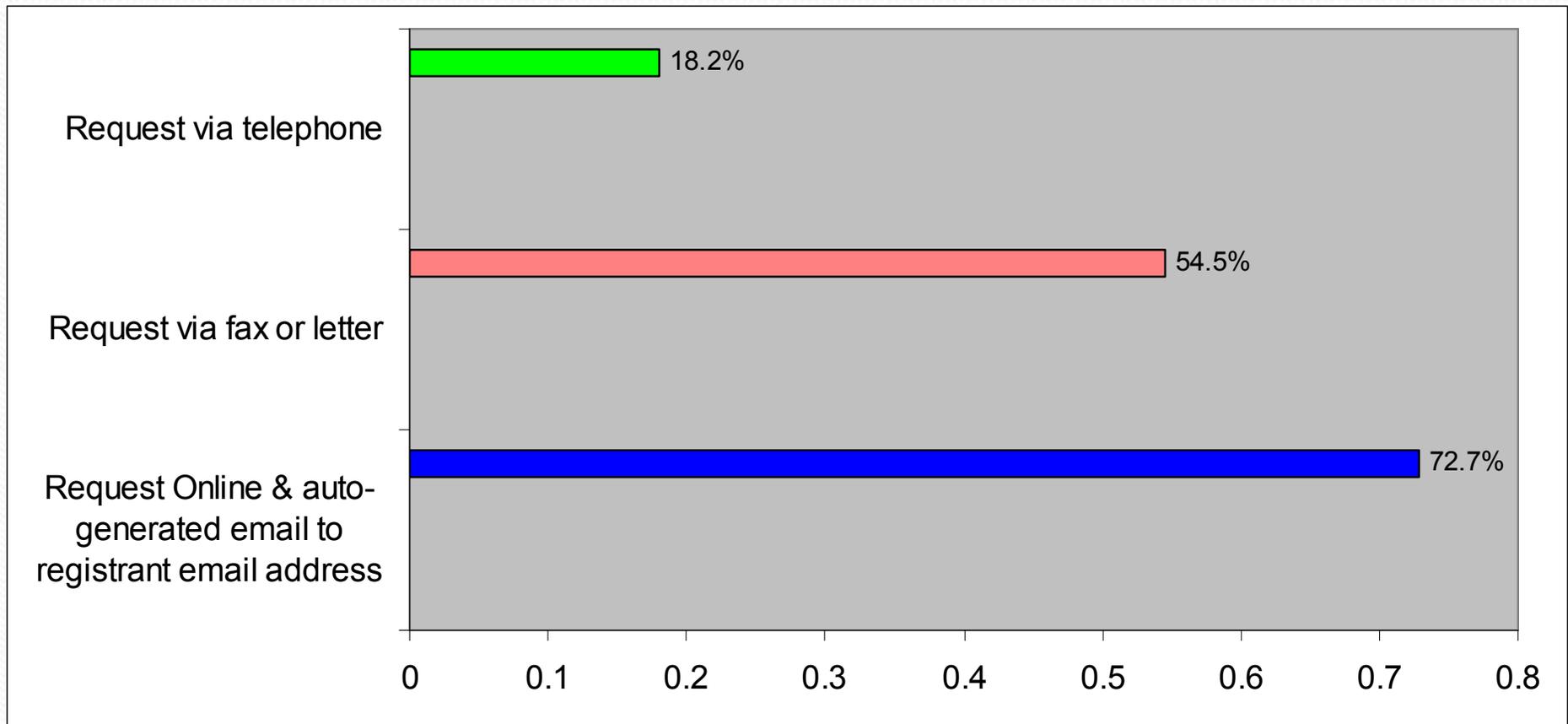


Q10

How can the Registrant retrieve the username and password?



APTLD & MYNIC JOINT SURVEY



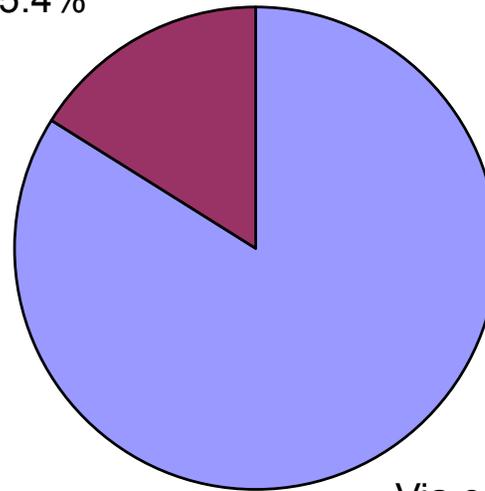
Q11

How are the security measures (e.g. username & password) provided to your Registrants?



APTLD & MYNIC JOINT SURVEY

Via hard copy verification through fax, 15.4%



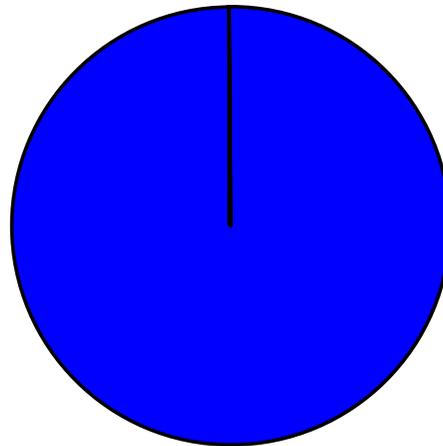
Via email verification 84.6%

Q12

Do you allow your Registrant/
Contact Person
to use as their
email address,
those obtained
from free services?



APTLD & MYNIC JOINT SURVEY



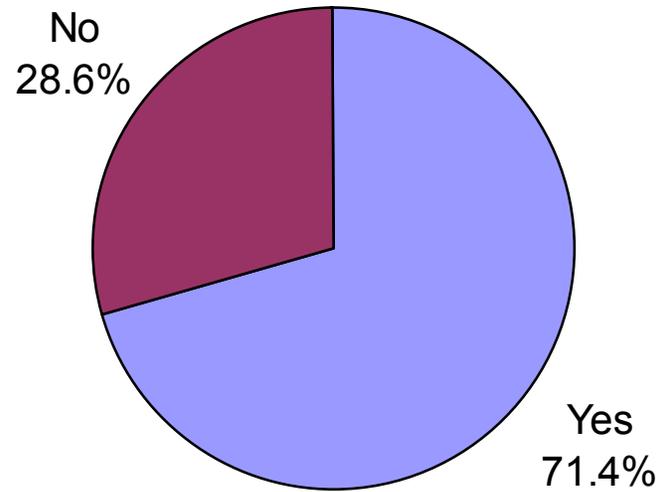
Yes, 100%

Q13

Can your Registrant
change
their
organization name
(e.g. business
or company name)?



APTLD & MYNIC JOINT SURVEY

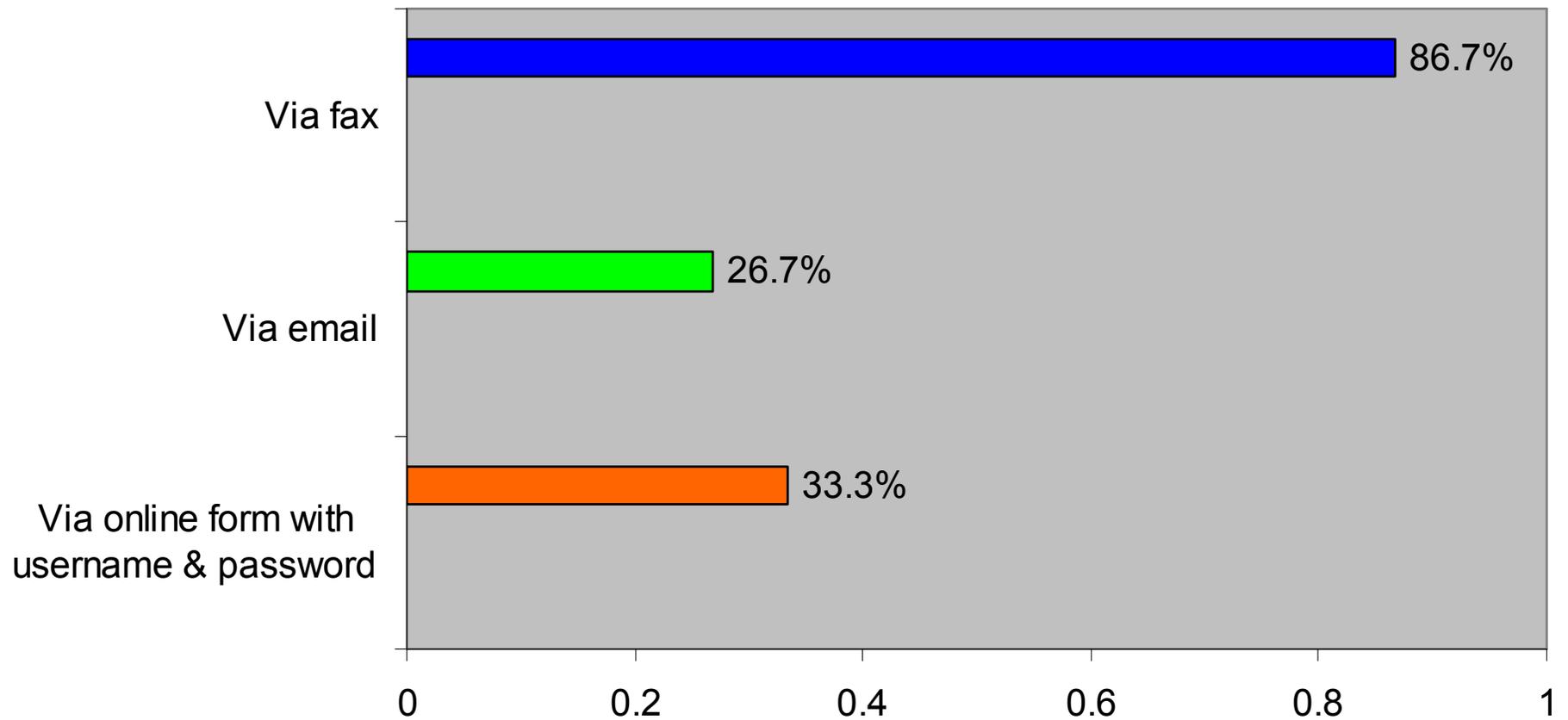


Q14

How does your Registrant request the changes to their organization name?



APTLD & MYNIC JOINT SURVEY

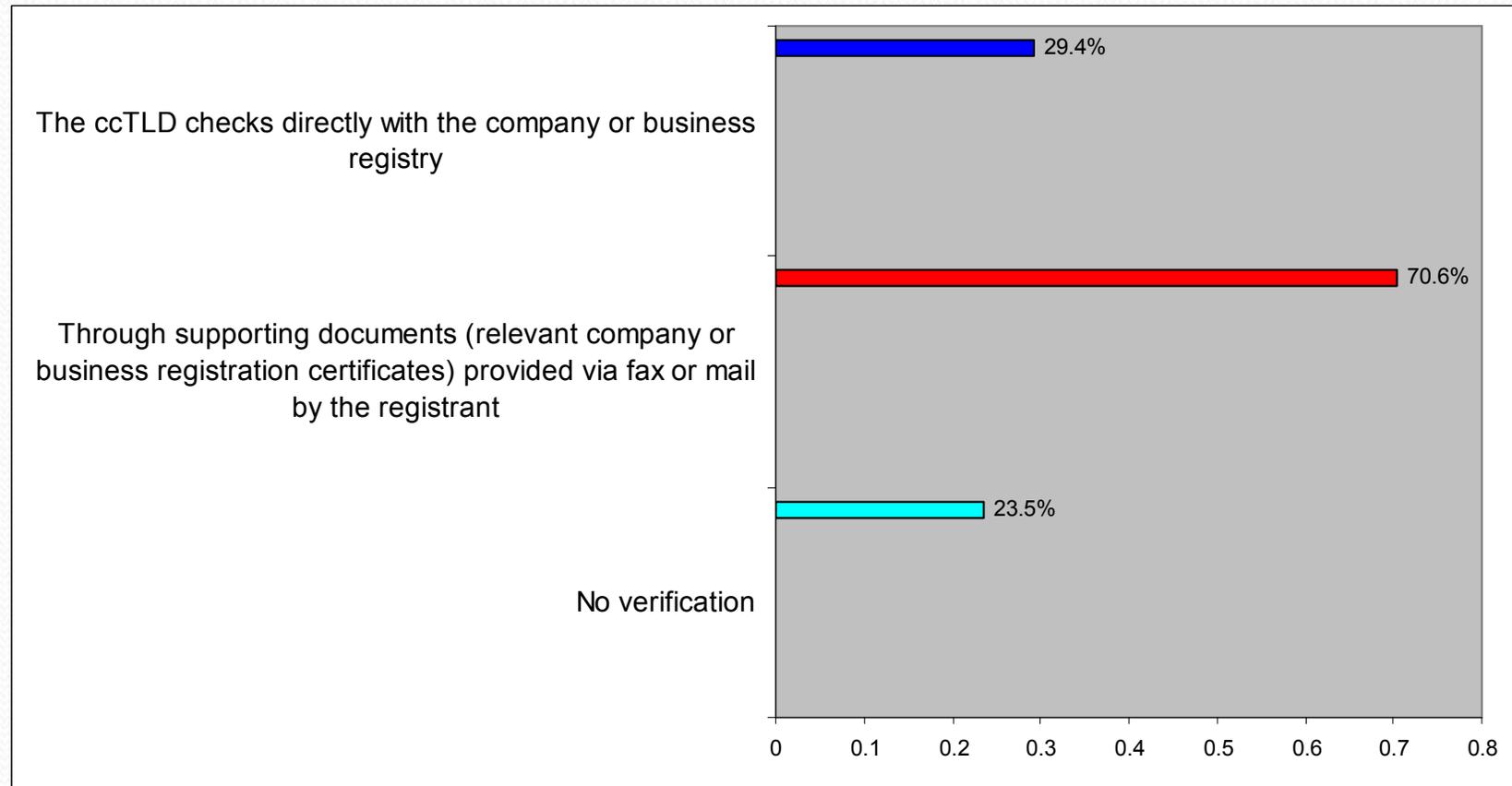


Q15

How does your ccTLD verify the changes in the Registrant organization name?



APTLD & MYNIC JOINT SURVEY

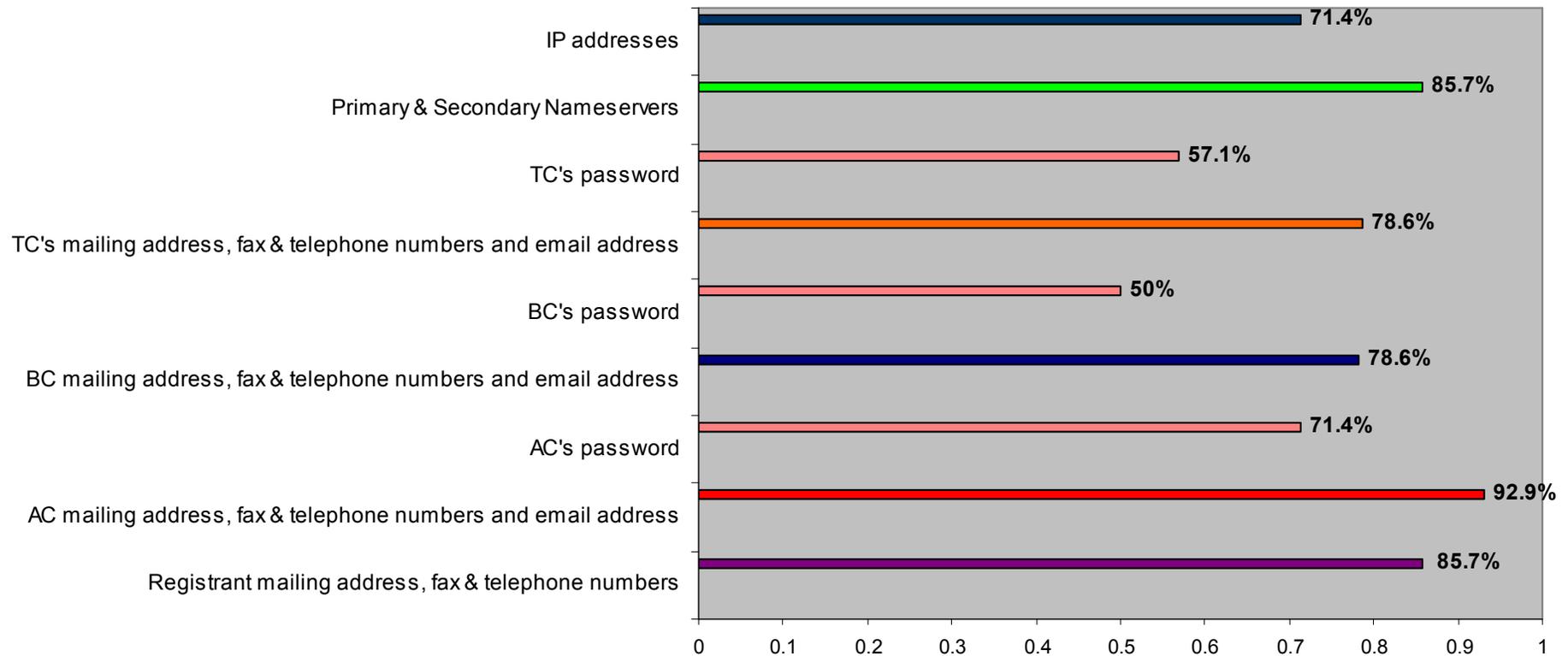


Q16

What contact information can be changed online using the password provided to the AC?



APTLD & MYNIC JOINT SURVEY

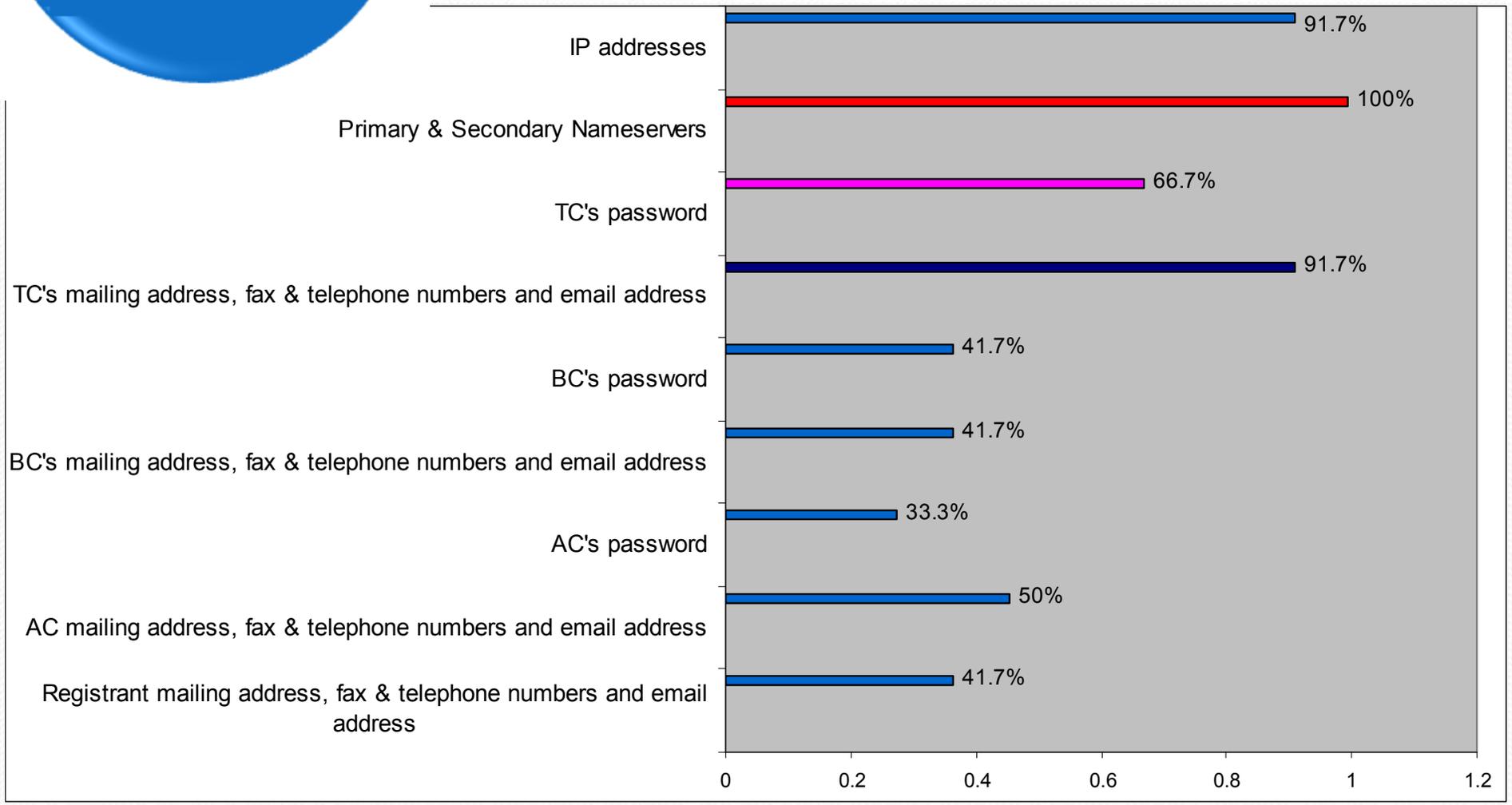


Q17

What contact information can be changed online with the password provided to the TC?



APTLD & MYNIC JOINT SURVEY

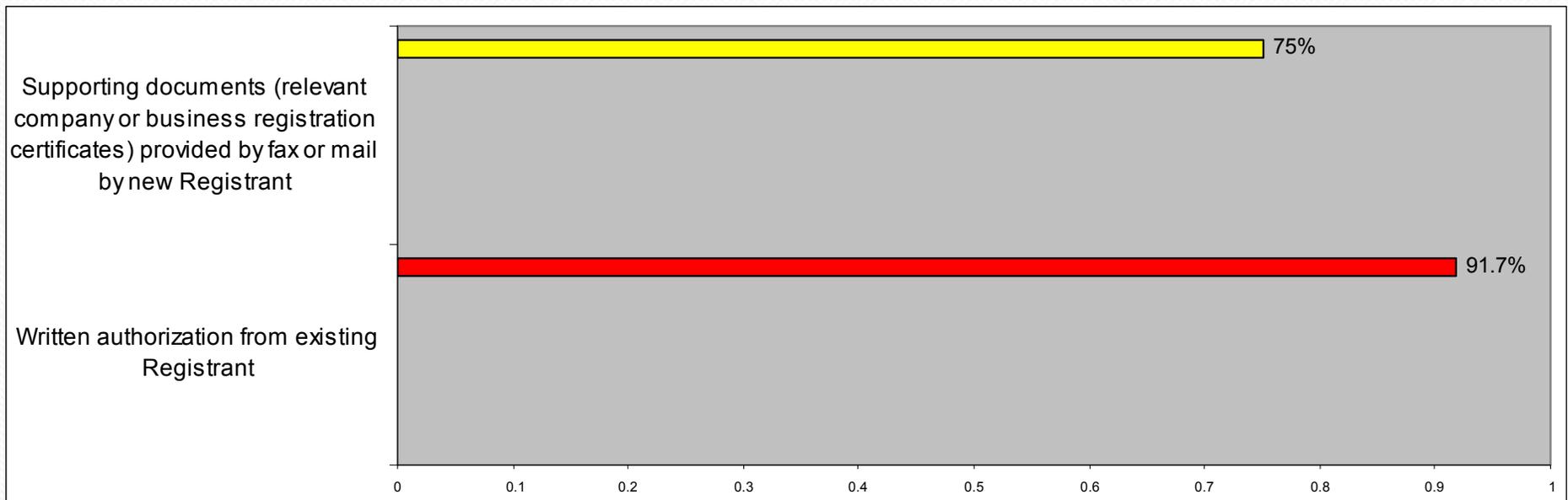


Q18

What are required to transfer the domain name from existing Registrant to new Registrant?



APTLD & MYNIC JOINT SURVEY

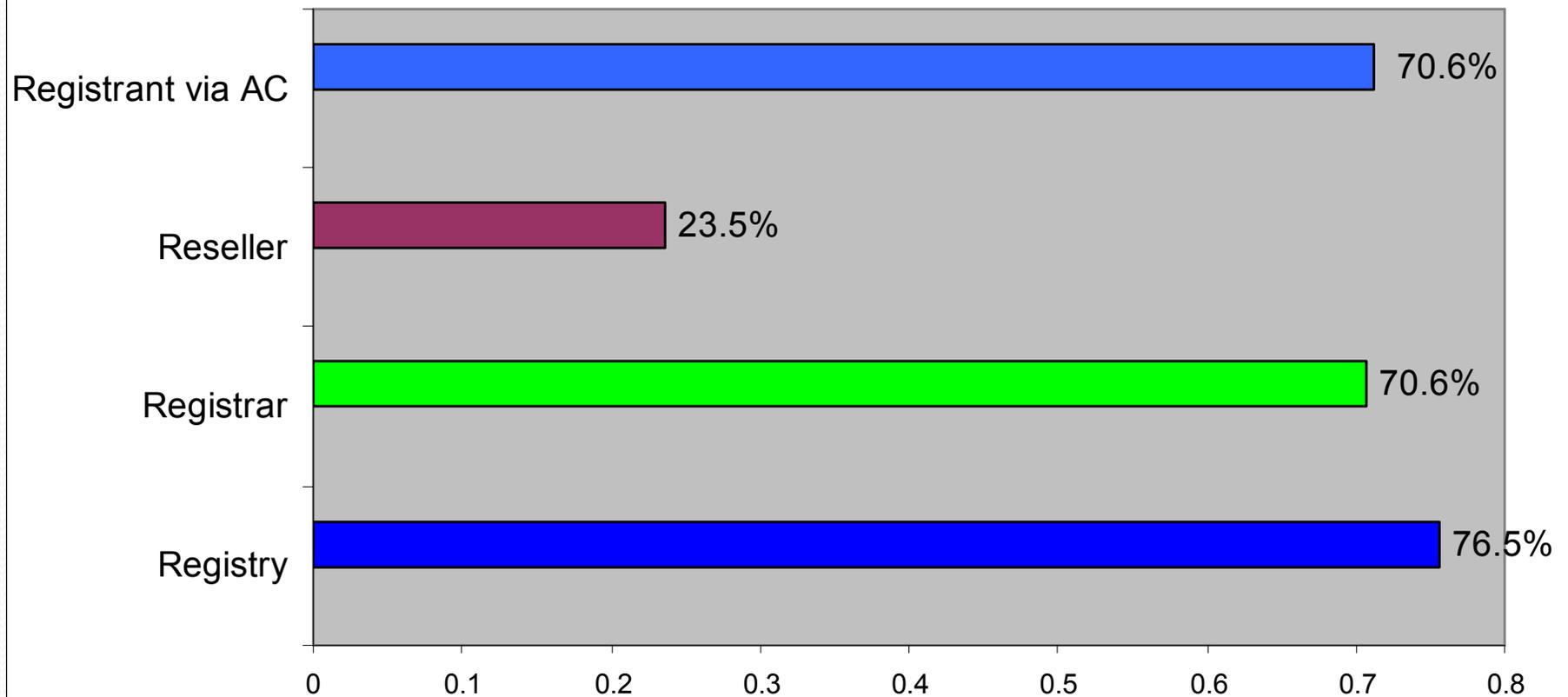


Q19

Who is/are involved in the transfer of domain name from existing Registrant to new Registrant?



APTLD & MYNIC JOINT SURVEY

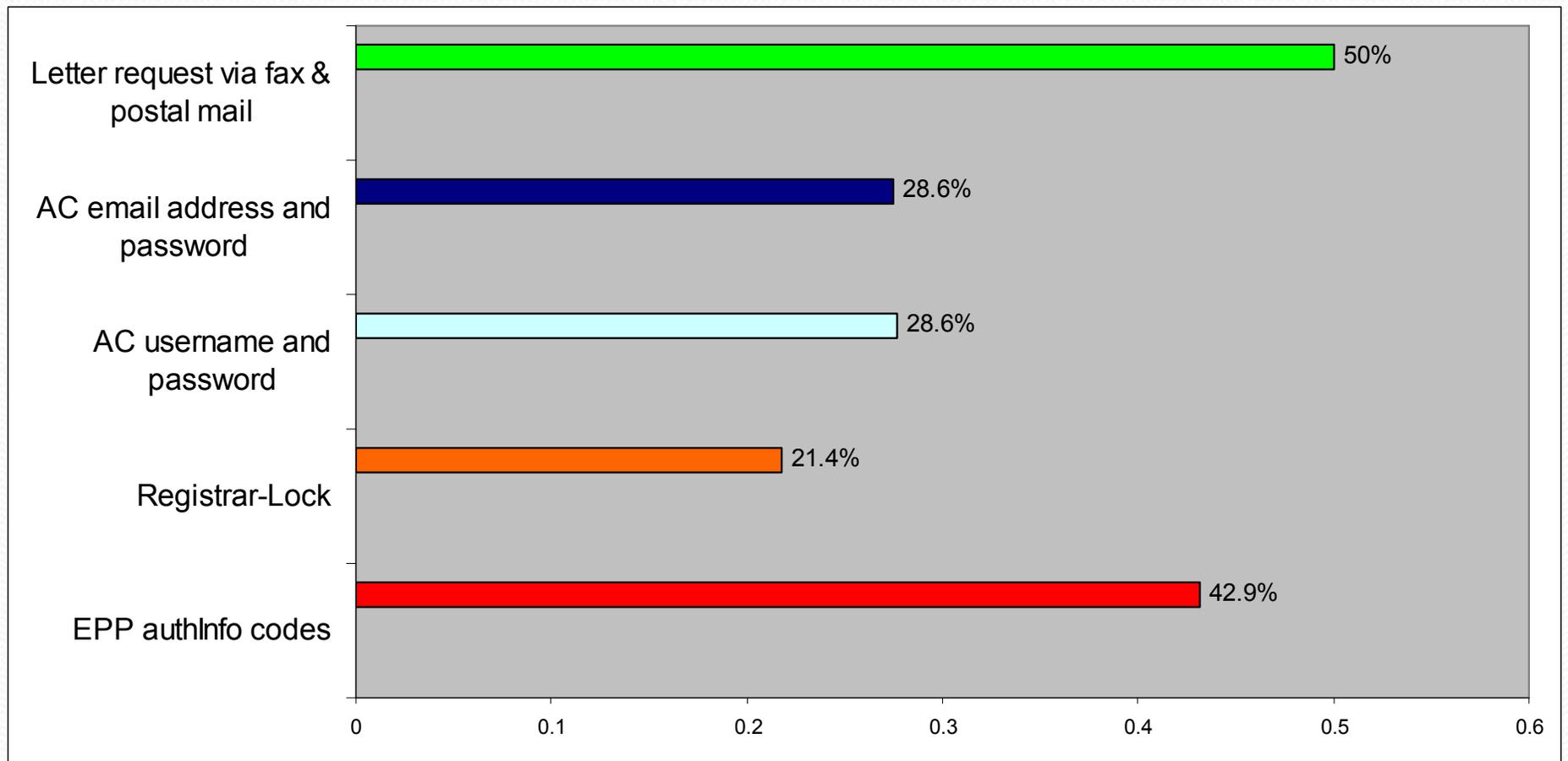


Q20

What security measures are involved in the transfer process?



APTLD & MYNIC JOINT SURVEY

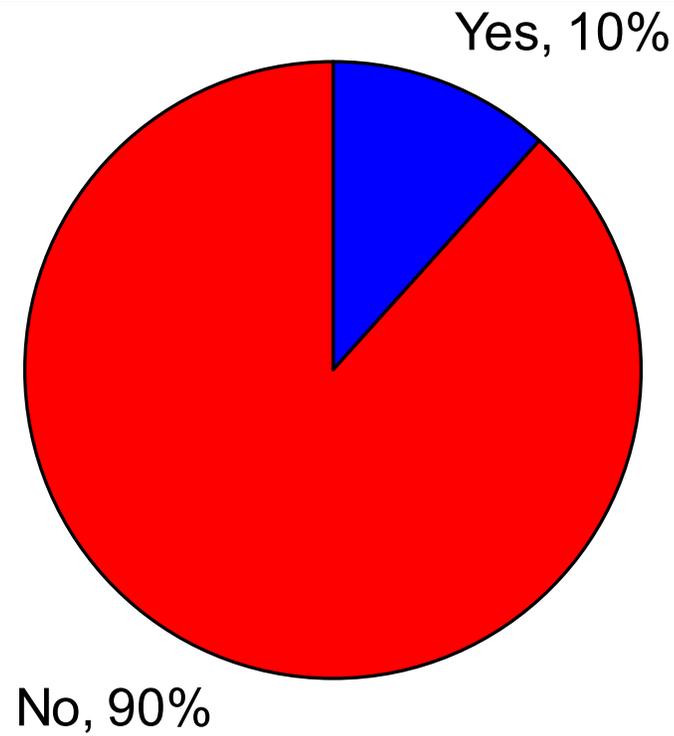


Q21

Has your ccTLD received any complaints from registrants that their DNS records were used for fast flux activity?



APTLD & MYNIC JOINT SURVEY

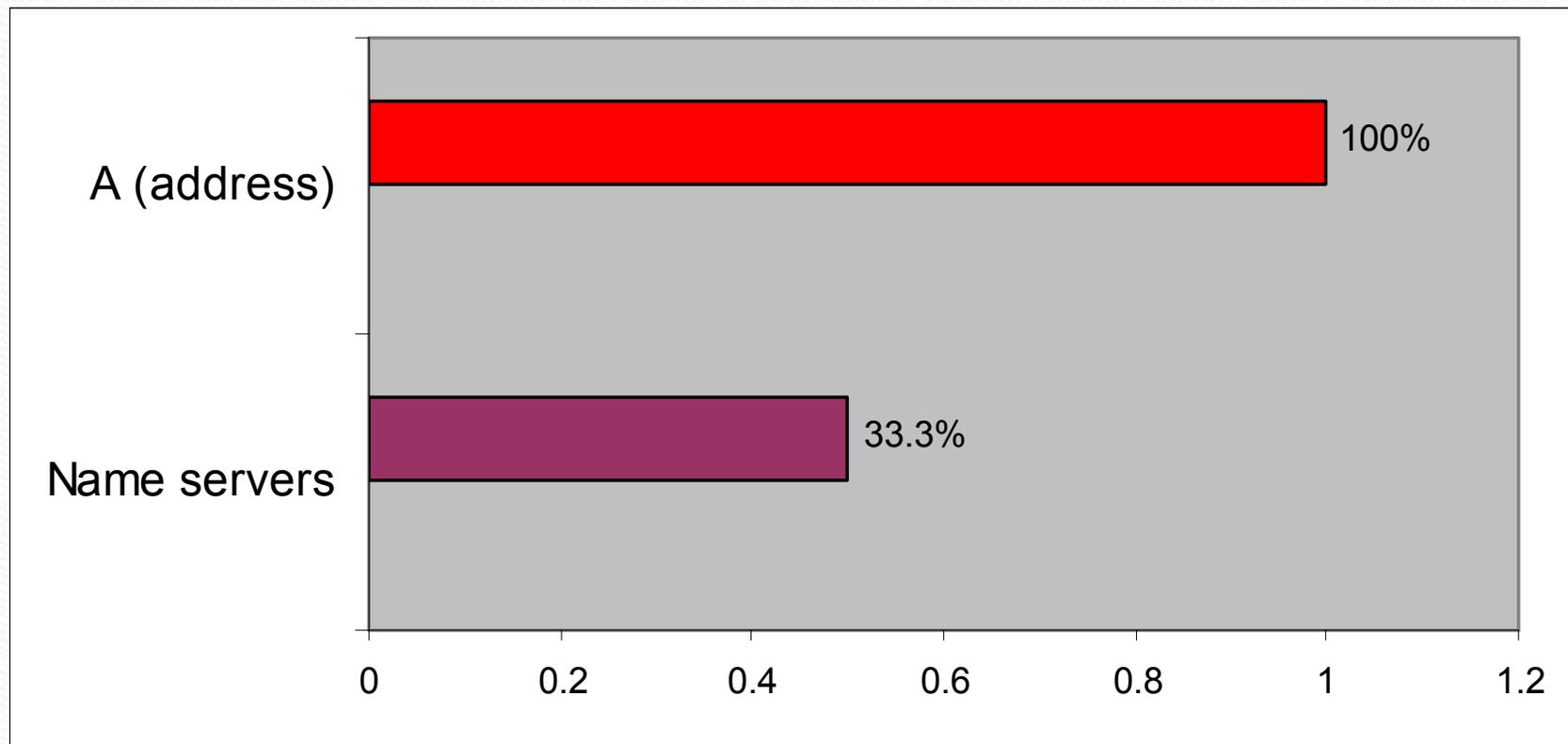


Q22

Which DNS resource
Records were used
for fast flux
activity?



APTLD & MYNIC JOINT SURVEY

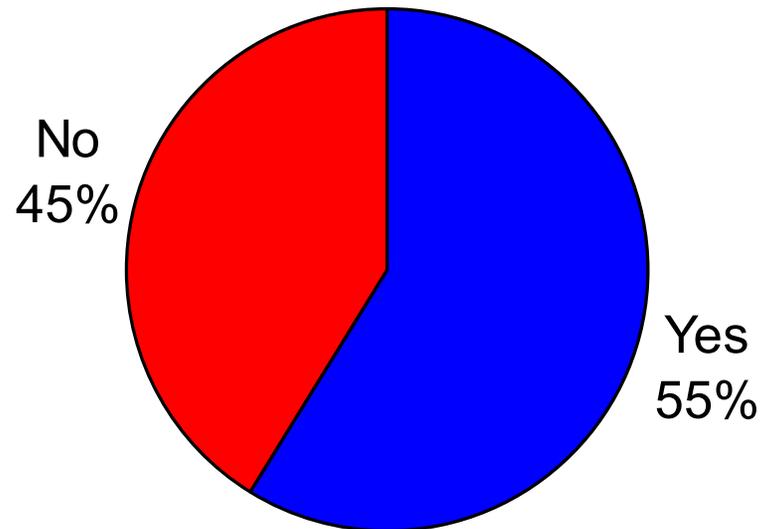


Q23

Has your ccTLD
Domain names
been used for
phishing activity?



APTLD & MYNIC JOINT SURVEY



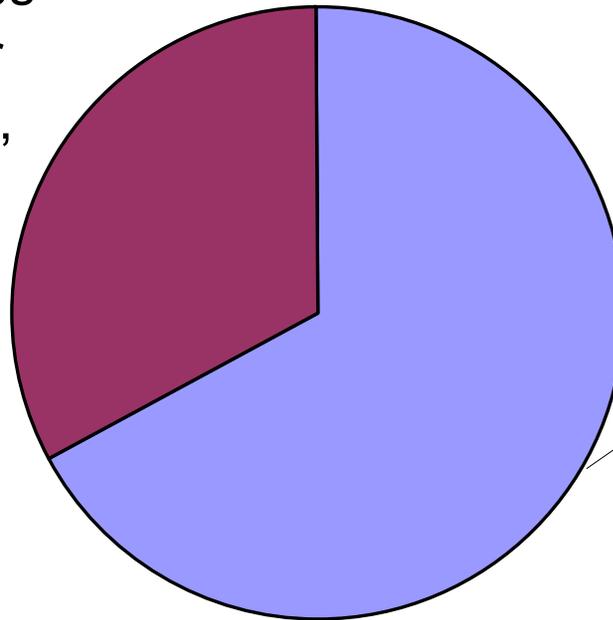
Q24

How is
this phishing
activity
carried out?



APTLD & MYNIC JOINT SURVEY

We haven't
had names
used for
phishing,
35.7%



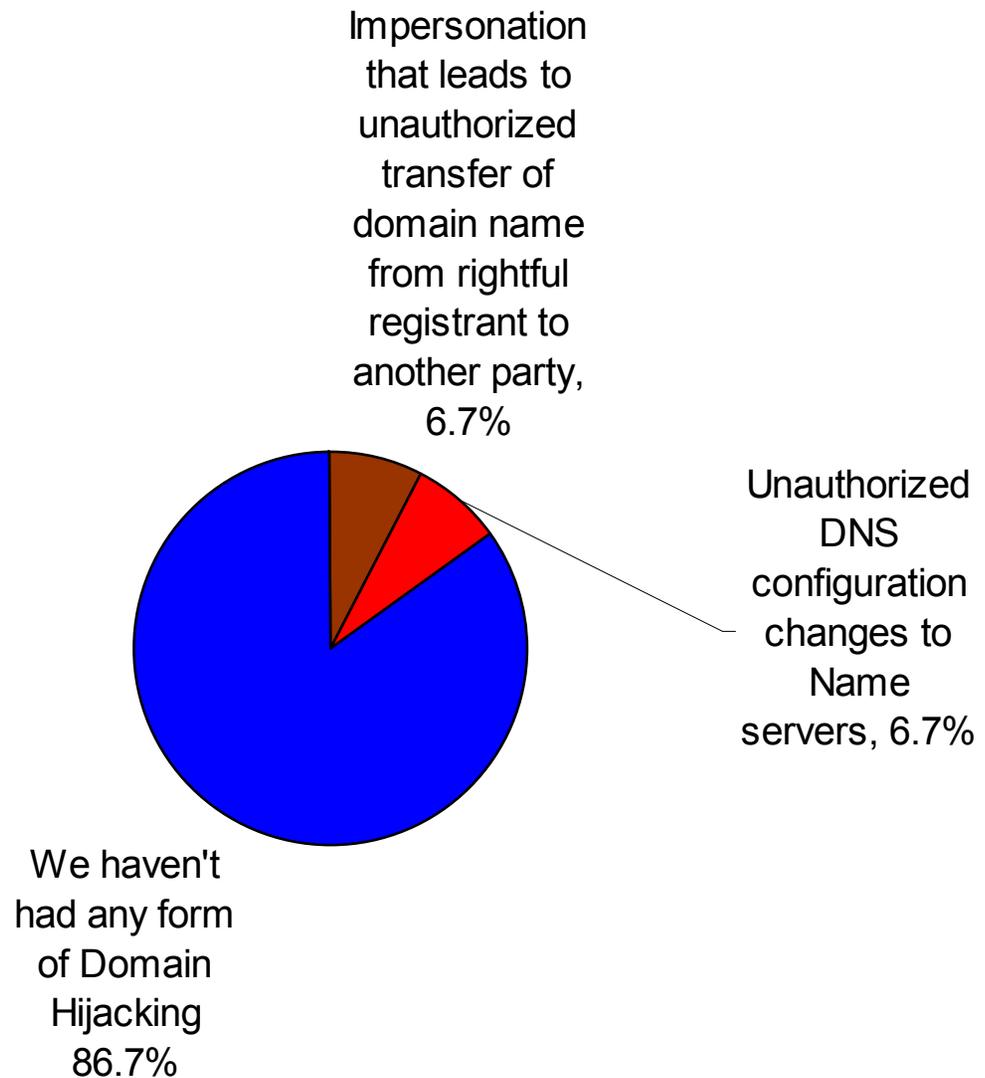
Domain
names
registered
by phishers,
64.3%

Q25

What forms of Domain Hijacking does your ccTLD registrants experience?



APTLD & MYNIC JOINT SURVEY

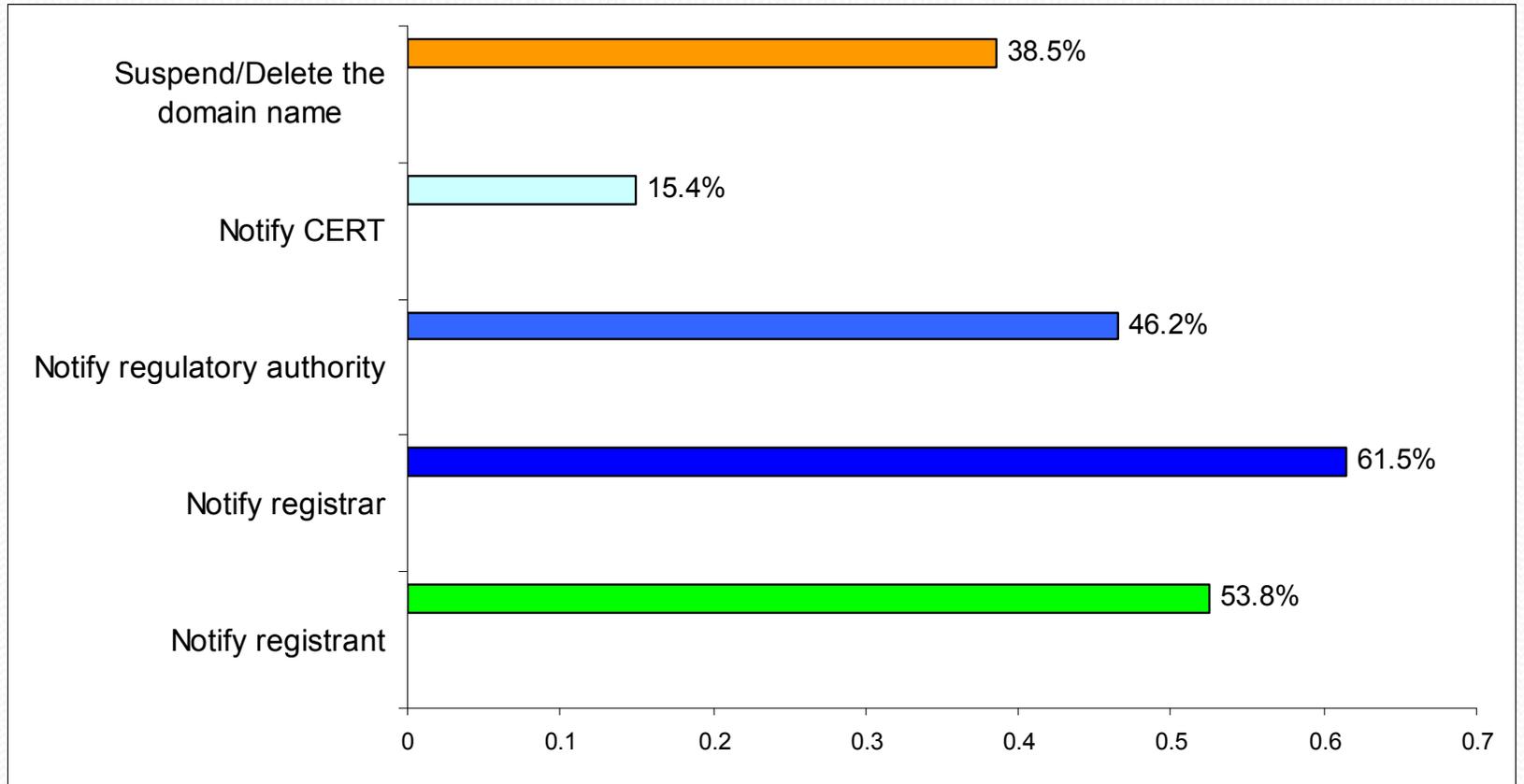


Q26

What action does your ccTLD take when complaint is directed to you?



APTLD & MYNIC JOINT SURVEY

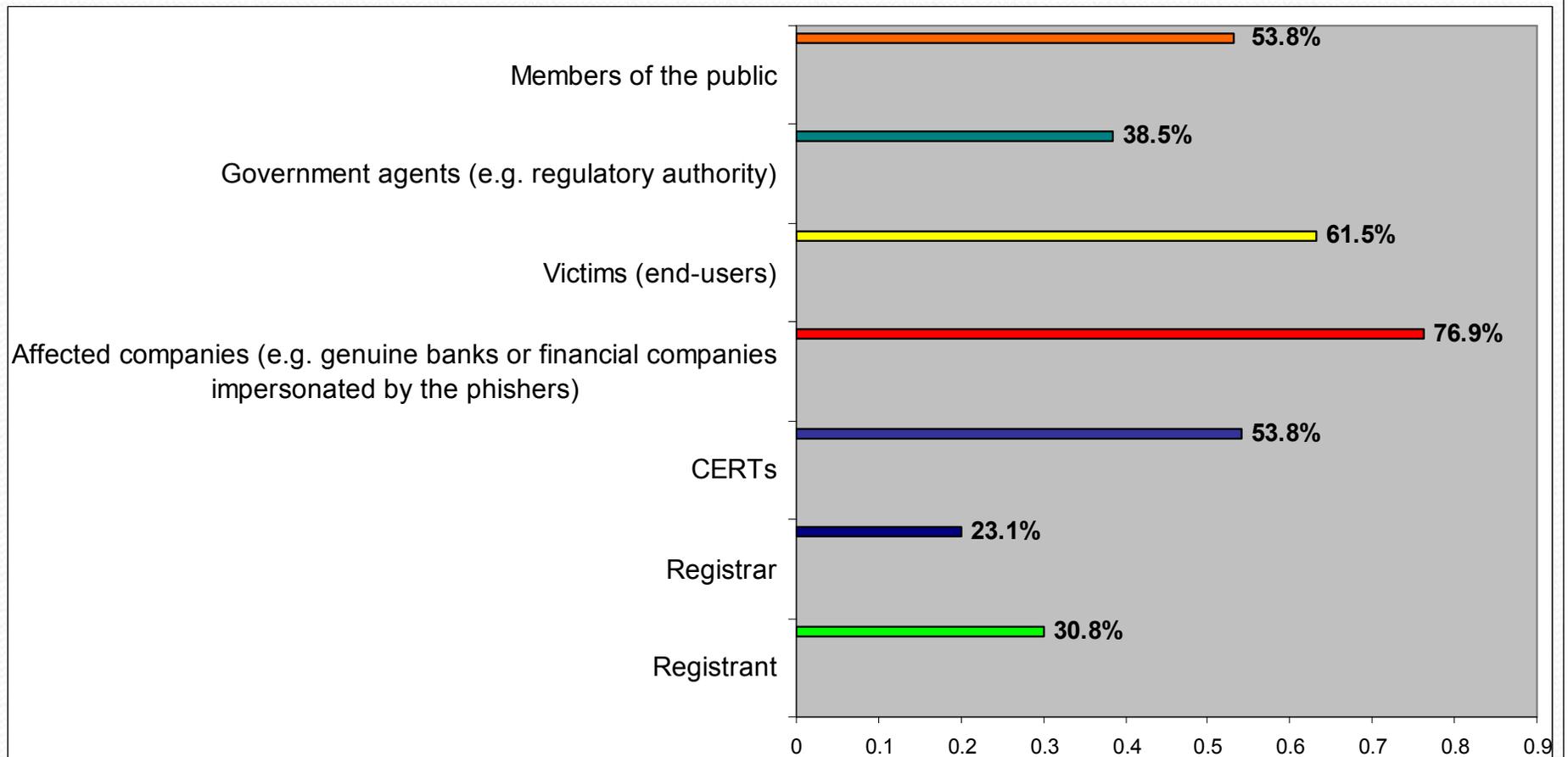


Q27

Who complains on the phishing activity to your ccTLD?



APTLD & MYNIC JOINT SURVEY

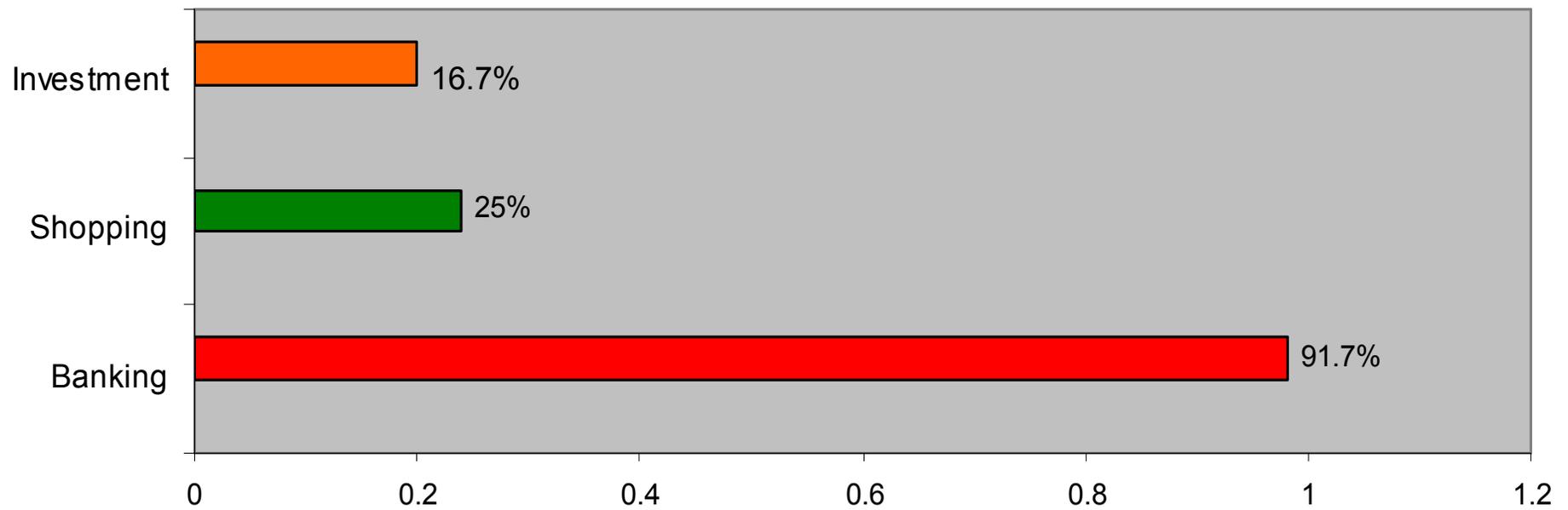


Q28

What is the type of phishing activity that your ccTLD domain names experience?



APTLD & MYNIC JOINT SURVEY

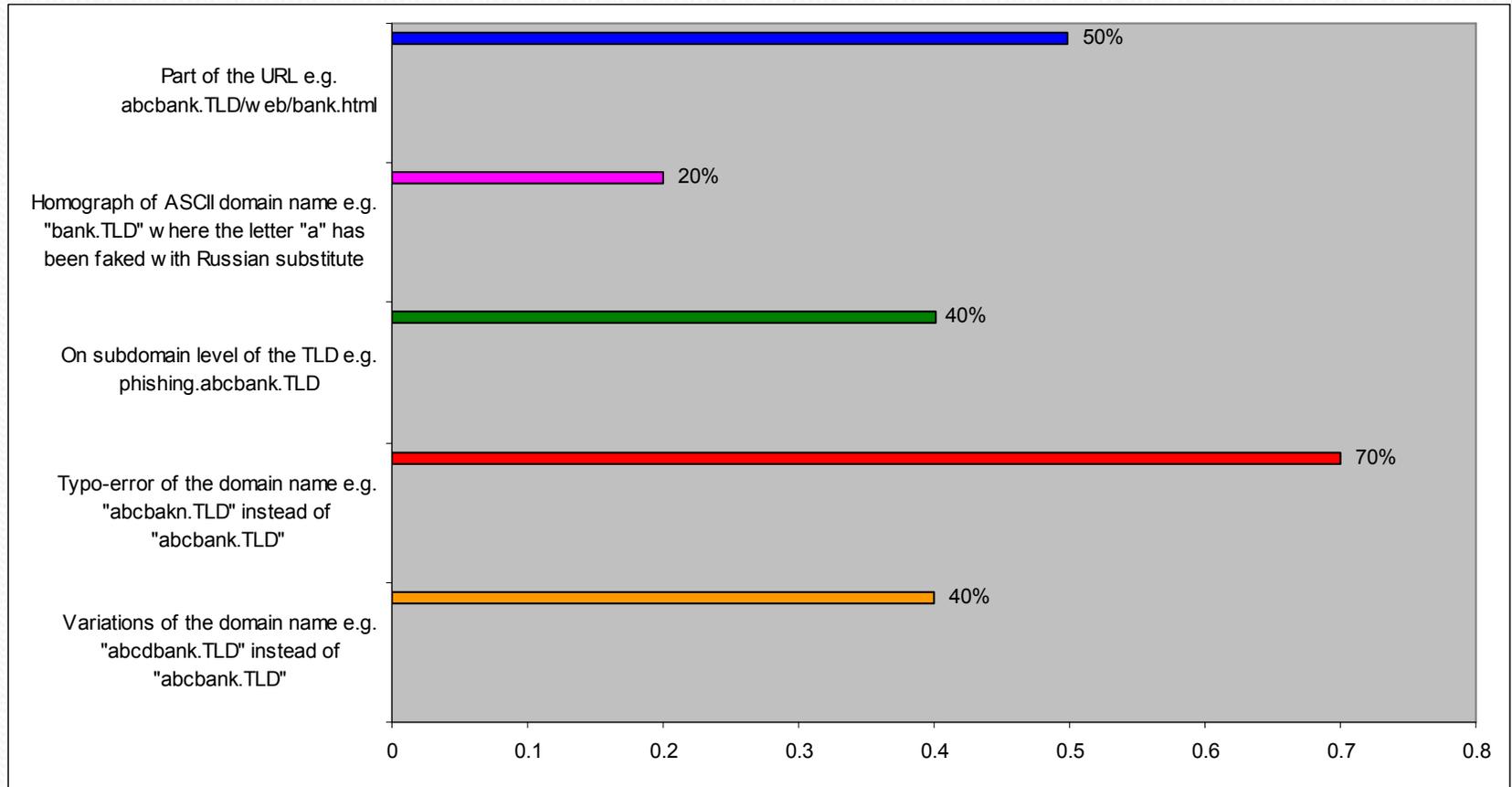


Q29

What are the patterns of domain name registrations used by phishers?



APTLD & MYNIC JOINT SURVEY

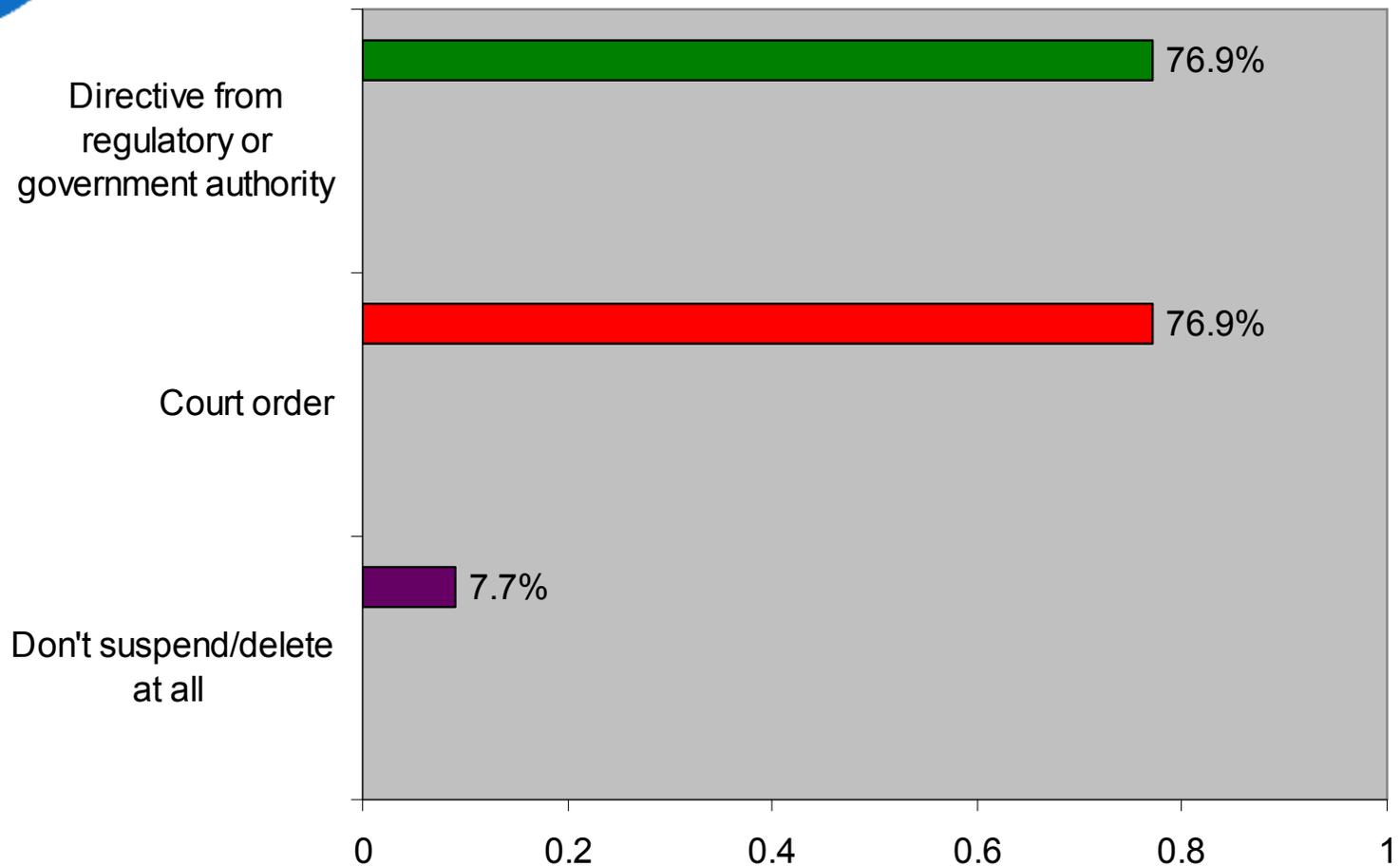


Q30

If you don't suspend/delete the domain name, on what basis would your ccTLD suspend or delete a domain name that's subject of a complaint on Phishing activity?



APTLD & MYNIC JOINT SURVEY



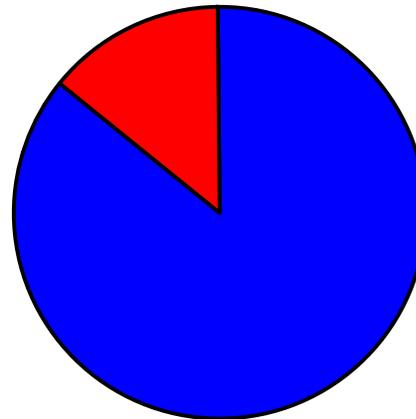
Q31

Do you feel that
your ccTLD
has a role in
reducing phishing
activity?



APTLD & MYNIC JOINT SURVEY

No,
11.8%



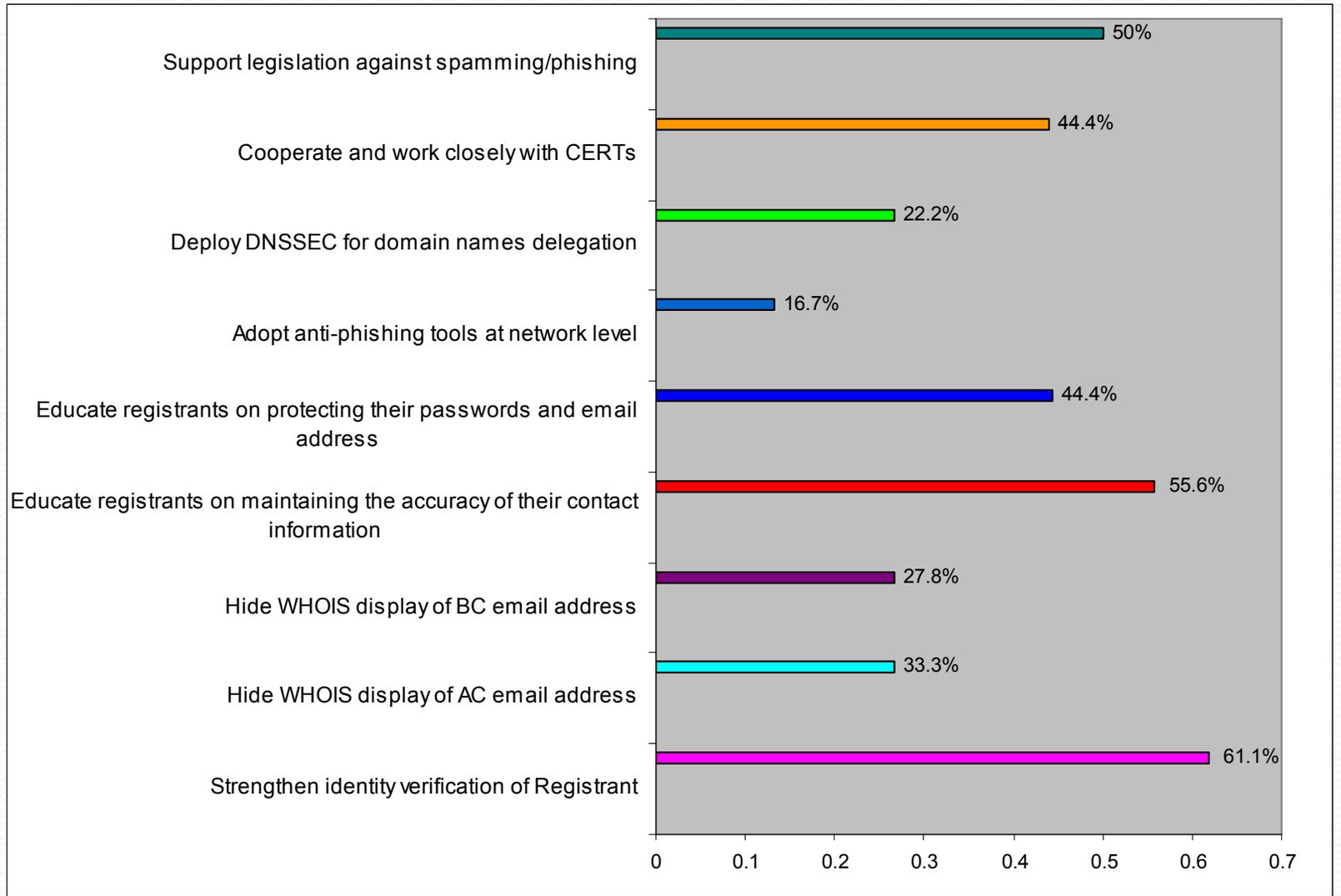
Yes,
88.2%

Q32

What can your ccTLD do to reduce phishing activity?



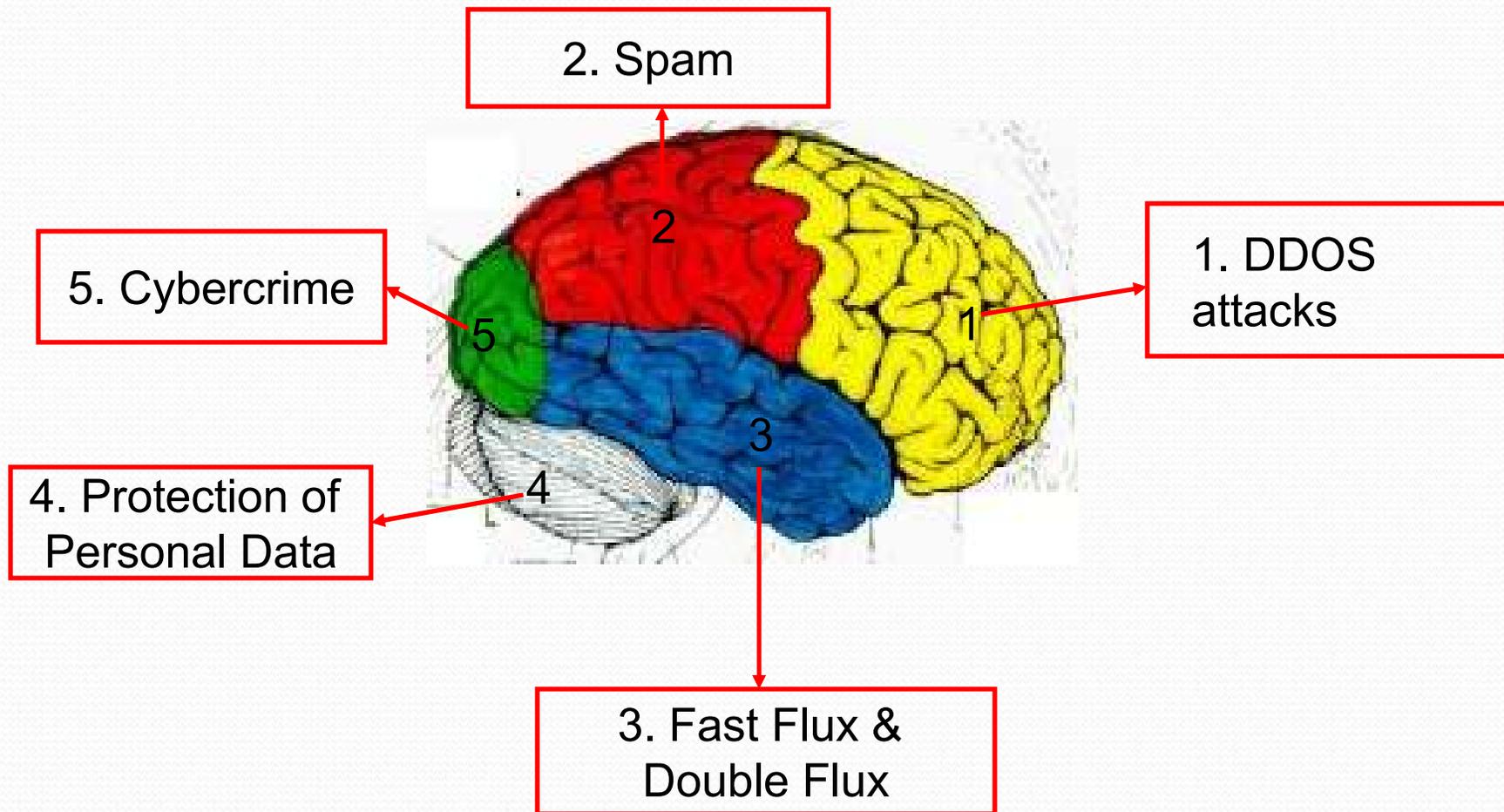
APTLD & MYNIC JOINT SURVEY



Conclusion:



Top 5 critical security issues in ccTLDs mind





**22 RESPONDENTS FROM
19 APTLD MEMBERS
&
ccNSO for
Phishing survey**

**Presentation by MYNIC
Berhad**