



Dispute Resolutions in ADR.eu

*ICANN
ccNSO Members Meeting*

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Czech Arbitration Court

- Arbitration Court attached to the Economic Chamber of the Czech Republic and Agricultural Chamber of the Czech Republic
- Founded in 1949 as the standard arbitration court
- More than 11.000 disputes in last 10 years (more than 8.500 in last 5 years)
- Domain names disputes (.cz, .eu, gTLD ...)

Timeline of ADR.EU

- 04/2002 Regulation (EC) No 733/2002 on the implementation of the .eu Top Level Domain
- 04/2004 Commission Regulation (EC) No 874/2004, public policy rules .eu TLD
- 03/2005 Delegation of .eu approved by ICANN
- 04/2005 CAC selected as the exclusive ADR provider for .eu
- 12/2005 Start of Sunrise Period
- 02/2006 First .eu disputes
- 04/2006 Start of standard registrations

Disputes from Sunrise Period registrations

- Only holders of some type of legal protection for a name within EU were eligible to apply for the domain name (*registered and unregistered trademarks, trade names, business identifiers, geographical indications or designations of origin, company names, family names, ...*)
- Applications verified by the validation agent
- 346.000 applications
- .eu registry (EURid) was the respondent in disputes when the application for the registration in Sunrise period has been rejected (516 disputes)



Disputes from the regular registrations

- Regular registrations started from April 6, 2006
- First-come-first-serve basis
- 3.394.220 registered domain names
- The holder of the contested domain name is the respondent (more than 600 disputes)



On-line platform

- Online accessible system enabling an instant access for all users taking part in the procedure (complainant, respondent, representatives, panellist(s), CAC)
- Since 2010 electronic-only procedure available
- Available in all European official languages
- No oral hearings, all information available in the case file
- Automated notifications in the case of any development
- All decisions published
- <http://www.adr.eu>

On-line platform (user survey)

Did you find using the platform easy?	
a) easy	77%
b) acceptable	19%
c) I had difficulties using the platform	4%
Have you found enough information on the website?	
a) quite enough	73%
b) the most important issues were covered	23%
c) not enough	4%
Was the communication with the ADR Center smooth?	
a) smooth	73%
b) without difficulties	23%
c) I had difficulties communicating with the CAC	4%

Number of the disputes

Languages	
English	672
German	70
Dutch	52
Polish	18
Italian	14
Czech	13
Spanish	12
French	11
Greek	8

Complainants	
Germany	265
Great Britain	95
Netherlands	90
France	80
Czech Rep.	45
Italy	43
United States	38
Belgium	37
Austria	29

Respondents	
Great Britain	134
Netherlands	63
Germany	53
Sweden	27
Cyprus	24
Austria	23
Poland	23
Czech Rep.	18
Italy	18



Panellists

- 138 panellists from 31 countries
- 21 languages
- Panellists meetings
- Webinars
- Consultations of the platform improvements



Future of the ADR.eu

- All domain names ADR procedures maintained via on-line platforms
- Approved by ICANN as a gTLD disputes resolution provider (UDRP)
- Ready for
 - ... further gTLD's
 - ... further ccTLD's
 - ... IDN disputes
 - ... URS



Thank you!

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