ICANN Engagement Tools

ICANN as fora for the ICANN Community

Filiz Yilmaz & Carole Cornell
ICANN Structure

Advisory Committees:
- Government Advisory Committee
- Root Server System Advisory Committee
- Security and Stability Advisory Committee
- At Large Advisory Committee

ICANN Board of Directors:
- GAC
- RSSAC
- SSAC
- ALAC

Supporting Organizations:
- ASO
- GNSO
- CCNSO

Regional Internet Registries:
- ARIN
- APNIC
- RIPE
- NCC
- LACNIC
- AfriNIC

Generic names Supporting Organization:
- Intellectual property
- ISPs, Registrars, Registries
- Business, Non-Commercial

Country Code Names Supporting Organization:
- .us
- .uk
- .au
- .it
- .nl

ccTLD Registries:
- .us
- .uk
- .au
- .it
- .nl
- et al.
How do we interact and engage?

ICANN Meetings

- Open to all
- No registration fee
- Three times a year
- Rotating location in 5 regions

Remote Participation available
Why Remote Participation?

Cost effective
Enables wider inclusion
ICANN commitment
Board and PPC
Staff
Goals

Equalize Participation
Remote and Face-to-face Participants

Maximize access
Low vs High Bandwidth
Low Bandwidth?

What do you need?

Minimum 128 kb/sec and a Web Browser

What do you get?

• Live and recorded audio streams in multiple languages
• Presentations for download
• Live scribes
• Transcripts
High Bandwidth?

What do you need?
Minimum 512 kb/sec, a Web Browser and Flash Player

What do you get?

• Adobe Connect (AC) view
  • Video + Audio + Chat
  • Also available for some mobile devices
• Live and recorded Audio Streams
• Chat Room and Real-time Presentations
• Live scribing where available
How?

http://toronto45.icann.org/full-schedule

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*Note: Times are in GMT.*
Check Session Details

**Public Forum**

- **Date:** Thu, 18 October 2012 - 14:00 - 18:30
- **Room:** Metro Centre
- **Session Leader:** Filiz Yilmaz | Senior Director, Participation and Engagement

**Transcript to be provided**

- **Remote Participation - Low Bandwidth**
  - **Audioicast:** العربية, English, Español, Français, Русский
  - **Virtual Meeting Room:**
    - [http://icann.adobeconnect.com/yyz45-metroeastcenter](http://icann.adobeconnect.com/yyz45-metroeastcenter)

- **Remote Participation - High Bandwidth**
  - **Audioicast:** العربية, English, Español, Français, Русский
  - **Virtual Meeting Room:**
    - [http://icann.adobeconnect.com/yyz45-metroeastcenter](http://icann.adobeconnect.com/yyz45-metroeastcenter)
Join a meeting on Adobe Connect

ICANN Meeting 45 - Metro East Center

- Enter as a Guest
  - Name: Filiz Yilmaz
  - Enter Room
- Enter with your login and password
Adobe Connect Interface

All in one

Chat

Video

Presentations
Forms (for Public Forum)

Submit questions or comments

Linked from session details page
Remote Participant Checklist

Join via low or high bandwidth services

Interact with the others

Chat room = virtual meeting

Be aware of rules of behaviour

Problems/Questions/Feedback

See Remote Participation Services and Concepts:
http://meetings.icann.org/remote-participation

Problems: Report in the chat room!
Questions/Comments:
Write us at participate@icann.org
Online survey after attending sessions:
https://www.surveymonkey.com/s/icann45RP
Post Meeting

Presentations
Audio files
Transcripts

All archived and Accessible on meeting site
How do we interact and engage?

In between meetings, all the time:

Community Mailing lists

Groups have their own mls

Public Comment Periods

Public comments

DRAFT - ICANN Language Services Policy and Procedures

Comment/Reply Periods (*)

Comment Open: 18 May 2012
Comment Close: 2 July 2012
Close Time (UTC): 23:59 UTC
Reply Open: 3 July 2012
Reply Close: 1 August 2012
Close Time (UTC): 23:59 UTC

Brief Overview

Originating Organization: ICANN Communications Department
Categories/Tags: Policy Processes; Transparency/Accountability; Reviews/Improvements; Participation; Events/Conferences
Purpose (Brief): ICANN is opening a public comment forum for the draft Language Services Policy and Procedures. Community members are asked to provide feedback on the proposed document. ICANN Language Services provides support for translation, simultaneous interpretation, teleconference interpretation, transcription (of recorded sessions) and RTT (real-time transcription, also known as captioning).

Current Status: Draft ICANN Language Services Policy and Procedures open for public comment.
Next Steps: Comments will be accepted in this forum and in continued interaction with the community and staff. Once the comment and reply periods have ended, ICANN will review community feedback and post an assessment of comments received. The Board Committee on Public Participation will then submit the policy to the ICANN Board with its recommendations.
How do we interact and engage?

Community wikis...
Agenda

What is a Wiki?
Basic Wiki Structure
Wiki Training Guides
Log in
Tool Options
How to Add a Comment
Questions and Answers
What is a Wiki?

A wiki is a tool to support collaboration of information at an individual, team, corporate or community level. Wikis allow edition of information by all contributors.

Simply put, a wiki is a website that allows you to edit content in an easy and collaborative way.
Basic Wiki Structure

- This wiki installation is set-up to allow global viewing and editing of content by ICANN’s community members.
- The Confluence Wiki is structured by **workspaces**. **Workspaces** contain pages. **Pages** contain information (text and images) and can have attachments (images, office docs, pdfs, etc.).
- Pages organized in a workspace are in a hierarchical structure. When a page is added to another page, the resulting page is known as a **child page**. The initial page is the **parent page**.
Wiki Training Guides

Available in the following 6 languages:

1. English  2. French
3. Arabic  4. Chinese
5. Spanish  6. Russian

https://community.icann.org/display/help/Wiki+Training+Guides
When You Click Log In....

In the Username and Password text boxes, enter the Username/Password sent to you by a Confluence Wiki Administrator. If you require this information, please contact community-help@icann.org.
Tool Options...

On the top right hand side of the page, you will see a menu with the following items: **Edit, Add, Tools, Browse** and your **Login Name**.
How to Add a Comment...

At-Large Advisory Committee (ALAC)

What is At-Large?
"At-Large" is the name for the community of individual Internet users who participate in the policy development work of ICANN. More than 139 groups representing the views of individual Internet users are active throughout the world. You can learn more about community and its activities on this website, as well as how to join and participate in building the future of the worldwide Domain System (DNS) and other unique identifiers that every single user of the Internet relies on every time they go online.

At-Large Outreach Workspace

Latest ICANN News...
Public Comment: Proposal to Protect International Red Cross and International Olympic Committee Names at the Top Level in New gTLDs
Call for Videos: New gTLD Applicant Stories and Learnings Sought
ICANN and Registrar Negotiation Team Post Summary of RAA Negotiations
REMINDER NOTICE: 29 March is Last Day to Register as New gTLD Applicant
Draft Advice Letter on Consumer Trust, Consumer Choice, and Competition

At-Large Announcements...
(161) Internet Society Armenia Chapter certified as At-Large Structure (ALS)
(157) Internet Society Cameroon Chapter certified as At-Large Structure (ALS)
ALAC Breaks Previous Year’s Record with 40 Policy Statements Submitted in 2011
ISOC-CR Costa Rica Society for Internet Development certified as At-Large Structure (ALS)
TsC-Together Against Cybercrime certified as At-Large Structure (ALS)

Older At-Large Announcements
Useful Tabs...
(Bookmarks and Watches)

**Bookmarks**
Go to Add menu item and select Bookmark, a link to this page will be added to the Labels section of your profile. 
(This allows you to access the page quickly at a later time.)

**Watches** (pages or spaces that you chose to follow)
Select Watch in the Tools menu item
(You will be notified of changes to these pages via email.)
More information on working with User Profiles:


More information and documentation exists for Confluence Wiki:

http://confluence.atlassian.com/display/DOC/Confluence+Documentation+Home

A User’s Guide for Confluence:

How can I get involved?

Attend an ICANN meeting
In person or virtually
Next in Beijing, April 2013
Specific sessions for Newcomers

Apply for Fellowship

http://www.icann.org/en/fellowships/
How can I get involved?

Subscribe to News and Policy Updates
http://www.icann.org/en/newsletter/

Participate in Public Comments
http://icann.org/en/public-comment/

Follow Community Wikis
https://community.icann.org/dashboard.action

Apply for a Leadership Position
http://nomcom.icann.org
Thank You
Questions