9/19/00

TO: ICANN
RE: IMAGE ONLINE DESIGN, INC.

Having served for several years as John Frangie’s commercial and personal insurance broker for a variety of needs, we’ve enjoyed an excellent business relationship, and we look forward to continuing to handle the insurance for IOD, as it grows and secures its Registry Operator status.

In response to section D13.18 of the “TLD Application: Registry Operator’s Proposal” dated 8/15/00, this letter confirms the following:
Commercial General Liability insurance is currently carried, through our brokerage, with Hartford Casualty Insurance Company Hartford Plaza, Hartford, CT 06115, on Policy # 30SBWLIW8228DD, with limits of $1 million per occurrence/$2 million general aggregate.

Plans are in motion for securing additional insurance which may include, but not be limited to the following:
- First party property direct or consequential coverages and third party liability coverages for incidences such as fire & extended coverages, network intrusion, illegitimate use, denial of service attacks, virus, internal or external/malicious or accidental/known or unknown sources.

We welcome any additional inquiries.

Sincerely,

[Signature]

Jeff Priolo
MERCHAND APPLICATION AND AGREEMENT

Please print clearly and use blue or black ink.

Agent Office (Print) C

Sales Representative (Print) David Holton

New Merchant ☐ Existing Cardservice Merchant ☐ Merchant No.

SERVICES AND MERCHANT INFORMATION
☒ MasterCard/Visa ☒ Check Guarantee ☒ American Express ☒ Diners ☒ EBT ☐ Other
☒ ATM/Debit Card ☐ Purchasing Card ☒ Discover/Novus ☒ JCB ☐ Cardservice Merchant Club

Legal Name of Business

D.B.A. (Doing Business As)
WEB REGISTRY

Authorized Business Representative

Street Address 1235 Los Osos Valley Rd., San Luis Obispo, CA 93405
Mailing Address 1241 Johnson St., San Luis Obispo, CA 93405

List Type of Business and Product/Service Sold (Be Specific)
Internet Services

Business Hours (Circle a.m. or p.m.)
Mon. - Fri. From 9 a.m. to 5 p.m. 24 hours
Sat. From a.m. to p.m.
Sun. From a.m. to p.m.

Tax ID # 77-0414963
Business License # 083240

OWNERSHIP (50% Ownership for corporation; 100% Ownership for partnership or proprietorship; must be accounted for on the application)

Principal’s Name John Trangie
Ownership % 51
Title CEO
Date of Birth (mm/dd/yy) 01/15/53
State/Expiration Date CA

Home Phone (805) 543-1303
Social Security # 563 486 8729
Driver’s License # 4016108

Street Address 927 Vista Colindos, San Luis Obispo, CA 93405

Name of Nearest Relative or Friend Not Residing With Principal

Street Address of Nearest Relative or Friend Not Residing With Principal

Second Principal’s Name

Home Phone 
Street Address 

Street Address (Previous if less than 3 years)

Name of Nearest Relative or Friend Not Residing With Principal

Street Address of Nearest Relative or Friend Not Residing With Principal

REFERENCES

D.B.A. (Print Name) San Luis Obispo
Additional Bank
Account # 091 948 0030
Phone (805) 541-6100
Contact

Trade
Account # 
Phone 

Trade
Account # 
Phone 

Other

INTERNAL FILE NUMBER (To be entered by corporate) Lead Number Program Code Promo Code

ALL BANKS ARE FDIC INSURED

P.O. BOX 2310
AGOURA HILLS, CA 91376-2310
(800) 456-5989  FAX (619) 880-9890

Cardservice International, Inc. © 1998
MARKETING METHOD
Merchant sells (Specify product, service and/or information) n/a
Merchant sells to (Specify target market) GENEVA, ILLINOIS
Merchant Marketing Method (Enter all that apply, must equal 100%)
Storefront % Service % Trade Show % Phone Order % Mail Order % Internet % Other %
Merchant Swiped/Keyed Percentage: Swiped % + Keyed with signed imprint % + Keyed without signature % = 100%
Storefront? □ Yes □ No Home-based Business? □ Yes □ No
Use Fulfillment House? □ Yes □ No (If yes, please complete information below)
Name of Fulfillment House n/a
Advertising Method(s) (Check all that apply)
□ Newspaper □ Magazine □ Yellow Pages □ Internet □ TV □ Radio □ Other (Specify)
Average Monthly McC/Visa Volume $5000 Average Ticket/Sales Amt. $5 Average
Highest Estimated Bankcard Ticket $300

SPECIAL INSTRUCTIONS (Attach additional sheet, if necessary)

SERVICES ORDERED MONTHLY SCHEDULE
Merchant's (Merchant must initial the left column beside all services ordered.)

Initials □

<table>
<thead>
<tr>
<th>Service</th>
<th>Discount Rate</th>
<th>Transaction Fee</th>
<th>Monthly Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>MasterCard/Visa</td>
<td>2.35%</td>
<td>$25</td>
<td>$25 Monthly Minimum</td>
</tr>
<tr>
<td>Check Guarantee ***</td>
<td></td>
<td></td>
<td>$25 Warranty Limit $</td>
</tr>
<tr>
<td>Cardservice Merchant Club</td>
<td></td>
<td></td>
<td>$15 Multiple-location Discounts Available</td>
</tr>
<tr>
<td>Customer Support</td>
<td></td>
<td>$10</td>
<td></td>
</tr>
</tbody>
</table>

Debit Card
Debit Transaction Fee $0.00 + Network Fee = Total Debit Card Transaction Fee

□ Interlink 0.45% + $0.03
□ Maestro 0% + $0.13
□ Star/Explore 0% + $0.10
□ Honor 0% + $0.09
□ Purchase $0.00

Will cashback be available? □ Yes □ No
Limit $0

Food Stamps □ Cash Benefit □ FCS #

<table>
<thead>
<tr>
<th>Cards</th>
<th>Discount Rate</th>
<th>Transaction Fee</th>
<th>Account Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diners Club/Carte Blanche**</td>
<td></td>
<td></td>
<td>046248092</td>
</tr>
<tr>
<td>American Express</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Discover/Novus +</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>JCB</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IMALL Hosting Fee - Product</td>
<td>$10 per month</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LinkPoint Secure Payment Gateway Fee</td>
<td>$20 per month</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gateway Fee (Other)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CDPD-IP Address Fee</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Technical E-mail Address</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Merchant E-mail Address</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The monthly minimum processing fee is calculated as follows:
Monthly minimum (minus) net discount fee, transaction fee and batch fee actually paid = processing fee owed.
This is in addition to the monthly minimum processing fee for MasterCard/Visa.
Check Guarantee rates are subject to separate approval by the Check Guarantee Department Subject to separate approval.
EBT merchants will receive a separate EBT transaction statement from their EBT provider.
The monthly minimum processing fee for Diners Club/Carte Blanche is $5.00.

Standard “Swiped Transaction Rate” (Merchants 0% - 50% Keyed)
The “Qualified Swiped Discount Rate” is 0%. This rate will be charged on all swiped bankcard transactions that are electronically authorized and closed in a daily batch. All manually keyed bankcard transactions that are closed in a daily batch, have AVS (Address Verification Service), an Order Number and reply to the Mail Order Telephone Order prompt with a “Yes” will be charged a “Mid-Qualified Rate” which is 0.85% ($0.85 per $100) higher than the “Qualified Rate.” All bankcard transactions that do not meet the requirements stated above will be charged a “Non-Qualified Rate” which is 1.65% ($1.65 per $100) higher than the “Qualified Rate.” MasterCard and Visa corporate/business card and manually keyed foreign card transactions will always fall under the “Non-Qualified” category.

Standard “Keyed Transaction Rate” (Merchants 51% - 100% Keyed)
The “Qualified Keyed Discount Rate” is 2.35%. This rate will be charged on all bankcard transactions that are electronically authorized, closed in a daily batch and include the following additional information: AVS (Address Verification Service), an Order Number and a “Yes” reply to the Mail Order Telephone Order prompt. All bankcard transactions that do not meet the requirements stated above will be charged a “Non-Qualified Rate” which is 1.65% ($1.65 per $100) higher than the “Qualified Rate.” MasterCard and Visa corporate/business card and manually keyed foreign card transactions will always fall under the “Non-Qualified” category.

All AVS inquiries will incur a $0.05 AVS fee. The discount rate will be deducted daily. Statements will be sent each month. A $25.00 minimum monthly fee will be deducted unless you have met your minimum processing volume. Additional charges that may occur from time to time include, but are not limited to, chargeback fees, representation fees and retrieval fees.

STATEMENT PERIOD REQUESTED: □ Monthly □ Weekly □ Daily □ May require additional fee.

04080016 0299 WHITE-Corporate YELLOW-Merchant PINK-Agent GOLDENROD-Debit Bank BLUE-Bank Cardservice International, Inc. © 1999
Cardservice International is not in the business of leasing or selling equipment. All leases are between the merchant and an independent leasing company.

*All leases are subject to approval by an independent leasing company.

† Tax must be included, where applicable.

NOTE: DO NOT SIGN THIS DOCUMENT UNLESS ALL ITEMS THAT APPEAR IN RED ARE COMPLETELY FILLED OUT.

AUTHORIZATION AND AGREEMENT

Merchant authorizes Bank/Cardservice to investigate and confirm the information contained herein and hereby certifies that all the information provided, including Merchant's legal status, is true, correct, and complete. Merchant hereby authorizes Bank/Cardservice to utilize credit bureau reporting agencies and/or its own agents for purposes of verifying the accuracy of any information provided by Merchant and for purposes of assessing and monitoring Merchant's credit status. Merchant authorizes all such credit bureau reporting agencies to release any information they may have pertaining to Merchant to Bank/Cardservice. This Agreement may only be modified as approved in writing by authorized officer of the Bank and the corporate office of Cardservice. No other representative of Bank or Cardservice is authorized to make any verbal or written modification to this Agreement.

By signing this Merchant Application, I acknowledge that I have also received Merchant Agreement # 120499. I have read the Merchant Agreement and understand it. I understand that the Merchant Agreement is incorporated into this Application and that both documents constitute my contract with Bank and Cardservice. The term of this Agreement is six (6) months as specified in paragraph 3.04 of the Merchant Agreement. If Merchant desires to accept American Express® Cards, the undersigned also represents that Merchant has reviewed and agrees to the terms and conditions of the American Express Card Acceptance Agreement. Additionally, Merchant agrees that all representations and agreements contained in this Cardservice Merchant Application and Agreement shall be deemed to have been made for the benefit of, and may be enforced by, American Express Travel Related Services Company, Inc. (also referred to herein as "Amex"), as well as for Cardservice and Bank. American Express may use all information (including but not limited to credit bureau reports) referred to herein.

Principal or Corporate Officer Date

PERSONAL GUARANTOR

All corporations and limited liability companies must have their obligations guaranteed by a principal or other creditworthy individual. As a primary inducement to Bank and Cardservice to enter into this Agreement with Merchant, the undersigned Guarantor(s), by signing this Agreement, jointly and severally, unconditionally and irrevocably, guarantees the continuing full and faithful performance and payment by Merchant of each of its duties and obligations to Bank and Cardservice pursuant to this Agreement, as it now exists or as it may be amended from time to time, whether before or after termination or expiration and whether or not Guarantor has received notice of any amendment. If Merchant breaches this Agreement, Bank and Cardservice may proceed directly against Guarantor or any other person or entity responsible for the performance of this Agreement, without first exhausting its remedies against any other person or entity responsible therefore to it, or any security held by Bank.

Signature, an Individual

Signature, an Individual

Signature, an Individual

If ownership is less than 51%, two (2) or more signatures are required to show total of 51%, or greater, ownership. All signers must appear on the application.

Signature Agent/Sales Representative

For Internal Use Only:

Approved CSI By

Approved Bank By

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