
HYDERABAD – GAC website presentation to the GAC
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CHAIR SCHNEIDER: Good morning, everybody. This is our last day, nonetheless an important today, and we have a number of issues on our table that are to be presented, to be discussed, to be used, like the new website for instance.

So I will hand over the floor to the team that has been working on this to get an update on our website, which will be a very good tool for us to use in the very near future, I understand.

Thank you.

Tracey.

TRACEY HIND: Good morning, Chair. Good morning, everybody.

I have the pleasure of showing you -- being here to show you your first glimpse of the live new GAC website this morning.

This has been a partnership effort between the GAC Technology Task Force, which has involved people, Tracy Hackshaw from Trinidad and Tobago, Pua Hunter from the Cook Islands, Choon

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

Sai from Singapore, Rapid Sun from Cambodia who isn't here this morning, and a number of other people who have been participating in that forum, and some brilliant work and cooperation from the team at ICANN responsible for ICT. And we're very privileged to have here this morning with us in the room, Ashwin, the CIO of ICANN who is sitting over here, Chris Gift, the vice president of digital engagement who is sitting next to him.

We have Christina over here who is the head of language services. We also have Butch Pfremmer, who does all of the heavy lifting in the language services department of ICANN and is responsible for all of your translations over here. Can you put your hand in the air, Butch and team? Over there.

We have Mark Segall in the room who has been one of the hard-core techies, as we would call them, helping us put all the work together. Sitting on my right is Laura Bengford from ICANN ICT who is going to do the main presentation in a moment. And participating remotely are two absolute key resources that we've relied on to do this work: the website designer Jeff Salem, and he's also working on the designs for the broader ICANN ecosystem websites which our new site will feed into, and we are the lead site for that strategic project; and Steve Allison, who is the team lead of all of the developers, both in the United States

and here in India in Prunai (phonetic). So welcome to those two guys. Thank you for your relentless support and hard work.

And with that I'm going to hand over to Laura so we can make sure we get through the presentation and get you as quickly as possible looking at the live site.

Thank you, Laura.

LAURA BENGFORD:

Yes, thank you, Tracey. And good morning, everybody.

And hello to everyone online.

I'm here today to give you an update on the website and preview a sampling of some of the pages, kind of a little sneak peek at that. We'll talk a little bit about the timeline and what to expect as we continue working and completing the website, targeting to go live around February. And we'll allow a little bit of time for Q&A at the end.

So what will the new website give us?

Very simply, it's going to have all of the functionality that we have today on the existing website, plus a little bit more. We're going to have the logins, of course, to the private areas of GAC like we do today, so we'll have that in a very simplified login capability. We'll have a pretty robust search, allowing us to do

more topical search and kind of organizing the data a little bit better than you have on the website today. Of course we're going to have all of the official GAC templates out there. They're going to be a little bit more structured, and we'll have a little bit nicer navigation and styling. As Tracey mentioned, we've had a designer, Jeff Salem, working with us on this and Steve and Jeff have been connected at the hip trying to relate all of this information so it's a little bit better organized for you.

And finally, the new pages that we'll show you today, and we'll continue to work on over the next three months, will be translated into the six U.N. languages. The menus and navigation will be translated, the communiques will be translated. I know those were already translated for the most part. And then for the legacy pages on the old website, don't worry, it's still there. We'll talk a little bit about that later on in the presentation. And we're going to make an effort to translate those pages that need to come over as well. So we'll hit some of those. We may not hit all of those by our launch, but the primary ones we're targeting for our launch of the website.

Just to talk a little bit about the evolution of this website. We're going to launch in February. We would anticipate a follow-up release to just add on and kind of evolve in this new platform that we're using, kind of to do a little bit more connecting. So we can anticipate the ability for us to login, manage your own

details, upload your email contact, update that information, update your photo. And then we're going to work on connecting a little bit better to working groups. And we'll talk about that kind of coming up. So this is just kind of giving you a sampling of where we see this website can evolve. And finally, and this is going to be a little bit more out in the future, but as we evolve other tools across ICANN -- for example, the Board advice registry tool and other information -- we anticipate this website will be able to connect and participate to those and have a much more streamlined process in connecting that advice that comes from you all to the Board.

We also will have a function to enable public comment, and we anticipate, like I mentioned earlier, once we've connected in the working groups, much more robust functionality there to kind of help with the work of the working groups and the documentation and co-authoring of that, and just overall better support for working groups.

So with that, I'm going to spend about ten minutes giving you a sneak peek of the website. I'm going to go over the home page, just a sampling of one of the pages to give you an idea of how the navigation works for operating principles, leadership. I'll go through the agenda and minutes, and then finally leaving out with the communique.

So my good friend here, Tracey to my left, who has been helping with some of the folks back in L.A., and we're going to show you the information as it was updated here at the meeting to give you a little bit of a sampling of how it will look in the new website.

TRACEY HIND:

One thing I forgot to say in the introduction. What we're showing you today is what's called a beta site. So it's not quite yet ready for use. And you'll see a few stylistic things that are not quite perfect, and so on and so forth, but by February those things will be appearing properly and it's nearly there.

LAURA BENGFORD:

Okay; very good.

So just a quick overview. Let me go over to the home page. You'll see up here we have some navigational components where we'll have the translations coming in, we have the search here, this is where the login will be.

The information on the website is organized very simply into these top buckets here where we have news, some information about the GAC, such as the operating principles, the role, leadership, members, observers, and some other learning material that may help you.

GAC advice it going to be around the final communique, any correspondence or itemized advice to the board.

We have the meetings and records. So here we'll find agendas and the minutes from those agendas, and we'll show you some live examples of that that we have been parallelling here.

And then finally the work efforts of the working groups and various work topics that we'll be able to organize in a much structured way.

So, first, I'll start by looking at the home page. And, as Tracey mentioned, we're still kind of styling and putting some final touches on here. But we'll have a brief overview of the GAC. And we'll be able to dynamically populate some numbers around the important work of the GAC. In terms of the number of communiques, the number of correspondences that are going off and pieces of advice, these numbers will update dynamically as the Web site is updated, as well as current work and activities and various topics that we can file and organize this information into.

We'll have some quick stats about the membership of GAC and link-outs to the members and a link-out to join the GAC.

A little bit below we'll have a side bar here to be able to file in any news items that are newsworthy to the GAC as well as the

upcoming meetings. You'll see here we have been updating behind the scenes with the upcoming meetings here with a Web site demo here today and the next session and so forth.

And at the bottom standard footer here we'll be updating throughout the site as well.

We do have a link-out to the glossary. I know that was a question back in Marrakech when we went through the slides. We listened to that feedback and we have the glossary out there, which is also a helpful information guide for you all.

Okay.

So let me just go under "About the GAC." I'm going to click on "Operating Principles."

And this just gives you an idea of what a web page will look like on the site. We have kind of an intro banner up at the top. And I can open or close that, if I want to look at a full page view.

I have the subnavigation elements, so I can pop over to the role, operating principles, leadership, and members.

And then what you'll see is a stylized page on the right, a pdf, if you'd like to download that. And then you can navigate very easily to the sections that you're interested in that document.

Another area, just to point out a quick example. Here's the leadership page. Again, I'll close that just to go to full-page view.

And you'll see here we have the leadership kind of populated in.

We've got some photos there. They're black and white. We'll probably colorize them as we continue the styling.

We have the ICANN support team here that you know as well as the independent secretariats.

I'd like to next show you how agendas and meeting minutes work.

Under "Meetings and Records," I'm going to go to ICANN meeting agenda.

And the first thing you'll notice is we'll have a pop down. So I can either look at working group meeting agendas or the ICANN 57 GAC agenda. So I'm going to pull up the ICANN 57 GAC agenda for this meeting.

You'll see again a similar format and page here. We have the page on the right with some navigation by day over here on the left.

And you'll see all of the sessions that you've been attending over this past week populated on here with documents and links

out to the information that is helpful before you attend a meeting to be prepared for that.

If I go over here to "Meeting minutes" -- and, since we're at the end of the meeting here, we've actually filled in behind the scenes in meeting minutes. And so you can see how that agenda has played out. And we've entered the meeting minutes for each area.

So each session has the leads, the objective, if there's any expected outcomes and then, finally, the session minutes.

And the action items. And, again, the document there.

So I'll just page down. I believe, Tracey, all the minutes are in here.

TRACEY HIND: Sessions 1, 2, and 3.

LAURA BENGFORD: Sessions 1, 2, and 3. Okay. So it's very easy to update the minutes associated with each session. Again, we might do final styling on this. But it just kind of gives you a flavor of what the Web site is going to look like.

And then, finally, I'm going to go up here to the GAC advice. And let's take a look at what the communicate is looking at. I know you guys were hard at work yesterday evening completing this.

Oops. Let's go over here.

So, by the way, I'm logged in. So I have private view as well as public view. So any content that is private will have a red banner on here indicating that it is private. And you'll see that the communicate has been populated by the staff in L.A. overnight.

And this is just an exact copy of the official communicate that was provided to us yesterday evening, just for the demo this morning.

Again, we have the navigation on the left. So I can jump to any area real quickly. Or I can page up and down.

And that is just a very brief, quick demo to highlight the work the team has done.

We're -- we've still got about three months to go. So we'll be focusing on finishing up and fine-tuning styling, translations, migrations and legacy content and filing it into this new structure.

So we're very thankful to the group we've been working with. The whole team has been really great at getting this feedback to us. It's really been driven by you all in helping us feed the information in here.

So, with that, I'm going to go back to the presentation and turn it over to Tracey. Thank you.

TRACEY HIND:

Thank you.

Julia Charvolen is -- as you all know, I'll be here until January. But, after that, Julia is taking the lead from the staff and support perspective on this. So I'm going to hand over to her now to talk about the full plan. Thank you.

JULIA CHARVOLEN:

As you can see on this timeline, November will be the start of the training for the secretariat and staff as well as the technology task force working group.

In December we will be starting with the TTF to test the new version. And, most importantly, in January is when we're going to ask you to please attend webinars, which are very important for you to attend. Because this is when we're going to start providing you with log-in details and explaining to you what we

are doing with the new Web site. And especially the launching will start in February.

So we -- I don't want to say it's mandatory, but kind of.

So, please, attend those webinars so we can finally go live in February.

TRACEY HIND:

Thank you, Julia. I am just going to quickly go through this slide. What does it mean for you, you guys as GAC members? As Julia said, to get the best out of it, you are going to need to attend a webinar. It won't be long. It will be a short webinar. We've already started to plan those. And we're not going to take up a lot of your time just to show you the key features and how to use them. Because the log-ins will be different. Some of the things will be in different places, and some of the things will look a little different. So, to help you through that process of learning the new site, please attend a webinar.

It will go live in February. The February version isn't the final version. As Laura alluded to earlier, the February version is version one. And there will be new features coming in subsequent versions.

It will go live in February. The February version isn't the final version, as Laura alluded to earlier. The February version is

version 1, and there will be new features coming in subsequent versions. The important thing to remember is that the GAC is the first site on this -- the first group on this new platform, and the platform is a strategic purchase by ICANN and the next group to go onto it is actually going to be icann.org. www.icann.org. So the corporate group. They'll be learning from us, and we will be -- once they're on, we'll be the first group able to interface with them into the new capabilities and sharing and, you know, participating in cross-community working groups and things like that. And then it's going to be rolled out to the rest of the community. That's my understanding of the strategic approach.

If you've got bits of the website, of the current website bookmarked, they will work for a while, but I would strongly suggest after February you bookmark your new favorite parts. And we will have -- the existing GAC website isn't going anywhere. If something goes wrong, we will be able to roll back and have it, so don't panic about losing anything. Nothing will be lost.

And with that, if we could go to the next slide. Thank you. I'm going to open the floor for questions. Or comments. Iran.

IRAN:

Thank you very much. Good morning to everybody and thanks for the work you have done presentations. The web page is

always something that people have difficulty. I'm not talking web page of GAC. Usually everywhere because the web page is guiding to find. I have not seen, maybe I missed, the search tool. I am totally not done. One is totally unfamiliar, open this page and you want to know something, and without going to this various part there is a box of search and then type one word for the sense, advice GAC, and then it brings tables and which advice. And then I want to also see what you could see was there a PDP associated with that advice. Because it's -- this is some sort of these things. This search tool is very, very important. Thank you.

TRACEY HIND:

Thank you for that question. I see also Egypt and I see Norway and the United Kingdom. I think Laura is going to demonstrate the search perhaps while some of those other questions are coming. I also see Palestine. So go ahead Egypt.

EGYPT:

Thank you all for the hard work. This is very helpful. Just to ask whether we have the GAC register at this point in time, do we have the GAC advice register as well where we have all the GAC advice sorted by theme or whatever? Because we had it in the old version but it needed to be also updated. Thank you.

TRACEY HIND: Thank you, Egypt. I can answer that question directly. We do have it. It's in the designs. It's not part -- it's not ready for us to demonstrate today, but it's definitely going to be up and functional before the first release. It's -- it's a work in progress at the moment. The developers are working on it.

And to answer the question from Iran, the search capabilities are something we talked really long and hard about. Again, they're not fully -- I just about bit that thing. They're not fully ready for demonstration today, but there's a combination of search and also filter toggles, and when the GAC site goes live the search is going to pull up results just from the GAC website to begin with, and that's only because we're the only SO and AC on that platform. But when that platform is rolled out across icann.org and to all the other SOs and ACs, then yes, the search will pull up content from them as well. That's the -- what we call the ecosystem design. I'll come back to you, if I may. I'll take the other questions first. Norway. Mic. Microphone.

NORWAY: It's working today. That's fine. I'm just wondering under correspondence, we used web-based. Will there be any possibility to have web-based correspondence there instead of the mail -- mailing lists?

JULIA CHARVOLEN: Correspondence are the letters, the documents that are shared. Mailing list is something that is separate.

NORWAY: So there won't be any where you can follow topic by topic and see discussions under the topics because currently where we're working with --

JULIA CHARVOLEN: There's another area for that outlet, Tracey.

TRACEY HIND: Yes, there will be. There is an area, again we didn't demonstrate it today because it's not quite ready for demonstration, but it's called the work efforts area and there's a list of topics which you can sort or filter by. And if you pull up that topic, I don't know say, for example, IGOs or IDNs or something like that, then yes, you can see all of the activity and all of the conversations and all of the work and PDPs and whatever else that's related to that topic. But bearing in mind what I just said, it's only going to show the GAC content until such time as we integrate it into the wider ecosystem, and that requires them to move onto the new platform first.

NORWAY: Because it would be very helpful in the working groups to be able to follow, especially for newcomers and others to see -- to look back what's going on and et cetera.

TRACEY HIND: U.K.

UNITED KINGDOM: Yes, thank you, Tracey, and thank you everybody for the hard work. It's excellent. Very impressive and much appreciated and thanks for the presentations to update us today.

Just a couple of questions. The launch in February, how do you think the new website is going to assist us in preparing for the next GAC meeting? Is there any element you can sort of highlight? For example, in finalizing the agenda, will we be able to do that much more interactively through the website, for example? So, you know, how can we engage as a committee on that process of preparation through the enhanced website?

And then my second question is relating to the working groups. Will they, for example, be able to work on documents as a working group through the website? You know Google Doc style sort of thing, rather than as currently happens, perhaps with ad

hoc amongst members of the community -- working group emailing each other and so on. If we can work on documents a lot more, you know, through the website, which I'm not aware we can do at that time moment, maybe we can but I'm not aware, so anyway, through the new website that would be brilliant. Thank you.

LAURA BENGFORD:

Thank you for that question. I'll take the first question on how the new website could help you plan and prepare for meetings. I think what you'll find, we gave you a real sneak preview of how the meeting agendas are going to be set up, preparing you with the information and documents.

The other area that I would like to highlight that I think new website can help you out with is if you're interested in particular topics coming into a meeting that are important for your country, we are -- we do have the ability to tag content by topic. And so we'll see a little bit more structured view of information, whether it's correspondence or advice or documents. And so you'll be able to kind of drill into topics that are maybe more relevant to you.

So those are two highlighted areas I can think of off the top of my head.

Tracey, do you want to add to that?

TRACEY HIND:

From an administrative point of view, the agenda should be available to be available to you live via the new website in this format rather than having to be sent out in terms of documents. And we should be able to take minutes live during the sessions, staff and secretariat, so that is there live as well as -- you know, in a much more timely way than the minutes currently are prepared. And the communique should be able to be issued through this process if that's what the GAC decides it wants. Of course we can still do that offline if we want to, if you want to.

There's some of the practical ways. And you should be able to see the meeting sessions online. You'll be able to see what room they're in. All that stuff will be working.

I see -- Did you want to address that, too, Chris, before we move to the next question?

Yes, please. Go ahead.

CHRIS GIFT:

Thank you very much, U.K. This is Chris Gift. I wanted to address the second part of the question about how do you work with documents working in a working group collaboratively. That is

not part of this effort. There is investigation of including it in the third release, but that is something that is a broader question because we do have working groups, obviously, across the organization. And while we have -- we did do one experiment last year with the SSAC around how they could collaboratively work with documents, and we tested various applications. We'd like to continue that effort. We didn't actually settle on a particular tool. And we'd like to -- that is a project we'd like to engage in in the next fiscal year. And I'd like to invite the GAC or GAC members to participate in that collaborative effort with other SO and ACs so that we can have a tool that is broadly uses across ICANN.

Thank you.

TRACEY HIND: Thank you. Palestine next.

PALESTINE: Good morning. At the outset I would like to thank the efforts that have been spent to put together this website, to launch the website. And through the beta version of the website, I expect that it's a beta version. My question is this available on a specific website? Since this is a beta version, you are expecting

proposals or recommendations from us. Is there a link for us to provide our opinions before the official launch in February?

The second question, Mrs. Al-Benin (phonetic) spoke about comments in -- at any parts the GAC could add comments, and when will the site become dynamic for the users? And is there any hope or interest for the users? The communicate, for example. The hope for communicate is communicated here. Is there any area where we can add any more comments and dynamic in it?

Thank you.

TRACEY HIND:

Okay. So there was a number of questions in there. To address the first one about participation and feedback, yes, we're absolutely inviting everybody who's here today and seeing the presentation to send us their feedback and their thoughts. The second thing that you can do is join the GAC Technology Task Force, who have been participating through this process and providing feedback on all the designs and input into all the designs to date. And if you join that task force, they get -- they're going to get access to it and be able to test it earlier than everybody else. They'll be doing that from November. So email myself or Julia if you would like to join that group.

The question about putting dynamic content, I believe is the one that Mr. Gift just addressed immediately prior. So you might just want -- I'm not going to go over that again. You might just want to review the minutes or transcript in relation to that one.

LAURA BENGFORD:

Just one additional comment to address if there will be a link available to take a look at it. Julia mentioned that we'll be starting to set up logins in December, so that's the time period we'll have that link available for you to click on and, you know, kind of browse around and give us feedback. So I just wanted to add that as well.

Thank you.

TRACEY HIND:

I'm terribly sorry, I'm not sure who it is in the back corner over here.

RWANDA :

Thank you. My name is Justin Rugondihene from Rwanda. I'm going to speak in French.

If I understood correctly, at the bottom of the screen for the website there are a few links to social media. I think that is an excellent idea and shows that we have incorporated true

innovation here. However, I'm curious about something. What about the current GAC structure? Who would be responsible for answering or replying to tweets or the messages posted by Internet users on those social media? Or which are the mechanisms that are going to be put in place in order to give reactions to those posts? Will it be the GAC chair? Will that be taken care of by the chairs of the different working groups, Tom Dale? Please, could you give me some information about that?

JULIA CHARVOLEN: I don't know where you saw those links to the social media.

RWANDA: I can see -- I can see them here, at the bottom of the page.

JULIA CHARVOLEN: Are you talking about what you can see now on the screen?

RWANDA: There is a place where you can have access to social media. I would like to know whether anyone will reply to the posts or the tweets that will come through those social media, Facebook, et cetera.

JULIA CHARVOLEN: For the time being, we don't have that available. If we had Twitter or Facebook here, probably it could be the ICANN staff that would be responsible for giving those replies. At a certain point, the GAC members could add some replies, but for the time being, we are not going to use the social media.

At launch, they use a lot of social media, and it is the staff that takes care of replying those tweets. In the case we implement that in the GAC, probably the staff will take care of that. But so far, we haven't considered that.

TRACEY HIND: Thank you. And the final speaker that I had on the list was back to Iran.

IRAN: Yes. If you have time, just one additional question about the search tool.

I type "GAC advice," all the advice comes, so question one. And then I want to go a specific advice of, for instance, .AFRICA. Then I want to know the status of that advice. Has that advice been treated or not? Pending or not? And where is it? And also I would like to know any resolution for that. For instance, this famous issue of two-letter character, which I sent yesterday a message to all GAC, for me this resolution is totally vague,

unreadable, and un-understandable, because going back and forth for many things. I hope that it will give the thing. So the tools have several step down clarification in order that I find the area that I want if I'm interested, for instance, in .AFRICA what happened. In court? Whether is out of court? These are the things will be available?

And also, another type of the search. Will it be possible in the GAC website, I look into the structure of other constituency? SO and AC, others, to see what they are. Because suppose I'm a newcomer and there is something SO, ASO, what is ASO, ccNSO, so on and so forth, or GNSO. Commercial constituency, noncommercial constituency. Would be a sub-link, and so on, so forth, or I have to go to their page and find that there?

So this is something that I am not asking that you put it directly but something that we, GAC member, or any GAC member would have one source for reference. And through that source or that hyperlink, we would have access to other information to find out the situations. Or, for instance, I would like to know what is the PDP in process with respect to a specific issue. How many PDP there are, at what stage they are, which working group is there. Something like this. Thank you.

TRACEY HIND:

Okay. There's a lot of questions there. I'm going to try to quickly address those because I'm aware we're eating into the next session, and I want to start from the bottom.

You can see there that there are links on the website now to the other constituencies. So for version 1, for the first release, this is what we will have. We'll have links to the websites from within the GAC site directly to the others. But because the others are not yet on the same platform, we can't exchange login credentials with them and -- you know, we can't see where their PDPs are at and all that sort of thing without first going to their site. That's going to take time until each of them goes onto the new site. So that's the last question, and I'll work backwards.

Going back to your first one, yes, you will be able to filter on the - search on the term "GAC advice." Yes, you will be able to search on the term GAC advice and the topic of .AFRICA within that GAC advice, and that will filter for you all of the GAC advice related to the topic of .AFRICA. Yes, both of those things will be in the first version.

The question of status of that advice and whether or not that advice has been resolved is not being fixed within the GAC website. It is being fixed within a separate project that ICANN are working on which is called the Board advice registry tool, and that tool is being built. It takes in the advice from the SSAC,

the ALAC, the GAC, and the RSSAC. And its intention is, yes, that it will do exactly those things. You'll be able to see when the advice was received, who it was received by, what the topic is, what its status is, and whether or not it has been resolved. That's a separate project and a work in progress that ICANN are working on.

Our advice will go into that the same as everybody else's, and each piece of GAC advice will be given a unique number and reference and will be able to be followed through; each, you know, subpiece with its own rationale. Each piece with its own rationale will go in that way.

I talk speak to the status of the project because I don't know. I do know that it's not something -- correct me if I'm wrong, Chris, but I do believe it's not something that's going to see GAC advice in it within the next 12 months. It's going to be longer than that, isn't it?

CHRIS GIFT: That's correct.

TRACEY HIND: Any other questions before we close out? We've got time for one more or not?

U.K.

CHAIR SCHNEIDER: Sorry to interrupt. Why does it take another more than 12 months to have that ready? Because we have been discussing this about a year or so ago and I was urging everybody to include GAC the GAC in that tool as well as soon as possible.

Thank you for a quick update.

CHRIS GIFT: Thank you for the question. Right now we're in the process of doing the second version of the tool, so we're updating it and we're operationalizing the actual -- we're beta testing right now the operationalization of the advice. So how does the GAC staff work with the advice and update the tool.

My understanding is that we're going to have an update on that in the next meeting. I know that we have been -- we have added -- all the existing advice has been added to the GAC tool -- to the Board advice tool. The question I think really is going forward, how is that advice added.

I don't know -- To be frank, I don't know the exact status beyond that. I can get an update and provide it to you, though.

CHAIR SCHNEIDER: Thank you. I'm telling this because this is not just a technical issue; it's really become a political issue that we need to do whatever we can to have a better understanding and a better tracking and between the Board and the GAC about GAC advice, how it's been treated, understood, and processed. And of course the website is an important tool. So I really urge you, and I will also speak to this again, to the Board, that they give you the resources that you need to do this as quickly as possible.

Thank you.

TRACEY HIND: Okay. I'm sorry, U.K., the queue has been closed. We need to move to the next agenda item. Thank you.

But if anybody, please, has feedback on what they've sent today, please do send it to us. We're very keen to hear it.

Thank you.

CHAIR SCHNEIDER: Thank you, Tracey, and thanks to the team that has been working on the website for quite a time, and we're happy to see that this is going to be ready soon. We hope that this will be ready in a way that we, as Mark from the U.K. said or somebody

else here, we can use it for the next meeting, so we can make our first experience in preparing for the next meeting.

With this I would like to go over to the next session, and this is a session on -- another session on the operating principles. It's like the first formal plenary session so let me give the floor to Henri from Namibia to give us an update on what they have been able to achieve since the last session.

Thank you very much.

[END OF TRANSCRIPTION]