

---

HYDERABAD – At-Large Leadership Working Session Part 4  
Thursday, November 03, 2016 – 15:15 to 16:45 IST  
ICANN57 | Hyderabad, India

LEON SANCHEZ: Working groups and the first working group that we have reporting is the Capacity Building Working Group. And for that I would like to turn to Tijani Ben Jemaa so he can update us on their work. Tijani.

TIJANI BEN JEMAA: Thank you very much, Leon. I will start by letting Betsy giving you an overview of the fruits of our collaboration about the webinars that we are doing. Now the webinars will be put in the ICANN Learn and with a very easy way to retrieve them with video, with a chart, with everything. So Betsy, she has another commitment. I will give her the floor immediately. Betsy, please.

BETSY ANDREWS: Hello. I'm Betsy Andrews. Thank you for having me speak to you today. I just want to give you an update to tell you that we're almost there. We have to embed some video files and then we're there. But I think the most important thing that has come out of some of the conversations that I've had is that the ICANN Learn courses will give you reported matrix so you can chart how many

---

*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

---

people are accessing what kinds of information. And that might be particularly useful when you're determining who to target.

There are also designated discussion areas where we use Disqus and it will give notifications so if someone asks a question the staff will be pinged and we'll be able to get the correct expert in that subject to answer the question, and then that discussion area will exist in perpetuity. So it is the same content that you've already generated but we can use it in a way that you can understand who's using it which can help you make plans in the future. And also we are going to create an automatic letter at the end that is not quite a certificate but people will get a symbol that they've gone through all of the webinars if that indeed is what they do, because that's something that's very popular.

Again, I'm Betsy Andrews. I'm happy to answer your questions. You can reach me at [icannlearn@icann.org](mailto:icannlearn@icann.org) and if you have any suggestions for future things that we can do with the Capacity Building group I'm happy to entertain those.

TIJANI BEN JEMAA:

Thank you very, very, much because it's true that it took time but now we will have a very good tool. All our webinars she did already three years I think. And we will have all our webinars retrievable with video, with chat, with everything as if you were present in the webinar, and there will be a selection process, etc.

---

So thank you again, Betsy. Yes, moment please. I would like first to introduce [inaudible] but inform you about our Capacity Building program. Each year we hold 12 Capacity Building webinars. This year we held already nine, and we have three other webinars that we will hold before the end of this year.

You didn't display the table, Ariel. I will give you the floor, Judith, if you have an immediate question because Betsy may have to leave.

JUDITH HELLERSTEIN: Yes, this is Judith Hellerstein from NARALO. Thanks so much for the presentation. I'm just wondering on... I discussed this I think a year ago, in ICANN Learn you have a great amount of videos. What process are you making to have them captioned?

BETSY ANDREWS: That is an excellent question, and I had a meeting on that at 9:00 this morning. One of the things that we're going to do moving forward with courses that come in is to require a transcript at the very beginning and when it's done properly at the beginning then we can put it through internally. The staff can put it through and have it translated into the six major U.N. languages. That's going to happen moving forward.

---

Going backwards, I'm going to review the statistics for the 10 most subscribed courses, and they're probably going to end up being in English because that's where we have the most courses. But the 10 that are most popular we're going to go ahead and translate those across as well, the videos in addition to all of the course content.

JUDITH HELLERSTEIN: Sorry about that. I wasn't talking only about interpretation. I was also talking about captions on the screen.

BETSY ANDREWS: Yes, and it's all a part of the same process. It's all done with the same software. So once we provide access for one thing we have access for the others as well. So the answer is yes, it's coming very soon.

TIJANI BEN JEMAA: Thank you. Seun?

SEUN OJEDEJI: I'm looking at the platform and I'm wondering is there no... Are you considering options to actually make some of the courses available without an ID? I mean, are you considering putting some of them, not all of them, behind a wall? Can somebody

---

actually access the course without needing to log in or have an account? Thank you.

BETSY ANDREWS:

The reason why you have to log in is so we can track the progress of what's being used and because an e-mail address is used so the course provider can then e-mail the people who have taken their course. So right now, sign on gives us that e-mail address access. It also gives us the country, not the ISP that we're getting but it gives us the country that the person has registered in and that's helpful for statistics as well.

If there is a call for it, to make it accessible without having to log in that's something that we can certainly explore, but it seems to me at present that the benefits outweigh the negatives. There are certain ways to make the courses previewable. So if you wanted to do a course that you didn't want people to have to log in for, we could look at making a special course set up that way. It wouldn't be difficult to set it up that way.

Actually, the answer to your question is yes, some can be available without having to log in, but I think the statistical and the metric access that we get from the log ins is particularly useful at this stage.

---

TIJANI BEN JEMAA:

In fact, Seun, we are asking for that because we want to have some metrics about the interest of people about our work. So the only way to do that is that to recognize people who made the retrieval. Thank you for your question.

Any other question for Betsy before she leaves? Okay, I don't see anyone. So thank you.

And now the three remaining webinars will be the CROPP program, how it works. We noticed that a lot of our community leaders think that the members of the community are not able to make the request themselves. This is, in my point of view, a big problem. So we need to explain people how to use it and to use it in an easy way.

The two other webinars will be about the impact of the IANA Transition on the Internet end users, and the last one will be the Post Transition IANA – the PTI.

Now I have only 15 minutes. I think I already used them. I will introduce you Olga Cavalli. You know her as she is leading or she is organizing the South Internet Governance School and she already organized eight. She will organize the ninth one for next year for this Fiscal Year if you want, and she has an announcement to do. So please go ahead.

---

OLGA CAVALLI:

Thank you, Tijani, for the kind invitation and let me commend you for the fantastic work that you do. I'm impressed with the amount of webinars and all the activities that you have. A very good question from Judith in relation with the captioning and that's very important for accessibility.

Thanks for the invitation. We would like to invite you to the ninth edition of the South School of Internet Governance. It's an initiative that is promoted by two ALS members of the At-Large. One is Fundación Incluirme and the other is the Internet Society Argentina Chapter. Unfortunately I cannot be active in this meeting because I have to be in another one. Sometimes we have funds to send someone from the Chapter and stay all the time with you here but it's not the case with India that it's a little bit long away from home.

The next School will be organized in Rio de Janeiro in Brazil, jointly with Fundação Getulio Vargas which is a very highly qualified University and Thinktank of Latin America and in the world, in Rio de Janeiro from the 3 to the 7 of April.

We offer fellowship to all the participants, so encourage all the members of the ALAC and ALSes to apply for fellowships. And if you don't get a fellowship you can participate remotely. In the last school Judith was there in Washington. We had almost 25,000 remote participants.

---

We offer simultaneous translation – English-Spanish. This time we will have English, Spanish and Portuguese. So it is a very good opportunity for engaging with not only Latin American community, we also receive Fellows from other regions of the world. So it's an initiative that my colleague Adrian and myself have co-founded years ago and it's spreading all over the regions.

Thank you very much. We would like to have you as Fellows and be with you in Rio de Janeiro in April. So that's the message. Let us know. You know my e-mail address is [olgacavalli@gmail.com](mailto:olgacavalli@gmail.com) or you can find me in Facebook, Twitter, everywhere. Thank you very much, Tijani.

TIJANI BEN JEMAA:

Thank you, Olga. With this, I finish the presentation. Back to you, Leon.

LEON SANCHEZ:

Thank you very much, Tijani. This is Leon Sanchez and we'll [inaudible]. I don't know if there are any questions or comments in regard the Capacity Building Working Group update.

Okay, so I see no hands raised. That would lead us into having the Technology Task Force Working Group update, and for that I would like to turn the floor to Dev.



---

DEV ANAND TEELUCKSINGH: Thanks, Leon. The Technology Task Force has had a very busy year. Between Helsinki and now we've had several meetings to finish up some of the ATLAS II Recommendations. One of the things that we've been looking at is RocketChat. We had a discussion and presentations by James Gannon from the GNSO who has come on to our group and showed us what they have done in their community in NCUC regarding this chat platform. It's a group chat platform which allows for threaded conversations to be separated by hashtags. We are seeing this as a possible replacement for use with replacing the informal ad hoc Skype chat which has several disadvantages. So we're looking to discuss how we can do some testing and see how we can get some At-Large onboarding at this TTF session which is going to be happening on Tuesday.

One of the other things we have also looked at is the continuing to track technology-related issues. We have a Technology Issues page that tracks all of the Technology issues that the technology task Force and members of the At-Large community notes, and which [we have raised it] with staff who have been I would say throughout this year have been very cooperative in answering questions and trying to come up with workarounds.

Two of the big issues that we've been looking at is like making Adobe Connect recordings more accessible. You heard earlier about the Capacity Building sessions. One of the disadvantages right now is those sessions aren't accessible on mobile platforms because the recordings are in a format that mobile devices do not support. So one of the things that we are looking at is ways to export those recordings to a more mobile accessible format, and that makes for easier sharing. You can also upload such videos to say a video sharing site such as YouTube for much easier sharing and more social media sharing. That's one of the things we are looking at.

Another issue that we've been looking at is the LACRALO mailing list translation issues. This has been a longstanding issue and we earlier this year we submitted a budget request to please fix this problem, and ICANN has finally responded and actually might have managed to get an appropriate person tasked with looking at it and that staff person has hired developers to look at the translation engine that's currently running the LACRALO mailing list translation and has done several quite some work between now and now and will be getting an update from the staff as to some of the bugs that they have fixed and will be looking very soon to hopefully do a final round of testing and make a recommendation for deployment for the regular LACRALO

---

mailing list and for other RALOs that may want to do machine translation between different language communities.

What we have also looked at is things such to try to finish off some of the ATLAS II Recommendations. We have had a demonstration of a product called [Kiloo], and thanks to Jimmy Schultz who knew the developer of [Kiloo], the developer came on and did a demonstration of this [Kiloo] platform. Briefly, what it allows persons to debate the pros and cons of issues, and you could see which and you can then via a crowdsourcing see which how persons either agree with the pro or a con of a particular issue. I'd mentioned that RocketChat as well.

And there's another platform that we're also looking at and that is something called eXo Platform. This is an integrated wiki subject matter expert [but] profile, social network, knowledge management tool all in one tool that we could really address possibly make it easier for the At-Large community to interact and collaborate on policy advice discussions. It allows for finding persons who are interested in a particular subjects so you can have like a...I think I know the RALOs have been looking at trying to identify subject matter experts so this will be a tool in actually being able to find it across all communities for example. So we're looking to start the testing of that tool very soon.

---

Again, if you have any technology related issues, please bring it to our attention. We will be happy to note it on our wiki page and work with staff to develop solutions and/or workarounds. Anybody interested in ICT is welcome to join the Technology Task Force. It's open to anyone. That's it.

LEON SANCHEZ: Thank you very much, Dev, for this update. I see Seun Ojedeji's tent card is up, so Seun.

SEUN OJEDEJI: Thank you very much. Thank you, Dev, for the quick update. In relation to the RocketChat, do we have an update on the installation or implementation status of it yet? The other question, there was a comment we made in relation to the Adobe Connect. What is the status of that? Are we still going to be discussing that later in this week? Thank you.

DEV ANAND TEELUCKSINGH: Thanks. So regard to the RocketChat, we haven't had a chance to deploy and test the RocketChat solution. We've only had a chance to see what we've seen two presentations from the GNSO on how they are using RocketChat, and of course the discussion is we're discussing how best we can deploy and test

---

RocketChat for use by the TTF and other community members interested in trying it out.

With regard to the second question regarding Adobe Connect, not sure which Adobe Connect. Adobe Connect has many issues. Which issue are you referring to?

LEON SANCHEZ: He might be referring to the update on the links for the [many] meetings. Right, Seun? Or is it another issue?

SEUN OJEDEJI: Yes, I think there were quite a number of issues. I think I also mentioned one of them. I can't remember what it is specifically. So sorry about not being very specific. I think it was, if I remember the one I mentioned it had to do with audio-related issues with the AC. Thank you.

DEV ANAND TEELUCKSINGH: As you know, ICANN has been switching to a different hosted service, essentially doing the hosting on their own. So I have noticed now that a lot of the Adobe Connect URLs are now participate.icann.org and link extra characters of the name of the group or whatever. So that's one thing.

---

Once that is done – and thanks for reminding me. That’s a good question Seun. I should have mentioned it. Once this has been done, and the switchover has happened, one of the things that they are looking at is developing custom pods. Custom pods for those who are looking on the screen are the things such as the chat window or the streaming audio window or the session information window. We can look to customize those tools and [make] those pods accessible on mobile devices as well. One of the pods that we’re looking at that could be deployed is a multi-lingual machine translated chat pod. So what happens is that when somebody chats in one language the preference for the language is automatically translated and you see it in the chat. So that’s one thing.

The captioning pod is another one that’s also looking to be implemented. So that’s another tool.

We are still looking at other tools, at other issues, regarding the audio issues. There’s been some complaints that the audio quality has dropped and staff has asked that... There have been some hiccups during the initial phases but please report and let them know because they think that they have solved it now. But if they haven’t solved it then let them know so they can work to troubleshoot that.

---

JUDITH HELLERSTEIN: Dev, this is Judith Hellerstein for the record. I'm another one of the co-Chairs. There is going to be a TTF meeting here next week where we'll go over some of them, but there's numerous issues on Adobe. Many of them relate to the use of Flash. And as Adobe moves from Flash to HTML, a lot of these will go away. Some are already going away, but others such as the surveys and some others can be used on mobile devices.

Others are not. We'll have to wait for Flash to be phased out. We are tracking each of them. We have a Technology Issues page and if you go onto I think we have posted a fairly detailed question and answers from Josh Baulch on Adobe issues and I think it's on our wiki page. That might be helpful in answering some of the questions because he gave very detailed answers on some of these issues.

Maybe staff can put a link to that In the Adobe Connect room.  
Thanks.

LEON SANCHEZ: Thanks, Judith. Thanks, Dev. Of course we have the posting of the link pending whenever it's available. Are there any other questions or comments related to Technology Task Force?

No? Okay.

---

Our next agenda item is again for Dev, and that is an update on the Subcommittee on Outreach and Engagement. Dev, please.

DEVANAND TEELUCKSINGH: Thanks, Leon. The Outreach and Engagement has been busy between the Helsinki meeting and now. We have been organizing some of the outreach activities here in conjunction with the APRALO on some of the outreach and engagement activities happening here at Hyderabad.

We have a session with the NextGen students next week Tuesday, and we will disseminate information about what is At-Large and also to have a conversation with the NextGen students and how they can become engaged with the At-Large and learn what their issues are in terms of engagement and commenting on end user issues. That will be on Tuesday.

I should mention for anybody else in the room or listening that this is if you have to know anything about ICANN At-Large, it would be a good session for you to attend because you'll get an understanding of what At-Large does, the activities we do, the working groups that we have in At-Large, and how you can engage. So that's one key session.

One of the other things that we have been looking at is we've also looked at updating our Stakeholder Analysis tool. What that



---

tool does, it allows for you to do an analysis on any country you want to look up. You can look up a country and see who are the... how many At-Large Structures there are, the list of the At-large Structures, whether there's a GAC representative or not, whether there is a... involved in the ccNSO, and also the number of ICANN Fellows. The idea behind this is to have this information so we can then reach out to those different stakeholders and try to have collaboration opportunities.

For example, with the ALAC and ccNSO, we want to get more ALSes involved in ccTLD policy issues, for example, or to help with policy input into the ccTLDs. And also to be able to find persons where we don't have At-Large Structures for example, we can then see if they have a GAC rep or we have seen there are Fellows in that region then that have come from that country we can try to follow up with those persons and say, "Hey," and try to onboard them as much as possible.

In terms of also what also been done is that we've I think all of the regions have now completed their Outreach Strategic Plans. Earlier around Helsinki both I think NARALO, APRALO and AFRALO had their Outreach Strategic Plans in place. And the reason why we have to have these Outreach Strategic Plans in place is for we have to have these plans filed so that CROPP applications can be used or proposals can be filed.

---

Those three RALOs had their Strategic Plans fairly early after Helsinki, in some cases even before Helsinki actually, so that they can file CROPP applications like in the summer months of August. EURALO and LACRALO, they took a longer time to actually get their Outreach Plans approved, but both of those regions have got those plans approved. So all the Outreach Plans are in place.

One of the final things that we also could look at that we've also been doing is that as part of the Community Onboarding Project we've been trying to come up with a documentation to try to show – and two of the Outreach and Engagement members here who are my mentees in this project – Beran Gillen and Isaac Maposa. I hope they are in the room. Yes, Isaac. There they are. They are waving their hands there. Lovely.

What they've done within a very, very, short time they have done we have worked on trying to document the path for a person to learn about At-Large, to understand At-Large, to join At-Large, and to then engage within At-Large. So we have come up with we have done a presentation already and that presentation has been shared with the Outreach and Engagement Subcommittee and we're looking to refine those comments going forward.

I think that's about it for now. I don't have any other regional co-Chairs want to say anything.

---

LEON SANCHEZ: Thank you very much, Dev. Any of the RALO co-Chairs would like to add anything? Glenn, please.

GLENN MCKNIGHT: Yeah, as Dev was saying we've been actively trying to reach out to the NextGen and the Fellows, which we haven't done historically. I think Maureen's going to talk about some of the special things we're trying to do for this round. But we're excited to hear what the revisions on the Fellowship program, at least now we can move forward to outreach to potential Fellows from North America. Prior to this, if you look at the analysis that we started, what we did is I took all the Fellows that have always been presented and put into a standard database. So this stakeholder analysis is something that was not...we haven't resolved it yet who's going to take this over.

So just for as an action item I just want to bring it up that whether staff will be carrying on this kind of work instead of what Dev and I have been volunteering on. So I want to make sure that's an action item.

As I was saying, in terms of outreach and engagement we have two Tribal Ambassadors here – April Tinhorn and Valerie Fast Horse. They are here. They are meeting with the GAC

---

representative Chair right now. We're again looking always for feedback.

One of the things that we did get feedback at the last meeting of the Fellowship is metrics on our CROPP program. What follow up strategy do you do? So what NARALO has done, we sent out a six month's survey. What follow up have you done? What's the results? The problem with CROPP is as the CROPP trips are happening they may be tied to a Strategic Plan but the metrics aren't there. So that's my comments.

LEON SANCHEZ:

Thank you very much, Glenn. Any other of the regional co-Chairs would like to add anything? Maureen.

MAUREEN HILYARD:

Just to say that Dev and Glenn have basically said everything that's happening this week except for just to reinforce the APRALO Capacity Building sessions and we're inviting people locals and others who'd like to attend as well. [To be] organized by my capable colleague here program, so it's going to be an exciting time this week during our lunch times.

---

LEON SANCHEZ: Thank you very much, Maureen. Are there any other comments or questions on this topic?

Okay. I would like to make a comment. Speaking of CROPP, maybe I'm aware that a lot of people are familiar with the program but I'm also aware that there are many people that are not. So wouldn't it be maybe convenient to make a joint project with Capacity Building and Outreach in order to set up a webinar or some kind of Capacity Building on this end? I see Tijani's tent card is up. Tijani.

TIJANI BEN JEMAA: Thank you very much, Leon. If you were in the room I announced in the report on Capacity Building Working Group that the next webinar will be about CROPP. It will be "CROPP: How it works." Because we noticed that a lot of our leaders – Olivier Crépin-Leblond the first – said that the community members cannot fill in the request themselves. This is very serious. We have to give our community the tools to do the request as it must be done. Thank you.

LEON SANCHEZ: Thank you very much, Tijani. Yes, I was not in the room when you said that. That's why I missed it. Dev?

---

DEVANAND TEELUCKSINGH: Thanks. Indeed, you know what having a webinar on CROPP once, once we've clarified the procedure and agreed to it internally then yes, I think it would be an excellent idea. So, yes.

LEON SANCHEZ: Thanks, Dev. I just want to note that CROPP, as Sébastien has pointed in the chat box, is the Community Regional Outreach Pilot Program. So in case we're lost in the acronyms, that is what it means.

Okay, so are there any other comments or questions on this topic? Heidi?

HEIDI ULLRICH: Yes. Thanks, Leon. I'm just following up on the action item that Glenn has stated. My understanding is that it is "ICANN staff to further develop the Stakeholder Analysis Tool that Dev initiated." If I could suggest a clarification of that is that Dev or the Subcommittee on Outreach and Engagement work with ICANN staff, the relevant one I would think that might be GSE, on that tool because obviously they won't be able to follow up on that if they don't have the details. Thank you.

---

LEON SANCHEZ: Thank you, Heidi. Any other comments or questions on this topic?

Okay, I see none. That would lead us...Thank you very much, Dev, for this update. Thank you, Glenn and Maureen, for the updates. That will lead us to our next agenda item which is the update on the At-Large Working Group on the Public Interest. And for that I would like to hand over the floor to Olivier Crépin-Leblond.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Leon. I'm standing in for Wolf Ludwig who is currently indisposed. Nothing serious, but just very tired from his arrival.

The Public Interest Working Group has had some movement going on, perhaps not that vocal about things at this very moment. There is a wiki page on the last call was on the 21<sup>st</sup> of September. We had an agenda that basically picked up from the discussions that we had had in the previous meeting which was in Marrakech. That was how long ago it was since of course the meeting after that was Helsinki and it was a short meeting so there was no opportunity to meet face-to-face.

The Public Interest topic itself has changed hands in ICANN's own staff structure. It used to be under Nora Abusitta's

---

structure, but Nora has left and now Ergys Ramaj whom you saw earlier has picked up the topic. There is going to be a High Interest topic session taking place about the Public Interest, and we're going to pick up on the points which were discussed previously in Marrakech. The session is on Sunday, the 6<sup>th</sup> of November in the afternoon from 15:15 to 16:45. And the topics are going to be centered around...

Well, first we have quite a good panel basically. We've got Wolf of course who is going to be on that, and a gentleman called Rajesh Chharia who is a local Indian entrepreneur, quite well known.

We'll start with the historical and political nuances of the concept of the Public Interest and we'll be looking at the examples of both Europe and India.

After that we'll have Jonathan Robinson, the past GNSO Chair but also one of the co-Chairs of the CWG IANA Stewardship Transition Working Group.

And we'll also have Becky Burr who is also with the GNSO and who will actually be coming into the ICANN Board at this meeting, I believe. And the two will be speaking about the concept of the Public Interest at ICANN and its application. They'll be looking at two different things because we haven't heard much from them.



---

First the GNSO council – How does policy development at ICANN in the PDP take into account the public interest? And also the public interest from a registry’s perspective, something that we haven’t heard about yet. So they’ll be on that.

Then we’ll also have a section exploring how the Public Interest could be operationalized as the basis for decision making at ICANN. That will be led by Thomas Schneider, the Chair of the GAC. So we have a governmental perspective on this as well.

And then there’ll be an open mic. And I really hope that we’ll have a lot of people here coming to that session and being able to voice their point of view both from an At-Large but I would say even from an end user point of view, from an academic point of view, from a technical community point of view. We had such a good discussion in Marrakech. Really the idea now is to try and build on that and then start building a framework for the next steps as to where we go from here.

One of the things, there is already a mailing list on the Public Interest that exists. One of the things now is to start building the base for our next steps. I think that’s all the update that I need to provide you with. If there are any questions I’m of course very happy to answer them.

---

HEIDI ULLRICH: In addition to the HIT on the Public Interest, there'll be a meeting of the At-Large Public Interest Working Group on the 8<sup>th</sup> between 17:00 and 18:00. Thank you.

OLIVIER CRÉPIN-LEBLOND: And the 8<sup>th</sup> is?

HEIDI ULLRICH: Tuesday.

LEON SANCHEZ: Thank you very much, Olivier. Thank you very much, Heidi. Are there any questions or comments on this topic? I do believe it's a very important topic for the At-Large community. I would second Olivier on encouraging all of those who are available to attend the High Interest Topic session because I'm not sure if you have been following the many, many, lists that run on the flow of the Work Stream 2 work in the IANA Stewardship Transition, but there are some comments that are quite interesting in that they identified this area in which ICANN's activities intersect with Public Interest. I believe that of course this High Interest Topic will ventilate those topics in a more detailed way, and of course our input would be something very important for the end users as Olivier has stated.

---

Tijani, please.

TIJANI BEN JEMAA: Thank you very much, Leon. Olivier, may I ask you please to invite Ergys for the session of 8 of November at 17:00 because when he presented today we didn't have the opportunity to make any interactions since we are pressed by the time. And I told him I apologized for of course and I told him perhaps in the next session we will have about Public Interest perhaps we will invite you so that you can interact with our community. So please if you can invite him it would be a good thing. Thank you.

LEON SANCHEZ: Could you?

OLIVIER CRÉPIN-LEBLOND: Thank you, Leon. I think that Heidi would probably know that, the organizing of the Public Interest session on the 8<sup>th</sup>. Isn't Ergys automatically invited to this?

HEIDI ULLRICH: Actually it was Ergys who submitted the form so he's very much involved in this and yes, he will be there.

---

LEON SANCHEZ:                   Excellent. Thank you. Are there any other comments or questions on Public Interest? Good.

Thank you very much, Olivier, of course for this update. And our next agenda item is the Academy. So for that I will hand over the floor for Sandra Hoferichter.

SANDRA HOFERICHTER:       Thank you, Leon. I have been approached by many community members already if there is no leadership course taking place during that meeting. At least this community should know that we changed the dates from the C Meeting to the A Meeting because there were too many conflicting dates with other onboarding community processes. So it is announced already on the wiki that the next leadership training will take place in conjunction with the next ICANN meeting in Copenhagen in March next year. And the call for application is out already and so far we received really a very good feedback from participants that they are looking forward to applying for this course.

Then a new program is underway. The pilot will start after this meeting. This is a outcome of the last leadership program where we identified participants as well as facilitators that a lot of skills is actually needed to run ICANN meetings, either telephonic meetings or face-to-face meetings affectively, and that those taking up the responsibility for any ICANN working group or

---

stakeholder group are sometimes really in some [hot trouble] or it's challenging to run meetings effectively and when the community is very passionate about some things to keep track on such meetings. So we decided that we are going to start a sharing skillset program as well for both for telephonic meetings and for face-to-face meetings.

This is a program which will mainly take place telephonically and we will have professional facilitators as well as community facilitators. The idea is that a Chair, let's say Olivier for instance as the EURALO Chair, he would like to volunteer to be a piggy...a guinea pig for this pilot program.

OLIVIER CRÉPIN-LEBLOND: I'd rather be a guinea pig than a piggy, but –

SANDRA HOFERICHTER: So he would get one or two community facilitators and one professional facilitator. They would meet telephonically each other before to get to know each other and to agree on a concept. Then they will talk to Olivier, of course, explaining and describing what the next steps are. Then they would actually follow a call which Olivier is conducting, a EURALO call. And then they would meet, the facilitators they would meet afterwards and would discuss how Olivier did perform and it was on

---

purpose that we included community facilitators because we think this is something very, very, personal and it's always good to have someone from the community as well in the trainer's position so that something which might be very straight from a professional trainer so that this can maybe put in context from a community facilitator.

And then they will offer Olivier feedback and Olivier will have the opportunity during the next ICANN meeting to meet at least the community facilitator in person to get some more feedback. And then Olivier will have the next conference call after the meeting and we will see – the facilitators will see – how he improved, how he took on the actual recommendations. And we will do this not only for telephonic skills but once Olivier did well, he has also the chance to be monitored when sharing a face-to-face session during an ICANN meeting and will be able to get professional and community feedback.

That's actually it, and we were a little bit hesitant if this is too personal for the community but surprise, surprise! We got really, really, good feedback from community and I do have an interest and this actually shows that meanwhile although the Academy Working Group is not really active, at least the small, little, steps we are going in the little programs we are developing have meanwhile gained some sort of trust within the community that when we come up with something new it is easily accepted and

---

this is something what we could actually be proud of because this shows that there for such kind of training it really needs community involvement and we cannot work with external facilitators or with staff driven programs so we really need to take care of our own skills within the community because there are so much of an expertise within our community that we can gain quite a lot with the help of some externals and, of course, staff. I really would like to thank Heidi especially and Gisella and all the others in the background, but you were the ones which I was communicating mostly. They were really very, very, helpful to drive this forward and to keep the small fire burning over the year. Thank you for this.

Then we will see how it evolves, if we can make some progress with the website. It looks like that we now with the new DPRD Chief Executive Senior staff whatever the name is, he was here, [Ergys] today. He is the new Nora Abusitta so we will see how open he is towards our efforts and it looks like that we get at least the kind of website we were always requesting in terms of getting all the programs on one page and making it easily accessible from all different angles of our community. Thank you.

---

LEON SANCHEZ: Thank you very much for this update, Sandra. Are there any questions or comments in regard to the Academy? I saw that Olivier had his or wanted to put his tent card up.

OLIVIER CRÉPIN-LEBLOND: Thank you. I was just going to congratulate the group on coming up with a new acronym – CSP. Well done.

LEON SANCHEZ: Excellent. Yes, Beran.

BERAN DONHDEH GILLEN: I just had a question. I must have missed something that Sandra said. So who are the trainees and who are the trainers? Because it seems Olivier is a trainee or a trainer? He's a trainee.

LEON SANCHEZ: The good thing is in the Academy you can be both trainer and trainee as far as I understand. But if you could please clarify that.

SANDRA HOFERICHTER: I'm sorry, my attention was taken. What was the question?

LEON SANCHEZ: The question is do we have a list of trainers and trainees?



---

SANDRA HOFERICHTER: At the moment we are reaching out to the trainees, so this is underway. We are just waiting for the communities to send us their names. And for the trainers we will ask former LP participants mainly and those who were active over the years in the Academy Working Group. And we do have inside learning which are with us since the beginning as the professional partner.

LEON SANCHEZ: Thanks, Sandra. You have a follow up, Beran?

BERAN DONDEH GILLEN: Yes. Just a short follow-up question. Do we have a limit as to the number of trainees per community?

LEON SANCHEZ: I believe that there is one, but Sandra will enlighten us.

SANDRA HOFERICHTER: For the ALAC, for the LP – for the Leadership Program – we have five, one for each region. For the GAC we have three, and for all other stakeholder groups and this includes the stakeholder groups within the GNSO, we have two per stakeholder group or AC/SO. And for the trainees, we are thinking about having two

---

trainees per... no, for the trainer. For the trainer we are thinking about having two trainer per trainee in case one steps out that there is another one.

LEON SANCHEZ: Good, excellent. Thank you, Sandra. Heidi?

HEIDI ULLRICH: Yes. Thank you, Leon. I just wanted to add that for both programs there is no travel support. So the people who do participate – trainees and trainers – will need to have support from the normal travel support from other means. Thanks.

LEON SANCHEZ: That is a good point. Thanks, Heidi. Seun.

SEUN OJEDEJI: I just want to be clear about what Heidi just said. There is no travel support but there can be hotel accommodation support.

HEIDI ULLRICH: Yes, sorry. There are no flights included. Yeah, good correction. Thank you. But there again, both programs for the in-person, for the Leadership Program it'll be three days prior to ICANN 58. For

---

the CSP, the face-to-face is actually going to be during ICANN 58 so there's no additional support there.

LEON SANCHEZ: Good. Are there any other questions or comments in regard to the Academy? Julie.

JULIE HAMMER: Thank you, Leon. Just a question, Sandra. How broad a perspective are you taking on the Chairing Skills Program of what constitutes Chairing? Specifically, are you taking a very broad approach and including aspects of preparation and follow-up of a meeting, or are you taking a more narrow view of just the skills during the meeting itself?

SANDRA HOFERICHTER: Thank you, Julie, for that question which is a very good question. First of all, we are still waiting for some content input from the professional trainers because they know best how to enter such a question or such a training. From my perspective, I would say at the moment we narrow it a little bit and looking on the skills how to conduct, how to do such a training and not into the preparation. But this might be the next logical step to look also more into preparation work. As it is a pilot and we said let's learn from the pilot as we did with the Leadership Program. The

---

first one was quite differently from what we have now, and over three Leadership Programs we have adjusted the program a lot so that we ended up in Dublin with a quite reasonable program where everyone was full in praise of how it was conducted while with the first one we still had some, “Yes, this was good. This was not so good.” And I think it will be the same with this program. But I will keep that question in mind because I think that’s really a good point. Thank you.

LEON SANCHEZ:

Thank you very much, Julie and Sandra. We have a question from the lady in the room. Could kindly get a microphone for her.

[LIZ ORIMBO]:

Hello, everyone. I’m [Liz Orimbo] from [inaudible]. I’m hearing about trainee trainers and then there was a question about NextGen outreach and Fellows. But I’m not hearing anything to deal with the training and also capacity building for the same group. Can it be incorporated as well, and if there’s no additional funding then why are we limiting the numbers? Because I feel like that’s a small number and this can be added for the same resource that you’re using.

---

LEON SANCHEZ: Heidi, would you like to [follow] that?

HEIDI ULLRICH: Yes. Again, the CSP is for people who are chairing a group. So that in a way entitles you to some extent to travel support already. So that's what we're thinking is that we're going to start with people who are AC/SO Chairs, other people who might be leading a working group who also have a leadership position and therefore have travel support. So that's why because at the second session which is the face-to-face, we need you to be at ICANN 58 to fully participate in that face-to-face session, okay?

[LIZ ORIIMBO]: I understand you that it's for people who are chairing working groups, but I don't see any harm in getting maybe co-Chairs who are already leading programs or people at the same entry level who are trying to...who are on leadership position as well.

LEON SANCHEZ: Sandra?

SANDRA HOFERICHTER: Thank you for this question. I think each group has to decide by themselves who they want to send. So to whatever stakeholder group, Advisory Committee or Support Organization you belong

---

to, you might raise your hand and say, “I’m interested in this program,” either in the one or in both and then this group will internally decide. It’s not up to the Academy Working Group to decide who is going to be selected. And this group will decide internally who to put in the next position and if it’s a co-Chair and they think, “Yeah, now he/she is a co-Chair, but in the future we want her to be a Chair, then why not visiting the LP?” But being a co-Chair you really participating in the sharing skills program you really have to Chair a meeting in order to be able to be evaluated and observed. Otherwise, it wouldn’t make sense.

Usually the Chair is chairing a meeting. Today we have Leon and Tijani because Alan is not available, so yes, this would be an opportunity for you two to get such a training. But usually Alan would be the one chairing so you would be maybe in the second position but Alan would be as a Chair in the first position because otherwise it would not be possible to do this monitoring training. And for the LTP it’s more or less the same. It should be incumbent or incoming leaders and they usually have travel support.

Here also the community is asked to decide which person they want to send. People can express interest, and sometimes it’s only one and one goes, but if there are multiple interests or expressions of interest then the group has to decide which one to send or which two or three to send. Thank you.

---

LEON SANCHEZ:

Thank you very much, Sandra. I think that these are very valuable comments and feedback that could actually feed into the process for next programs. So thank you for your comments.

Are there any other comments or questions on this topic?

Okay, I see none. Thank you very much, Sandra, for this update on the Academy. And that lets us move on to our next agenda item which is the working groups' revitalization.

We have some groups that haven't been as active as one would wish in the last several months, maybe some of them in the last several years. So we do have some working groups that we could be thinking on either revitalizing or archiving. For example, the New gTLD's working group, it's been waiting for a Chair for too long now, I think and we don't have anyone stepping in to Chair that group. So I guess that it would be on the table to ask for your feedback on whether we want to archive this working group or do we make a call for volunteers to chair this group? And I see Olivier has put his tent card up so Olivier.

OLIVIER CRÉPIN-LEBLOND: Yes. Thank you very much, Leon. The New gTLD Working Group was created because of all the process for the new gTLDs, and of course after the new gTLDs or the current round of new gTLDs

---

was effected and launched, the activity has gone down so the working group has changed Chairs quite a number of times.

My point of view is that it should be kept because we're now on the verge of some more movement in that direction. We have, as we've heard a few hours earlier, the beginning of the morning we had some consumer trust and consumer competition that was being... There's a Review Team that's being implemented. On one side there is also a Policy Development Process on Subsequent Procedures that is running at the moment. There needs to be an input for these two working groups.

The discussion we had this morning was very, very, helpful indeed, and in fact one of the action items was that we should have a call I believe it was every three weeks? Or was it once a month? Every three weeks, I can't remember. It was such a long time ago. Once a month?

It's okay, so it wasn't going to be bi-monthly. Yes, okay bi-monthly. Correct. Yes. So it's bi-monthly basically. It's not bi-monthly it's twice a month I think. But Ariel has got our institutional memory since we seem to have all completely forgotten what we said just four hours ago. Ariel Liang?



---

ARIEL LIANG: I'm not answering that question. I'm talking about something different.

LEON SANCHEZ: So then let's stick to the queue. I have Sébastien and then I'll go with you, Ariel.

OLIVIER CRÉPIN-LEBLOND: I am [not] finished.

LEON SANCHEZ: Let's have Olivier finish.

OLIVIER CRÉPIN-LEBLOND: Thanks, Leon. And sorry for rambling then. So there are going to be regular calls. I am happy to chair the calls. I'm happy to be the Vice Chair of the new gTLD Working Group. I would not step forward to be the Chair because being the Chair adds a lot more workload and unfortunately I can't commit the time.

So maybe, and I'm happy to assist a Chair in running that group. I believe it's vitally important. It's Policy Development. It's really what we're here for.

---

LEON SANCHEZ: Thank you very much, Olivier. Next in the queue I have Sébastien Bachollet. Sébastien?

SÉBASTIEN BACHOLLET: I wanted to make the same suggestion that Olivier. I think it's important to have this working group. Now the question is how we select somebody or how we have somebody taking the lead. And I am not sure that it just putting the list of the working group and saying, "Who is candidate?" [That] will succeed. That must be a task where we the Chair or the ALT go to one specific person to ask him or her if she or he wants to be the leader of this group.

Unfortunately, it's once again the same one who puts their names and it's why I was wondering really first let's go to the new people. Let's have a real work with them saying what you want to do as new member of At-Large of ALAC? What you want to do and the new leader of the RALOs? And then to see where they can fit best because I am sure that we have people available for that, able to do that.

But if the first answer is finally we have never nobody and we say, "Okay, guys. I have four people, five people" – Alan, Olivier, maybe the Vice Chair of ALAC Cheryl, and that's it. We are wrong. We are doing in the wrong direction. I appreciate what Olivier suggests. I was [waiting] to say something a little bit different to say, "Okay, I am willing to help somebody and nothing else, to

---

help somebody to take the lead of this group.” But I don’t want myself to take any other position. I have I think when you are committed to [two] task, it is enough. It is enough. Because you will not do well the rest and you will be... Or at the end we decide what is important and gTLD is from my point of view is vital. We had this discussion earlier today.

I suggest, Leon, that you go through all the working groups we want to revitalize and we decide to have a session of 10 minutes tomorrow in between you, Olivier, as the Chair go to the new ALAC member and ask them what they want to do because if not, we will not succeed. Sorry about that. Thank you.

LEON SANCHEZ:

Thank you very much, Sébastien. Next on the queue I have Ariel, and then Dev. So, Ariel.

ARIEL LIANG:

Thanks, Leon. There is a question and comment from a remote participant, Alfredo Calderon. “Are the working groups [being] active pertinent at this time? Could it be that the scope of goals is not redefined or should be at another level? My concern is precisely the lack of a new generation of leaders.”

---

LEON SANCHEZ:                      Anyone wants to comment on that, wants to react? Olivier?

OLIVIER CRÉPIN-LEBLOND: Yes. Thank you, Leon. On the topic of the new gTLDs it's very pertinent since, as I said, we've got a new round that seems to be appearing on the horizon. I'm not saying it's there already, but it seems to be edging that we are going to have this major undertaking. There appears to be also a date that will soon appear on our horizon as well. And at that point it will just be a countdown timer. And the table is already breaking apart. That's interesting.

On the concern about not having new leaders, that's a real concern I've had, too. And that's why I offered to be Vice Chair so as to be able to help a brand new leader, someone that wants to take the leap and say, "Right, I'm okay with chairing this." You'll have someone that can guide you in the direction and so they can then be operational in the next six months, year, or whatever, and actually learn all the topics, etc.

But I think there's also something to do with mentoring. If we're going to mentor people into the ALAC, into the At-Large community, we're going to be mentoring them for a reason, and that reason is for them to take over the Chairs of the different working groups from the Chairs of the different working groups, the Chairs of the different communities that we engage in, the

---

Cross-Community working Groups, the Review teams, all of that. We need to build Chairs here because that's how our influence will also grow. But it takes that first step of mentoring and mentoring for a reason. And that's great not only for At-Large, but of course great for that person who will be mentored, who will be able to flourish into somebody that can actually run meetings and do things, and probably very good for career advancement as well. Thank you.

LEON SANCHEZ: Thank you, Olivier. I'm not sure if Dev or Tijani was first, so I'll go with Dev.

DEV ANAND TEELUCKSINGH: I fully agree with what Olivier said. I also know that of course regarding the new gTLD Working Group, as Olivier said, is activity of a round and in fact within the GNSO there's the Subsequent Procedures Working Group. So it might be that those persons from At-Large that are already participating in those groups could be pulled together, maybe a short list from those persons there could be pulled to be the Chair because they are actively in the discussions.

LEON SANCHEZ: Thanks, Dev. Tijani.

TIJANI BEN JEMAA:

Thank you very much, Leon. Olivier, you read my mind. I was about to propose that almost the same. But I want to add something. Yes, to encourage and to have new Chairs, to have new leaders for the working groups, for everything. Yes, we have to monitor them. Yes, we have to push them. We have to make everything to make them manage to do the work, but there is another objective of those working groups, the result.

So it is not acceptable that for the sake of have young people or new people leading those groups that those groups will not give good results, will not reach the objectives. So we have to be very careful about two things. Engaging the new people and having good results. Monitoring is one of the way to do it, but I advise that the working group, especially the New gTLD Working Group, should be made of a mixture of new and old people. Because there is very important challenge in this issue and we don't have to take it as if it is a training for the young people. It is a training, but we need the results behind it. Thank you.

LEON SANCHEZ:

Thank you very much, Tijani. Seun?

---

SEUN OJEDEJI:

Thank you. I think this is a very good discussion here. What I wanted to suggest is perhaps the Chair role may be a big shot. Maybe we should actually consider starting with a Vice Chair for the new ones and maybe the approach of actually getting these new people into the staff. [Many] to be changed. There may be need for direct [contacting]. I think you can do this thing. Would you like... and assuring the person that you will always have the support of the more experienced people.

Putting out a call and having people indicate interest may not be the best approach because once the first person does, [we will start seeing] plus one and plus one and plus one. Or that just keeps quiet. So it may be good to do direct contacting. “I’ve been watching you. I think you can do this. You have my support in terms of mentoring indirectly. Please put up your name,” and I think the person would be more interested in going that route.

Going and starting that with the chair position may be very, very, too much. Maybe too much. Maybe we we’ll start with the Vice Chair responsibility. Thank you.

LEON SANCHEZ:

Thanks, Seun. Would you like to step in? That is my question. I’m looking at you, Seun.

---

SEUN OJEDEJI: Yeah, I think I just sent a PM to Olivier and I would be interested. Thank you.

LEON SANCHEZ: Okay, good. So we have a winner. And Alberto wants to comment also.

ALBERTO SOTO: This is Alberto speaking. I'm going to speak in Spanish. I believe training should be given aside from group formation. At the RALOs and in ALAC I think we need people who have the capacity and experience in training. Mentoring helps, but it doesn't really train. And it's not very specific. In the past I proposed to have a leader training program and I'm actually going to propose it in LACRALO.

And there is a survey that we conducted in LACRALO. We had someone who had been there for a very long time and so we asked which are the issues that we need to be trained on, issues that are issues of interest, that are substantive issues, and someone from an ALS asked us, "What is ICANN?"

And after so many years you cannot have someone who can ask that question. You cannot have that kind of a leader. So my suggestion is we should have a leader training program. I will do this in LACRALO with basic issues so that there is a level within



---

the people who are there. Because some of us are a bit tired and we need to yield to the youngsters. And this has to be specific training given by someone who knows about leadership and who knows what a leader should do and what the function of a leader is. It will also favor mentoring as well. Thank you.

LEON SANCHEZ:

I think it would be convenient to coordinate with the rest of the groups that are already working in leadership programs like in the Capacity Building program. I think you can find important or interesting intersections that where you can contribute and generate a positive inertia for all the groups together.

Sébastien, is that a new hand?

[ALBERTO SOTO]:

I think we are doing things the other way around. Here we need to train people, that's true. But when we discuss new members in ALAC we're not referring to youngsters. Maybe, but if we have the list of the new members, they're not necessarily young. The question is, are you experienced in this field?

[LEON SANCHEZ]:

Yes, Alberto. That's correct. And so the first question is what are the responsibilities that we're going to give or ask from new

---

ALAC members? And so we need to have a list of where we have vacant and we need to offer these to these new people. Because we have been waiting for a year now, and these people will just disappear. And other issues.

The last day of this meeting is for team building, and so by the end of the day it probably it is the best time to ask what are the responsibilities that the newcomers should have? And we should not do this here and quickly. I believe we need to have lists and wait until the end of this meeting as we always do.

Thank you. And I apologize for my very bad Spanish.

LEON SANCHEZ: Switch back to English. And I see that I have on the queue Ariel, and then Ricardo Holmquist. So Ariel.

ARIEL LIANG: Thanks, Leon. There is a comment from a remote participant, Alfredo Calderon. “Great points. In the mentorship program there has to be topics related to accountability skills, strategic planning, meeting skills to engage participants and constant support from staff.”

---

LEON SANCHEZ: Thank you for the comment, Alfredo. This has been noted. Next in the queue I have Ricardo Holmquist. Ricardo?

RICARDO HOLMQUIST: I'm going to continue in Spanish. I had two questions. One is whether this is only related to...if the leaderships we are looking for is the 15 people that are sitting here in ALAC or if we are including all those people who somehow represented the different ALSes. If it's only those 15 ALAC people, then from my point of view there is a problem here and this is the person chosen by the RALOs to be sitting here should be also have already some level of leadership, should already have some knowledge of many of the issues being discussed here and this is not always the case. But the RALOs are not being asked that the person that they choose for this leadership should have that knowledge.

So we are not really [filling] this one way or the other, and probably in the different ALSes there are people who have been trained to face that which is right here and this will even allow for those people who have the different leaderships to be able to sit in the ALAC with a greater knowledge. This is basically my concern. Thank you.

---

[LEON SANCHEZ]:

Thank you, Ricardo. So far this is not exclusive for ALAC members. Any person in the At-Large community may participate as a Chair of any of these groups. Probably there has been a lack of communication or a lack of showing the message properly so that this can permeate to the different At-Large Structures.

Now, the At-Large community definitely acknowledges that these groups are open to anyone who wants to join them and if you see that there is a group here that you're interested in and you think you can give your input by being the Chair of that group, then we would be happy to have you there.

RICARDO HOLMQUIST:

That's not the point. I didn't want to chair any of these groups, but I did understand that I did hear ALAC and you understand that it's this 15 people who are here in ALAC and not all the ALSes [that I hear that] at some [part] in the discussions and not all the ALSes will be present here and when we read the transcription probably we will not understand which are and which are not there.

And so there was an initiative from someone from Latin America that pushed this to be involved in the Accountability Cross-Community Working Group, and in one of the subgroups and it pushed us to continue working. And I think the different RALOs

---

still need to learn and understand what it means and we will obtain the leadership once you have spent six months or a year understanding what these people are doing. Thank you.

ALBERTO SOTO:

Ricardo is right. There is a program for ALAC and this is a program where once a year – I think it's attended by people that are specific for ALAC. What I mean is we should tap into that experience and those who have been involved in that program have been speaking very nicely of this week. They said it's been a very good week. That, as I said, in LACRALO it's as if I'm throwing them to the sea for a year or two and then I teach them nothing.

We need to first teach them to swim so that they can then be thrown into the water. And sometimes we don't even have a life jacket but you can even send them later on. Somebody's laughing somewhere there. I'm not really sure if this is [pure] experience or what. The idea is to prepare them beforehand and not only at the ALAC level, but also at the RALO level.

That's why I said we should take [as] the basics and the mixture that you mentioned, this experience that you have in leadership training and to focus on that specifically. That is to look to something who can be a [swim] trainer and teaches.

---

LEON SANCHEZ: I'm closing the queue with Beran. I have Holly Raiche, Sébastien Bachollet, and Beran. So Holly, you have the floor.

HOLLY RAICHE: Thanks. I think one of the first things I want to say is we've all been talking as if it's somebody else's responsibility. It's actually ours. And we're all supposed to be leaders, so we should all be actually behaving like leaders. And we should all be mentoring people. And we should all be part of working groups so that we know and understand what the policies are and we should be bringing people with us. I've got two mentees, and I have not done what I should which is actually mentor them. And Maureen is shocked, although not surprised.

But we all actually have...there is an ALAC review going on and it's not an ALAC review, it's an At-Large review which means all of us should be bringing everybody with them. Now, I'm going to be Chair of the At-Large Review which means I've got to be bringing people with me. But probably I will also be involved in a couple of working groups because I have been for a long time. But I think we better start actually having when we have meetings like this, we actually have to spend a lot more time on policy. I'm talking about what policies are.

---

And bringing people into policy development. You need to sit in on a GNSO meeting week after week after week after week because that's how policy is developed. There's a whole heap of stuff that has to happen. And all of it I think maybe next time or maybe this time just have a "What does it mean?" And Olivier knows the answer. What does it mean to be involved in the Policy Development Process? And it means a lot of hard work. It means reading the policy documents. It means, particularly if you live in Sydney it means phone calls every week at 2:00 in the morning. And it's a big ask. But that's actually how we're going to make a difference.

It's a responsibility all of us have, and we should all be stepping up to the plate and we should be bringing people with us. Thanks.

LEON SANCHEZ: Thanks, Holly. I just want to note that we are already running behind schedule which is situation normal for the ALAC.

OLIVIER CRÉPIN-LEBLOND: You can get Chair skills from Sandra who can have you watched.

---

LEON SANCHEZ: Okay, so next on the queue I have Sébastien, then Beran, then Maritza which I have overlooked, so I apologize for that, and Sébastien, you have the floor.

SÉBASTIEN BACHOLLET: Yeah, very short. It's to answer Ricardo. Yes, of course everything [it's happened] to everybody, but here we have new member of ALAC and I think we need to take care of them also. That's not means the other can't be candidate but at least I would like to be sure that each ALAC member get possibility to take some leadership position. Thank you.

LEON SANCHEZ: Thank you, Sébastien. Maritza?

MARITZA AGUERO: Thank you very much. Regarding the Capacity Building topic that we are talking about, and we in LACRALO share this concern we have in our agenda in our LACRALO meeting that is going to be held on Monday 7 at 1:45 p.m. We got a topic in the agenda that is already scheduled and we are going to talk about this topic. Thank you very much.

TIJANI BEN JEMAA: Beran, you asked for the floor? Go ahead, please.



---

BERAN DONDEH GILLEN: Thank you, Tijani. I just want to [buttress] what Sébastien and others speakers said about a necessity for people to be prepared for leadership positions. I am a walking example of exactly what the gentleman was talking about. I had an ALAC leadership position. I was just thrown into the water. I didn't have a life jacket. And it took me a year and a half to figure out exactly what I was doing. And I was already halfway through my term. So I think we really need to prepare people for these positions better so they are able to be more effective, they are able to get as much out of it as they can, and they are also able to benefit the communities that they're coming from. Thanks.

TIJANI BEN JEMAA: I agree with you, Beran, and I agree with everything that have been said. I would like to add to what I said before. What I said was that we need to push and to help the newcomers to take leadership positions. This is our duty. We have to do it. We have to monitor them, perhaps have them as Seun said co-Chairs or perhaps sometimes Chairs and we help them as co-Chairs, etc. But we need also to look after the results of the work.

There is another issue that I want to add. We will not make leaders as we want. People who want to be leader will be leaders. People who don't have this or who don't care or who

---

are not really interested will never be leaders even if you put them a leader of everything. So there is a personal will and there is also the help of the elder. So I think with this if there is not another comment, with this we will adjourn...ah, he is coming. Please come and adjourn your meeting.

LEON SANCHEZ:

Thank you very much. My apologies.

So my takeaway with this agenda item is that we seem to not be prepared to close any groups or archive any groups but rather to call or find leaders that would be willing to step up as Chairs for the different working groups.

I see that Harold has his tent card up. I'm not sure if Maritza also was able to speak. Okay, so I'll go with Harold.

HAROLD ARCOS:

Thank you, Leon. I'm going to speak Spanish. Along the lines of what Beran said, it is true what Beran said that she was thrown out into the water. It was a whole process and it is interesting almost at the same time when Beran came into the organization we conducted a survey among those who were ALAC members in LACRALO, from those who started from the very beginning up to the most recent ones. And from that survey that we conducted

---

on ALAC members, those who had been in our LACRALO, several agreed on this issue of timing.

Two years, for example, they found it was insufficient. They said it is pointless because once they manage to get the pace of it to understand how it should be managed, how the position should be managed, they are virtually by halfway and as you very well said, that is to say if you get training by half a year you can't expect that person to leave by the end of the year. So that's a very important aspect. This process therefore requires a review, even in structure a review.

And just to compliment that the process that Tijani referred to for instance, was what happened in the GNSO in the next round review, the new gTLDs Vanda and myself we've been working on that system, on this PDP, and it happened naturally this mentoring. But that is something you learn on the way with those people who have more expertise, more experience. These are very relevant issues in my opinion. Timing, the proper development of mentoring, and certainly the exposure and being exposed. Not everyone has the time and when you are devoted to something you should be devoted to something. I just wanted to make a point of these four issues. Thank you.

---

LEON SANCHEZ:

I agree with you that two years seems to be insufficient, but that in a way goes against this concept of new leaders. If we are considered in bringing on new people for leadership positions and at the same time we are extending the stay of those who are already leaders. We might be talking about opposites. So that's when we should consider this proposal of adopting these new leaders given the proper mentoring that they require to become consolidated as such, and then accompany them along the way so that they can be trained as new leaders within our community. Okay?

And I see Maureen's hand is up, and then Dev, and then we're over because we're eating our break time. So we're not going to have a break. So Maureen.

MAUREEN HILYARD:

Thank you, Leon. It has been raised, the importance of mentoring, to build our leaders. And Holly alluded to what we're doing in APRALO, that we actually have a formal mentoring program where the APRALO leaders have each been assigned people who have actually first of all they've identified themselves as wanting to become leaders within the APRALO and ICANN system.

So we have actually – except for Holly because she hasn't contacted her mentees – but the Leadership Team have been

---

engaging... the Leadership Team has been working with their mentees and we're going through the sorts of processes they're actually shadowing us, they're asking questions, if there's anything that they need we're actually providing that. We're going to be doing it over about a six-month period up until the next election for positions and if they're ready, they can put their hand up and [inaudible].

So this is something that I think is really important, and it's got to start from a leadership of the RALO. If you want to build people within your regions, you've actually got to stand up and do that as leaders yourselves. Thank you.

LEON SANCHEZ: Thank you very much, Maureen. Dev?

DEV ANAND TEELUCKSINGH: Thanks. Actually I have to say I don't think you said you talked to all the ALAC members from LACRALO. I have to say I never saw any sort of survey from someone who has been on ALAC. So that's just one observation.

I tend to agree what Maureen and a few others are saying, and I think what Tijani has captured a point though is you have to have some well [packed] interest in this. You can't just be appointed a leader and see then you're going to be interested.

---

You've got to have to have an interest before. Putting in a position isn't going to change that. You've got to have some passion. You've got to have some interest and ready to do this. And once you have that passion and once you have that interest, you in a sense it will come naturally to you because you want to be more involved and so forth. So it's important for that.

Beran mentioned, just to mention what Beran [was talking] also reminded me about again is about the community onboarding program and what like the Outreach and Engagement Working Group is trying to do, trying to structure how information is presented about ICANN and how do we promote ICANN to get more people in and then also how to engage? Because [inaudible] engagement is really the key challenge. You can't be totally absent and not following any... just using the gTLD Working Group, not follow any of the gTLD Working Group, not reading the material about the Applicant Guidebooks and so forth, and not and then expect to be appointed to a leader. You've got to do the groundwork.

LEON SANCHEZ:

Thanks, Dev. Tijani?

---

HAROLD ARCOS: This is Harold. Sorry, it's just to follow up on Dev's. It's just to clarify. You said it's a question, it's a consultation and made to those who are in our region. It's not a survey we conducted to the entire community. I even interviewed myself the outgoing leader. It's just to clarify about the survey. It was not a general survey of the RALO but it was a personal survey I conducted to myself before taking office. That's just a clarification.

TIJANI BEN JEMAA: Thank you very much, Leon. Yes, I want to add something about what I said also. Yes, the will is necessary, but not only the will. We need people who attend all their RALO calls, who attend the ALAC calls, who read the material they receive. So there is an investment. People who want to be leader have to invest their time, their effort. And those who invest we need to accompany them. We need to help them. Those who don't do, we are wasting our time. Thank you.

LEON SANCHEZ: Thank you very much, Tijani. Okay so having discussed this issue on revitalization of the different working groups that we see in this short list, my takeaway and I think that we can have an action item on this for at least the ALT to identify candidates that could chair each of these groups and have the ALT approach those potential candidates in order to try to engage

---

them and, of course, convince them to step in as new leadership for these different working groups.

So staff, have you please noted this action item for the ALT? Okay, thanks.

With that, we have a break. It'll be a 15-minute break if I'm not mistaken. Yes, 15 minute break. We will reconvene at 5:20 if we're okay with that.

Yes, Olivier.

OLIVIER CRÉPIN-LEBLOND: I note that the next thing after the break is the IANA Stewardship Transition. You said it could be something that [inaudible].

LEON SANCHEZ: It happened.

OLIVIER CRÉPIN-LEBLOND: Oh, it happened. I thought that... That's what I was going to say. Okay. Thank you.

LEON SANCHEZ: Thank you.



---

[PART 2]

LEON SANCHEZ: We are reconvening at this moment. On our next agenda item is the IANA Stewardship Transition update. And as I said previously, it happened. Well, as you... Yes, Holly?

HOLLY RAICHE: I understand that there was live streaming of the handover of a key on October 1<sup>st</sup> and somebody told me this was the case. I'm so upset that I didn't know that was happening. Did you watch it?

LEON SANCHEZ: I wasn't aware of that. So now we have two angry people in the room.

HOLLY RAICHE: And you didn't know?

LEON SANCHEZ: No, I didn't.

HOLLY RAICHE: Now I'm really upset.

---

LEON SANCHEZ: Well, it must be a myth.

HOLLY RAICHE: It didn't happen.

LEON SANCHEZ: Well, as you know, the contract between the U.S. government and ICANN on handling the IANA functions expired on September the 30<sup>th</sup> and as of October the 1<sup>st</sup>, the transition which many of us have been working tirelessly for endless meetings and hours of face-to-face meetings and calls has actually come into place. So congratulations, and thanks to all that have worked on this process.

And now back to reality. There are still some processes that need to be implemented as part of the transition process although the transition has already happened. There are things that are pending implementation. One of them being, of course, the Work Stream 2 phase of the CCWG-Accountability. I have spoken many times on this issue and I think that tomorrow we will be going a little bit deeper into the subject.

But well, of course, the invitation is open permanently and the encouraging is also permanently done so that everyone or

---

anyone that wants to join any of the sub groups of Work Stream 2 is able to do so. We also have some things that need to be addressed such as the PTI, and for that I think there are people that know better than I do. And also the representative that we are going to appoint to the Empowered Community. I see that Seun Ojedeji has his [inaudible] up. Seun?

SEUN OJEDEJI:

Mr. Chair, I think you forgot to mention that after the transition, we discovered that the Internet still works. The point I wanted to make was in relation to the CSC, however, Mohammad is not here, so I don't know whether he has been discussing with the Chair or any of the folks on the table indirectly. I want to know whether the CSC has been meeting – have they started meeting – is there any updates from that? Are we going to be – any updates before the end of this meeting? Thank you.

LEON SANCHEZ:

Thanks, Seun. For those who are not familiar with the acronym of CSC, that's the Customer Standing Committee that is part of the PTI. And I think that Tijani wants to comment on that? Yes, Tijani will comment on that.

---

TIJANI BEN JEMAA:

Thank you. As Sébastien always say, we have to explain what are the acronyms. So PTI, at the beginning was – used to be at the beginning, Post Transition IANA. But now it is not Post Transition IANA anymore. It is Public Technical Identifiers. So PTI in the future will be Public Technical Identifier. It is always the same thing. It will always IANA, after transition but it is called now Public Technical Identifiers.

LEON SANCHEZ:

Thank you very much, Tijani. And as far as the CSC stands, if there is going to be some meetings, I am not aware of any so I wouldn't have an answer for your question, Seun. So these are the points – there are going to be a couple of sessions throughout the week especially on the pilot changes that took place as part of the transition and how these Bylaw changes may impact different aspects of ICANN's structures.

As you may remember, the point of doing this structural reform to ICANN's statute was to leave things as they were and you will ask yourself then, "Why do we work for two years to leave everything as is?" And that is because of what Seun just said so that the Internet could still be working. And this change would go unnoticed for users of the Internet. So if you're interested in these sessions, please do attend those sessions and I think that

---

would be for the IANA Stewardship Transition. If anyone has any questions or comment, they are very welcome. Holly?

HOLLY RAICHE:

Just a question but for people who really haven't been following it at all. There's a whole series of events but is there any kind of charge or anything? This is something that I'm probably going to be teaching with you. Anything that just says, "This is what ICAAN was." These are the little things that have been changed so this is where we're headed and these things have to be in place. To meet the terms that were set down by the – and I shouldn't use acronyms – the National Telecommunications Information Agency Department of Commerce to U.S. set down four conditions and so if you go from the four conditions, what did we change?

There were two Work Streams, one was to deal with the actual – this is what we had to do. The other was – we also had to enhance accountability so there are two just separate processes. And then at the end, what do we wind up with? Has anybody done that diagrammatically just to make it easy for anybody who hasn't been following it?

---

LEON SANCHEZ: Thanks, Holly. I do believe that there is a diagram for that. I am not sure where that is located because I'm lost in the tons of wikis that we have set up for the transition. But I'm pretty sure that I must have seen schematic as the one that you're describing. Maybe not as detailed as the one that you're describing but surely a diagram that actually highlights or gives us a bird's eye view on the process. But yes, I will look into it and if I get it, I'll hand it to you and of course circulate it to the wider list.

I see Glenn. Is that a follow up to Holly's? Okay, Seun?

SEUN OJEDEJI: Yeah, just a quick follow up. I think I have one. There's an image that shows the flowchart of how the "what was" and "what is" currently. So I could send it to you right away.

HOLLY RAICHE: I'm not thinking so much of... For my purposes even though –

SEUN OJEDEJI: Okay, sure.

HOLLY RAICHE: I'm just thinking for anybody who would actually... I'm going to be giving a capacity building thing to just have some where

---

easily available so that people who really would like a way of understanding just... To me, that's not enough. It's got to be somewhere that's easy for people to find.

SEUN OJEDEJI: Yeah. Mr. Chair, just to – I was trying to do a presentation at [SWAN] – in national events. And I think I contacted some staff. What I did was actually a presentation that sums up the status of this. They said there wasn't any so I had to go back to look for that slide – I mean that particular flowcharts – and then came up with some of my own ideas. So we need to have one default document that all could use. Thank you.

LEON SANCHEZ: Thank you, Seun. If you could circulate it to the wider list that would be much appreciated. Next, I have Glenn and then Olivier. So Glenn?

GLENN MCKNIGHT: Great. As you recall, Leon, we did a short video in English and Spanish. And it was 3 minutes in English and I think 15 minutes in Spanish. Actually, that's a joke.

What I'm doing for the Geneva Internet Platform is a synopsis and I'm limited to 500 words. So I want to get it out to the

---

Geneva Internet Platform this week. So if we can spend two things, if you could spare some time with me to short video in English and Spanish as we did the other two times but also sort of a real nice summary that I can get it off to the platform. Thanks.

LEON SANCHEZ: You can always count on me, Glenn, so let's do that video. Next on the queue is Olivier Crépin-Leblond.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Leon. So I think that Holly's question, if I understand correctly, is whether there were any diagrams of the IANA Stewardship Transition before and after and indeed there are such things. Now if you go to the ICANN, [www.icann.org](http://www.icann.org) front page, you click onto the section which has IANA Stewardship Transition and ICANN Accountability, the ICANN website basically. You click on one of the things that basically sends you to the ICG page or the page which has the whole NTIA IANA Function's Stewardship Transition. You scroll down; you've got the different community proposals. The one from the domain names, the one from the numbering resources and the one from their protocol parameters.



---

Each one of these communities has got a website which is also referenced here. You then go onto this website and you go on the website for the Names Community if you are interested in the ICANNs work. And you go then into “Documents and Drafts”. Every single document that was produced and all the drafts and so on are all under there. You will even have the original PowerPoint presentations for some of these documents. And you’ll then be able to see the different stages. If you go into the different meetings – there is a listing with the meetings, it should actually have – each one of the meetings should have links to the documents that are being used during that meeting.

In addition to what you were asking for, there is also an implementation plan that staff submitted at the beginning of the implementation phase. And through every meeting that took place after the – well whilst the discussions were taking place in the U.S. Department of Commerce. And then in the U.S. Congress, we had weekly updates from staff and there, we’re not even dealing with ICANN staff. We’re dealing with the Legal Team and all the people that were involved with the implementation very, very detailed, very interesting updates from staff that were showing the extent to which each one of the recommendations were being implemented and how they were implemented, what it meant, etc.

---

So the information is all in there. Unfortunately, the working group has now been closed so there isn't any further support for it as such. But what is there is quite substantial. Thank you.

LEON SANCHEZ: Thank you very much, Olivier. Any other comments or questions on this topic? We need to move on. Sorry, Tijani, you're not on my line of sight but please.

TIJANI BEN JEMAA: I do understand. No problem. Holly, we held a webinar this year, the second part of this year about the IANA Transition and the ICANN Accountability. It was very well detailed and with the graphics etc. And now we will hold another one at the end of this year about the IANA Transition and the ICANN Accountability – the impact of the IANA Transition and the ICANN Accountability on the end-users. So if you attend the webinars, I am sure you will have everything you need. Thank you.

LEON SANCHEZ: Thank you, Tijani. So we need to move on. Our next agenda item is the preview of the ALS database and for that I would like to hand the floor to Ariel Liang.

---

ARIEL LIANG:

Thanks [very much], Leon. We're just going to provide a really quick review of this project that happened for several months. And so as you may know from staff side, we store the data of ALS using different spreadsheets and there's a voting records for a sheet. And there's another central spreadsheet that contains contact information and then there's also the website that has ALS information. So we want to consolidate that into one centralized database in order to avoid duplication of efforts and inconsistency of information.

So after several months of work, finally we have reached the point of consolidating this information to this spreadsheet that I'm displaying here. I'm not going to share that thing in the chat because it contains private, sensitive information of the representatives of the ALSes. And on the next step is to validate all this information with our ALSes. And once we validate that information we'll pour all this into a large website that contains the section behind loggings and it's internal only and now we will store all the information over there. And then we will remove our archive, all these spreadsheets.

So you may see in our mailing list communications, we recently sent out an e-mail to reach out to ALSes and asked them to provide information to about 21 fields of different data. And I'll just report what we have got so far. So from AFRALO we got two responses from ALSes, APRALO 10, EURALO 7, LACRALO 8, and

---

NARALO 4. So it's a kind of incremental progress we made but we'll do some more push after ICANN 57 and e-mail – remind them, maybe call the ALSes and ask them to provide this information so we can check with the database we have got so far. So that's a really quick overview of this project. I think I will stop here for any comments or questions.

LEON SANCHEZ: Thank you very much, Ariel. Are there any comments or questions on this preview of the database for the ALSes? Sébastien?

SÉBASTIEN BACHOLLET: Thank you very much. I think it's a very good document and it will be very useful. May I suggest that you put in an official webpage of At-Large the list of ALS and the one who answer? Like that – the other windows that they didn't answer and we can have some push to have them to answer and there is no confidential information there. They are member of – they're an [ALS].

LEON SANCHEZ: Nathalie?

---

NATHALIE PEREGRINE: Thank you. I'm Nathalie Peregrine from ICANN staff. For the moment, staff have got a more gentle approach to addressing ALSes for now. And that's what we want to talk you about today. We will get to a point where the steps we got in mind don't work simply because the contact details we have for some ALSes just completely are out-of-date. So we will need extra help from all of you and ideas to reach them.

But for now I think with Ariel, we decided to try sending out these e-mails via the RALO mailing lists it has – we have got responses. We have to factor in the Hyderabad was coming up and so it possibly wasn't a priority on many people's to-do list. We're going to carry on after Hyderabad. After that, we'll go to individualized personalized e-mails, the ALSes.

And then we'll pick up the phone in the traditional way. Once we've done all that, then we will need your advice and help from RALO Chairs and leadership as to how to move forward. But I think for now, we'd like to go for a more traditional way from staff perspective anyway.

LEON SANCHEZ: Thanks, Nathalie. I have Glenn, Dev, Holly. Glenn?

---

GLENN MCKNIGHT: Thank you. Quick question, in terms of NARALO because we have – Judith, correct me if I’m wrong – 12 unaffiliated members. So is this going to be in the database too, the unaffiliated members because they are not ALSes?

ARIEL LIANG: Yes. We do have a tab for unaffiliated members. And actually, I want to show you one part of the website that just put out recently and on that list’s individual members. So if you go to the community tab and then you will see, for example, NARALO – well, we don’t really track the names. And because we do have everyone at ALS that consists of all the individual members, so it listed here. And then for NARALO, we have the names of individual members and we also got their public profiles here unless it’s they put the information out there and we’re not violating their private information. And then we’ll push them to a complete SLI so that we can incorporate that in the database. But that’s the public phasing side.

And in an internal side if you – I will just show you a – give you a sneak peek. And now we have this tab that stored information of individual members. And then if you look at this part, and then you can add it, a person’s information and then put telephone, mailing list and other information here. But that’s only internal, so same applies to the ALSes.

---

LEON SANCHEZ: Thanks, Ariel. Next on the queue is Dev.

DEV ANAND TEELUCKSINGH: Thanks, Leon. Good work so far on putting together this. I know it's a challenge to consolidate information and I face the same things when I was doing these things. My question is, I notice that you just sent out an e-mail to the list for them to just reply. And I guess what happens then you just cut and paste to put in – to update the spreadsheet. My question is, why didn't you use a form that would then just capture the information and just make your lives easier?

LEON SANCHEZ: That is a good suggestion.

ARIEL LIANG: Thanks, Dev. That's a brilliant suggestion and the reason we didn't adopt that approach is – we are concerned some people may not feel compelled to click a link and then complete the form in a different place outside the e-mail and everybody knows how to reply e-mails, so that's why we adopted that approach.

---

Also, we don't really rely on all the answers from the ALSes. I mean we do validate all the information but we already have a pretty solid base because we consolidate all this information on that spreadsheet so we just need to check whether their information is consistent with ours. And that's we want to add something.

NATHALIE PEREGRINE:

Just to add to what Ariel said, by saying we didn't trust ALS information that needs a little bit of a background. We realized that some organizations had changed name ever so slightly or had changed official acronym over the years. And because we hadn't contacted them in a very long time, having them give us brand new information that we have nothing immediate to compare it to was going to make tracking very complicated.

So before putting these e-mails out to RALO lists, we did a lot of work finding quite a few discrepancies be it in accreditation date, in contact details or even physical addresses etc. We tried to clear that but by having a Google Doc which seems clumsier, it does mean that we can check the information with – the information received with the information we already have in a quicker way. So it does look clumsy but we felt it was a bit more thorough.



---

LEON SANCHEZ: Thanks. Dev, you have a follow up?

DEV ANAND TEELUCKSINGH: Perhaps then it's not so much regarding the collection of the data but maybe it's time to actually have everybody [reset]. Well, you know, fill out the application form as if it was a new application because as you said, ten years ago, you know, seven years ago, the organization may have changed in terms of structure, Bylaws and all those things. Maybe the approach should be that perhaps older ALSes after five years of whatever time period should fill out the application form like as if they were joining At-Large again. And I will update the contact details and everything on new websites and all those things. Just a thought.

LEON SANCHEZ: Thanks, Dev. I have on the queue, Holly and then Tijanji.

HOLLY RAICHE: What Maureen should be saying but I'm saying it anyway. For APRALO what we've done is actually go to all of the ALSes and check with as many of them as possible. So we have a pretty up-to-date list which ought to be available that will make – that's one-fifth of the task done.

---

LEON SANCHEZ: Good. Thanks, Holly.

HOLLY RAICHE: Thank you. Fantastic.

LEON SANCHEZ: Tijani.

TIJANI BEN JEMAA: I would like to strongly support what Dev just said. We need to make ALSes fill in the new application. It's not the new application but another form to confirm their data. In this case, we would know if we have the ALS still alive or if it is dead because now we have several ALSes, we don't know if they exist anymore. Thank you.

LEON SANCHEZ: Thank you very much, Tijani. Sébastien and then Seun.

SEBASTIEN BACHOLLET: Seun.

LEON SANCHEZ: Okay, Seun first.

---

SEUN OJEDEJI: Thank you. Thank you very much. Just a question, I thought each region or each RALO was normally doing periodic contacting of the ALSes. If we are not doing so, I think we need to be doing that as one of the means of validating the ALSes and not just when staff do that at their own site.

The other one that I want to mention is that in relation to this information, because I also received the requests. I think they were sent to the contacts in the application so I expect that whatever those contacts reply with should indeed be valid information. So I think it should be almost accurate but definitely no problem in sending a message for them to confirm again. Thank you.

LEON SANCHEZ: Thank you, Seun. Next I have Sébastien and then Aziz and then Barrack.

SÉBASTIEN BACHOLLET: Yeah, I think it's a good way to go to the ALS. I am sure that I can speak as [inaudible] say that it's become [inaudible] Olivier, he just – as a Chair of your EURALO, is that just send a mail to all the ALS in Europe and we have contact with them. Maybe not will answer or will not answer but I don't see any competition with

---

that. I am sure that if you need some help from the RALO Secretariat for some ALS, they will help you. But at the end, the questionnaire sent here, it's a way to reapply because you ask all the question about what is your website, what is your physical address, your phone number, the first contact, the second contact, eventually the third contact, and sometimes it's the first contact who answers, sometimes the second, sometimes the third one. But that's a way to contact them and to be sure about the data.

What it will be very interesting; it's when you will be at 100 something. What happened with the rest? It may be that that we have – we need to act on that.

NATHALIE PEREGRINE:

Now with the purpose also of this presentation was to brainstorm with you and see and this maybe something a general to a clause or it might be something that you wish to proceed with differently depending on the RALOs and the relations you have with RALO members. How do we keep this updated properly because we are doing this now and this very simple e-mail is being sent out to the RALO list? It is taken as to get to this point where we're satisfied and with who we we're sending it to. It's taken us four months of work. That's three

---

people, four months of work. We're not proud of it but that's the only way we could do it.

And moving forward, if we don't get ALSes to send when they change a Board member or change contact or change websites, Twitter account, whatever. In two months' time that database is useless again and we have to do that work. So from a staff perspective, it would be great if we could have some ideas about how to systemize updating contact information. We had a few ideas but then that's really up to you to tell us what's better.

I know in the GNSO working groups for instance, at the beginning of every working group, once the roll call and the recordings have started, the Chair asks working group members if they've made any updates to their statements of interests. It's standard procedure and of course most work with meetings, nobody has [but it] does send a weekly or bi-weekly reminder to members that they do have the responsibility to update their details. Maybe this is something we could work on. Maybe it's an e-mail sent to the mailing list once a month, we'd love to hear what you think.

LEON SANCHEZ:

Thank you, Nathalie. I have four hands. I don't know the orders. So I'm sorry. So please. Okay.

---

TIJANI BEN JEMAA: Barrack was first.

LEON SANCHEZ: Barrack, go ahead. Okay.

BARRACK OTIENO: Thank you, Tijani. I wanted to suggest based on the question that has been asked if we could consider deploying our system similar to what is used by the Internet Society, the volunteer management system. Where once the leadership of the organization changes, then they automatically cease to be in the system. It's a good way of tracking leaders and in addition to that, then we have special mailing list – for lack of a better word – for leaders from each particular region. So that we can keep engaged from time to time.

I think the current challenge is sometimes we – communication drops somewhere along the line and then picking up becomes a challenge. So maybe you should explore the system that is being used by ISOC and see if it is something we could try out.

LEON SANCHEZ: Thank you very much, Barrack. Moment Sébastien please. Aziz, go ahead.

---

AZIZ HILALI:                      Merci, Tijani.

UNIDENTIFIED FEMALE:        Thank you, Tijani. I just wanted to answer Seun’s question. He was asking about the RALOs and what the RALOs do for the ALSes. We made an intent for the AFRALO meetings before the Durban meeting. We had an Excel that we sent to all ALSes asking for different data and we ask the ALS to speak about the activities. We had paper for a page and a half for each ALS, so it’s a lot of work. So I hope you will receive the answers of all the ALSes.

At this time, we were only 25 ALSes and we received the answer from 18 ALSes because there was the general assembly or so. So the ALSes understood that if they didn’t participate to this survey, they wouldn’t be able to go to the general assembly, general meeting.

So I hope you will receive a lot of answers but I know that you won’t because we have lost a lot of ALSes. We have used sometime – we had to use the telephone to call those ALSes to tell them, “We are going to assist you. We are going to help each ALS.” Sometimes the e-mail address is changed also and it’s difficult to contact the ALSes.

---

We have to think about 20% of our RALO. It must be the same for the other RALOs when I speak with the RALOs' Chairs, I realize that it is the case in all the RALO. So you will receive only 60% of the answers if you are lucky.

Thank you, Aziz.

ANDRE:

What about some simple – really, I mean, the only simple things work with this kind of collaborations and negotiations, what about the systems of keep a life system? So you have a track, you need a database, the last time you've contact the representative of the ALS and then the [inaudible] was in the [inaudible] just send a keep a life message saying, "Hello, how are you doing? Why don't you reply?"

If every single case didn't change things, kind of very, very simple thing and if there is no feedback, then it's a kind of escalation to the human who will contact the person trying to find it. But on the basic level in which things which can be really how to made it is can be a simple keep a life system just once a month send e-mail saying, "How are you? What's up? Please reply." That's it.

TIJANI BEN JEMAA:

Thank you, Andre. The next one will be Dev.



---

DEV ANAND TEELUCKSINGH: Thank you. As such to what you have said, I mean, why don't all registrants for example, they have to verify the WHOIS details and you get send the e-mail, please review your WHOIS details and if you don't correct it, you may lose your domain.

So I think it's just a quick question of e-mailing the ALS and, I don't know, probably not one every year but every three years or every four years. And so, this is your contact details. Has anything changed? Please inform us. So that's one thing.

Going back to the database now, I just want perhaps a suggestion. I'm not sure if it is tracked or not because I'm not seeing every single column but perhaps you also need to [track] the things such as not just the website but their social media handles whether they're on Twitter or whether they're on Facebook and so on, and I think that will be also a good way of reaching out to them if they're not responding via e-mail.

TIJANI BEN JEMAA: All right, thank you. Yes, go ahead, Ariel.

ARIEL LIANG: Thanks so much, Dev. Just so quickly to add, we do ask ALSes to provide their social media information and other web presence,

---

so we try to be as comprehensive as possible. And thanks so much for all the suggestions, what kind of system we should implement to keep the ALS database up-to-date.

TIJANI BEN JEMAA: Thank you, Ariel. Heidi has her hand up.

HEIDI ULLRICH: Yes, thank you, Tijani. I like to just comment on two points, the first pertains to the actual database on how At-Large staff have agreed to move forward. And again, as you've heard from Ariel, there's a staged approach to getting these responses.

So first is the e-mail, then a couple more e-mails to get the response and then actually picking up the phone and that's going to be [Ozun] and they've actually – Natalie, Ariel, [Ozun], and Sylvia have agreed on which regions are going to cover for languages, etc.

But then, as we ratchet up and as this stage approach continues, then we're going to need the support of their RALO leadership to reach out to their ALSes. And again, for some RALOs, the leadership isn't almost constant contact with their ALSes and the response rate is fantastic when they've sent out e-mails, etc. But for some RALOs, other RALOs, that response rate is not so good. And it might be how busy everyone is, etc.

---

So that brings me to the second point, is the bigger picture of the expectations that we have from the ALSes and that's we're going to have two discussion this week on ALS expectations but also what is the role of the RALO leadership in getting those responses.

So that's something that we need to think about and you might – the RALO leadership here may wish to bring that up in their discussion later this week when they meet as the RALO leadership. So I mean, there's some fascinating opportunities here I think that I think need to be widely or deeper deeply discussed. Thank you.

TIJANI BEN JEMAA:

Thank you, Heidi. If I can conclude all this discussion, I may say that we do need a systematic approach to make the data, how to say, updated. We are now – you are now doing a curative operation because we didn't do anything since very long. And after that, we have to maintain this energy and we have to continuously periodically make the update of the data.

Who will do what? This is something that we can discuss. I agree that the RALO leadership can do it. I agree also that perhaps Ariel and the team can do it. We have to discuss it and we can find coming around for that but the most important thing is to agree on a systematic, periodic process because we cannot

---

continue like this. Some of the RALOs, one of them is AFRALO.  
We are not sure that some of our ALSes are not dead.

So I will stop here. We will pass to the next moment.

JUDITH HELLERSTEIN: Judith.

TIJANI BEN JEMAA: Yes. Judith, yes, go ahead, please. Last one.

JUDITH HELLERSTEIN: So my question is on that on Ariel is I think also some of our ALSes have asked us how do we change our e-mail addresses? There should be a way that an ALS can actually go in and change their addresses instead of just e-mailing some people, “Oh please, change our addresses in all these areas,” because that seems to be not a helpful. We end up telling them, “Oh, just contact staff,” because we can change it on our end for all our contacts but there’s no other way of changing it without re-subscribing onto all the list and then deleting the ones and it seems to be a bad way of doing it.

But I also think in doing what you are saying in contacting the ALSes and they’re not responsive, we also have to change then the Rules of Procedures because we have to have a certain way

---

of how we put – when do we put ALSes on warnings and they become inactive. One we put them on different things and that is the discussion I think in the ALS criteria.

And so, it's hard I think once we have those decisions and once we change the Rules of Procedure, it will make it easier to do that and reaching out to them.

TIJANI BEN JEMAA: Thank you. I have still one hand but it must be very, very short. Seun, please go ahead.

SEUN OJEDEJI: Yes, thank you very much. I just want to say that I think the challenge we have is just from those ALSes who are not participating in the At-Large [course], in the RALO course, etc. Because for instance I called that my ALS site was down and the e-mail addresses were [buzzing] and staff contacted me telling me that my mail is [buzzing]. I should give demand on me when I give them a [Gmail].

But the point in terms of – I don't think there's an issue with active ALSes. I mean, people who are participating, you can easily reach them to get updates. In terms of how to make sure that the record is always up-to-date, I like to say [inaudible] Dev

---

suggestion that probably a periodic message to the ALSes may be fine.

However, if you question, it should be not be too much. I don't need to be seen a [inaudible] details every month. It should be [annoying]. It should be good to have it maybe once a year. That should be fine. And then, it can be more aggressive if there is no response.

TIJANI BEN JEMAA: Thank you very much. Ariel, last word.

ARIEL LIANG: Thanks all for all the great suggestions. We're definitely looking to the [volunteer] management system that [inaudible] can't other live auto system for making the updates more of smoothly and say efficiently. And, I just want to recognize that [Ozun] that sits in the room right here did most of the heavy lifting for this database project and then he singlehandedly consolidated all the spreadsheets, and this is thousands of data points that we have on the spreadsheet. So I want to recognize his work on this. Thank you.

TIJANI BEN JEMAA: Thank you and thank him also for us.

---

The next point on the agenda and if we want to catch the bus, we have to very, very fast. The last point is ATLAS II Recommendations. And, Olivier, you have the floor.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Mr. Chairman. How much time do we have because this was supposed to be 45 minutes?

TIJANI BEN JEMAA: We have until 18:15 on the agenda, so try to make it the shorter possible.

OLIVIER CRÉPIN-LEBLOND: If I may say, I don't think we can do anything in 50 minutes because it's – you know the recommendations but we actually needed to discuss them. I ask whether we should reschedule this or whether we should end late. I'm not quite sure what the bus schedule so I ask you and Heidi where we go from here.

TIJANI BEN JEMAA: I am ready to stay if people want to stay but I want – No. Gisella said no. So I know that now we have some slots free. Heidi perhaps can – yeah, Heidi, she is checking.

---

OLIVIER CRÉPIN-LEBLOND: In the meantime, I guess I could give an introduction so that we don't need to do that in the future slots. So the second At-Large Summit took place in June 2014 in London. I think a large number of you attended it. We had all of our At-Large Structures. We had about 150 at the time, so 50 less than now where all came face-to-face.

And one of the things that they worked on was several themes where they discussed the themes face-to-face and came up with a set of recommendations, some for the ICANN Board, some for the At-Large community, some that related to processes with the staff improvements, etc.

We spoke earlier today about the first At-Large review and the second At-Large review in implementation of all of these recommendations.

Anyway, this was an At-Large review that was conducted by the community bottom-up relating to points that they were really very concerned about. Maybe what we can do today is just look scrolling down that we've got a document basically that has been built from the work of the At-Large to Implementation Task Force.

So the original document was all sent to the Board. We had all the recommendations in there. And then, the working group that was created after the At-Large Summit took each one of the



---

recommendations. Some of them had sent to the bin. I think there's only one of them actually because it wasn't a recommendation that fitted with the ICANN mandate. Others, it changed and amended, and slightly it expanded on them but it wasn't the spirit of the original recommendation itself.

So the work that they community did in London was not lost at all and in fact, it actually gave rise to further work that took place afterwards and some really impressive work that came out there.

We have a table in the document that is now on your screen. This is the document that we propose sending or passing on over to the ICANN Board at some point soon. I'm not sure whether it will happen in this meeting or during the next meeting. But certainly you as the ALAC are the last people to look at it before it actually comes out.

So I don't know whether Heidi wants to just speak after me. I'll finish then my summary and then we can go over to Heidi.

The recommendations are marked among one of three things. It can either be completed, in progress, or discarded.

And I'm going to go myself onto the document itself because I can't quite see the screen. Maybe I need to – no, for some reason, it doesn't work. Here we go. Maybe not.

---

So there were – was it 49 recommendations in total? And so, each one of these that you see in the table, you can see with the first column being the number of the recommendation. And then, if you click on that, that will send you further down the document, the same document, it's hyperlinked to an extensive explanation of what the recommendation was about, how it was implemented, etc. and then the next steps.

The second column is the recommendation itself. The third column is the assignees, the people that worked on it, the working groups sometimes, sometimes it was the ALAC, sometimes it was the At-Large community. And then, the final column all speaks about completion.

If we scroll slowly down, we can see that most of the recommendations have been completed. Recommendation 21, which mentioned encouraging public campaigns on using Internet for education, information creativity and empowerment was not completed because that fell outside the ICANN mandate.

Recommendation 40, ICANN should offer a process similar to the community regional outreach and engagement pilot program but applicable to short lead time budget requests not related to travel is marked as in progress.

---

And if you were here earlier in this room, this is exactly what we discussed with the Global Stakeholder Engagement Team. So if they do come back to us before the end of this meeting, we might even be able to turn this into a green box as well. In fact, that we might argue that now that they've got it in their hands, maybe this can be marked as being completed as well.

Recommendation 26 is looking at the current policy management processes within ICANN, which are insufficient. And just briefly summarized, it lays the plan for some kind of a policy management process system that we could make use of a tool that would enable our community to only follow the topics that they are particularly interested in and that really intertwines itself very well with the current work that we've just been talking about. The registering of the different At-Large Structures, their involvement and also the interests that these At-Large Structures have, and that the members of these At-Large Structures have.

That is a long-term project and we are not expecting it to turn into a complete – being completed yet. But we have the support of ICANN, we've got the support of course, Dev Anand Teelucksingh, who's sitting to my left has been working in extensive amount on this as well. And so, this is firmly in progress. We're not just at the beginning. We're already really – the train is moving forward on this.

---

Recommendation 28, ALAC should work with regional At-Large organizations and At-Large Structures to map the current expertise and interests in their membership, that is also in progress, which is a great news as well.

And the next one, the election implemented an automated system for tracking topics of interest currently being discussed among the different regional At-Large organizations, that is also in progress.

We don't expect any of these to turn green because until we've actually got that really happening, and we've got the tools, etc., then we will be able to do it.

And then 37, additional logistical support from ICANN is needed to improve the At-Large wiki. That's also in progress. As you know, our At-Large website was completely redesigned in 2014. It looked like an absolute hellhole. Now, it's – and I'm being nice, I'm being very nice. Now, it's a lot better and the wiki needs some work. It needs to be cleaned up. There are still some things that just don't make sense and it's difficult to navigate it for newcomers, especially for people who are not used to the whole structure. It's hard to find information in there.

So then, there needs to be some work done on that and hopefully at some point, there could be resources from At-Large.

---

Hopefully, I'm looking at Heidi here, we might be having some interns that could help with this or something to that extent.

She's pointing the finger to someone I can't see, so that's good.

Number 41, the election work with the ICANN Board and seeking additional sources of funding for At-Large activities. And as you know, we've actually transformed this into the question that we ask, the Global Stakeholder Engagement earlier today.

The other recommendations, we are not going to be looking through. Oh, yes, no, we are. Sorry. There's more.

No, number seven, I'm just looking throughout the ones which are in progress and then when we have our next meeting about these recommendations, maybe we can get some feedback about from you with regards to the other recommendations.

Periodic review of ICANN's multistakeholder model should be performed to ensure that the processes and composition of ICANN's constituent parts adequately address the relevant decision making requirements in the corporation, a big, big question mark here with all the reviews because we haven't had – there isn't an overall review of the organization itself.

Is the structure we have of supporting organizations and advisory committees serving the purpose that ICANN needs to serve? This was all – the ICANN was all redesigned in 2003. We

---

haven't seen since that time an overall review of this. The component parts have been but not the overall structure.

Thirteen, ICANN should review the overall balance of stakeholder representation to ensure that appropriate consideration is given to all views proportionately to their scope and relevance.

And here you see the overall balance of stakeholder representation is something that is extremely topical. You might have read in the press that there is currently a disagreement, should we say, between the Government Advisory Committee and the Generic Name Supporting Organization with regards to the protection of IGO and INGO, so International Governmental Organization and International Non-Governmental Organization names, etc.

So there's a lot going on. My screen has of course just gone blank. I've been censored but it's okay. I'm used to this now. That's it.

So I don't know when we can actually go into these into further details but I'd really like for you to spend the time looking at this document. There is a link in the agenda to this and when we speak about it next time, please provide your feedback. It's the last time we can provide the feedback before it flies. Thank you.

---

TIJANI BEN JEMAA: Heidi.

HEIDI ULLRICH: Thank you, Tijani, and thank you very much, Olivier, for that preview of the ATLAS II Recommendation final report.

So just to let everyone know, Julie and Tijani have informed us that the joint meeting of the BCEC-BMSPC will no longer be needed because everything was discussed earlier today. So that leaves us with an open slot.

So Alan and Gisella, and myself will look at the schedule and we can't have the ATLAS II Recommendation go into that slot because it's after the Board meeting where the final report is going to be shown and given to the Board.

So we're going to meet tomorrow morning, looking over the schedule, shifting a few items, so there will be some time allocated to a full discussion. I would ask that if you do have time to take a look at these reports before then so you can bring your suggestions, then during that Board meeting, Olivier will be discussing the final reports and be giving it to the board members. Rinalia has agreed to be the shepherd of that report once it's on the Board, so I think there's going to be a good

---

process for that. And Alan will announce the timing of the new agenda for this tomorrow morning. Thank you.

TIJANI BEN JEMAA: Thank you, Heidi. Now, housekeeping, Gisella.

GISELLA GRUBER: Thank you, Tijani. Just a little bit of housekeeping, I have already sent out the daily schedule to the ALAC-Announce and ICANN 57 traveler's list. On that e-mail that you received from me, which you may or may not read, it's got all the links you need to access the main ICANN schedule to access the wiki agendas, which is the most updated information on our meetings. Please always look at those because we can't make any changes to the main schedule anymore.

We also have link to the shuttle services, the information to get to the various hotels. Always put the other sessions of interest on that e-mail as well, all the wiki links, all the remote participation links and any social events. I hope that the shuttles have been working on the first day of the ICANN meeting except for Sébastien who bumped his head.

And tomorrow, we have a full day of At-Large Working Sessions. Please be here for a prompt 9 a.m. start in the morning. Lunch tomorrow will be served in the north foyer on the ground floor



---

and the coupons will be required. Coupons were distributed at registration, yes, and the north foyer is as you come out of here on your right through the [glass] doors and you can get some fresh air outside.

Also a reminder, which I've put in the e-mail. On the back of the badges, please do take note of the 24/7 number for the medical services. If you go out to dinner and you don't take your badges with you, please make sure you take a photo on your phone so that if you have any issues, you have the option, you have the possibility and we strongly recommend you to do this to please call out 24/7 helpline. It doesn't matter which hotel you're at or which restaurant you're at, we are here to be for your assistance.

The social events, there's nothing on this evening and there's nothing on tomorrow evening. Saturday... Sorry? Yes, that's not for – I'm giving the social events, the main – sorry, the main social events.

Saturday evening, we have the gala. The tickets are available at the [nixie] stand, which is near the registration area.

Sunday, the 6<sup>th</sup> of November, I'll give this every day but it's very important that you remember these ones especially. The Joint AP RALO showcase and Civil Society Networking Event, a lot of effort has been put into that, so please wear a touch of red from an APRALO region.

---

And that evening if I may, Olivier, we will be following that by the GEMS Band at – the timing and the location, I'll give more details later on this week. If you don't know the famous jamming session, it has been absolutely amazing and that is the Global Equal Multi-Stakeholder Band, the GEMS.

And Andrei is laughing as he is one of the musicians. And if you want to know his hidden talents, please do come.

Olivier.

OLIVIER CRÉPIN-LEBLOND: Yes, thank you, Gisella. I can just tell you the name of the place. It's called Block 22 Club. You can check where it is at [block22club.com](http://block22club.com). It's only 500 meters from here, Sunday from about 8 p.m. onwards. So as soon as we finished here with the APRALO Showcase and the overall sort of Civil Society Engagement and so on, then we can walk over there and no doubt – yeah, it's sponsored by [inaudible] but it's a good night and it's been – we've had some wonderful evenings to relax after a long day of work.

HEIDI ULLRICH: Thank you, Olivier. Sorry, Judith, you don't have your microphone on and we can't hear you. Just also, we will be taking photos of our incoming regional leaders and ALAC

---

members. So we'll pull you aside sometime during the week and if any of you do need your photos updated, we do have photo slots but we'll keep you informed and we'll talk to you about it individually, and that's all from me and I'll see you tomorrow morning at 9 a.m. sharp. Over to you, Alan.

ALAN GREENBERG:

Thank you very much. Did you all enjoy the Chair-free day? Do you want more of them? That could be arranged.

Just one quick note, as Heidi mentioned, we'll be doing some schedule adjusting tomorrow morning. We have had one cancellation of a prime slot so we have a bit more time than we had expected. We will be expanding some things we compressed but if anyone knows of some subject that had been admitted from the schedule all together, that you really need – no needs to be added. And hey, Olivier, I understand you may tell me you want some more time for ATLAS. I'll let you tell me if you choose.

But if anyone has anything that has been off the schedule all together, please let me know but tonight.

OLIVIER CRÉPIN-LEBLOND: Thank you, Alan. Just before you arrive, actually, yes, we will require more space but Heidi will work with you and come back to us. Thank you.

---

ALAN GREENBERG: Thank you. It's been a busy day for some of us. I hope it's been a productive day for the sessions I couldn't attend here and I look forward to a debriefing of them. Is there anything else we need to do before tomorrow? Please tomorrow morning, we need to be here on time. It is a tight agenda we have.

Gisella, you had one more thing before my closing remarks?

GISELLA GRUBER: Yes. Just one more housekeeping for the week, please. Could we please just – I have to take your tent cards with you and bring them back the next day. They're awfully useful for any newcomers and we've got a lot of newcomers in India. We've got the APRALO Capacity Building Sessions that we'll be running as of Saturday, lots of people are interested to know who's speaking.

And don't forget, we are on camera. So anyone joining remotely is actually seeing you when you take the microphone because it's a voice recognition, so they will see your name in front of you. If you do not to take your tent card with you for whatever reason, please do hand it over to a member of staff. This will avoid having to reprint.

---

And last but not least if I may, Alan, I'd like to thank the interpreters for a wonderful job today. That is more than a round of applause we need for them. It's going to be a very long week for them and anyone who speaks more than one language will know how difficult it is to do simultaneous interpretation all day every day for seven days. And thank you to our tech team as well. I hope you haven't had any major issues today and [inaudible] hope you [don't have any] for the rest of the week. Thank you very much and back to Alan.

ALAN GREENBERG: Gisella has now done most of what I was going to announce. Thank you very much. And I would like to personally thank all the people who replaced me today as Tijani, Leon, Olivier, and anyone else they delegated to.

UNIDENTIFIED FEMALE: Holly.

ALAN GREENBERG: Holly. And thank you very much for allowing me to be in the PDPs, they were both very productive sessions and I'm glad I didn't have to miss them. I'm sorry I missed the content but I'm sure I'll be filled in on it. Thank you all again. And again, thank you to the Tech Team and interpreters. 9:00 sharp tomorrow.

**[END OF TRANSCRIPTION]**