HYDERABAD – At-Large APRALO ALS Capacity Building Sessions 3
Monday, November 07, 2016 – 12:45 to 13:45 IST
ICANN57 | Hyderabad, India

HOLLY RAICHE: Folks, I think we should start. I really do. And we will wait.

UNIDENTIFIED MALE: [Inaudible].

HOLLY RAICHE: Is she a student?

UNIDENTIFIED FEMALE: Who?

HOLLY RAICHE: [Inaudible], are you taking this course?

UNIDENTIFIED FEMALE: Yes.

HOLLY RAICHE: Good. Why do you – yes, you are going for.

UNIDENTIFIED FEMALE: Sorry, can I just?

HOLLY RAICHE: Yes.

UNIDENTIFIED MALE: Three.

HOLLY RAICHE: Three.

UNIDENTIFIED MALE: [Inaudible] three.

UNIDENTIFIED FEMALE: Oh, we're not started.

UNIDENTIFIED FEMALE: I think you should start.

UNIDENTIFIED FEMALE: Just before we get the session starting and you're having your lunch, a) we've got 45 minutes for the session and no longer. The next session in this room starts at quarter to two with Spanish interpretation and I see that we have Chinese interpretation

today. So if we do have any Chinese speakers, please do let us know. They can comfortably speak in their language and we will use headsets that's why they're here.

And I'll leave it over to Holly and there is lunch. For all those who don't know, there is a chicken or vegetarian sandwiches at the back of the room.

And, when you are speaking, just as a reminders, we do have interpretation and also for any remote participants or transcripts, please just do say your name just even if it's just your first name, then we know who's talking. Thank you. Over to you, Holly.

HOLLY RAICHE: Otherwise, it's recorded as man and woman. We don't want that. And by the way, for everybody here, full marks, the rest of them are going to stand up and apologize because this is inexcusable.

Next slide.

And just a couple of notes by the way, this is Capacity Building but this is a separate session for you. This is probably – it's not going to be on the actual website. The link through it will be today. So if you want to go back. And probably at the end of

tomorrow, I'll explain where these set of slides are because this is not standard. This is basically designed for this group.

Okay. Today is actually about policy, about these sorts of policy rules, about numbers, about names, about particles. And, there are a range of policy development processes. The first is the GNSO.

All right, hands up who remembers what the GNSO stands for? I want this in… Thank you, yes, please. Name first.

[AHMAD WALEED KHALIQI]: GNSO stands for Generic Name Supporting Organization.

HOLLY RAICHE: Excellent. They are one of the main policy body. They actually have what's called a PDP or a Policy Development Process, which is laid out which is on their website.

But the ccNSO, hands up who knows what the ccNSO… Bikram?

BIKRAM: Country Code Name Supporting Organization.

HOLLY RAICHE: Thank you very much. They also develop policies for themselves and make recommendations for themselves. Now, because the

ccNSO is composed of independent [consulting] bodies that have policies for their own countries, it's not binding in the sense that a policy by the GNSO is.

The Advisory Supporting Organization, sorry I told you what it means, also advices the Board on policy issues relating to the operation or assignment or management of addresses. So, in fact, that's a separate policy to the GNSO and the ccNSO.

What I didn't list – actually, did I? Put up the next slide. Thanks.

Can I go back? Because what I left off is the advice that the SSAC… Who remembers what SSAC stands for? Yes, please.

[SHEVRINAT]:   This is [Shevrinat] from Trivandrum. The Security and Stability Advisory Committee.

HOLLY RAICHE: Excellent. They have a range of statements that they make. They're only advisory but they are very interesting rating on the issues relating to this stability and security of internet in a range of practices that in fact should be followed. So, if that interests you at all by all means, go to – where they are on the website and read a lot of their stuff.

Next slide. Thank you.

The actual process – and people will talk about PDPs – what that means is a Policy Development Process. It goes through many steps. It starts with a decision by the Council, the GNSO Council to have a development process, then there is a committee to set up to actually have the charter for the working group, then as a working group and they can put the draft report that's released for public comments. It's a very long process. It's formal and it's set out in their place on the ICANN website.

Operational policy is not part of the PDP process but it is how do you operationalize certain policy decisions that have been taken. Normally, this will be released for public comment even though they don't have those sort of rigid processes in place to set operation policy, and then, there are general practices. They don't go through a formal process but it's just how you actually go about certain things to run the place. They are not binding and they are not generally part of a public, a binding sort of process, you see.

In terms of participation, because ultimately this is about all of us participating in the various policy development processes. You can contribute to ALAC's development of a policy process on a particular issue. I'll show you where that is on the ALAC website where in fact there will be a policy usually a statement, which you can read through and contribute on the wiki. There are policy webinars as well where a policy is explained and you

can simply participate and sometimes those webinars actually have little questions and answer at the end.

So for example, normally before an ICANN meeting, there will be at least a couple of webinars just to explain the issues that are going to be put before the next ICANN meeting.

Every ICANN meeting has an open forum, which I urge you to attend. They usually have what's called an open mic at the end where you can go up and ask questions but at least it's an opportunity to understand what the policy is about and to contribute.

For the actual policy development process, you can become a member of a working group. You can actually just using the – it's called Adobe Connect. I won't go through that process but you can either listen or participate with the working group at any time if it interests you.

And what we have within ALAC is the naming of somebody as a penholder that means that – usually it's a member of ALAC or RALO who will say, "I will set down what I think the ALAC policy on a particular thing might be." You write out on our wiki and I'll show you where it is. And then, is there for people to comment on and in a sense, that's a harder job because you are the one who has to say, "Well, this is what I think." But then, all of you can then contribute just by going to the website and writing

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down what you think. And when we go to the website, I'll show you.

Next.

In terms of how we do this, how we actually… Aha, the strikers are coming in and once you –

UNIDENTIFIED FEMALE: [Inaudible].

HOLLY RAICHE: Okay. The first step that ALAC actually takes when an issue was out for public comment is simply to decide is this is an issue that the ALAC should be concerned about? There are many issues where in fact there's a decision that, "No, we don't think this is something that affects the public interests or Internet users."

So with – Oh look at this, you are all going to stand up and apologize to Gisella. At the very least, let me remind you when you come to an ICANN meeting, it is your responsibility always to check the time and the venue. Otherwise, you missed what's being said and you'll hold up a meeting. I'm not amused.

Back here, after we have made a decision, this is ALAC to comment on something, then there will be discussion amongst the ALAC members who should be the penholder, who should

actually be drafting the first statement that people will comment on.

We have a wiki space that I'll show you and that's when other people can comment on what's being said. Once you have various people have contributed to a wiki, then the penholder goes back, reads what everybody has said, reads the debates that go on and drafts a final statement that's again open for comment. We then vote on the final statement as it's been drafted taking into account the sort of input that we've had, and then it becomes the ALAC statement on that particular policy.

Next.

This is a diagram that you can't really see too clearly what it is but it's a diagrammatic representation of the steps that I've just outlined starting from an actual policy issue going through the decision by the ALAC to do something about, going through the steps of a penholder and comment until finally we formally submit an ALAC comment.

Next statement.

Now, we have a little bit of time and we're going – actually, you're going to get yourselves into groups and you're going to pick a policy and you're going to actually explain it to other

people. Where is everybody else? Right. You're going to be in smaller groups, we put pressure on all of you, which is nice.

Could we go [inaudible] to the ICANN webpage? The homepage of ICANN and we'll show you how to get to where we're talking about. Okay.

Is that the ICANN? Yeah, okay. Now, remember we started here yesterday and we went first to Community, and then to Groups. No. I do not want the schedule. See the Community up there, the up on top, click Community then go down to Groups. If you remembered, we then go at the… where is the multistakeholder? We need to go a little bit further because we won't… End-Users, that's us. That's you. Okay, End-Users. That's At-Large. And then, the At-Large Advisory Committee will take us to where we want to be. Okay.

Now, we're going to get to the Policy page from here. You admire all the pretty pictures of all of us but we're going to go down to Policy, please. I want to get back to Policy, Structures, Policy Advice on top, About and then Policy. See up top. That's it.

I'm going to look at this page. This is very useful page. This is first of all for ALAC members, for everybody, what are the policy issues that are out for a public comment in some way? And there's a whole list of them. For example, the Middle East and adjoining countries, there's the ATLAS Recommendations, I

won't talk about that. The Bylaws for Community Policy, gTLD marketplace, URALO.

Now, on the left-hand side, there are topics. Can anybody remember when I used to use the term Contracted Parties? What did you mean? What I meant? Contracted Parties is the people that have direct contractual relationship with ICANN. Those are the gTLD registries and registrars. There's about IANA, a lot about IANA.

Next one would be probably in legal or regulatory issues, can you scroll up and see if we could – there's a little pie – no, other way, little pie chart. How do I get to the pie chart? You know? This is what I hate.

UNIDENTIFIED FEMALE: [Inaudible] pie chart.

HOLLY RAICHE: You know what, well, in fact, there's a pie chart that shows all of the issues.

UNIDENTIFIED MALE: [Inaudible] just go back.

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HOLLY RAICHE: Go back. Okay. There we go, Policy Advice.

UNIDENTIFIED MALE: The ones were [inaudible] homepage.

UNIDENTIFIED FEMALE: Homepage.

UNIDENTIFIED MALE: Home [inaudible].

HOLLY RAICHE: Home.

UNIDENTIFIED MALE: [Inaudible].

HOLLY RAICHE: Here we go. Now, that pie chart is really useful. For a long time, we didn't have one but what that shows is first of all, the issues that we deal with and hitting on any one of those segments will bring you to all that we've said about that particular issue.

So, just hit any pie chart. Hit anywhere to see what it is. Okay. Contracted Parties Agreement and what you'll have is an

explanation, there'll be a background statement about what it is and then what we've said about it.

So for all of us on ALAC, when it comes to how do we respond to a particular policy issue that's come up, we go to this page to say, "Well, what have we said in the past?" And we can read what we've said in the past. We can then be familiar with what is this particular issue and we can get from the – if you can stay on the right, the chart, it goes – oops, ATLAS Recommendations, it will show where we are, how we've progressed, have we finished that particular issue or not. And it becomes a really useful way to think have we completed work on that policy or not.

So, I want all of you to read – now, we're going to have probably about three – no, four groups. How many people are here from Group 1 yesterday? Maybe we can merge group – who's here from Group 2? All right, 1 and 2 were going to combine, so you've got two people and I'll help you out. How many are here from Group 3? That's good. You'll still exist as a group. Any from Group 4?

UNIDENTIFIED MALE: Yup.

HOLLY RAICHE: Okay.

UNIDENTIFIED MALE: Yeah.

HOLLY RAICHE: What I want each of you to do, the four groups –

UNIDENTIFIED MALE: We had a fifth group as well.

UNIDENTIFIED MALE: Fifth.

HOLLY RAICHE: Is there anybody from Group 5? How many?

UNIDENTIFIED MALE: Two.

HOLLY RAICHE: Do you want to merge 4 and 5?

UNIDENTIFIED MALE: Yeah.

HOLLY RAICHE: 4 and 5, so we'll have 1 and 2 is one group, 3 you've got enough, 4 and 5 is another group. I want you all to go back to that pie chart. Well, actually, when you look at what is in progress… Actually, go back a page. When you look at what's open for comment.

UNIDENTIFIED MALE: [Inaudible].

HOLLY RAICHE: Yup, Policy Advice.

UNIDENTIFIED FEMALE: It's [inaudible].

HOLLY RAICHE: I want you to go back.

UNIDENTIFIED MALE: [Inaudible].

UNIDENTIFIED FEMALE: [Inaudible].

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HOLLY RAICHE: So this one open for comment.

UNIDENTIFIED MALE: [Inaudible] open for comment.

UNIDENTIFIED FEMALE: Open for comment.

HOLLY RAICHE: Are there any open for comment? How many are open for comment?

UNIDENTIFIED MALE: Only one.

HOLLY RAICHE: Only one. Well, we will have to deal with – let me pick one that's interesting.

UNIDENTIFIED MALE: [Inaudible].

HOLLY RAICHE: No, I'll tell you what. All of you go to the list and I want you in this space of about three minutes to come up with one policy

that we've commented on and then I want you to explain what the policy is and sort of what we have said about it. Okay?

So, Groups 1 and 2, how many people is that? Two, I'll be over there. Group 3?

UNIDENTIFIED MALE: Four people.

HOLLY RAICHE: Okay, 4 and 5? Good. Your time starts now.

All right, you're all going to tell me what topics you're going to do to make sure we don't have any duplicates. I know the group over there is doing DNS. What do you guys doing over there? Where is the other group? Hello, where is Group 3?

UNIDENTIFIED MALE: [Inaudible] here.

HOLLY RAICHE: Okay. Where is Group 4 and 5?

UNIDENTIFIED MALE: [Inaudible].

HOLLY RAICHE: What topic are you going to do? You're not going to do Internet Governance.

[NARINA]:   This is [Narina]. This is the one which is open for comment. Creating a Consumer Agenda at ICANN.

HOLLY RAICHE: Excellent. So, go for Internet Governance #3 or whichever where you are.

[NARINA]:   Yup, 4 and 5.

HOLLY RAICHE: You're 4 and 5, fantastic. Open for comment, you can help us out and DNS is over there.

You've all got one minute to wrap up because we've got to be out of here in 15 minutes. So, think what you're going to say in a very short space of time and as much as possible, put stuff away so that people can come in and use the tables. It's going to happen soon.

For the DNS Group, can you all get back to your seats, [go] around so we can just have a really quick presentation? We've got about 12 minutes left. Is that 12?

For the DNS Group, can you just explain what was the policy about and what did we have to say about it? It would be really good.

Okay. I'm waiting.

UNIDENTIFIED MALE: [Inaudible].

HOLLY RAICHE: No, don't take your garbage out. Could we have a report back? And I'll get your garbage.

[SHABRINAV]:   This is [Shabrinav] from ISOC Trivandrum. The DNS policies are mainly about domain name servers and there were quite a lot of policies being developed, two are in progress and I'll be speaking about the second At-Large policy document that was generated.

Now, these policies are mainly on accountability, transparency, engagement on how the IANA works. About three penholders, Ariel Liang, Heidi Ullrich and Olivier, the first draft of this was

published on the 22nd of September. It was open for comments to the 5th of November and it goes on the ALAC working today as we speak.

It basically improves the level of access to ICANN's multistakeholder processes for the global Internet community, facilitate the collaboration from Internet end-users and policy development and so on. This is what the DNS Policy is all about.

HOLLY RAICHE: That is fantastic. Could we all have a little round of applause, please?

[Applause]

And I trust all of you. We're now going to check out what the DNS Policy is about.

Sorry?

UNIDENTIFIED MALE: No, we're just telling him.

UNIDENTIFIED FEMALE: So, the Phase II Assessment aims to compare what the changes in the domain name marketplace. It's opened. It's still opened for the public comments. And, it will be shared with the Analysis

Group and the Competition, Consumer Trust & Consumer Choice Review Team. This team is using this assessment in its review of the New gTLD Program impact it will be having on competition in the domain name's marketplace.

And, what I find interesting in this assessment, they have like this group I mean, the group of Competition, Consumer now have like 66 metrics to measure, study and analyze this competition. And it is still open. It closed in 28 days. So you can comment on it.

HOLLY RAICHE: Thank you very much. And, that is a very live and important issue for ALAC and indeed for ICANN.

Next group, you guys, for the issue that was open for comment anyway.

RANJIT NAIR: This is Ranjit Nair for the records. And, I'm presenting on behalf of Team number 4 and 5 combined. So the statement, which we have taken into consideration is creating a consumer agenda at ICANN. This document is intended to… This is a proposal to enhance consumer protection and end-user accountability within the DNS to make sure that ICANN holds to its mission statement.

This document is still open for comments. The penholder is Garth Bruen and some of the crucial steps regarding this document is a wiki space, workspace has been created. The first draft has been posted in wiki workspace the and community has started to comment on them. Thank you.

HOLLY RAICHE: I was interrupted but you were doing brilliantly.

RANJIT NAIR: Thank you.

HOLLY RAICHE: Any questions before we have an applause? Could we have applause, please?

[Applause]

And I hope you were listening because you all are expected now to make public comments on that. You're going to contribute?

BIKRAM SHRESTHA: Yes.

HOLLY RAICHE: You can be the penholder.

BIKRAM SHRESTHA: Yeah.

HOLLY RAICHE: And our final Group, please.

BIKRAM SHRESTHA: This is Group 3.

HOLLY RAICHE: Yes.

BIKRAM SHRESTHA: On behalf of Group 3 – my name is Bikram Shrestha - we have selected our Internet Governance policy advice in progress now. Today is the last day for this Internet Governance policy advice. In progress, there is Middle East and Adjoining Countries 2016-2019 Strategy. And then, the second one is the ATLAS II Recommendations Implementation Report on this. I think more highlight will be given by my colleague.

[NORIA]:   This is [Noria]. The Middle Eastern Adjoining Countries 2016-2019 Strategy, this advice policy is – the first draft of this policy has been developed on 6th November and it's open for

comments by today. And by today, the final draft of it will be finalized and the purpose of this advice is – and the purpose of this public comment is proceeding to seek input and feedback from interested parties and individuals on the draft 2016-2019 Middle Eastern and Adjoining Countries Strategy to comment. And the current statuses and draft format, and it's seeking for comments.

And after finalizing the final draft, the feedback received will be incorporated into the strategy document and then the final strategy document will be developed.

UNIDENTIFIED MALE: [Inaudible].

[NORIA]:   And then, the [ALAC work] for this policy will be finished by today.

HOLLY RAICHE: Thank you and we've got one – is there something else to add?

[NORIA]:   She will add.

HOLLY RAICHE: That's what I thought.

[SHERRY]:   This is [Sherry] from [NetVision] speaking. There has already been a first stage of this Middle East Strategy starting from 2014 through 2016. Examples of actions include training the local technical communities and help them identify the challenges and also to conduct roadshows, workshops and training programs on the topics.

                          So, this is the second stage of this Middle East Strategy from 2016 onwards.

HOLLY RAICHE: That is a really important strategy. There's also what we're calling APEC, which is the Asia-Pacific Region trying to develop similar strategies. So it's about the Internet structure there, it's about the accessibility of services and so forth. It's actually quite interesting. The regions are all developing strategies. So thank you very much for that.

                          Now, could we actually have applause, please?

                          [Applause]

                          We've got about two minutes left. A word of caution, I want you all back here, I really do want you back here but for every ICANN

meeting, you've all learned a really good lesson and that is always check the schedule. It's the main page, go to ICANN, the schedule, look at the schedule and check the time and the venue. They'll always be there because they change. What you think you looked up yesterday may be different today. Make sure you check every day where it is.

Now, so far, we believe tomorrow, it's going to be at 13:45 to 15:00 and it's going to be in the same place with lunch but please check in the morning just in case anything changes. And if and when you attend ICANN Meetings, always every day just start the day so you have the latest information. Otherwise, you miss out.

I hope I'm going to see you all tomorrow. And, as far as we know, I'll see you at 13:45 here with lunch. And now, we have to leave because there's going to be another meeting in two minutes?

UNIDENTIFIED FEMALE: Yes.

HOLLY RAICHE: One minute? Thank you all for coming. I hope – please look at the policy – oh, go ahead. Yes, please.

UNIDENTIFIED FEMALE:	Sorry. We have a question. We noticed that the open for a comment only lasts for one day but that is very hard for persons who digest a first draft and then [inaudible] opinion and then voice out his comments in only one day. Why is it that short?
HOLLY RAICHE:	I don't know for that particular thing. But normally, it's a 30-day period and for some of the issues that have come up, there's a recognition that it's so complex that you'll see 40 days, 45. So, always – except the one day and I don't know what that is – there is at least 30 days and in terms of the operating procedures that we talked about earlier, it's always at least 30 days for PDP. The one day, God knows.
	Thank you, everybody.
UNIDENTIFIED FEMALE:	[Has] everybody given their names?
UNIDENTIFIED FEMALE:	The next session in this room is the LACRALO Session, which will be running from 13:45 with Spanish interpretation. Could I also just remind every one who is staying on for that session to please say your names when speaking? Do not speak too fast as we have our interpreters sitting in that booth and in order to

allow for accurate interpretation, it does help if you don't speak too fast. Thank you.

[END OF TRANSCRIPTION]