

---

COPENHAGEN – At-Large Regional Leadership Meeting  
Monday, March 13, 2017 – 12:15 to 13:45 CET  
ICANN58 | Copenhagen, Denmark

UNKNOWN SPEAKER: Hello everyone. We're trying to get... Excuse me, everyone? We're... Hello! Everyone! Thank you, Olivier, thank you. We're trying to transition to the next session, so if you are leaving, please kindly exit the room, and if you're arriving, please kindly get situated. Thank you.

UNKNOWN SPEAKER: Ladies and gentlemen, we know have the At-Large Regional Leaders meeting. If I could ask, please our lovely LACRALO people to please make their way out of the room, unless they're attending the session. We're running very late, with a very packed agenda. Thank you.

Sorry again, a reminder, the At-Large Regional Leadership, the Regional Leaders meeting will now be taking place. If anyone is not staying for the meeting, could you please have your conversations outside just so that we can get the meeting started? Thank you. I will let Silvia say it in Spanish just in case we have non-English speaking guests.

---

*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

---

SILVIA VIVANCO: [Spanish]

Silvia Vivanco speaking. Please, all those people who are not at ALAC At-Large members, please, I would kindly ask you to leave the room so that we can begin with our session immediately.

OLIVER CRÉPIN-LEBLOND: Okay, ladies and gentlemen. We are going to be, I'm going to be cross-eyed, we're going to be starting in two minutes.

Okay, just for everyone who has already loaded the agenda on their computer, they can reload the page, because I've made some amendments to the link to the Google Doc for the item 1A. So, you can just reload the page.

SILVIA VIVANCO: [Spanish]

Silvia Vivanco speaking. Please, those who are not At-Large community members, and who are not participating in this meeting, I would kindly ask you to get out of this room. We will begin with our meeting, the RALO leadership and ALAC immediately.

---

OLIVER CRÉPIN-LEBLOND: Welcome everybody, to this afternoon’s session on the At-Large Regional Leadership meeting. This is a meeting that is starting a little late, due to the time it took to change the set of people over in the room, but I welcome everyone you around the table. We’ve got a quite packed agenda.

First, starting with a RALO discussion on the RALO response to the At-Large review report, prepared by ITEMS. I just mentioned before the start of this call, this meeting that I have updated the link to the Google Docs. So, if you have an older page, please reload it, and you’ll have access to the new document.

Then we’ll have document development pilot project, with Dan O’Neil and his team, visiting us, and afterwards we will be speaking about the professional capability and expertise surveys in the RALOs.

There are quite a few of these, and if we can scroll down, we’ll just have any other business at the end of this meeting. So, the first thing we need to do is to start with a roll call, and with people around the table, and we’ll, just to make sure all of the RALOs are presented. And we’ll start with Glenn please.

GLENN MCKNIGHT: Good afternoon. Glenn McKnight, chair of NARALO.

---

ROBERTO SOTO: Good afternoon. I'm Roberto Soto, ALAC member.

HUMBERTO CARRASCO: Good afternoon. This is Humberto Carrasco, LACRALO chair.

HAROLD ARCOS: Good afternoon. Harold Arcos, ALAC member representing LACRALO.

UNKNOWN SPEAKER: ...LACRALO secretariat.

GARTH BRUEN: Garth Bruen, ALAC North America.

SARAH: Sarah [inaudible], Fellow secretariat.

ARIEL LIANG: Ariel Liang. ICANN staff.

YEŞİM NAZLAR: Yeşim Nazlar, ICANN staff.

---

SILVIVA VIVANCO: Silvia Vivanco. ICANN staff.

OLIVER CRÉPIN-LEBLOND: Oliver Crépin-Leblond. EURALO chair.

AZIZ HILALI: Aziz Hilali, president of AFRALO.

CARLTON SAMUELS: Carlton Samuels, LACRALO.

SEUN OJEDEJI: Seun Ojedeji, ALAC.

SÉBASTIEN BACHOLLET: Sébastien Bachollet, ALAC [foreign language].

SATISH BABU: Satish Babu. Chair, APRALO.

KAILI KAN: Kaili Kan, ALAC.

ANDRE: Andre [inaudible], EURALO.

---

ALAN GREENBERG: Alan Greenberg, NARALO, ALAC, and I apologize, I'm going to have to leave in a few minutes.

JAVIER: Javier [inaudible], ALAC, North America NomCom.

CHRISTOPHER WILKINSON: Christopher Wilkinson, just arrived from Europe. Am I at the right table? Thank you.

UNKNOWN SPEAKER: [Inaudible] ALAC member.

OLIVER CRÉPIN-LEBLOND: Thank you everyone. And I've noticed also Tijani, who had sat at the table and then got back up again, but Tijani Ben Jemaa will also be joining us there. And since, Alan, you are going to leave in a few minutes, I note the first item on our agenda is the RALO response to the At-Large ITEMS review.

You are, of course, drafting as the chair of the ALAC, you're drafting, with ALAC members, another response, which is an ALAC response. Did you want to say a few words about this prior to us digging into the RALO review?

---

ALAN GREENBERG: Thank you. To be accurate, I drafted the first copy, at this point, I think it's out of my hands, but nevertheless. My only comment is I'm delighted you're doing something, and keep it up, and let's get it out in time. And if there are any perceived conflicts between what you're planning to say and what is in the ALAC one, then we need to identify that, because giving mixed messages, I think, is a potential downside of having multiple messages.

So, other than that, keep up the good work. It's marvelous, and as I noted in some other meeting yesterday, I guess for all of the negative things that we've said about this report, the fact that it's motivated people so much to put some work and time into it, it's marvelous. How do we keep it going for things that aren't as emotional?

OLIVER CRÉPIN-LEBLOND: Thanks very much for this, Alan. Oliver Crépin-Leblond speaking. And just for the record, in order to avoid the two statements go in different directions, a very small drafting team will be meeting on Wednesday evening, and on I think, Thursday morning, very early, to make sure that there is no major disagreement among those things.

---

So, to give it a final polish before they're all sent out and finalized. So, that's the words from Alan Greenberg. Let's, since we don't have very much time, go straight into the RALO response itself.

So, as I said, the agenda has been updated with the new version. The way that it came out was on our last RALO call, there was a discussion as to whether the RALOs should be submitting their own responses independently, maybe each RALO separately.

There was also a discussion in the working group, the review working group about an ALAC response and perhaps a RALO response. Several chairs of the RALOs came together, and I'll come to you, Aziz, in a second. Several chairs of the RALO came together and opened a Google Doc, and went through the list of questions, or rather recommendations, and also implementation recommendations, and put them all on there and started providing responses.

So, the responses each were in a different color for each one of the people that responding. Then a few other people came on to this and added their responses, and then it was open for a comment period, so dozens, and dozens, and dozens of comments were received from dozens of people, which is great.

It really is. Each one of the RALOs pushed this first draft of the document to their RALOs, to their At-Large structures, and we



---

received a lot of feedback from all of the different At-Large structures. Perhaps I should go around the different RALO chairs and, just for the record, to see what you did with the document, and how you pushed it over to your At-Large structures, and then the kind of feedback that you got on this.

But first, I saw Aziz Hilali had put his hand up, so I'll turn the floor over to Aziz.

AZIZ HILALI:

Yes. Just to clarify, we're missing in the document the AFRALO petition. We have done the work, we did consult with the ALSes, we talked about the ITEMS report in our last teleconference, but we are waiting for the AFRALO African meeting to have a final declaration and statement. So, we don't want to put it in the document yet. We want to have our final version, and we want validation from the African community.

OLIVER CRÉPIN-LEBLOND: Thank you very much Aziz, that's right. You use a method, your own method to prepare your own statement. That's a good thing that AFRALO is going to be involved in it, and it's a very good way of working. You're going to be able to integrate all of your statements.

So, we are looking forward to seeing it.

GLENN MCKNIGHT:

Glenn McKnight, NARALO chair. Yeah, the way we approached this document is, we didn't really didn't really just wanted to do sort of a plus one to each of the comments. It's obviously, one has to have some thought in terms of the information. So, in addition to providing comments on this page that you see, we also held a webinar, which Alan and Olivier joined the call as well, and where we asked the community to give their public feedback and ask questions.

So, what we got was a really good overview of the actual recommendations, and provide their feedback. So, I think we've got a pretty good cross-section of the active ALSes in the North American region on the document. Overwhelmingly the feedback was pretty critical of the review.

In my personal view, is I just can't believe it. Like at first read, I didn't think it was that bad, but the more I read it, the worse I felt about it, and the more angry I got. So, it's overwhelming, we're just surprised. There are elements in that are okay, but overwhelming. We just felt that it just hasn't served the community very well.

---

OLIVER CRÉPIN-LEBLOND: Thank you very much Glenn, Olivier speaking. And next is LACRALO, used a different method to provide their input into this document. Humberto Carrasco.

HUMBERTO CARRASCO: Speaking in Spanish. This is Humberto Carrasco speaking. Well, I believed that Alan already expressed that and said that before. The positive thing of this report is that it has activated the At-Large participation, and especially LACRALO participation. I haven't seen such a positive reaction in terms of contribution for a long time. So, such was the case that we decided to create a working group according to the, against the suggestions of the report, and the result, from my point of view, was quite interesting, because we had 18 people, and five people were working.

Four of them were very actively working and there were two calls in one week. So, I believe that the general result was quite satisfactory. So, I congratulate people working there, working on the working group from my region. And I see Alberto here, hello. Aida is also present. Okay, hi Aida. So, I would like to congratulate them all because they have worked very hard, and Leon as well.

He was also part of the working group, so we are very happy in this sense. And I know that you have received a contribution.

---

So, we understood that the best way of transmitting LACRALO thoughts was through these working group. And you kindly add that on the comment that you were developing, so that is the contribution made by LACRALO. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Humberto. It's Olivier speaking. And in fact, when I heard that LACRALO had a working group that was working on this independently, and was going to send the answers and send the contribution, which I received quite recently. I was rather worried, thinking oh, what if they say something completely different from all of the other RALOs, and I was very pleasantly surprised to see not only that your responses were very complete, and had been really well thought out, but were very much in line with all of the other RALO responses, which shows that, you know, we're all of the same of framework.

And our ALSes, irrespective of their region, are very much aligned. Did you want to add something, Alberto Soto?

ALBERTO SOTO: This is Alberto Soto speaking. The thing is that if we worked at a RALO level, I mean all of the RALO members, we wouldn't have the necessary dynamics to be able to work. That is, achieved

---

through a working group. We have the LACRALO mandate, I mean nobody opposed the creation of a working group. Everybody said yes, okay.

So, we created a working group. And we said that it was highly probably that we would be sending the report without having had a consultation, and after that, we would continue working on the document, which is a 70 page document, to be able to contribute before March the 24<sup>th</sup>, with the other document.

So, what we did was to attest ourselves to what Alan requested. I mean, we let emotions out and that is the result we obtained. Thank you.

HAROLD ARCOS:

Harold Arcos speaking. Thank you very much, Olivier. Well, I believe this was a challenge that activate our interest in participation, so that is a positive point. We took those calls, they were very intensive calls, in order to be able to grip all of the intensions and all of the ideas that we're creating in our meetings. We promoted the topic, because we were compiling information about that issue, and I believe that the result reflects all of this work.

So, our next steps, we finished very late at night, and we sent it to the list, and we were receiving comments. However, there is a

---

very key important issue that we always highlighting this in the working group, and this is that we should not stop providing our observations, input, proposals, in the public comment, on an individual basis.

I mean, in a collective way. I mean, we cannot reduce that, we cannot take that away. It's not just a cluster. I mean, we also post our own comments, individual comments, many ideas to provide and it is important for us to as the At-Large community to provide our input.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Harold. It's Olivier speaking. And indeed, you mention a very important point, which is, in fact, RALOs are sent and coordinating responses doesn't mean that At-Large structures should not send responses. In fact, quite the contrary, At-Large structures should send the responses, especially in the light of the discussion that we've had yesterday, I think it was, or earlier, where this new membership model seems to be taking away the significance of an At-Large structure by having a voting system where an individual would have the same, exactly the same voting power, as an At-Large structure with ten, hundred, thousands of members.

So, that's pretty important. Let's go to APRALO now, and find out how APRALO circulated the draft and collected responses.

---

And then I'll come back to you Aziz afterwards. I just want to go through all of the RALOs first.

Okay, sorry. Sébastien Bachollet.

SÉBASTIEN BACHOLLET: Thank you. I'm sorry to interrupt you, you're going around the table. I wanted to say something. I wanted to suggest one element, and that's why I speak before the others. It's also quite important to document the process with which we're creating, while creating this document. It shows that what the review wants to kill. The way we work, our system, our process, how it works, how we work for and users. Why are RALOs useful? It shows that.

Not only with the content, with the way we work. In each region, you're able to do that, and to work well. That shows very clearly that it works well.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Sébastien. It's Oliver Crépin-Leblond speaking. And that's exactly why we're going through each one of the RALOs, and asking how they responded. And it's fascinating to see how the method was different, but the input was there for all of us to see. And Aziz, was this relating to what Sébastien was saying as well, or yes? Aziz Hilali.

AZIZ HILALI:

Yes, thank you, thank you Olivier. I agree with Sébastien. And I would like to understand something. Yesterday we had this meeting with the representative from ITEMS. They said that we got some ideas coming from you. That's what they said. Now, I see that we have a very spontaneous reaction from the RALO against this structural change at At-Large, at ALAC with the ALSes, RALO being part of ALAC, being part of a community.

And when I listened to the other colleagues coming from RALOs, I do not think that in our interviews with ITEMS, that we gave that idea to replace ALSes with what they called, I don't know, member, empowered members, empowered members.

In AFRALO, that was our reaction, and I think in LACRALO, that was the same. Just like Humberto said. What's positive is that we walk up, the ALSes did wake up, they were dormant. Because when they heard that, like I said yesterday, the soul, the soul of ALAC is in the ALSes. And to have members that we do not know that can just register in a mailing list and become empowered members, people that you don't even know, that could be whoever, become members.

I do not see how we can function with that future in our world. We can be very anonymous on the internet, and you can have



---

aliases and have a fake identity as well. It's very serious. It's a serious situation.

OLIVER CRÉPIN-LEBLOND: So, let's now hear from APRALO. Just to repeat the question, how did your members collaborate and contribute to this?

SATISH BABU: Satish Babu from APRALO. It's first of all, interesting to note that as Harold is pointing out, this has provided an opportunity for the At-Large to kind of wakeup, and motivate itself, and get its thoughts together. This is what we also did in APRALO, so there was initially a little bit of a starting problem as it were, since many people did not know how to kind of get started with the actual commenting process.

But it helped that we had, we had these two streams of comments. One was the main ALAC comment. The other was the document that we jointly developed among this group here, which is [inaudible] the RALO leadership. That document provided a basic framework for the, first of all, for the leaders like us to place our thoughts there, and then for the community to also kind of pitch in with their thoughts, which is the set of ALSes.

---

So, after the initial document was in place, we made a call to the community, think that the document is up there, please go through it and make your comments. And we see from the list that several, that both individuals and the ALSes have come forward and place their comments, and now we have the document more or less in place.

So, it was a participatory process, and as I mentioned a couple of days back, my only concern is there any way to capture....? Sébastien mentioned documenting the process, very important. But also the numbers which are involved. If there is any way to capture those, it would be useful. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you very much for this, Satish. I'll now provide the process by which EURALO went through the same process. Indeed, the first thing that we did, of course, was to publicize this report over with our EURALO At-Large structures. The first draft of the statement was circulated first with the EURALO Board, and I collected feedback from EURALO Board members, and very quickly after, it was circulated on the EURALO discussion mailing list.

There were also discussions during EURALO calls. And so, we received a very good amount of feedback. I'd like to comment on what Aziz was saying earlier, regarding the report from the

---

consultants, showing that the direction of membership needed to go in one direction. It had been asked by our community. And all of the responses, which we have collected, which appear to be saying the exact opposite.

I have no idea why this is the case. I'd be interested in hearing dissenting voices, and there could be At-Large structures, and I hope they will be able to say something about it. But if they are to say something about their unhappiness with the current situation of At-Large structures and individual members in some of the RALOs, I would say do it earlier rather than later.

The more time passes, the least likely it is that we will be able to hear your voices of unhappiness. I was reminded a few days ago from someone saying, well you know, if you've been in At-Large for so long, if you say something, people are scared to go and say something against you. And I think this is not at all the thing that should happen.

I think this is an environment where we're open enough to be criticized and to reflect on the criticism, and to take it head on and to do something about it. An organization which scares people from criticism and requires anonymous voices to criticize, so as to preserve their safety of those people criticizing, is not an organization that works.

---

So, we need to be welcoming for criticism, but we also need to work with those people that are unhappy to make things better and to improve things. So, first, [inaudible], or who wants to...? Or Satish, your hand is still up, no? Okay. Let's have Sébastien Bachollet please. Satish? Oh, okay, Satish Babu.

SATISH BABU:

Satish Babu for the record. Just to get everybody on the same level, can you, Olivier, tell us what is the...? What are the steps ahead? Where are we in the kind of timeline, and what are the steps ahead, who can do what at this point?

OLIVER CRÉPIN-LEBLOND:

Okay, thank you Satish. So, the document is now... It's Olivier speaking. The document is now on the screen. It's a Google Doc. It's, at the moment, I think it's for commenting only. I'm not sure what the current restrictions are. We can... Or it might be just view only. We can change it back to commenting, so we can receive more comments, because the step on Wednesday is to receive the AFRALO input and blend it into this document, and then a small team will be polishing the responses so that they don't have any repeating...

I mean, the current, it's a draft at the moment. So, there are some parts which might not be very well returned in the

---

language it's on, but we will keep exactly the points which are made in there. But it is important that this remains open for the next 48 hours, is it? And that we get further input, further feedback on this coordinated document at present, because we haven't had any chance so far at looking at the whole document.

We've just had the responses from each one of the RALOs. Satish?

SATISH BABU:

Just for clarification. Satish again. We have APRALO meeting tomorrow morning. Is there a step such as approving this document? Or do you foresee that the RALOs have to take a further step?

OLIVER CRÉPIN-LEBLOND:

Thanks very much, Satish. Oliver Crépin-Leblond speaking. Unfortunately, the document will not be finalized by the APRALO meeting tomorrow. What I would hope is that, not personally hope, but hope as in the for the process point of view, that you have devoted sometime in the APRALO meeting tomorrow, to discuss both the ALAC document and this document. And it would be great if you can then provide your feedback after your meeting, in time for it to be all integrated on Wednesday evening.

---

The end of commenting period is not immediately during the ICANN meeting, so we do then, have some time to then have a final document that will be sent to all of the RALOs, and each RALO can then approve the document in their own way.

So, I know that some RALOs prefer to have a consensus call, others might wish to have a vote, and that's really for each RALO to do. And EURALO, I'm hoping that we can an actual vote, because when you do a vote, you have the list of the, the explicit list of those At-Large structures and members that have voted for it, and if we could actually account, add up the number of people that this represents, it would be an interesting exercise, because we keep on being told, well no, there is very few people are active in doing things, they're interested.

So, it's just a thought I'm throwing out there. I'm not saying that other RALOs should do this. Okay, I see a lot of things that have, a lot of cards up. Let me take Sébastien Bachollet, Andre [inaudible], and Glenn McKnight, and Humberto Carrasco as well. And Seun Ojedeji.

SÉBASTIEN BACHOLLET: Thank you, Olivier. Sébastien Bachollet speaking. You were asking if there were voice to disagree. We are here that we got so much negative feedback in proposal from this review, that it's for me, difficult to bring the disagreement I have with the way

---

At-Large ALAC is functioning for some parts, because it will be like if we were in a fortress with the army around us, and we start to fight together.

But it's why I really don't think that the way the review was done, and the way the review are now organized within ICANN is the right way. But it's not the place to discuss that. And it's why I don't know how to bring the things I don't think are working well.

I have made comments from the first draft. I'm sorry to say that it was so, from my point of view, so badly on the, by the group in charge of that, that I decide to not make any more comment on the document. And but that does not mean that I agree with all the things in the document, and I disagree with the ALAC or the RALO feedback.

But it's, we are in a very strange situation, and I hope that when we will get out of this, we will set up a group within At-Large to discuss what we can improve, and not having those outside eyes, we don't understand what we are doing to do that. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you Sébastien. Next is Andre [inaudible].

---

ANDRE: Andre [inaudible] for the record. I just want to tell you, Olivier, back to your rhetoric question, you know, how come all of these strange inputs to the suggested changes and the whole nature of the At-Large. Recently I talked to a few, how do you say? Representatives of the different stakeholders of the ICANN community.

And I just want to tell you that they do think that end user empowered model is a way, is a democracy, is like a democratic upgrade to the At-Large structure. They really believe so. So, it's not like an ITEM input and suggestion for the changes. But it's in the minds of the various stakeholders in the ICANN community.

That's what it is. I mean, that's what we're dealing with.

OLIVER CRÉPIN-LEBLOND: Yeah, thank you Andre. It's Olivier speaking. But you mean stakeholders, including At-Large stakeholders?

ANDRE: No. Not At-Large. [CROSSTALK] were not from At-Large.

OLIVER CRÉPIN-LEBLOND: So, we're dealing with non-At-Large stakeholders that think that At-Large...



---

ANDRE: I heard the word democracy a few times. That's what really scares me.

OLIVER CRÉPIN-LEBLOND: Okay, thanks. Glenn McKnight. Yeah, you're next.

GLENN MCKNIGHT: Glenn for the record. You and I had a chat about this survey to the ALSes, and we discussed on asking their opinion. And there is probably elements that they like and elements they don't like. I just want to ask you as to the survey question you're sending out to your EURALO ALSes, have you drafted the survey? Are you doing that as a Google form?

Or, how are you approaching that? Because I have not sent ours out to our NARALO ALSes. I have to note that our ALSes are inundated with stuff, because in a couple of weeks, we're doing our GA. So, they've got more stuff than normal. So, I really want to make sure that this communication is succinct, you know, it can't be so brief, do you like it or not?

You know, they have to have some idea of what it is. So, how are you broaching it as, from a EURALO point of view?

---

OLIVER CRÉPIN-LEBLOND: Yeah, thank you Glenn. Oliver Crépin-Leblond speaking. We haven't yet made a choice as to how to ask our At-Large structures and members to support and not support. What might make sense is to go recommendation by recommendation. Say, do you like this? Do you like this? Do you like our response? Not do you like the recommendation that was made, but do you like the response that is being given here?

But this is yet something that we need to discuss in EURALO. As I said, there is a little bit of time after then end of this meeting for the response to be sent out. I know that there is a remote participant, but we do have a queue. So, I'm going to go through the queue and then add the remote participant to it. You can't just jump through the queue. Okay, I'll add Carlton to the queue. Next is Humberto Carrasco.

HUMBERTO CARRASCO: This is Humberto Carrasco for the record. Thank you very much for giving me the floor. I can't agree more with Sébastien Bachollet. I think in effect, under these conditions, the first thing we unconsciously adopted has been a corporate defense. This is the expression that we use in Chile, of the At-Large situation.

And in this light, I think we all know what are the problems that effect us. But I do believe that we have made the decision, both

---

conscious and unconscious, to go and defend them, because I think what they want is to go beyond what we believe. And I actually think it does impact negatively more than positively, on the way At-Large works.

And I think once this storm is over, if possible, we should focus on working calmly and quietly on how to improve the problems that we really have. So, it's not only defending and advocating for the status quo, but we should also go one step beyond, and be aware that there is something that we need to do to improve our problems. Thank you, Chair.

OLIVER CRÉPIN-LEBLOND: Thank you Humberto. It's Olivier speaking. And it seems to be that this really has been a wake-up call for RALO leaders, a call to arms. We really need to touch on a few things to make things a lot better and to improve participation. So, that's great. Next is Seun Ojedeji.

SEUN OJEDEJI: Thank you. This is Seun for the record. I just want to make a few comments. Yes, this particular effort has actually jump started some of the ALSes to pay attention to things. However, I think I like to know that it also shows that they are listening, they are

---

following, and they actually are just responding to what interests them.

So, we have to recognize that the thing was of interest to them, and that is why they are responding. Not because they are not participating, not because they are slipping. So, it's just, there is little we can do, or there is so much we can do, for volunteer community, to get them to participate.

It is a choice. I mean, even if we go ALM, we go [inaudible] what we want to call it, it is a choice, and it doesn't constitute anything, it's not an expensive voice for them, because they are not paid for it. So, I would just like us to note that, I want to also say that Sébastien, we actually started the process, I think was it last year? To start looking at how to better improve our participation.

How to challenge the ALSes. In AFRALO, for instance, we started some work two days ago, it stopped because of the transition, we're continuing it. At ALAC level, show [inaudible] may say something about it, we actually are also looking at some of those things. We have a small group, fortunately it's a working group, maybe a [inaudible] quality working group, just call it a small group, which Alan and I think Tijani is also there, we are actually discussing how to better improve participation.

---

But again, it's a discussion that will continue. It can't... There is no one size fits all. So, just, I would like to say that I personally, I was [inaudible] with the reports. I don't know... I'll just say that, we need to rethink what we mean by external reviewer. Is it external about it, people to be reviewed, because ICANN is unique.

This particular model, does not exist anywhere else. So, what is [inaudible] they are using to actually review At-Large? So, maybe independent reviewer might be good. People have an idea of how the organization operate, but are not directly involved in the organization. That may be [inaudible], but external, I don't think it works to give first reports, that which has just given. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Seun. I'm closing the queue because we do have quite a few other items on today's agenda, but so far, I still have in the queue Tijani Ben Jemaa, a remote participant, Alan Greenberg, Carlton Samuels, Garth Bruen, and Alberto Soto. If I could all ask you to make your comments short. And Yrjö as well? Okay, let's use the clock, please.

Sorry, earlier I missed you, so you haven't spoken before, I'll add you to the end of the queue. With no alarm. With bubbles, no

---

bubbles. What color is the clock? I do not care, as long as there is a clock, thank you.

Okay, let's move on. Let's go to Tijani Ben Jemaa.

TIJANI BEN JEMAA:

Thank you very much. Tijani Ben Jemaa speaking. Most of what I wanted to say, so I will not be very long. I want only to mention that I agree very much with Sébastien about that we are not [inaudible] with anyone. It is, we have a different point of view, we have to express it. We have to give solutions, I think, because the identification of the problems are not wrong.

ITEMS identified problems that we told them, that we gave them. So, the problems exist, how to address them, this is where we are disagreeing with them. So, I think that we have to provide our point of view, how to identify those problems.

Second point, also, I agree also with Sébastien and others, to say that we need, now, now, to address all of those problems. I remember that before, when we touched some problems, we have a pushback, very strong pushback, we are volunteers. No, no, no, no. We have to address the problems ourselves.

If we don't do, others will do for us, and this is the problem. Thank you.

---

OLIVER CRÉPIN-LEBLOND: Thank you Tijani. Next is the remote participant.

YEŞİM NAZLAR: Yeşim Nazlar. ICANN staff. We have a comment in the AC chat from Dev Anand Teelucksingh. He says, “I made comments on proposing the modification of the EMM model proposed by ITEMS. The idea of ALMs being grouped in a virtual ALS per country, like At-Large chapter per country, and it would operate like a country At-Large organization, like a RALO. It would allow for individuals in the organizations to come together in a country to coordinate At-Large activity in a country.

This was posted, sorry, this was posted on the At-Large mailing list.” And he has shared the link of the mailing list. Thank you very much.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Yeşim and thanks Dev, for having that posted this comment. I note that there was a discussion on the mailing list after Dev sent it out. I don’t know what the overall consensus was, whether there was any. We might just spend another five minutes at the end of this queue, if there is any immediate feedback or response to this [inaudible], would like

---

to provide your response to your intervention. Next is Alan Greenberg.

ALAN GREENBERG:

Thank you very much. I will go a bit over a minute, I hope you'll forgive me. I will be leaving immediately after this. I think it's really important that we make it clear in all of our responses, that we are rejecting some of the recommendations. We are not necessarily rejecting all of the analysis. We're rejecting part of it, but not all of it.

And certainly the critical parts, we are not objecting to. We do recognize that there are problems with At-Large, as Seun points out, we've been working on it for a year. The ALAC approved, in principle, a plan going forward to try to address some of the problems in Hyderabad.

We have on the agenda tomorrow, a refinement of that, and you'll be getting that in your email as soon as I can get to an email, because the small group looking at it has finalized the proposal. It is really important, I think, in our responses to say, although we may be rejecting the EMM, which includes the complete reformation of the ALAC and regional leaders, and liaisons and all of that stuff, but that does not mean we're rejecting the concept of individual users.



---

And I think we really have to make it clear. If they had picked different terminology and hadn't linked it to travel slots, I think we would be supporting it 100%. So, again, we need to separate these kinds of things, and just the last comment, our experience in the review has triggered a lot of discussion within MSSI and within the operational effectiveness committee.

And I think we're going to see some differences on how reviews are carried out in the future. So, our pain may not go to waste completely. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you very much, Alan. So, Javier, you put your card up, but I've closed the queue, but I did say I was going to open a couple of more minutes for responses to the [inaudible] country At-Large organization potential. But, Alan, could you just let us know...? Or maybe I should ask staff to let us know, at the end of this section, when the discussion will take place tomorrow on the At-Large review.

I know there is a, part of the session isn't there. That will be discussing the At-Large review. Is it Wednesday?

The working party is tomorrow. Is the working party open to everyone to attend or is it a closed meeting?

---

ALAN GREENBERG: To be clear, it is a working party discussion. Certainly, everyone in the ALAC regional leaders are open to participate.

OLIVER CRÉPIN-LEBLOND: Okay, thank you. So, it is open. Okay thanks. Yeah, I can't read it...

ALAN GREENBERG: Time will be restricted. It's not clear that we'll be open it to the floor to everyone in the room, but certainly everyone among the 20 odd people that we normally bring to ICANN meetings are welcome to participate.

OLIVER CRÉPIN-LEBLOND: Thank you, Alan. Carlton Samuels.

CARLTON SAMUELS: Thank you Olivier. Carlton Samuels for the record. Maybe what I'm going to say, you've heard before, but I think it's important to say it again. There is a little history to it. When I started caucusing to the At-Large, we were told we were going through the ALAC 2.0. So, we had a 1.0 when there was 15 people that was appointed, and they were supposed to speak for end users, there is no tail to it.

---

And then we had 2.0, and we had some tail. We call those the RALOs and the ALSes, and that was the tail. And we have a situation now where there is the proposal for, as it were an ALAC 3.0. So, the narrative is very clear. There seems to be something on the foot change, and that's not a bad thing.

What it is that we're seeing here though, is that we have bought into a narrative, that fatally under minds what it is that we need to do. Let me tell you why. The narrative says that we are an organization that is provide advice, and it presumes everybody is available to provide advice on every single thing, all the time.

That is not the nature of volunteerism. So that's a false narrative. The narrative that we are to provide, but we are treated as if we were full-time persons. The narrative says that we are compensated for that advice, by travel slots. That is abysmal. That is our rank disorder. You could not convince me that, for me to spend nine hours travelling steorage, to come to this meeting to participate.

Just me, you probably 24. It is supposed to be compensation. I let the record show, I've always resented this idea that what ICANN spends to get the At-Large to function is compensation for At-Large involvement. That is a rank disorder. Why? Because they do not valorize anything that you put in. Nothing that you put in here isn't a value to anybody.

---

So, since I work for free, and I charge by the hour, somebody owes me something. I resent this idea that we have no skin in the game. I resent the idea that a travel slot is seen as a [inaudible] for participation. It is not. And the time we spend agreeing and getting involved in that narrative, is to our determinant.

The nature of volunteerism is not everybody wants to do everything. The nature of volunteerism is not everybody 100% shows up all of the time, ready for work. We have a system in place to onboard people. We have a system in place to help people to move through the ranks. We have some weaknesses in those systems.

We have working groups that don't work very well. We can't have all of that thrown away, because that is not the way it is. We have two problems. First problem, how do we get more end users, individuals, to participate in policy development? Second problem. How do we manage outreach?

Outreach have two factors. You've got to thank people, and you have to interest them enough to get them onboard. Funnily enough, they are 7 billion people, but I guarantee you that you don't find 100 that is interested in working for free, in this kind of way. So, we're looking for a needle in a haystack. And it takes a lot of time and effort. At-Large structures are intended, they

---

were intended to do the outreach, because read your MOU with ICANN.

There is no intent for ICANN to spend a dime on outreach. There was never any intent. It was always to the account of the At-Large structure. That is why you need At-Large structures, because they must do the outreach. To do the policy development, you need individuals, because those individuals are the ones that are going to the working groups.

And the tension is, finding At-Large structures that will on their own dime, do outreach, and cultivating individuals who have the gumption, and I use the word gumption, to want to work in a working group for free. Here is what we know.

The people who sit beside us in the working group, most of them are paid to be there. We are not. And our value is on the value, even when we know that. That is the problem that we face, and to fix it, requires a lot more than just throwing out the baby with the bath water.

OLIVER CRÉPIN-LEBLOND: Thank you, Carlton. Garth Bruen, you're next. It's going to be hard to follow-up on what Carlton said.

---

GARTH BRUEN: Challenge accepted. Garth Bruen, ALAC North America. So, in terms of outreach capacity building, Glenn McKnight and I went through a very extensive process of recruitment in North America. It was very targeted. We did our research ahead of time. We focused on communities that were under-represented, and important communities that would be directly engaged in the policy here.

We recruited several organizations. At least three of them, after a few months of looking at the primary interface, which is the mailing lists. The primary interface with us, the mailing lists, they said, this is a waste of my time, I don't know what's going on, I don't know where I can actually engage. We don't want to do this anymore.

And these were valuable important organizations. One of them was an online journalist association, and when they... We brought them here, and when they got here, they hated what they saw. Okay? I am not going to do that again. I'm not going to go through this recruitment effort again, to end up at the same place.

It's a waste of my time.

OLIVER CRÉPIN-LEBLOND: Thank you, Garth. Next is Alberto Soto.

ALBERTO SOTO:

This is Alberto Soto. I will be very brief, because you already have mentioned many things I was going to say. We were talking about activating ALSes, ALSes are already active. The thing is that we do not know that they are active. I am compiling information, and as I said before, that would be a surprise.

It was a surprise yesterday when we mentioned other things we were doing. ALSes, what happens? ALSes are working on their own for their own, and for end users, and for us, and for the RALOs, and for ICANN.

Most of them, without the support of ICANN, and some of them with the support of ICANN. So, they are working... Perhaps that are not working in their RALO. I mean, they are not gathering together with us, but they're actively involved, they're working very actively.

Yesterday I was talking to an ITEM member, and he told me, if you do not know that you are working, how are we supposed to know that you are working? So, following Alan's recommendation, I was not emotional, and I didn't tell them that they created a report with a survey, and I didn't tell them that they didn't go to the roots to see the ALSes are active.

---

And I didn't tell them that were being paid for that, and that their work was not okay.

OLIVER CRÉPIN-LEBLOND: Thank you, Alberto. And we are so late. We'll have Yrjö Länsipuro to close the queue.

YRJÖ LÄNSIPURO: Thank you. Yeah. It has been said many problems that exist, but then it's a question, what tools you use to correct them? And of course, it seems that in the tool box of the ITEMS is only one item and that is, a wrecking ball.

So I think that, I hope that this in our feedback in these documents I prepared, we would say clearly, that we would warn ITEMS that it is, it will be their responsibility if this recommendations really will be accepted, which means that the whole sort of basement level of our structure organization, is wrecked.

Even if this new model would be supported by all, to implement it would take at least a couple of years. And during that time, like during any reorganization, the real work will be paralyzed. Thank you.



---

OLIVER CRÉPIN-LEBLOND: Thanks very much, Yrjö. And I think we've heard a lot of points here today and a lot of concern being expressed. So, just to remind you all, there is this meeting of the work party that will take place, and also a meeting sort of follow-up discussions, in the next couple of days. And I hope that you all will be able to partake in that.

I know I said we would have another five minutes to discuss the country At-Large organization, but we're so late on our schedule, due to our late start, I would suggest that this takes place during the future discussions of the working party.

We now have the next section, which is the document development pilot project. And Dan O'Neil, who is joining us online, has been very patient, and with my apologies for this big delay, I think it has been 25 minutes that you've been waiting, Dan, are you with us?

I can't hear anyone.

I'm okay, but I can't hear Dan. I know I'm okay. But I can't hear Dan O'Neil.

I'm feeling fine, because I'm happy. No. Dan O'Neil?

Okay. Maybe we have been way too late. Let's then go to agenda item three, and if we can catch Dan O'Neil somehow,

---

we'll go back to the document development pilot project. Professional capacity and expertise survey in the RALOs.

So, this is a follow-up from a previous discussion that we've all had. And of course, there is the RALO survey workspace that was all the way back in 2015. I was going to ask Yrjö Länsipuro to share some of the work that EURALO has done recently, in its own taskforce on outreach and engagement.

And especially for the EURALO outreach. So, over to you Yrjö. You have a few minutes to describe what we've done, and that goes a little bit further, actually, to what the other RALOs have done. I know that each RALO has done some surveys, etc. EURALO has tried a slightly different process. Yrjö, you have the floor.

YRJÖ LÄNSIPURO:

Thank you. Yeah, what we do was to implement the ATLAS 2 recommendations, recommendation 28. So, we started ferreting out the expertise that exists in the ALSes in the 37 ALSes we have in Europe, but not sending a circle [inaudible] using mail merge, and so on and so forth. So that sending sort of personalized letters to each contact.

And asking what kind of expertise they would be willing to provide to EURALO and to ALAC, when in the work of developing

---

advice to ICANN. We got quite good response rate. I think we got 31 responses, and thanks to Olivier, who was resending this and reminding people to answer until almost everybody had done it.

Then we turned that information that was contained into a Google document, which basically has about 30 different categories of, where advice might be needed, categories of expertise. And then just indicating which ALSes and which persons, which experts would be willing to take a more active role.

We send it back to each ALS, ask them to check it, review it, check it, add new information, and many did. So, what we now have is a pretty much automatic global document that and maintained by the ALSes themselves. This is the easy part. The hard part is now that we have to remember which ALS actually... When we are producing advice, or comments, or whatever, we have to use these people, we have to approach these people to send them necessary documents and so on and so forth.

And actually show that we are using the expertise that exists at ALSes. Thank you.

---

OLIVER CRÉPIN-LEBLOND: Thank you very much, Yrjö. It's Oliver Crépin-Leblond speaking. It would have been helpful to have the table of expertise put on the screen, but it doesn't appear to have been able to do so. There is a link, somewhere, from the agenda, there should be a link to the table of expertise.

Now, with regards to this process, maybe the other RALOs can let us know what their plans on, when it comes down to EURALO, you've heard here that the next thing is that we know exactly now, or we have a much better idea of the competencies that we have in our At-Large structures.

Then this really can go, I guess the next step can go into when we have specific topic for requests of comments and so on, we only go and ask those ALSes, those At-Large structures that have the competencies. So, Glenn McKnight and then Satish Babu. Glenn.

GLENN MCKNIGHT: Sure. Glenn McKnight. As I provided the link in the Adobe, I fortunately was on one of the EURALO calls to give a report on outreach and engagement on the very successful EURALO NCUC event that was done earlier this week. We did a mail card and we did quite a bit of promotion for it, but while I was on that call, I wasn't really fully aware of their survey.

---

And I had a chance to see it. And I said, wow, can I copy the format? So, what we did is, we not just set up the same structure as I have here in the Google Doc, which we then shared to the entire community, say, coming in self-identify what your capacity is, and so about a third of the people have just automatically by sharing the Google Doc, they started to populate the spreadsheet.

In addition to that, I went back and set up a very simple mail merge with an add-on to your Gmail to do a mail merge. So, it's a very simple process. I've documented, it's a step by step process with staff to do it yourself. And then I set out that as well. It's a long process to get people to follow-up. We still have a lot of ALSes that haven't done it, but in addition to the ALS expertise table, we also created something inspired by Dev, that he did for LACRALO, which is a one pager on each of the ALSes.

And the idea is for you to talk about your ALS and what it is, but also some of the skill sets that you have with your organization. So, we're doing this particularly because of our GA. So, when we get together in a couple of weeks in New Orleans, we want everyone to know who is who and what their expertise is.

So, it's the awareness of what people are doing. I probably know more what all of you are doing, then even our own ALSes, because it takes a significant amount of work to go beyond the

---

once a month phone call. So, yeah, it's not a difficult process, and they did a fantastic wording that they did for the email transmission.

But, it's a slow process. It takes time. And welcome Judith, Judith has joined us as well. And yeah, so it's going to take a little while. I think it's numerous reminders. I have no idea how long you guys took to remind people to do it, but it's not over yet.

OLIVER CRÉPIN-LEBLOND: Thank you, Glenn. It takes persistence. Next is Satish Babu.

SATISH BABU: Thank you, Olivier. Satish for the record. We plan two surveys immediately, and both from the perspective of our General Assembly, which is expected to take place at ICANN 60 in Abu Dhabi. Our last General Assembly was in 2013, if you ignore the ATLAS get together. The former General Assembly was four or five years back.

So, we have a lot of discovery to do. And the two aspects we're looking at, one is the policy priorities of our ALSes, and the other is the capacity building kind of matrix, what... So, the General Assembly, besides the actual processes of the assemblies, is also going to have capacity building sessions.

---

So, in order to fit into that as to what is required by the APRALO community, maybe you think the capability of capacity kind of matrix, and the policy priorities, of course, would like to assess what is really going on. Apart from this comment, I have a question for the leaders, the RALO leaders. Is there any prescribed, shall we say, procedure or matters to be covered for a G?

When you get all of the ALSes together, it's a set procedure that we can follow, or any model that we can borrow from. Thank you.

OLIVER CRÉPIN-LEBLOND: Thank you for this Satish. Glenn, did you want to comment on this?

GLENN MCKNIGHT: Sorry, Satish, can you repeat the question? I didn't hear it clearly.

SATISH BABU: The question was for our forthcoming General Assembly, is there any existing guideline on how this should be organized?

---

GLENN MCKNIGHT:

Thank you for the question. In fact, I looked back at all of our previous GAs, and I saw very little, very little logistical information, procedures, outcomes, reports. It wasn't helpful. And I'm not sure about you guys, but what we've done is we have a lot of shared information on every step that we're doing in best practice, and what Alan, Judith, and I will be doing at the conclusion of our General Assembly, we already set up our survey for everyone to answer.

But in addition to that, is did we meet what we expect it? So, we're going back, and Heidi is working with very closely with our community, to make sure our agenda is focused, that we get the best results in terms of what we want to achieve. What we did as a survey, I guess about a month ago or so, that we asked, what are the policy issues that your community is interested in?

And that has also shaped what our topics are, but our General Assembly is a little bit different, because it's very much integrated with our RIR, the ARIN. So, we have a series of really integrated... Like, we're almost like parachuting into the air in a meeting. So, we have a table, an outreach table, we have NARALO buttons. We're going to be doing a lot of the social things, but, sorry?

Yes. But we'll be happy to share with you how we did it. I think it's a good model, but we are happy to get feedback.



---

OLIVER CRÉPIN-LEBLOND: Okay, thank you very much. We really are running out of time. Let's go over to Aziz Hilali.

AZIZ HILALI: Thank you, Olivier. Aziz speaking. I would like to answer Satish regarding the AFRALO experience. We are preparing our General Assembly for the Johannesburg meeting, and what we do, usually, which is very classic, is that we organize a training, capacity building and training between eight and nine every morning for ALSes.

We're going to do it in [inaudible], why? Because we had many requests from new members between 2010 and now, the number of ALSes was multiplied by more than 2.5, from 18 to 50 ALSes. So, that's a success, that's good. But we noted for Johannesburg, we're going to have new people, new ALSes, people we don't know, we're going to train them. Why? Between eight and nine in the morning, because that's when you can use people that can do a great training to explain policies and policy development.

And you can call people from GNSO, ccNSO, and so on and so forth. Therefore, that's what we do with AFRALO, 47 seconds

---

extra. Thank you. We're going to have some activities, as usual. And this is, we're trying to innovate.

In Durbin, we had some people come in from academics, from coming in Durbin, from the area. In Marrakesh, we had NGOs and we did a lot of capacity building with universities. And the university was very, very close to the ICANN meeting.

In Johannesburg, we're working on it, and we'll let you know. What's going to be great, and staff works on that as well, we're going to have 48 Fellows being invited. So, that's going to be good.

OLIVER CRÉPIN-LEBLOND: Thank you, Aziz. This topic clearly, we need to do some knowledge management on this. In other words, we should put together a database on how to organize a General Assembly, what component parts can be added, and so on. There is absolutely no time, I'm afraid, we have to turn over to Dan O'Neil, who is joining us remotely, and who now appears to have dialed in.

So, Dan, real apologies for this. The document development and drafting pilot program, we have two minutes left, I'm told, and then we'll be literally nuked out of this room. Dan?

---

DAN O’NEILL: Yes, I’m here now. Thank you very much, Olivier. Can you hear me?

OLIVER CRÉPIN-LEBLOND: Yes, very well.

DAN O’NEILL: Good. I appreciate the last two minutes of your meeting. It’s been very interesting thus far, give a brief update. We continue to work through the development of new primers for all of the communities in terms of important topics. At this point, we have four primers that are up on the Wiki page.

Three of which, we have had translated into French and Spanish. So, we have started to make some progress, initial steps in terms of multilingual distribution. We continue to work forward on the focus of the program in terms of public, upcoming public comment proceedings. I know that Glenn had expressed an interest in that, and certainly something that the program is focused on, and asked us to continue to work with ICANN staff to bring those online as well.

So, we are right now at four, continuing to work forward, and certainly have appreciated all of the input that we’ve gotten from ALAC and RALO members, with the help of Heidi and Silvia. Thank you.

---

OLIVER CRÉPIN-LEBLOND: Thank you very much, Dan. It's Oliver Crépin-Leblond speaking. Could you just let us know, what are the topics that you touched on? Because we're looking at the Wiki, and I see four topics. I think you had mentioned three.

DAN O'NEILL: Well, no actually we are at four. We've got WHOIS, we've got internet governance landscapes, we've got new gTLDs, and the latest one that was just up is the ICANN review teams. I do not believe that ICANN review teams has been translated yet.

OLIVER CRÉPIN-LEBLOND: Okay, fantastic. Thanks very much for this. Thanks for sticking to two minutes. I note that people are still coming into the room. Thanks to everyone coming here. Dan will probably have to do a follow-up. Let's do a follow-up, let's do an action item on this, follow-up on the next RALO call next month perhaps, yes, next month.

Thanks to all of you RALO leaders and At-Large members that have taken part in the discussion today, and this meeting is now adjourned. Have a very good afternoon. And thanks to those people who have joined us remotely. Goodbye.

**[END OF TRANSCRIPTION]**