I C A N N | **58**
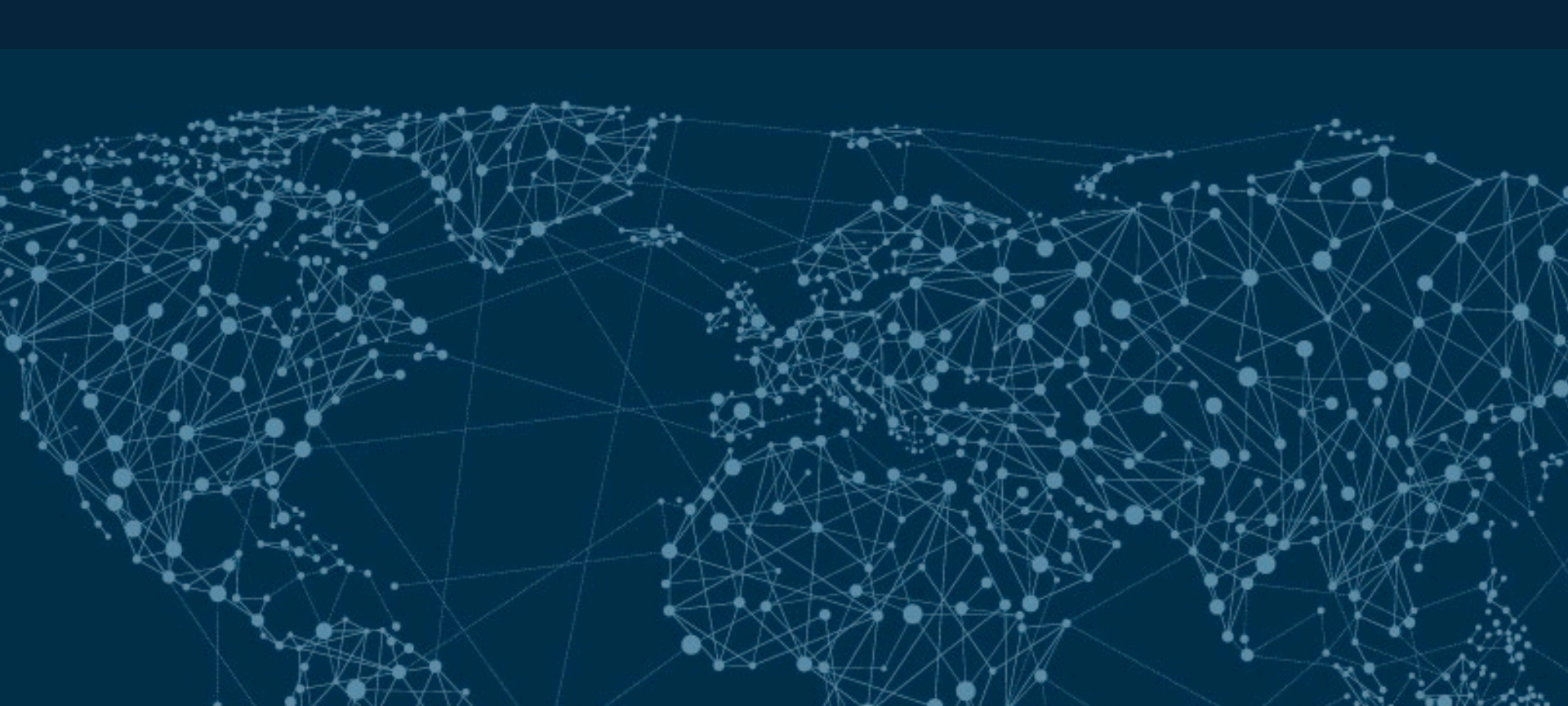COMMUNITY FORUM

COPENHAGEN
11–16 March 2017

NAMING SERVICES PORTAL FOR REGISTRARS

PORTAL USER GROUP KICKOFF| March 2017

AGENDA

- Naming Services Portal Introduction
- Portal User Group Objectives
- Meeting Structure and Frequency
- Portal Development Phases
- Phase One: Contact Management Baseline
- Next Steps and Questions

INTRODUCTION

Naming Services Portal will:
1. Streamline the way Registrars conduct business with ICANN on a daily basis
2. Replace the current RADAR, GDD Portal and all other ICANN applications used by gTLD registry operators and registrars currently
3. Provide contracted parties with a secure user-friendly experience Include features will include multi-user company access, content management, structured workflows and case tracking functionality
4. Offer flexible and scalable architecture enabling ICANN to implement improvements more quickly
5. Requires two-factor authentication and will include series of code reviews and testing by external security companies

USER GROUP OBJECTIVES

1. Discuss, draft and review requirements data set (user stories)
2. Assist with prioritization of feature and functionality based on Registrar need and level of effort
3. Confirm functionality is useful and acceptable through quality assurance testing
4. Identify system issues and bugs
5. Ensure ease of use

MEETING STRUCTURE

Every thirty (30) calendar days, Portal Group will meet

- Estimate 9-12 sessions in total; 60-90 minutes
- Prior to each session, a proposed data set of user stories and requirement will be provided to the group for review
- Portal Group will have approx. 30 days to review each set of requirements/user stories
- During each meeting, we will review the current data set, incorporate feedback provided and target to finalize the associated data set

PORTAL DEVELOPMENT PHASES

ICANN proposes the following phased approach for Portal development due the level of effort associated with each phase.

Production Phases:

✓ **1st Phase - Contact Management (Radar Replacement)**

✓ 2nd Phase - Application Process

✓ 3rd Phase - Differentiated Access/Bulk Edit

✓ 4th Phase – Compliance Management

CY17Q4: Launch Test Staging Environment. This Beta will provide two-factor authentication with contact management functionality.

PHASE ONE: CONTACT MANAGEMENT BASELINE

REGISTRAR USER	ADMINISTRATIVE USER
Update Contact Information	Add/Delete Portal Users Add/Delete Registrar Contacts
Update Account Info • Officers • Description • Logo • IPs • WHOIS	Bulk Update Info (if Family) • Contacts • Officers • gTLDs • Languages • Whitelist IP Addresses
• View All Registrars Tool • List Public information • TEAC Contact Tool	

CY17Q4: Launch Test Staging Environment

NEXT STEPS

29 MARCH 2017

➢ ICANN to provide the Registrar Portal User Group with a set of proposed requirements focused on Contact Management Feature and Functionality

30 MARCH to 30 APRIL

➢ Registrar Portal User Group will have one month to review and provide feedback for the Contact Management Feature and Functionality Requirements Data Set. **Deadline for final feedback submission is 30 APRIL 2017**

WEEK OF 8 MAY

➢ ICANN will send final version of Contact Management Feature and Functionality Requirement Data Set to Portal User Group for confirmation and signoff. **Final Signoff will occur seven (7) calendar days post receipt by the Registrar Portal User Group. (targeting week of 15 of May)**

WEEK OF 22 MAY

➢ ICANN to provide the Registrar Portal User Group with 2nd set of proposed requirements and the process above will be repeated

Questions

Engage with ICANN

Thank You and Questions

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