
JOHANNESBURG – At-Large Capacity Building Working Group
Thursday, June 29, 2017 – 09:15 to 10:15 JNB
ICANN59 | Johannesburg, South Africa

UNIDENTIFIED MALE: This is the ICANN 59 At-Large Capacity Building Working Group on the 29th of June, 2017 from 9:15 A.M. to 10:15 A.M. in Ballroom 4.

TIJANI BEN JEMAA: We will start in a few minutes. Please take your seats.

Okay. Good morning, everyone. Did the recording start? Okay. Thank you. This is the At-Large Capacity Building Working Group meeting. As you know, we hold each year a series of webinars for capacity building. We used to hold twelve capacity building webinars per year, one per month, but the Capacity Building Working Group found that it is too much because, during summer, a lot of people are on leave and we have poor participation.

It was also because the Capacity building Work Group think that we may make less webinars but be focused more on what we have as a community. That means, in our community, since it is very diverse, we have people who need some sessions for more

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or less basic things. And we need other sessions to focus on policy issues, but more deeply. This is what we did for this year.

This year, we didn't decide to make 12 capacity building webinars. We will have only 9. We are avoiding the summer, and we are avoiding December because there is the end-of-year holidays.

We also try to make sessions on basic things, such as, for example, the policy development process, such as the policy advice development process – how the policy is developed and how we as At-Large develop our advice about those policies.

We had also a webinar on how ALS members and individuals may contribute to the policy development process. You see here we are focusing on the policy development. Because we are not seeing that, there is poor participation, more or less, from our community in policy development and policy advice. That's why we focus more on it during the first three webinars.

The fourth one was about new gTLDs subsequent procedure and the importance for At-Large. You know that there has been a new gTLD first round. We all know what was the result. Now the community of ICANN is thinking about the future of the New gTLD Program. So we have this webinar to see what the importance is of what is happening now for the New gTLD Program for our community.

The fifth one was about exploring the public interest within ICANN's remit. This is a very important subject because, as you know, we as At-Large are about the public interest. You'll know that there are a lot of interests. There are political interests and financial interests, etc. We as end users have to defend. We have to be the advocate of the public interest. This is why we held a webinar about the public interest and the remit of ICANN.

So those were the first five webinars we held. We have Part 2 here, and we will continue. After that, we will have "How diversity is addressed within ICANN" which is very important. You know that now diversity is discussed within one of the Work Stream 2 Subgroups because diversity is very important. People think that diversity is not well-addressed in ICANN. That's we are thinking about it now in this subgroup. We will have a webinar about it to update you about what is happening and to have your views about it.

The next one will be about Universal Acceptance. This is especially for IDNs – Universal Acceptance. I know that a lot of people don't know what it is. This is what the group decided. The group decided to make webinars for a people who are more or less beginners or who don't have the necessary background in ICANN and others to address the main issues in ICANN. Universal Acceptance is very important, especially for IDNs.

The next one will be an update on WHOIS and what we did this morning – WHOIS-related initiatives such as the RDS, the new registration directory.

Also we will have another webinar about security – the trend of security and the importance for end users. We had a capacity building session for AFRALO ALSs here about this very subject, and it was very interesting. People were very interested, and I think the webinar will be interesting for all the At-Large community.

The last one will be about the At-Large review. You’ll know that we are now responding more or less to the report of the review that has been done about At-Large. I think this webinar is very important for our community. It will happen after we give our response, our comments about this report.

So those are the webinars that we will hold for the community. We also identified two other webinars to be done, not by the Capacity Building for the community to be held by ALAC since they are specific subjects.

One of them is the KSK rollover. You’ll know that, in October, we will make the rollover of the keys of the root servers. We never did that while it was planned to be done before. ICANN didn’t do it, and now they decided to do it. So this will give you

information about who will be impacted by that, what the impact is one end users, etc.

The second webinar that we are advising ALAC to hold is a webinar about the Empowered Community. We entered a new phase in ICANN after the transition with the creation of the Empowered Community, so people don't know exactly what the powers are, how they are exercised, etc., so we decided to advice ALAC to hold this webinar.

So this is the program for this year. I don't know if there is a question about it. Yes, please?

CHERYL LANGDON-ORR: Can we get a mic?

TIJANI BEN JEMAA: Sebastien? Can we have –

CHERYL LANGDON-ORR: He needs to come to the microphone. A roving mic might be a good idea.

SEBASTIEN BACHOLLET: Thank you, Mr. Chairman. Thank you for those proposals. I wanted to say that, regarding diversity, we have several points

of view in this organization. I think it would be good to invite those different points of views – diverse points of views – for those webinars. If we want to have diversity, if we want to talk about diversity, we need to have diversity in our points of view as well.

TIJANI BEN JEMAA:

Absolutely. We want to expose all the different opinions and points of view so that the community knows what's going on and what the different approaches are. We already defined the speakers, but we can have other speakers. You can come up with others. Thank you.

Any other... Yes, please, Seun?

SEUN OJEDEJI:

Thank you for the overview. I just wanted to ask – because it's the plan for the year, which of them have been done and which are outstanding?

TIJANI BEN JEMAA:

The first five have been executed. Yesim?

YESIM NAZLAR:

Thank you very much, Tijani. Yesim Nazlar from ICANN staff. I would like to remind everyone to state their names before

speaking. Please also don't forget to speak at a reasonable speed because we have English, French, Spanish, and Arabic interpretation. Thank you very much.

TIJANI BEN JEMAA: Okay, Abdeldjalil. Your name first.

ABDELDJALIL BACHAR BONG: Hello. My name is Abdeldjalil Bachar Bong from Chad. I would like to thank Tijani for the capacity building. It's very important. I went to all the sessions. Sometimes when it's nighttime in Africa it's difficult. I called on my phone. I learned so much. Please use those webinars.

TIJANI BEN JEMAA: Thank you, Abdeldjalil, for those kind words. I am a little bit disappointed that we do a lot of effort to have those webinars but the participation is not always the best. It could be improved. Sometimes you wonder: is it worth it? Should we go on? But really, this is very, very important. I think we do a very good job. We have the best experts to explain concepts, and our community needs that. But the participation is not very high, so I invite everybody to participate in those webinars.

We did a study on the best hours for everybody in Asia-Pacific, the exact opposite of Europe and so on – so it's impossible to have the webinars at the time that's good for you. That's why we have two slots. Thank you, Gisella. She did a study and she found two slots which are the least painful for us, though sometimes it's going to be during the night or during the afternoon. But let's make an effort to learn and to be informed.

Michele?

MICHELE TCHONANG:

Thank you very much, Tijani. Michele Tchonang from Cameroon. I would like to use this opportunity to really thank staff and the entire team that manages this Capacity Building Program because I have to say we learn a lot. Sometimes I am very surprised with the quality of our experts. It's very positive.

Sometimes the hours are not the best, but we have no excuse. We had an issue with several meetings to prepare for ICANN59, and there were other meetings to prepare for – for instance, for our operating rules – and sometimes we had to choose one or the other. I have to tell the truth.

I have to thank Tijani because Tijani reminded me of some meetings; I couldn't believe there was yet another meeting. So

maybe in the future, when you have too many activities at the same time, we have to see how we can find the best slots.

TIJANI BEN JEMAA:

Thank you, Michele. You know, I don't want to disagree with you, but we never do webinars at the exact same time. The staff very carefully looks into not having conflicts. Sometimes I have five meetings a day, sometimes more, sometimes at midnight, five in the morning. That's it. That's life. Or else we cannot move forward.

Somebody else? [Boudwa]?

[CHOMBAY BODUA]:

Yes. Hello, everyone. My name is [Chombay Bodua] from DRC. Tijani, I think it's a good experience. We have to do more of that – more webinars. We have to manage our time and associate other people at the local level. We cannot do everything and all the activities, but I have a team and you have two or three people that are going to look into that when we have meetings. Even if it's difficult at the language level/linguistic level, we're going to make sure to participate in those meetings so that we have team members in each and every meeting. This is a great experience, and it's going to be good at the local level for all of us.

TIJANI BEN JEMAA: Thank you, [Bodua], for your information. The webinars and our meetings are open to all, even to non-ICANN people. If you're interested in the webinars, you're going to be called. You're going to be able to use Adobe Connect, just like anybody else. It's totally open. All your ALS's members can and should participate in those webinars.

[Isha?]

[ISHA SURI]: [inaudible]. I wanted to tell you that I learn a lot with those webinars. With the monthly meetings, we already learn a lot, but with the webinars, it's really something great. I thank you for it.

I am a professor at the university level, and we start with platform courses and classes, and we have very few students. They know they are recorded. They do not do it and follow it when they happen. Don't be disappointed, Tijani. This is great. Thank you to you and your staff. It's not live that you follow those webinars. They're being recorded and you can look at them later on. That's how it works for those university students.

Like if you do [Ramadan]. If you're Muslim and sent a message to the staff, we have to take into account the time when we are fasting.

TIJANI BEN JEMAA:

Thank you, [Isha], you bring my attention to something. You can listen to those webinars in mp3 format. You can see them again. Those webinars became courses in the ICANN Learn platform.

Betsy Andrews is sick, and she might not be able to come. I don't know if she'll be able to come or not. She prepared a demonstration, a user's manual, for those of us who do not know much about ICANN Learn. The webinars will be part of ICANN Learn. This is a platform that is very, very alive with a lot of interaction. You can ask questions. You're not going to have the answer directly. Staff is going to give that question to the presenter, and you will receive an answer later on.

Really this is a revolution for our work, and this is absolutely wonderful. We worked together for one year with Betsy. I don't know if Betsy is going to be able to make it, but we have this ICANN Learn, a very modern platform, and we'll do a webinar with Betsy later on in order to use ICANN Learn and those online classes and courses that are ready. We started four years ago.

You'll find everything on ICANN Learn. This is absolutely great. Cheryl?

CHERYL LANGDON-ORR: Thank you very much, Tijani. I'm perfectly [inaudible] from what [Isha] is saying and what has Tijani has just reminded you all of, and that's the new work from ICANN Learn but that's also that a number of our presentations have been turned into e-books. That's another useful tool for all of you to use. Remember, it's not just learning and empowering yourselves with this information. This is something that you can use as a resource in your At-Large Structures, for example, to perhaps give more confidence to others to come and join us, particularly at the policy development table.

I know Tijani started off saying that we are focusing on policy development, but as one of those rather silly people – crazy, perhaps – that spends I'm not even going to confess how many hours in a week or a day in ICANN policy activities, I want four, five, six, seven, eight, nine more of you with me in those rooms.

But you need to feel: "Okay. I have enough basic information. I'm going to join the group and get engaged."

If you enter those rooms and join us in these policy development processes, I and others will be there virtually, in private chat, and in the Adobe Connect Room as a resource for you to say, "Cheryl, what does that mean? Alan, should I say this?" So don't fear taking the next step but use these capacity building resources. They are wonderful, and I'm very disappointed that

Betsy can't demonstrate because it is first-class material and multilingual. That's the other thing which solves a big problem, as [Bodua] was bringing up earlier.

Right now is a golden opportunity for us to use these resources, upskill ourselves, and bring others will us along the journey. Thanks.

TIJANI BEN JEMAA:

Thank you, Cheryl. I would like to you remind you that, for those who have a problem with time, if the webinar time comes when they cannot participate in it, they may follow the webinar through two ways: through the ICANN Learn platform and also the e-book. Now we have this possibility.

Glenn McKnight – I don't know if he's here – helped us in this way.

CHERYL LANGDON-ORR:

And Maureen.

TIJANI BEN JEMAA:

And Maureen. I didn't know about Maureen.

CHERYL LANGDON-ORR:

Maureen is actually an author.

TIJANI BEN JEMAA: I don't know.

CHERYL LANGDON-ORR: There you go. Now you know something new.

TIJANI BEN JEMAA: Okay. So we have those two other ways to learn. If you have time, you come to the webinar live. This is better. If you cannot, you go on the platform of ICANN Learn. Also, if you don't have a connection, you can use the e-book because, for the platform, you need the connection. For the webinar, you need the connection. For the e-book, you don't need it. It is offline. The only problem is that you will not have any interaction. But I think –

CHERYL LANGDON-ORR: We might find a way around that, too.

TIJANI BEN JEMAA: You cannot do it like –

CHERYL LANGDON-ORR: No, no. [Asynchronously] we might find a way.

TIJANI BEN JEMAA: Okay. So those are ways to benefit from this effort of capacity-building. Next one is –

CHERYL LANGDON-ORR: Is it Ricardo?

TIJANI BEN JEMAA: Ricardo? I think Aziz and then Ricardo.

UNIDENTIFIED FEMALE: [inaudible] He's had his hand up in the room.

TIJANI BEN JEMAA: Ah, okay. Sorry.

AZIZ HILALI: Thank you very much, Tijani. I would like to add a piece of information which is not about capacity building. If Betsy Andrews were here, we could have recorded a class. For the new ALSes, they are starting with those ICANN meetings. We have a class about Internet governance in general. We have seven sessions that were recorded by three cameras. Each class is about 90 minutes. It requires some time, of course, but it's a good introduction to someone interested in Internet governance

and ICANN. I talk about domain names. I talk about the role of each constituency at ICANN. I don't want to do my own promotion, but I wanted to let you know about it. Thank you.

TIJANI BEN JEMAA: [inaudible] Thank you, Aziz, for your self-promotion.

UNIDENTIFIED FEMALE: Can we have the mic on, please?

RICARDO HOLMQUIST: Good morning. I'm Ricardo Holmquist from ISOC Venezuela. Oh, you've all started to wear your headphones now.

First of all, I would like to thank Tijani. I think the courses have been very useful. I've been following them since they started. They have been actually very useful. I think that my colleagues here in Africa, if they have problems with your times – believe me, in Latin America we have those courses in times that are very different, and sometimes we need to wake up very early in the morning or stay awake very late at night to take them. But they are very useful, and it is always useful to take them live so that you can have the interaction that you are referring to.

The other thing is to remind all the colleagues here in Africa that it's not only the ALAC courses. The RALOs also have their own

courses. If any of the courses that you saw in ALAC you could not take or you believe are interesting, maybe you can take them in your RALO at a time that is more convenient for that RALO. So we do not only take the ALAC courses, but those courses can also be shown in our RALOs and they can be useful day by day. Thank you.

TIJANI BEN JEMAA:

[Thank you], Ricardo, for this remark. It's really important to say that there is other efforts of capacity building, and those efforts are complementary. I said several times for a very long time that all those efforts should be coordinated so that we would not duplicate efforts. But I didn't manage to make people understand that, and still people are doing things [beside]. But it was better to make all the efforts through the working group.

It doesn't mean that the region will not do the work. They will decide on the subject, on the topic. They will decide on the tools to be used. If they have peripherals for one speaker, they can give it. Then the capacity building work can do it. This is the right way in my point of view. But it doesn't matter. I am not sad. But I think we are duplicating efforts. Thank you very much for that.

Next one is Satish.

SATISH BABU: Thank you. At the outset, I see a lot of colleagues from Africa and Asia-Pacific. I'd like to give you greetings. I'm the Chair of the Asia-Pacific Regional At-Large Organization (APRALO).

Coming to this point about webinars, the first point that I have to make is that we would like better coordination among the RALOs in terms of the subjects. It happens that some RALOs take up some issues to begin with, and then it is popular, and then it gets escalated.

Now, in our case, we have taken Universal Acceptance, to give an example, which we did first and then referred to Tijani because we found it useful. So that kind of coordination would be very useful to have in the future so that you avoid this duplication that we're talking about. Thank you.

TIJANI BEN JEMAA: Thank you very much. Thank you, Satish, for this remark. Any other – yes, please, Dr. [Hasan].

[DR. HASAN]: Good morning. My name is Dr. [Hasan]. I really want to appreciate the webinars and the efforts that [data has] actually made in the long run. But I wanted to be mindful of the fact that several places, especially in our country, have power challenges.

That means that, if you don't have power, even if you have interest, you cannot listen to the webinars.

So, obviously, different approaches, like the e-book she mentioned, could actually be a way out. Of course, the interaction may be missing, but if we as members of the ALAC understand it better, we can actually project it. So I'm sure there are quite a few things that you could do. I don't know if we can have some of them on CDs and all of that that even at a convenient time for everybody, they can actually look at it.

But seriously, I need you to understand that quite a lot of us [inaudible] couldn't join occasionally because of power and of course Internet access. It's a big issue, you know. So I'm sure those are issues to consider.

TIJANI BEN JEMAA:

Thank you very much, [Meri]. This issue of power you can overcome by retrieving all the webinars through the ICANN Learn platform when you recover your power. Also, you can overcome it through the e-book, as you said.

Putting them on a CD I don't think would be useful because you can have them from the platform, so you can download them yourself. If you have difficulties with all those tools, if you have other ways, please tell us. We will try to make a tool to do them.

Which one?

CHERYL LANGDON-ORR: Over to [inaudible], and then you've got two in the room.

TIJANI BEN JEMAA: Okay.

CEDRIC YINDU: Hi. Cedric, ISOC ALS from RDC. I'd like to have organize a special webinar on the data they need that they don't have. They will ask to organize a webinar only for them. Is it possible?

TIJANI BEN JEMAA: I'm sorry. I couldn't understand what you said. I couldn't hear what you said. Could you repeat, please?

CEDRIC YINDU: I want to ask you for the ALSes: when the members of the ALSes ask any ALS about information they need, is it possible, when they need some more information, to organize a webinar for them? They will choose a subject, a topic, that they need and you will organize a webinar.

TIJANI BEN JEMAA: It is a very good question. It is exactly what we need you to do. It is the aim of this working group. We need to answer all the national needs of a special group or needs of a special region. We need to answer all your needs. So if you have a specific need for capacity building, just ask us. We will organize what you need. This is for everybody. If you need something special, you just have to contact us and ask us.

Abdeldjalil, you have the floor.

ABDELDJALIL BACHAR BONG: Abdeldjalil Bachar from the chat. As Aziz said, we really like your class, Aziz – the class we could find on ICANN Learn. I have downloaded this class. They were able to see it. They really loved it. I told them that they could work online, and ICANN has contacted us. We have worked on the questionnaire for each webinar you made. It's very good to download them because we have a problem of power at home. So we can work and then we can go online and validate the questionnaire.

TIJANI BEN JEMAA: Excellent. Thank you very much. Next one – we have Cedric again. No? Cedric, you have the floor.

CEDRIC YINDU: I just asked the question I wanted to ask, so I'm finished. Thank you.

TIJANI BEN JEMAA: Okay. Serge, you have the floor.

SERGE PARFAIT: Hi, everybody. I'm Serge Parfait. My question was about the technical aspects linked to the platform. Normally I take the time to go to the platform, but it is difficult. It is very heavy. Related to our Internet connections, there are technical solutions to do the same thing that will be lighter than the Adobe connection. Could you please find another technical solution for us with little bandwidth consumption?

TIJANI BEN JEMAA: Are you speaking about listening again to the webinar, or are you speaking about ICANN Learn and seeing the class?

SERGE PARFAIT: I'm speaking about the online webinar, to follow the online webinar.

TIJANI BEN JEMAA: Well, I understand what you are saying. It depends on your connection. If you don't have good bandwidth, it is difficult. But afterward, when you go on the ICANN Learn website, it is okay. You don't need too much bandwidth. When you are online, it is heavy, but if you work afterwards, you will be able to follow the webinars and download them in a very easy way.

SERGE PARFAIT: I'm sorry, but to give us some solution, I would like to know: during the webinar, is it possible for people to have the option of not seeing the video, for having only the audio? Because when you're on this platform, when you have video and audio, it's very difficult for us where we have very small bandwidth.

TIJANI BEN JEMAA: As you know, it depends on your connection. Of course, without video it will be easier and quicker.

Next one – [Beroos]. Microphone.

[BEROOS]: Good morning. My name is [Beroos]. I am from the Middle East, Iran. Thank you very much for a very good clarification meeting.

I personally conduct with ICANN Learn, and I learn so many subjects. Also, I recommend in the university to my students to

conduct with ICANN and its working groups. But as a matter of fact, we have some limitation. For example, Adobe Connect doesn't work in my country because of some limitation or some sanctions.

My question is: is there any other way or any other solution for that? So many people want to connect online with these sessions, and they have so many activities in these fields. They are very young people. They have so much energy. I think they can help this community to improve. Thank you very much.

TIJANI BEN JEMAA:

Thank you, Mr. [Beroos]. If you don't have access to Adobe Connect, it is very easy to give your telephone number. Our operator will call you, and you can follow the webinar, but, unfortunately, without the presentation.

You can go on afterwards, but not live. You can on ICANN Learn and have the webinar as a course as if it is live.

I don't know how to solve this problem of sanctions against Iran because we are using Adobe Connect and I think it is Flash. I don't know if Flash is forbidden elsewhere. I don't know.

Yes?

UNIDENTIFIED MALE: [I will check it] personally. It doesn't work online.

TIJANI BEN JEMAA: Okay. Cheryl?

CHERYL LANGDON-ORR: Thank you very much. You raise important points which I wanted to follow up on. Not all prospective participants have the same electrical power issues, bandwidth issues, or as we've heard, even the ability to use certain tools.

What our working group wants to do is help navigate a way through those problems. If you let us know, we will do our very best to see what sort of solutions we can come up with. To that end, the ability to switch off video is something I'm quite sure – if not, they will now as the words come out of my mouth – staff will have taken that note down. So we can talk to Betsy about that.

In terms of some of the issue with the synchronicity between doing something that is totally decoupled, such as the e-books and similar sorts of technology that Dr. [Hasan] was suggesting, in one of the iterations of the larger ICANN web space at one point, they looked at having an online forum where you have subject matter experts available to respond to any question at

any time on anything. Well, that's something we might be able to contemplate.

So what I'm saying is give us the problems, and we will work towards the solution. But rest assured, we are very sympathetic to the limitations issues. I'm supposedly in a highly emerged, developed economy, and I can assure you I have huge problems with bandwidth and indeed power from time to time because I'm in a remote, rural area. So we do understand.

But we also need to recognize, coming back to point on students, that some of these things we can recast into perhaps podcasts and use the same material presented in a different way. So we're wanting to find best ways to get this information disseminated and used. We need your help to identify the issues and indeed to find the solutions. Thanks.

TIJANI BEN JEMAA:

Thank you, Cheryl. We will see if we may hold a webinar or perhaps make a face-to-face meeting in ICANN60 about those technical limitations and to invite specialists so that we see how we can overcome those difficulties.

Next one on the list is Bakary.

BAKARY KOUYATE:

Bakary Kouyate, Internet Society, Mali. I want to thank the staff and the technical staff working on those webinars. You have done an excellent job. I really appreciate your job.

As an ALS, we have no excuse today to say that we cannot follow up. All the power problems, the Internet problems – we have our reality, but there are a lot of solutions that are existing to follow the webinars directly or not.

My worry was about the telephone participation. Sometimes we use the telephone on mute and we ask those who are following on Adobe Connect to tell us and to mute their microphones. So someone who is following the webinar by phone: can we ask a question? Because we are on mute. The technical staff puts you on mute, and if you want to ask a question, you can't contact them. So can you give us a solution for this problem – when we want to ask a question on the phone?

TIJANI BEN JEMAA:

Okay. I'm going to answer your question. Normally, it's the user who is putting itself on mute and opening or closing your microphone [with] *6 and *7. The problem we have with the African participants, when they open their line and they don't speak, is that there's a lot of noise, and the other people can't listen. So staff has to put them on mute, but you still have the possibility to do *7 to open your microphone. If it doesn't work,

if you are on Adobe Connect, you send a message with the chat, saying, “I can’t open my microphone.” If it is not possible, if you have Skype, you can message the staff or message me, sending a message through Skype, and we will open your mic.

Next person. [Beroos], you have the floor.

[BEROOS]:

Thank you for a good explanation. A solution that I used for Adobe is I connect by proxy. But the main problem with using proxy is the bandwidth limitation. We have our voice disconnected. If ICANN has, for example, assigned a proxy server, we can connect to this proxy server and then directly to the meetings server. It will be a solution. Thank you very much.

TIJANI BEN JEMAA:

Thank you. As I said, we will try to organize a webinar or a face-to-face meeting with the IT experts here in ICANN so that all those issues will be discussed. Perhaps we will find solutions.

Next one is Olivier.

OLIVIER CREPIN-LEBLOND: Thank you, Tijani. Many of the issues which we’ve discussed here are issues that we’ve been working on in the Technology Taskforce. I’d be interested in inviting you to join the Technology

Taskforce because you actually have more points of view and more locations around the world that we can test technology from to find out if it works.

I was surprised to hear that Adobe Connect doesn't work from Iran, for example. Yesterday during the Technology Taskforce meeting, the ICANN staff in charge of this said, "Well, that's really strange because it's actually not running from Adobe anymore." They knew that Adobe was subject to a certain number of rules imposed by the U.S. government. They're using a range of other vendors that allow them to be able to serve all of the regions of the world. So he was quite surprised that there wasn't the ability to have Adobe in Iran, for example. He was going to investigate this, so it may well be that this situation may change.

The point about the proxy is an interesting one, and I shall relay this over to the Technology Taskforce because I don't think that anybody actually raised this potential solution. Thank you.

TIJANI BEN JEMAA:

Thank you, Oliver. Thank you all. Now we are running over time – 20 minutes over time. So we will have to stop this meeting. Thank you very much for your contribution. Thank you for being here. I'd like to thank our staff and our interpreters.

I would like to reiterate my hope that you participate really in our webinars. Try to participate in our webinars. You will see that it is interesting. If you are not able because of time, you can retrieve them through ICANN Learn or e-book. This we will have to give you some information about because I don't think everyone knows how to use it.

Thank you very much. This meeting is adjourned.

[END OF TRANSCRIPTION]