ABU DHABI – At-Large APRALO General Assembly Part 1
Wednesday, November 1, 2017 – 08:30 to 10:15 GST
ICANN60 | Abu Dhabi, United Arab Emirates

UNIDENTIFED MALE: It's Wednesday, November 1st.

SATISH BABU: Good morning, ladies and gentlemen. We will be starting in three minutes.

UNIDENTIFED MALE: It's Wednesday, November 1st, 2017 in Hall B section A, ALAC for the At-Large APRALO General Assembly part 1, 8:30 to 10:15.

SATISH BABU: Good morning, ladies and gentlemen. It's 8:30, and we are starting our general assembly. This is perhaps the fifth general assembly of APRALO. My name is Satish Babu for the record. I'm the Chair of APRALO, and it's my pleasure and privilege to welcome all of you to the general assembly and related activities. We have already started on our activities in this meeting.

We had four sessions of capacity building, which Holly had very kindly organized. Today and tomorrow, we have the general assembly sessions. This evening, we have the showcase for which you are to wear something red. And tomorrow's sessions are debriefing sessions. And like I said on the first day, these sessions are also an opportunity for you to look at any spillover topics, any questions, comments that you might have about what you saw and heard in the ICANN meeting, just to get clarifications on those

So please, remember to note any points or questions that you might have, and we will have our senior team here to clarify any questions you might have.

My job right now is to welcome all of you. I'd like to welcome, first of all, the advisory committee whose names I shall read out now. The advisory committee was put together as a team of people who help APRALO grow – to structure it and grow it to the levels that we have today. These are our leaders, some of whom are still very active, others who are not so active. But this is a time to remember all of them, at a time that we are celebrating our tenth anniversary.

And the senior leaders on our advisory committee are Charles Mok, Cheryl Langdon-Orr, Edmon Chung – Cheryl of course is

ICANN 60
ANNUAL GENERAL
ABU DHABI
28 October–3 November 2017

here, in case you haven't noticed. Edmund was with her yesterday for the IDN group [inaudible] here. Fouad, is he here?

UNIDENTIFED FEMALE: Yes, there he is.

SATISH BABU: Yes, Fouad is here. Hong?

UNIDENTIFED FEMALE: No, she was not able to join.

SATISH BABU: Okay. Izumi Aizu?

UNIDENTIFED FEMALE: Not able to join.

SATISH BABU: Karaitiana?

UNIDENTIFED FEMALE: [inaudible]

SATISH BABU: Kou is somewhere in the meeting. He was there for our dinner. You might have seen him. Mahmoud Lattouf.

UNIDENTIFED FEMALE: [inaudible]

SATISH BABU: Rajnesh Singh also is not able to join. Rinalia, who you must have seen of course several times. Salanieta, I don't think she's participating. Siranush Vardanyan. Where's Siranush?

SIRANUSH VARDANYAN: [Here.]

SATISH BABU: Oh, yes. She's already wearing red. V.C. Vivekanandan is not able to participate. And YJ Park.

                         There is one other ex-APRALO Chair who's not on the list for the simple reason that she's in the leadership team, and that's Holly. She was a past chair and she's a current leader as well, so that's the reason she's not on this list. I would like to welcome all the senior leaders in their absence and in their presence – welcome them to the GA of APRALO.

Next, I'd like to welcome all the RALO representatives who are here from various places. I note that some people are still missing. Although we were supposed to come here at 8:15, some people have not joined us so far. That's unfortunate. Nevertheless, it is good to have such a large number of RALO representatives here. We did have a few dropouts because of various reasons, visa problems, health problems and so on. So out of our 52 ALSes, we have about 39 with us, I think.

UNIDENTIFED FEMALE: That's good, though.

SATISH BABU: That's pretty good, given the fact that we are a very large region and people are in different countries and different backgrounds. So it is quite natural that some of them were not able to make it.

This event has been planned by the leadership team, with of course with advice from senior people like Cheryl who has been guiding us all throughout. It wouldn't have been possible to organize an event of this magnitude without the full support of the leadership team, and I'm happy to say that every one of us has taken one or the other responsibility in running the GA. And we will come to that later, but I'd like to formally welcome all my colleagues on the leadership team.

EN

UNIDENTIFED FEMALE: [Thank you.]

SATISH BABU: The other people or the team members who have helped us at every step are the staff of ICANN At-Large – Heidi and all the other staff here – we would like to thank them for their continuous support. Sometimes the volunteers, the community people like us go in all kinds of directions, so they have been helpful in kind of ensuring that everything has been planned and executed very well.

We have several partners that APRALO works with. First and foremost, ICANN Hub, which of course [is not a central part] of ICANN and very much attached to us at the waist, as it were. So we have Kelvin here. And Jia-Rong will be shortly joining us. I'd like to welcome the AP Hub.

Then we have APNIC. Pablo will be speaking to us later. We have DotAsia, who very kindly sponsored our dinner that we all enjoyed so much on Saturday evening. We also had invited Rajnesh because of the AP regional IGF connection – the Asia Pacific Regional IGF. APrIGF is a very important part of the Asia Pacific Internet governance community. They've not been able to join us, but I'd like to, on this occasion, remember them also.

We have been immensely supported by the fact that ICANN has provided us with a budget for travel, so that is what has made this face-to-face meeting possible. So I'd like to, on behalf of APRALO, express our appreciation to ICANN. We have two sponsors for this event: one which is the local host that Ali has been very kindly interfacing with and who are sponsoring our showcase this afternoon, this evening. So we would like to formally thank them. The other is, of course, DotAsia who kindly helped us with the dinner. We would like to thank them as well.

So this is my list of people to welcome and thank on this occasion. But foremost – we also have our other RALO Chairs who will be addressing us briefly during the session. They will be joining us, and I would like to welcome all of them as well. The most important of this group is the APRALO community, which is the people sitting around this table.

And as an outcome of this meeting, we expect that we'll revitalize our activities at the ALS level, particularly in terms of policy. And we'll be talking about this in these two sessions and tomorrow's sessions as well.

With this, I'd like to conclude my welcome address. Cheryl is a very busy person. She's just with us for about ten minutes, so the next agenda is actually "APRALO: Looking Back, Looking Forward." This is a time when we look back and kind of [martial]

EN

our thoughts on learning from the past and going forward. I request Cheryl to talk to us about this topic.

CHERYL LANGDON-ORR: Thank you very much, Satish. I'm looking at the title here, "Looking Back, Looking Forward." Well, look around. Look to your left. Look to your right. Think, also, of our tagline, "Celebrating Diversity." We are arguably a benchmark for diversity within an already designed diversity model. And I would argue that APRALO has an enormous amount to be not only proud of with its history, but is excited about with its future.

I see that with the capacity building and the energizing of the At-Large structures that is going on in things like these meetings – but also the intersessional work, the work that's happening facilitated by the APAC Hub – as rare and unusual opportunities which can allow your communities in your countries and regions to start being engaged effectively in ICANN activities and policy development. And that is, after all, what At-Large structures and individual members of a RALO are here for.

I think we have a tipping point in front of us. I just wanted to spend a couple of moments to give credit to the past so that you understand the rare and fabulous foundation you're building yourselves upon.

ICANN 60
ANNUAL GENERAL
ABU DHABI
28 October–3 November 2017

EN

From the very beginning, APRALO, our region – let me stop. Not APRALO. Our region, before APRALO was even born, held huge sway and influence on what ALAC and the purpose of At-Large is within ICANN. And that is something that is outlined in the fabulous eBook. And may I get you all to do this again for Maureen and her team, because not only was it a labor of love, as Kaili will tell you, but it was a very interesting archeological exercise – assuming some truths, finding others and digging up even more.

So I would suggest if you want the gory details – or at least some of our interpretations of it – read that eBook. There's an enormous amount in there.

But what I want to remind you of is that from the very beginning – and we were the first to start formation – we had the very first At-Large structure at all. Numero uno. The first. We had most of the first thing. We started organizing as an entity before any other region. We completed our memorandum and our operational procedures in a collaborative, consensus way – no voting, no arguments. Just a bunch of people in a room in Bali, making it happen.

And we spread from as far west to as far southeast as we have in our region in doing that. And the people are there. They're listed in the document. But we've worked in a rare and collaborative

way from the very beginning. So that's your history. That's what you really have as a legacy, and as you look at how you're going to contribute into policy development and the development of our region – and let's face it, you've got a few more billion people to care about than just about any other region, last time I checked – use that as a badge of pride, and I would like to suggest as a model for the future.

From the very beginnings of our leadership team – and I'm nudging to the left here because with the exception (I need my arms on either side, there we go) – the leadership team have always been exactly that, a team. Other regions have had Chairs and secretaries or Chairs and Vice Chairs. We've always had our team. We were the first to have more than one Vice Chair. Why? Because we wanted someone from the west and someone from the south or the east.

We've always remembered that there's a middle, and it's been carefully designed to not disenfranchise anyone, which means you have more potential. And I'm very excited about watching how you're going to develop and grow into something even more fantastic for the next decade. That's it from me, unless anyone has any questions.

SATISH BABU: Thanks very much, Cheryl, for a very inspiring intervention. And we look forward to your continued support as we go into the second decade, which is again going to be building on the foundations that have been created by people like you. Thanks very much for that.

CHERYL LANGDON-ORR: It would be my pleasure to serve with any of you and assist any of you in any way I can. And if I may take my leave, as you know I do have other commitments. Bye for now.

SATISH BABU: Thank you, Cheryl. So we get started with the rest of the presentation here. Agenda item number two. We are now just past our first decade as APRALO. As Cheryl mentioned, the region was very active, even prior to the formation of the APRALO. But the first ten years of APRALO are now over and we're looking to the second decade. Can we please advance the slides?

So here, we're going to talk about a little bit of introduction about the region and APRALO, internal organizational priorities, external linkages and partnerships, and some structural and governance issues. Next.

EN

So this is our region, and our region is actually quite exceptional within ICANN. We are served by four ICANN region heads. We straddle Europe, Asia, and the Middle East – and of course, Oceania. So this is fairly unusual. We are home to about slightly over 60% of the world's population.

Since we represent the end user interests in At-Large, this is also very important to us. We have about 55 countries and territories, 11 time zones including one time zone which is -24 hours. That is Maureen's territory which is Cook Islands, which is, again, exceptional in that sense.

We have 52 ALSes – At-Large structures, all of you – and nine individual members, of whom we have Justine. Justine, where are you? She was sitting here. Justine Chew who represents the individual members.

We also have at least 12 countries that I can count without any ALS presence, and this gives us something to do and think of as we look forward.

And if you look at the APRALO ALS growth – that includes four years of predictions, also – you can see that in the last, roughly about six years or so from 2011, we have been growing steadily. And if we continue to grow at this pace, we will hit about 70 in the next three years or so, and that becomes our [implicit] target. Next.

So what are our internal priorities as we look forward, look to the future? The first and foremost priority is enhancing participation in ICANN. I'd like to welcome Alan Greenberg who is Chair of ALAC, who'll be speaking to us shortly. Enhancing participation in ICANN policy processes, which is a very important priority for us, and we'll be seeing various ways of doing this.

Building capacities in the region. The four capacity building sessions that we had this week are a good example of this, but there are also other things that we will cover in the next slide.

Improving community and member engagement. Remember, we have both At-Large structures with their organizations, and individual members who are not necessarily attached to any organization as far as we are concerned.

Now, it's been a long time without a GA. Last general assembly was in Beijing in 2013. This is 2017, so it's been about four or five years. So we have to see how we can enhance the engagement within APRALO.

Leadership development is another very important aspect, and Ali has been running a mentorship program. And they will be – Holly and Ali – will be talking to you about the program in tomorrow's session. This is a very key thing for our leadership development.

EN

Supporting ALSes to perform better. We realize that our ALSes, many of them have primary functions which are not Internet governance-related. And for many of them, this is an adjunct activity. Nevertheless, we would like to support ALSes. And we'll see later what ALSes can do in terms of Internet governance.

Expanding the network. We said that 11 countries are there in the region which do not have any ICANN or ALS presence. So expanding the network is an important thing.

Supporting individual members. We'll be talking about the rules of procedure and similar things in the session after the tea break on how we have to change the mode of operation so as to accommodate individual members as well.

Measuring ALS and individual member performance. Maureen has been driving a metrics collection exercise sometime back. We will have to revive it, and later on we'll talk about Kobe and ATLAS III where we will have to measure the activities of the ALSes. And we might have to shortlist the participants to the Kobe meeting based on these metrics. This is extremely important. Next.

This one slide on the various capacity building initiatives we've been running, and we would like to continue. We have these joint webinars with ICANN APAC Hub. Kelvin and Jia-Rong have been helping us with that.

We have been running several schools of Internet governance. These are not directly APRALO activities, but these are supported by APRALO. We have APSIG, APIGA – that is the Asia Pacific Internet Governance Academy that is run in Seoul, Korea. And we have several country schools of Internet governance which are also doing well.

We have capacity building sessions like the ones that we had this week that Holly was running. Participating in regional and global Internet governance meetings like AP regional IGF or the main IGF, and several other events like APRICOT and so on are important things for us.

Leadership development. We conduct the surveys. Yesterday, we discussed in the technical session what are the priorities for us? What did our membership survey reveal?

Then we have our wiki, social media, mailing lists, and so on. And of course, the General Assembly itself which is a capacity building exercise in some terms. Next.

Now we talk about our external linkages and partnerships. We operate in a vast, diverse region with a number of other players and we have MoUs with several of them, but we have very cordial working relationships with all of them. And I would like to mention the partners that we have: ICANN APAC Hub, the regional IGF, DotAsia, APNIC, APTLD, Internet Society, and more.

EN

I'm aware that many of us have been working with these organizations and I would like to encourage others also to work closer with these communities.

One of the areas that we would like to work on is the fact that since we don't have At-Large presence in many countries and regions, like some regions of the pacific – the Mekong Delta (that is Cambodia, Vietnam, Laos), Southeast Asia, Middle East. Two big countries that we don't have presence in are Indonesia and Vietnam. These are large countries in terms of population. We don't have any presence there and we would like to especially consider these. And establishing MoUs with other partners. Next.

We now look at a few structural and governance aspects. This is my last slide. At this point, a major challenge is the At-Large review which Holly has been guiding and which is now in the final stage of its implementation. And I'm sure Alan will be telling us something about how this is going to proceed. It has structural and governance implications for us.

And one of those offshoots of this process has been the individual members status. We had this facility for the last four or five years now. We have about nine individual members at this point, but our RoPs have to catch up with the issue of how to integrate them better. For example, how to select or elect a leader from this group. We have Justine with us, but the

ICANN 60
ANNUAL GENERAL
ABU DHABI
28 October–3 November 2017

leadership team in consultation with the advisory committee decided on that person. But we would like to formalize it and decide on such aspects.

And finally, we have the 2019 March meeting in Kobe, Japan, which may or may not host what is called an ATLAS – At-Large Summit – the third of its kind. The first two were in Mexico City and London. This is the third. It's not finalized because the venue might change, but there is going to be, most likely in 2019, an ATLAS.

And there are all kinds of constraints on the question of who can participate, and we will be putting in effect some rules which might start end of this year itself. And we have to monitor and assess how our ALSes are performing according to those set of constraints and metrics. So we'll be talking about a little bit on how to gear up towards that as well.

So this is an introduction to you so that you understand the big picture, what we're trying to do at this point on APRALO.

Right, so I will now request Alan Greenberg, the Chair of ALAC, to address our general assembly.

EN

ALAN GREENBERG: Thank you, Satish. I'll be talking about the slide that's labeled "Priority," if we could get that back up while I'm doing my first part of the introduction.

I learned a long time ago that a good manager delegates, and if the people are doing a reasonable job, don't get in their way. And this general assembly is a marvelous example of that.

I have been involved in the overview or details "this much". And I think it's a demonstration of how capable the leadership and the other people in this organization are that it's running as well as it is, it's running marvelously as far as I can tell. And if it isn't, no one has told me.

And I want to first of all say thank you very much to Satish and his whole team – and I won't try to name everyone – that have put this together and created a general assembly that I hope has been, and will continue to be, very effective from your point of view; that everyone here is learning something and is hopefully getting an idea of how you can put something back into the organization.

And if we can go to the slide on priorities. I'm afraid I don't know what number it is – somewhere around six or seven, I think. That's the one. Now, notice the order. If you're talking about priorities, the order implicitly matters.

EN

And the first one is participate in ICANN policy processes. (If I can get my mouth to work properly.) That's why we're here. if we weren't here to participate in ICANN policy processes and make sure the user perspective is factored in, there would not be an At-Large.

We do a lot of other things, and some of them are listed there. And there are all sorts of other things. We also participate in many ICANN activities that are process-related. For instance, the transition of IANA stewardship over the last couple of years away from the U.S. Department of Commerce. The accountability work. We have been heavy participants, but that's because we care about ICANN and it's really important that ICANN succeed.

But the overall real reason we're here is to participate in the policy process and make sure that users are considered when we make decisions. Because ultimately, there are 3.7 billion users out there – last count I saw, maybe there are 3.8 by today. Almost none of them, a very tiny fraction, have heard of ICANN, know how to spell it. And an even smaller fraction of them care or want to get involved in our processes. So we're the elite, so to speak. And our responsibility is to make sure that we do a good job on behalf of all those people.

Satish has talked about the At-Large review. In fact, the processes that I'm going to talk about right now, we've been

ICANN 60 ANNUAL GENERAL ABU DHABI 28 October–3 November 2017

EN

working on for close to two years prior to the review. So the review was not a wake-up call for us. We provided the reviewers with a lot of information.

And we know as we've gone over the last ten years, we have not been particularly effective in mobilizing many parts of At-Large. The people who are regularly around this table are really busy, and the small number of people, typically in ALSes, who participate in monthly calls are pulling their weight.

But if you go back to basics, why do we have an ALS? Why did we invent the concept? I say we. I wasn't here at the time. Why was the concept of an ALS invented? Because it's a local group with a whole bunch of people, and our challenge over the last couple of years – but we are getting more serious at it – is to not only have individual members. That is, you're not obliged to find an ALS, find 20 friends and form a club to work with us. You can work as an individual. But for the groups that do exist, the ALSes, it is really important that we capitalize on your members.

So we are going to be increasingly reaching out to members through you. We don't have your membership lists, but it's increasingly important that we establish a rapport, communication. And if among your members there's one, two or three people who are really eager to get involved, we want to capture them. We want to make sure that we can benefit from

EN

their knowledge of their local environments and contribute to the policy process.

So you're going to be seeing a lot from us over the next months – well, years, probably – of ways that we can make sure that you in your local areas are contributing into the policy process.

It's a difficult job. It takes time commitment. It takes knowledge of terminology that is not particularly common. We will be doing a lot of work to try to make it accessible so at least people can decide, "Is this for me?" before they get more heavily involved. But we're relying on the representatives from our ALSes and the key people in each of the groups to be able to reach out into their groups and find the few people who are active.

Now, we have well over 200 ALSes around the world. If we could get two very active workers from each ALS, we would have 500 active workers. I won't tell you how much more that is than today, but some days I think we can count the really active people on all my hands and not have to go to my toes. So we really need to get better at that, and we're relying on you to help us. So all of the other things on there are important, and we will continue to do them. But we have to remember why we're here to begin with.

And with that, I wish you a really good meeting. I wish I could stay for the whole thing. I'm at this point triple booked in three

meetings, and some of them are policy meetings. So I will be leaving right now, but I do wish you a good general assembly and a good rest of the week, and if you see me in the corridors and you can manage to stop me running by, please do so and I'm delighted to talk to everyone. Thank you.

SATISH BABU: Thank you very much, Alan.

ALAN GREENBERG: Good luck.

SATISH BABU: Thank you. We now move on to the – like Alan said, even if you drop everything else, the most important thing here is enhancing participation in ICANN policy processes. Please keep that in your mind. We now move on to addresses by my colleagues, the RALO Chairs of the other RALOs. I request Glenn to start. Glenn is the Chair of NARALO, the North American Regional At-Large Organization.

GLENN MCKNIGHT: Good morning. I guess I'm the only other Chair here so far.

EN

HUMBERTO CARRASCO: [inaudible]

GLENN MCKNIGHT: Good morning, Humberto. It's a pleasure to be here. I thought it would be appropriate to get a little bit of background on myself besides being the Chair and incoming secretariat for the next round. As a NARALO member, we have an ALS, and the ALS is based in Oshawa, Ontario. And we have a particular interest in the Canadian context on privacy issues, access, digital divide, particularly the digital divide on two areas of focus: first nations and consumer rights online for seniors.

So we're active in our own community on those things, but as an ALS, our membership is getting more involved with giving direction to us to be active in NARALO. But in the past year, I focused on looking at our, I guess, processes and procedures. And we have 27 ALSes, but we also have 15 unaffiliated members.

So we have had substantial growth in our unaffiliated membership base, but in addition to looking at our ALSes and actually be engaging our ALSes as much as possible, we also had a GA this year which we – just like yourself – but we had it in New Orleans, and that was an opportunity to bring our ALSes together. And we identified what our hot topics are, and many of the hot topics are very similar to what all of you are doing.

ICANN 60
ANNUAL GENERAL
ABU DHABI
28 October–3 November 2017

EN

So we are moving forward on trying to fix as many things as possible that probably have been ignored for many years, and the one thing we successfully accomplished over the last number of months is updating our rules of procedures which has recently been passed.

We've also looked at every single aspect of the organization in order to be more responsive, and a big thing that we're still working on is our strategic plan which we're trying to align with our GSE. But it is a work in progress, and like any RALO, one has to reach out to your community base and do a swath analysis to find out who's ignored, which areas are not being encouraged to participate.

So it's a long process. But in our case, we're talking Canada, the United States. And we have 15 U.S. Territories, but they're way out in your area. It's in Guam, Gilbert Islands, and American Samoa, which will never become part of our areas. And I think this was something that was brought up on Jurisdiction and Area.

But generally speaking, we don't have the challenges even though that we have English, French, and Spanish as the three working languages. But you guys, just looking at the map, it's a massive area, massive challenges. And you do such a superb job.

So I'm very pleased to support all the RALOs, but particulary today to give my support to you. So good luck on your GA.

SATISH BABU: Thank you, Glenn. As we go on to Humberto, two points. One is that Humberto will be speaking Spanish. I requested him to speak in Spanish. It's not because he can't speak English, but please wear your headphones and turn to channel 1.

And the second is that we have with us León, who's and incoming Board member from At-Large. I request León to please come and be seated here. Over to you, Humberto.

HUMBERTO CARRASCO: [inaudible] Oh, in English?

SATISH BABU: It appears that the translation is not on.

HUMBERTO CARRASCO: There is no translation, so I'm going to speak English. Don't worry, that's fine.

So I'm the current Chair of LACRALO. We are around 50 ALSes. We have different background – people from French language, English language, Spanish, and even Portuguese. We believe we

have a lot to learn from you because I think you manage properly the diversity – I'm talking about cultural diversity, cultural membership – and everybody knows here that we are traveling in our own mediation process because we have had difficult times.

But we are happy. I think we have been successful in order to getting peace and try to focus on what is really important, the interests of Internet end users.

That is our main role and sometimes it's a little bit difficult to understand what is the main role of At-Large. I believe that is because we love Internet. I cannot imagine anyone here who doesn't like Internet. So we try to get involved in everything: security, Internet governance. But we cannot forget we are here working in just a part of this world of internet, which his domain names and IP numbers. And that is true.

We are trying to do that in Latin America. We are trying to work together with ICANN staff. We try to do outreach. We are trying to work not only with other ALSes, but also with, for example, LACNIC. And now we tried to get a new MoU with LACTLD. We are working on that. It is a long way.

I think this is a general view of what we're doing. I really wish the best success in this meeting for you. Thank you very much for inviting me.

SATISH BABU: Thank you very much, Humberto. I now request León to address the general assembly.

LEÓN SANCHEZ: Thank you very much, Satish. Thank you very much, everyone, for being here. I want to start by saying thank you to the Asia Pacific Regional At-Large Organization. And I want to thank you for two things: first, because you elected someone who set the bar really high for us Board members to follow her path, and that is Rinalia. Which I'm not sure if we've got her here, but you elected a very good Board member and that is something that benefits not only the organization and the Board, but also of course all the end users, and specifically those in the APRALO region. So you have to be happy for that and you have to feel proud about the person that you put on the Board.

Second, I want to thank you because I know that I have your support to be designated as a Board member, and that is also a thing that I want to thank you. And I want to reaffirm my commitment that I will remain close and in touch and present with all the regions, not only APRALO but all the regions.

Because as I said during campaigning, I am a person who comes from within the community. I am no stranger to the challenges

EN

that we as end users and as developing countries face, so it is my commitment to remain, as I said, close to everyone in each of the regions and everyone in each of the ALSes. So, thank you very much for your support.

I also want to stress that if you analyze or if you qualify a country for its boundaries, I could say that Mexico – which is my home country, also – is in the Asia Pacific region. We are actually part of the APAC region because we have boundaries with the Pacific Ocean.

UNIDENTIFED MALE: Ocean.

UNIDENTIFED FEMALE: And he's got his red tie.

LEÓN SANCHEZ: Yes, I've got my red tie. But I'm also someone from LACRALO because my country is in Latin America. And I am also a person from North America because I have boundaries with North America. And I'm also a person with the European region and the African region because my country also has boundaries with the Atlantic and the Atlantic is [bound with England].

So, you can say I'm a citizen of the world and I am very happy for that. And it is an honor for me to be beginning this term at the ICANN Board to have the voice of the end users spoken in the best interest of the organization, but to be heard and to take this message to other Board members that the end users are the base of the pyramid and that we should never look away from them.

So, I wish you a very successful general assembly. I know that you now have more than 50 ALSes – to be exact, 53 across 29 countries – and that is something that I want to congratulate the leadership in the Asia Pacific region for their efforts, for their hard work to recruit new ALSes, and also acknowledge that we have ALSes from countries as big as China or India, but also from small islands like the Cook Islands, which I am very proud for Maureen because she's our incoming Vice Chair in the ALAC.

And that is proof that no matter the size of the country that we come from, we are all in this table to continue advancing on behalf of the Internet users. So, thank you very much, and wish you a successful general assembly.

SATISH BABU: Thank you very much, León, for speaking to us, especially in the middle of your, I'm sure, so many commitments. You must be

triple booked as Alan was saying. So, thanks very much for being with us.

LEÓN SANCHEZ: Thank you very much, Satish.

SATISH BABU: We now move on. There are others also slated to speak to us, but they will be joining us later. Rinalia has mentioned that she's caught up in a meeting, but she'll come back to us later.

And we now move on to Jia-Rong who heads the Asia Pacific Hub of ICANN, the ICANN regional office. Please welcome Jia-Rong.

JIA-RONG LOW: Thank you very much. First of all, I'll just say a big thank you to everyone in the room, and especially to the APRALO leadership. Thank you very much for the close collaboration we have shared for my entire career here in ICANN, which is – we've just celebrated the Asia Pacific regional office's fourth anniversary.

SATISH BABU: Happy birthday.

JIA-RONG LOW: And if you haven't noticed, we've been giving out some cards about our special report at the information booth. And in it, reports of our participation, our regional community's participation in ICANN. And amongst others, the APRALO and the At-Large structures' participation in ICANN can clearly be felt. And this is one thing that I want to celebrate with all of you today at this GA.

The next thing I want to mention very briefly is why I think we share these very strong ties together and this close collaboration is actually APRALO's tagline, which is to celebrate diversity. And it is because we are such a diverse group that we willingly want to understand our common communities' views and the needs, and to want to work together. And that's why we are able to collaborate so well. And I want to congratulate our community here because it is this diversity that brings us that strength and unity, and it is a very inspiring thing to be working so closely with all of you.

The third thing I want to mention is the collaboration we share with APRALO. It's based on the foundation of the APRALO APAC Hub collaboration, cooperation framework. We have just completed our review of this framework, and I don't want to steal Kelvin's thunder but he will be reporting on this in the later session, so watch out for that. But in it highlights some key

directions which we will continue to move forward on, to work together on.

And one of the key areas is to work with the At-Large structures. We have 53 ALSes. We want to be able to work even more closely with you and collaborate with you to reach out to the end users in your local communities and also to identify any other gaps within the region where there are no ALSes. And we will work together to reach out to them as well. So, this is a key area that we will be focusing on and I hope to have your support.

And the last point I want to mention about working with ALSes is that we can see a lot of activity coming from the ALSes from our region in organizing various engagement events, and I'm very proud of that. And from the APAC regional office, we will continue to support you, and you have our commitment on that front.

So, big thank you to everyone. Thank you so much for giving me the opportunity to address all of you, and I hope that we will continue to celebrate our diversity, and in it our unity in working together. Thank you very much.

SATISH BABU: Thank you very much, Jai-Rong. Do we have Baher here?

UNIDENTIFED FEMALE: [inaudible]

SATISH BABU: Not yet, probably. So, thanks. So, Baher will join us a little later. Now, Jai-Rong mentioned diversity and León mentioned the oceans connecting us. I'd like to read a couple of sentences from the constitution of the Federated States of Micronesia. This one says, "To make one nation of many islands, we respect the diversity of our cultures. Our differences enrich us. The seas bring us together. They do not separate us." It's an interesting thought that the seas do not separate people. They bring them together.

So, we'll now move on to the next part of the general assembly, which is introduction of the participants. Now, you must have noticed that so far, the ALS representatives did not have much of a chance to speak.

Now this today's session and tomorrow's session will be actually for you to kind of talk to us, and not just us talking to you. But this introduction is going to be very short. Please mention your name, your ALS name and location, and maybe not more than about 10-15 seconds of what you do. Can we start from that side? Can we have a mic, please? A roving mic.

EN

UNIDENTIFED FEMALE: [inaudible]

SATISH BABU: You can start from – yes.

BIKRAM SHRESTHA: My name is Bikram Shrestha, I am from Nepal. I'm the President for Internet Society Nepal chapter. I'm the Founder, Treasurer for Internet Society Nepal Chapter, and Nepal Chapter's basically focus for this year is IG-related activities. We have just finished, completed first Nepal IGF and going to organize Nepal school on Internet soon. Thank you very much.

SRINIVASAN RAVINDRAN: Good morning, everybody. I am Srinivasan, Vice President of ISOC Trivandrum, India chapter. We are towards the southernmost end of India. We have been focusing more on the School of Internet Governance. Recently, we just completed INSIG 2017 along with Delhi and Kolkata chapters, and we are focused more on bringing more youngsters into IETF and other stuff. Thank you.

JAHANGIR HOSSAIN: Hello, I'm Jahangir Hossain of Internet Society Bangladesh Dhaka chapter. Recently, on behalf of chapter, we have

organized with collaborating with our other stakeholder data-driven security. And we also have built a program for outline for making a campaign for Internet governance in various university students. And with the collaboration with the Bangladesh Internet Governance Forum and our chapter, we will organize a school of internet governance by the end of this November. Thank you.

ANUPAM AGRAWAL: Good morning, everyone. I'm Anupam Agrawal, Chair of ISOC Kolkata, India. Our focus area is primarily critical Internet information infrastructure, and we focus our activities around that. We operate an Internet exchange point. We operate root servers, so that's our focus area. We'll be contributing around the policy development of critical Internet information infrastructure. Thank you.

SUHAIDI HASSAN: Hello, good morning. My name is Suhaidi Hassan, I'm from ISOC Malaysia ALS in Malaysia. We recently completed the MyIGF 2017 in collaboration with the regulator, MCMC. And this month, November, we are having one international conference in [Sulu] Indonesia with the theme of breaches of trust. This is to engage our collaboration with our Indonesian counterpart. We also

participated recently on the 26th of the month of October in MyNog in Kuala Lumpur. That's all. Thank you very much.

AMRITA CHOUDHURY: Good morning, everyone. My name is Amrita Choudhury, I represent CCAOI. We are, I think, one of the second last ALSes who have been accredited by APRALO. We primarily work in bringing the voice of end users who use the Internet, or the unconnected people through our platform. I work on Internet governance issues, capacity building. And from ISOC Delhi I'm also part of the INSIG program. Thank you.

AHMAD AL-SADEH: Good morning, everybody. My name is Ahmad Al-Sadeh from ISOC Palestine. We are, in Palestine chapter, now currently working on project for protecting the [cyber-bullying] on Internet, and we are also working on finding the digital opportunities on the Internet. Thank you.

DR. GOVIND: Hello. I'm Dr. Govind. Very good morning here. I'm associated with the ICANN processes for the last 15 years in various capacities, first at the GAC and then we have set up a lot of [inaudible]. And I'm glad to be here associated with ALAC, with the end users community. And I'm seeing that in a lot of

activities in the ALAC area, and [inaudible] is a big reason. So I'm thankful to the ALAC for giving me an opportunity to be here. Thank you very much.

KELVIN WONG: Hi, everyone. I'm Kelvin Wong from the ICANN APAC Regional Office. Very good to see everyone here.

SOPHIA FENG: Hi, I'm Sophia Feng, I'm here representing Chinese Domain Name User Alliances (CDNUA). The organization is located in Beijing, China, and was founded by Professor [Xiaodong] to encourage the policy developing in Asia Pacific. And CDNUA's main focuses in terms of research and development is it's focusing on the IP-related law policy, and also related to the end users IP-related policy Internet governance. So with the support of the Beijing Normal University, CDNUA had been organizing different workshops and discussions, conferences in China to discuss the policies that happen in ICANN and increase awareness of ICANN in APAC, At-Large community. So, it's very glad for me to be here, and that's welcome have a really good [inaudible].

EN

SANJAY MOHAPATRA: Good morning, I'm Sanjay Mohapatra, President, Computer Society of India. Computer Society of India is having near about 75 chapters, more than 600 student branches all over the country, and the premier IT professional society of India. We have been working closely for Internet governance all over the country, working with the government sector, and the corporates and private bodies and [inaudible] others. We are having SIG on Internet governance and SIG on e-governance and IoT.

This is my first ICANN meeting, I'm exploring all possibilities for promote ICANN through Computer Society of India at India, and we will be promoting this NextGen program and fellowship program. Thanks to the APRALO Chair, Mr. Satish Babu, for giving me an opportunity to present over here. Thank you.

ZMARIALAI WAFA: Good morning, everybody. Zmarialai Wafa, Board Director, Internet Society Afghanistan. It's a pleasure meeting you all here. We are mainly involved with the IGF stuff back in country. And in terms of capacity building, we do SIG and we do advise the government and community in terms of cybersecurity, Internet exchange, and stuff like that. Thank you.

ICANN 60
ANNUAL GENERAL
ABU DHABI
28 October–3 November 2017

EN

SIRANUSH VARDANYAN: Siranush Vardanyan, ICANN staff, former APRALO Chair. Happy to be back to share APRALO spirit with you again.

FOUAD BAJWA: Fouad Bajwa from the Internet Research Project Pakistan, also known as IRP2. Our group makes strategic interventions related to public policy in Pakistan. We've used mainstream media. We use mainstream research. We use a number of high-impact areas where we can help improve policy development processes related to the Internet and the digital space in Pakistan.

We've been very active in the capacity-building area as well. We contribute regularly to the Pakistan school on Internet governance in the space of Internet public policy. We regularly contribute to the capacity development of the government officials at the provincial level. We've helped various departments including civil service and social welfare department to improve their understanding of the challenges and opportunities that the Internet poses for the future of Pakistan.

And along with that, I'm very thankful to APRALO for giving me the opportunity to come here. And it has always been – I highly hold this opportunity that I could serve as a Co-Chair for APRALO for a good number of years, and I'm really happy to see that the speed of inclusion of new ALSes in our community has increased

twofold since then. Thank you once again. It's really great to see all of your friends here, and I'm looking forward to the next two days. Thank you.

SATISH BABU: Thank you. I think we have to interrupt for the time being. No, not just for that. Baher is here and he would like to leave off. So I welcome Baher who's from the GSE Middle East who has been helping us with a lot of outreach programs for this particular meeting also. So he will address us now.

BAHER ESMAT: Thank you, Satish, and good morning, everyone. My name is Baher Esmat, ICANN VP for the Middle East. Very sorry for being a bit late. I just was in another meeting. So, I'm very glad to address the APRALO General Assembly this morning, and I'd like to congratulate APRALO for all the good work you've been doing for the community. Thank you very much.

So, in the Middle East, we've been working closely with At-Large structures in the region, in the Middle East, whether in this part of the world, in the GCC, or in, as we call them, adjoining countries like Pakistan, Afghanistan. And we've had lots of interactions and joint activities, whether physically or remotely, with communities in the region.

EN

We've recently, as part of our regional strategy in the Middle East, one of the recommendations that came from the community was to coordinate closely with the At-Large structures and see feedback from the At-Large community in the region on needs in relation to capacity development or awareness raising. We've shared the feedback we got with the At-Large team at ICANN, and we started to organize some webinars with the communities in Afghanistan, for example with help from At-Large community in Afghanistan.

Also in the runup to ICANN 60 in Abu Dhabi and with help from a dear friend Ali AlMeshal, we were able to conduct some outreach with universities both here in the United Arab Emirates and in Bahrain. And we will continue to work closely with ALSes in the region, and also we'll continue to encourage relevant groups and structures to join the ICANN At-Large community. And we hope to see more active participation and engagement from the At-Large community and the Internet larger community in the Middle East in ICANN.

Once again, I thank you very much for inviting me today, and congratulations. And I look forward to cont9inuing to work with you. Thank you.

SATISH BABU: Thank you very much, Baher. Can we resume with the people sitting behind? Can we have the mic there, please? Yes, you start. Please start, and then we go behind. You can –

SAM KONG: Hello, everyone. My name is Sam from NetMission.asia. I'm working on the youth program called NetMission Ambassadors in Hong Kong, and we have helped to bring the youth voice to be heard in regional and local level. In the past, we organized youth internet governance forum which is parallel to Asia Pacific one. So, out of that we also helped to co-organize APIGA. And after that, we have created a platform called [inaudible] because we want to make sure every participant who have been participating in Internet Governance Forum, they can continue their discussion or they can share information on the platform.

So, thank you for having me here. This is my first time to join an ICANN meeting. And in the future, I really want to bring the youth voice to be heard in local, and especially in the ALAC structure. So, thank you guys. Hope to see you again. Thank you.

LEELA GOVIND: Good morning. I'm Leela Govind, representing GBN Public School, Delhi, NCR, India. I'm very glad to be representing the

very young end users who perhaps outnumber the adults. Thank you very much for giving me this opportunity. Thank you.

UNIDENTIFED MALE: Hello, everyone. My name is [inaudible] from Taiwan. My organization is the National Information Infrastructure Enterprise Promotion Association. Also member of the APRALO so far, and our organization also played the role of the secretariat of TWIGF. So far, our activities most focus on the domestic Internet governance awareness to the public, and we hope can have more energy and capacity to join the APRALO structure in the near future. Thank you.

YANNIS LI: Hi, everyone. This is Yannis Li speaking, also from NetMission from Hong Kong. Sam already explained what we do, but besides that, I also support the Asia Pacific regional IGF as well as secretariat. So, if you want to know more, then our next event is in Vanuatu. A little advertisement.

STANLEY OSAO: Good morning, I'm Stanley from Papua New Guinea, Pacific Islands. I'm here representing a local ALS and the only ALS in our country, Internet PNG Clique. This has been the first [DS] and ALS. Our members are basically Internet users and service

providers, and majority of our members are not aware of ICANN and the [inaudible] organization. So at this stage we are pretty much educating, creating awareness, and trying to help our members understand the role of this organization. And I'm happy to be here. Thank you.

SATISH BABU: I have to interrupt here because we have Aziz here with us. Aziz is the outgoing Chair of the AFRALO, Africa. Aziz' mother tongue is French, so we have a problem with interpretation. So Aziz will just speak to us for a few minutes.

UNIDENTIFED MALE: If you speak in Moroccan, I will translate.

AZIZ HILALI: Thank you. I am very happy to be there with you. I am Aziz Hilali. I have been AFRALO Chair for four years. We had our general assembly like yours today in Johannesburg, and we had 43 ALSes and now we have, I think, in AFRALO we have 45 or 46 ALSes. I think ALAC [with RALO] do good work for ALAC, and I hope for your region to be very active as ours is. And, as members, to be participate of the ICANN policies and give input for the program of your region. Thank you very much.

SATISH BABU: Thank you very much, Aziz. See, you have no problems speaking in English. [We] resume with the people sitting behind.

JUSTINE CHEW: Good morning, this is Justine Chew speaking. I think I'm probably the only exception in the room here because I don't represent any ALSes. I'm here as the individual members' rep for the Asia Pacific Region. And for that, I'm actually very thankful to be given a travel slot to come to this meeting. And it's actually my first physical meeting in ICANN. I'd like to put that on record.

By way of background, I'm from Malaysia to begin with and I'm a commercial and civil litigation lawyer back home. But I have been involved with policy development in ICANN circles since 2012, so that's five years now. But in a personal capacity, not as part of any ICANN structure per se, pure end user perspective. But I'm now quite happy to be folded into the APRALO structure. It's actually good to meet some of you. I think possibly, I've had conversations online with some of you for some time, so it's actually quite good to meet you face-to-face.

If anyone is interested in the perspective of where I come from as in pure policy, because my interest in ICANN is actually policy – if some of you are trying to get into the policymaking process

or trying to understand intricacies of ICANN, I'm also available as a resource if you like. I'm sure you can find out how to contact me if you need to.

I need to take my leave now because I'm actually involved in the PDP session next door, so I will see you later today.

TAN TRAN: Tan Tran, ICANN staff from ICANN Beijing Engagement Center. It's belonging to APAC office. One of my primary jobs is to work with the Chinese community to get more involved in ICANN work.

VLADIMER SVANADZE: I'm Vladimer Svanadze from Georgia, I'm founder and Chairman of the Board, Internet Development Initiative, and I'm a doctor of political science specialized in expert of cybersecurity strategy and policy. And it is my first time at the APRALO as a member of APRALO. Thank you.

VAHAN HOVSEPYAN: Hello, everybody. I'm Vahan Hovsepyan from Armenia. I'm running Armenian Internet Traffic Exchange Foundation. That is neutral exchange who have just been selected as APRALO member. Thank you. I'm director of that structure. I'm here as a

second-time fellow thanks to ICANN, but we're pleased also to participate at the APRALO meeting. Thank you.

AIDA NOBLIA: Good morning. My name is Aida Noblia. I am from Uruguay, the one ALS of Uruguay [inaudible] for now. We work about the law. I'm the coordinator of [information commission of] AEU. We have 7000 people. We study law in our country, and we are part of the south with AFRALO and the world. Thank you.

UNIDENTIFED MALE: Good morning, everyone. This is [inaudible] from the Internet Society of China. We joined as an ALS last year [in the necessity of] China focus on the Internet governance issue and end user rights protection such as the anti-spam, the ecommerce, the anti-malicious app. Each year, ISC received an end user's reporting about more than millions of pieces of the anti-spam and malicious app. So, we handle this messaging and forward to the government's enforcement department to crack down this illegal behavior.

We also organize more than 100 workshops and a conference in different areas [inaudible] to help the end user engagement, to promote better development of Internet in China. Thank you.

NARELLE CLARK: Hello. My name is Narelle Clark. Many of you know me because I've been to one or two ICANN meetings over the last few years in my role as a former trustee of the Internet Society. My day job is with ACCAN (the Australian Communications Consumer Action Network) and our role – I know it gets very confusing when people hear yet another acronym, but it sort of sounds the same. ACCAN has the job of representing consumers in the Australian marketplace for telecommunications and Internet consumers only.

So we have a very strong role to play in liaising with government, with industry, with the research/education sector, academia, and the general population, just so that we can help them learn how to buy products more carefully and get the product that they think they were buying. So we worked very strongly with ensuring consumer protection, and the market works well within Australia.

We are funded out of a part of the licensing fees on telecommunications companies, so I encourage you all to speak to your governments to get a slice of that licensing fee that most countries have, and direct that towards consumer representation, because it really works. It means we have a strong voice, a capable voice. I have some fabulous policy people in my group, in our organization, and I encourage you all to do the same thing.

CHERIE LAGAKALI: Good morning. My name is Cherie, I'm representing the Pacific Islands chapter. This is my first ICANN meeting. We have a new Board, and this has been pretty much of a learning process for me as I'm excited about taking back from here the importance of engagement. And I'm also being mentored by Maureen, so I'm really excited to be here. Thank you.

UNIDENTIFED FEMALE: [inaudible] Good morning, everyone. First of all, I'd like to congratulate APRALO for ten years of your anniversary, and I'd also like to thank ICANN for the opportunity to be here. I belong to Cook Islands Internet Action Group, our president being Maureen Hilyard, and we're a small organization. We deal with influencing government policy on telecommunications and anything in relation to Internet and telecommunications. So it's been a great opportunity to be here. Nice to meet you all, those that I've been communicating with, and I look forward to learning more and being involved. Thank you.

UNIDENTIFED MALE: [inaudible] I'm from Niue, and it's great to be here. I represent Internet Niue as an ALS, as well as a former PICOSOC Chair with Maureen, so it's great to see that her leadership skills have

traveled all the way from our island nations across the Pacific Ocean into this ICANN region. Thank you all for being here, and also addressing some of our issues, especially communications and connectivity, but being inclusive in this program as well. Thank you very much.

ANDREW MOLIVURAE: Good morning, everyone. My name is Andrew Molivurae. I'm from Vanuatu. I represent the Vanuatu Users Society, we're a new ALS. We have been advocating for Internet into our country since 2005, and some of us are very influential in the decision making at this time and influencing the government, and today, we're happy to say that we have a cable into the country three years ago, which is a great achievement.

We engage in a lot of activities locally, in partnership with ICANN at times. Especially we just had the DNSSEC training that our members are involved in, and yes, there are a lot of things going on and we encourage young children as well in some initiatives that we are doing. So the coming [APRI Chair] will be hosted in our country next year in 2018, and our members will be very much involved in the arrangements, and I would like to encourage you all to please come to our beautiful country next year. Thank you.

EN

UNIDENTIFED MALE: Thank you so much.

SATISH BABU: I will interrupt once again. We have with us the Chair of EURALO, Olivier. We're talking about item number four in the agenda. Olivier is the past Chair of ALAC, and the present Chair of EURALO. Olivier will be talking to us in greater detail in the next session, but right now he's going to speak to us for two minutes.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Satish. And I apologize for being late, but I was presenting just across the hall to the Country Code Name Supporting Organization, and I know that some of you are part of your local country code organization. I talked to them about Internet governance, which is important. But anyway, this is not about Internet governance, this is about the RALOs, and it's really great to see you all here to have another regional general assembly.

EURALO held its last one in Europe, I think it was in Helsinki if I get it correctly. Or was it Copenhagen? I don't keep track of it anymore. But we have far fewer members than in APRALO. And we do have though pretty good diversity in our part of the world, because EURALO spans not only Western Europe but also

ICANN 60 ANNUAL GENERAL
ABU DHABI
28 October–3 November 2017

Eastern Europe and also Russia. So there's quite a large number of time zones that we also have to accommodate.

The star topics in Europe – well, there's one big one that's just come up in front of everything else, and that's the GDPR, the General Data Protection Regulation. I don't know if anybody has spoken to you about this, but it's not just a European thing, it's something that affects every company around the world that holds information about individual European citizens. And with this globalized world that we have today where the frontend is somewhere, the backend is somewhere else, the customers are on the other side of the planet, I think it's something that you need to be well aware of if you're doing any work that involves the data of European citizens.

And we have a number of other hot topics, hot issues in Europe that I think are quite aligned with all the other topics in the other regions, and that includes of course the management of domain names, privacy, and well, a number issues. I don't have them all in my head, but I'm sure you probably touched on them. One of the problems with arriving late of course is that you don't know what's been talked about before. So you might have all heard all of this. I do apologize.

So we actually have some APRALO members who attend some of our calls, specifically in Armenia where they are equally as

interested in European issues as in issues in your region due to the boundaries being slightly sort of chiseled differently. Our next European IGF is going to take place in Georgia, so I think quite a few of you might have a shorter flight to go to the European IGF than some of us in Western Europe, especially due to not direct flights but changing in wonderful locations like Frankfurt Airport. I don't know if any of you have tried Frankfurt Airport, but it's big.

Anyway, we are very happy to work cross-RALO as well. Outreach is super important. You might think we've got ALSes in every region and every country, and unfortunately, we haven't. So we try to find more At-Large structures in more countries, and get the end users to have a say into the ICANN processes. I think that's all I can say at the moment. I'm really thankful that you've invited me to speak for these two minutes. Thank you.

SATISH BABU: Thank you very much, Olivier. We will resume with [inaudible]

UNIDENTIFED MALE: Morning, everyone. Actually, I participate ICANN [representing] not any organization. I just participate by myself. My name is [inaudible]. I'm a PhD candidate researching Internet governance in [Tsinghua] university in China. So this time, I

come here to figure out how does ICANN work, and how can the network users participate ICANN process. Yes, this is my purpose. Thank you.

MAHMOUD LATTOUF: Good morning. My name is Mahmoud Lattouf, AKMS. It's one of the founding members of APRALO, and we do capacity building, training, and relation to internet issues technologies. We do DNSSEC as well training, any technologies related to the Internet in Jordan.

ANIVAR ARAVIND: I'm Anivar Aravind from Swathanthra Malayalam Computing, India. We are a CivicTech nonprofit and a 16-year-old community of open source developers. We primarily work with building technology and products for people to write, read and [inaudible] in [ID] languages, especially in Indic scripts, Indian language scripts, and then also we work for rights of the [inaudible] language users in Internet and digital space, which includes net neutrality and other kind of issues.

TOMOHIRO FUJISAKI: Thank you. Good morning, everybody. My name is Tomohiro Fujisaki from the ALS Japan, and also the ISOC Japan chapter, and I'm very sorry for joining late because I also have an ASO

[inaudible] and I joined the ASO meeting with the ICANN Board. So actually, we, ALS Japan, ISOC Japan chapter, we have been conducting many events to promote the Internet, and this time we joined a very impressive session and many good content under [inaudible] bring back the contents to Japan, promote [inaudible] that issue. Thank you so much.

SHREEDEEP RAYAMAJHI: I don't know. I'm wearing red, so really excited. Yes, I'm Shreedeep, I'm representing Rayznews. I like to call it an Internet organization. We have been doing a lot of Internet research, and we have been facilitating policy documents in terms of IGF. Recently, we have started a new project called Learn IG, where we are bringing in youths and we are basically using the resources of the youth leaders. And we are not limited within one country, we are there, and I can assure you that next year, we will have more people coming in for ICANN generation. And I think it's a great platform where we can collaborate and the engagement is a must, and we should further work on this. Thank you.

AHMAD WALEED KHALIQ: Good morning, everyone. My name is Ahmad Waleed Khaliq. I'm representing National IT Professionals Association of Afghanistan. Back in Afghanistan, we were working on some

capacity building where we organized the very first Afghanistan school of Internet governance, plus we are also pushing some people, some students and professionals [inaudible] who are interested to be engaged in Internet governance to find their ways to other schools around in the region. For example, INSIG, [inaudible] or others. Future plan, we are planning to organize and give a push-up to the first Afghanistan Network Operators Group, that's going to be coming very soon [inaudible]. Thank you.

AMIR QAYYUM: Good morning, everyone. My name is Amir Qayyum, I'm representing ISOC Islamabad, Pakistan chapter. Our chapter is quite active in a number of activities related to the Internet governance. We are organizers and participating in the PKSIG. Recently, we have started with the PK IGF initiative. We are part of it. We are also part of the PK IEXP, Internet Exchange Point initiative, not only in Islamabad but also in Lahore and Karachi. Our chapter is also organizing regularly the event for child online protection, which is one of the events very much appreciated by the ISOC global. Another initiating social project for the high school children, and we have already obtained one ISOC grant about it also. So, a good number of activities, and APRALO is a very nice platform to coordinate all the activities around

Internet governance. And we are really happy to be part of APRALO. Thank you very much.

SIVASUBRAMANIAN MUTHUSAMY: I'm Sivasubramanian from Internet Society India Chennai At-Large structure. It's called ISOC India Chennai ALS. And after we formed the ISOC chapter in Chennai, some of us took interest in the work of ICANN and DNS, and formed an At-Large structure in 2009. We have focused more on the broader policy aspects and we've taken part in ICANN meetings.

And this being an ISOC chapter and some of the ALS members being ISOC members, there is hardly any distinction between the ISOC chapter and At-Large structure. So, we get speakers from ICANN and call it an ISOC event. And we on the rare occasions when we get funding from ISOC, we talk more about ICANN. So the end result is that we do a bit of policy work on Internet governance. Thank you.

UNIDENTIFED MALE: Excuse me.

UNIDENTIFED MALE: Yes.

UNIDENTIFED MALE: Okay.

YASUICHI KITAMURA: Who, me? Okay. Good morning, my name is Yasuichi Kitamura and I'm also from the ISOC Japan chapter, the ALS Japan under the ISOC Japan, and Co-Chair of the ALS Japan. And also, I'm working for the [inaudible] Research and Education Network for the APAN and [inaudible] under the European Union, and working for the the medical area under the [inaudible] hospital.

So, actually, [inaudible] introduced ISOC ALS Japan under the ISOC Japan chapter hold a ISOC Japan workshop once a month, and we invited some of those experts, and they are introducing their activities without preparing anything so that if they like, they can bring their slides. But if they don't like, they don't have to bring any slides and they can introduce the activities as they like.

So, that is sort of a free discussion style and in some cases, we can have some of the good experiences, those people. And also [inaudible] Japan that we are having sort of the Internet Governance Forum, the name IGCJ, and sometimes we discuss about Internet governance. And also in some cases, [inaudible] introduced this, the ALS Japan activities or At-Large structure activities. Thank you very much.

UNIDENTIFED MALE: [inaudible] please.

UNIDENTIFED MALE: Good morning, everyone. [inaudible] I am your photographer besides Glenn. Anyway, kidding aside, I am a former president and currently the Vice President for development of the Internet Society Philippines chapter. Previously, we had the first national Philippines Internet Colloquium which was held in Manila.

Some of the people here have attended the event and gave their insights regarding the views of the Internet in the Philippines, which we had a lot of problems currently. And we do have that intercommunity thing. We participated those together with some of the youth in the Philippines. So, I'm happy to be here and hope that you had a good week, and happy anniversary. Thank you.

SATISH BABU: Thank you. Maritza, would you like to introduce yourself?

MARITZA AGUERO: Hello, everybody. My name is Maritza Aguero. I am Peruvian. I am the current LACRALO secretariat. With Humberto, we are part of the leadership team in Latin America and the Caribbean. We

are working in our region very hard with the capacity building structure. We are currently [held] some initiatives in the local region and try to join all of us in a big community for the Internet issues, and working very hard with the end users. Thank you very much.

SATISH BABU: Thank you very much. Anybody has been left out?

UNIDENTIFED FEMALE: It's only us.

SATISH BABU: It's only us. Okay. Kaili, would you like to just say who you are and what position? And then we'll continue like this.

KAILI KAN: Yes. Kaili Kan, ALAC member, both outgoing and incoming. So, I'm starting my second term after the meeting. I'm from China and also from ISC, Internet Society of China. Thank you.

EVIN ERDOGDU: Sorry about that. I'm Evin, I'm with At-Large support staff. Thank you.

YESIM NAZLAR: Yesim Nazlar, At-Large support staff based in Istanbul, Turkey.

MARIO ALEMAN: Hello. My name is Mario, and I am also At-Large ICANN staff. I'll be working with you closely and with your ALSes' activities. Thank you.

HEIDI ULLRICH: Hello, everyone. Sorry about that. I'm the team leader for At-Large support staff. My name is Heidi Ullrich. It's a great honor for me to welcome you here. It's so impressive listening to your many activities and the great diversity of where you're from and what you're doing. I just would like to say that looking forward to having you, that you're celebrating your first decade of diversity and that we're here to support you as you enter your second decade celebrating diversity. Thank you very much.

SILVIA VIVANCO: Hello, everyone. Welcome. My name is Silvia Vivanco, I am Manager of At-Large Regional Affairs, and as Heidi mentioned, we are very happy to meet you personally. Some of you, again. I see new faces as well, and I wish you very productive sessions here in Abu Dhabi. Thank you.

EN

ARIEL LIANG: Hello, everyone. My name is Ariel Liang, I'm also At-Large support staff. I'm from the APAC region, born and raised in China and living in the United States right now, so very happy to see all of you from here. Thank you.

SATISH BABU: [inaudible]

UNIDENTIFED FEMALE: [inaudible]

IGOR MKRTUYAN: I'm Igor Mkrtuyan from ISOC Armenia, President of ISOC Armenia. [inaudible] That's enough. Thank you.

LIKANNA GALSTYAN: Hello, everyone. My name is Lianna Galstyan. I'm also from ISOC Armenia, representing it here in ICANN as an At-Large, and also the incoming Vice Chair of APRALO. This is my pleasure to welcome you on this general assembly.

ISOC Armenia is the ccTLD manager and also IDN ccTLD manager. This is the main priority of our organization, what we do, but we also do the Internet governance and also capacity building with young participants, launching the school for Internet governance. Thank you.

SAITSH BABU: Satish Babu, Chair of APRALO. Technically, I'm still on Siranush's interim term, but I'm officiating as Chair from end of last year.

ALI ALMESHAL: Ali AlMeshal from Bahrain ISOC ALS. I'm a Board member in the Bahrain chapter Internet Society and the Vice Chair for APRALO. Thank you.

MAUREEN HILYARD: Hi. I'm Maureen Hilyard. I first joined the At-Large as the Chair of PACISOC, the Pacific Islands Chapter of the Internet Society. And I'm so pleased now that Cherie is here representing the Internet Society. That allowed me to represent my NGO in the Cook Islands, which is an ALS. And it became an ALS after my very first fellowship meeting in Colombia, so I've just become engaged.

[inaudible] We've sort of said that there are only 14,000 people in the Cook Islands, and so to gather together enough people to make up an ALS was hard enough. But it does show that it doesn't matter where you come from as long as you're ready to engage, participate, and be part of the ICANN community. Thank you.

HOLLY RAICHE: I'm Holly Raiche, outgoing member of the At-Large Leadership Team. In fact, head of the Policy Committee – which is being revamped – of the Internet Society of Australia. I'm also on the Board of the organization that Narelle works for which is the ACCAN – I won't spell what it means – and also lecture in both telecommunications policy and law, and Internet governance. Thanks.

SATISH BABU: Thanks very much. Before we break for coffee, there are a few announcements and one video that we ought to take a look. The announcements are that there's another member of the leadership team who's missing here today, and that is Nadira who is a NomCom representative form Asia Pacific. She's with the NomCom, she's meeting NomCom.

I'd also like to place on regard our deep appreciation for the work done by Amir, the outgoing NomCom member who has been working very hard in the NomCom. And he's performed exceptionally well in his term the last two years. So please give him a big hand.

Another member who could not make it to Abu Dhabi in the leadership team is Pavan. He got caught on a visa problem at the last minute, so he couldn't make it. I'd like to also announce that there is a group photograph of all of us immediately after

we break from here. Maybe 10:15 - 10:16 depending on the length of the video that you're going to see.

A word about the video. Kaili has been leading the APRALO History Project, of which there are two outputs at this point. One is the output that we already saw which is Maureen's work, brilliant work that she's done on the eBook. And at this point, I'd like to congratulate Maureen for the eBook, and of course Kaili for leading the project.

The second output of that project is a video which we will see shortly. Please set up the video.

And before that, there's one more announcement I'd like to place on record, our appreciation to Glenn, and that is for all the photography support that you've provided the GA. Thank you very much. Start the video, please.

EVIN ERDOGDU: Welcome, both of you. Today we have with us two seasoned leaders of APRALO: Cheryl Langdon-Orr the former APRALO ALAC member, and Edmon Chung the former APRALO secretariat. We'd like to get started discussing APRALO history. Why was APRALO founded and how was it founded?

EDMON CHUNG: It was quite a journey, right? First day I started participating, I understood the term "voluntold," and Cheryl here said, "You can take notes today, okay?"

CHERYL LANGDON-ORR: Then from then on…

EDMON CHUNG: I guess the rest is a bit of a history. We have been from – ISOC Hong Kong has been supporting the secretariat from then until now.

CHERYL LANGDON-ORR: That's right. Originally, the RALOs, the regional At-Large organizations, were formed as a result of an interim ALAC, a new way after some review of how ICANN operates and how what was then just At-Large could contribute to ICANN, its Board and its processes.

So there was a study group formed, and Asia Pac actually were very contributory. We had key members in that, and therefore as a result of that, something called the interim ALAC was created, and At-Large structures, organizations, often ISOC chapters – which we both come from. I'm from Internet Australia which

these days is called ISOC AU, and so it was not uncommon for us to become At-Large structures.

Then it was realized that perhaps if we aggregated into geographic regional groups, that could facilitate contributions to ICANN policy and processes, and APRALO was the first of all of the RALOs to start its formation by development of our operational procedures, our rules, how we were going to self-organize.

EDMON CHUNG: [Right.]

CHERYL LANGDON-ORR: [We were the first to stop] and the last to formally and ceremoniously –

EDMON CHUNG: It was just a [inaudible]. I think the whole journey for me was quite exciting as well, looking at the formation and the different kind of representation, because people sometimes say, "How do you represent all the users on the Internet?" I don't think we're trying to do that, but we're trying to voice out some of the views that are pertinent to users, and that is what the At-Large has

EN

been. I think the whole design of APRALO started from that spirit as well.

CHERYL LANGDON-ORR: Absolutely. "Act in the best interest of…" Otherwise, we'd have an awful lot of e-mails to send to everybody in our region. We are the most diverse more countries, more languages, more scripts, more economically diverse. We are diverse upon diverse.

EDMON CHUNG: Right.

EVIN ERDOGDU: Yes, a perfect segue to the next question. What challenges did you find in terms of the region's diversity, in terms of languages, geography, cultural perspectives? Were there any challenges in this regard?

EDMON CHUNG: Institutionalizing diversity a little bit, and maybe thinking about – one of the things that we identified early on is try to foster a kind of consensus-building rather than voting. We know that there are times that need to be voted, but the point is that the whole idea of consensus-building is actually part of addressing the diversity as well.

CHERYL LANGDON-ORR: And even several generations on now with our operational procedures – we've reviewed them a couple of times – we are a RALO that runs by consensus. The exception would be to go to a vote on something. So considering how diverse we are, I think that's something to be rather proud of, actually, Edmon.

EDMON CHUNG: Absolutely.

CHERYL LANGDON-ORR: I guess one of the things that was important in terms of meeting a challenge – because we were very aware of just the spread in time zones, the spread in interests, the spread in development. From our very early days, we always made sure that when we're establishing teams, working groups or leadership, they were as spread geographically as possible. So, if we had a Chair who happened to be out of an oceanic island, we would go for a Vice Chair who was as west as we could possible get.

And that's the sort of thing we've tried to do here from the very beginning. But the language diversity is fascinating because we prefer to work in English when we work together. We work locally in local language, and we use English as our baseline.

EVIN ERDOGDU: Great. In that sense, what do you feel – you kind of mentioned that overcoming diversity to reach consensus is a strong success of APRALO. But what other significant accomplishments would you list, contributions to ICANN?

CHERYL LANGDON-ORR: You've got to go IDNs.

EDMON CHUNG: I guess dovetailing on about language, on the flipside, the local languages are important to us. There are hundreds of languages literally that are spoken across Asia. And so IDNs, Internationalized Domain Names, domain names in native language, has been – I guess APRALO has been –

CHERYL LANGDON-ORR: We've been pushing it from the very start.

EDMON CHUNG: Holding the torch for ALAC for quite a bit of time. And up until now, myself during my time at the ALAC being representative from APRALO, I was also the IDN liaison and pushed a few very important programs, including what is called the IDN ccTLD fast track. It's a long thing, but what it means is that it's country code

EN

top-level domains in the local languages. I think ALAC played a fairly strong role in pushing that forward.

CHERYL LANGDON-ORR: Absolutely. And what was interesting, that was one of the first prototypes for cross-community working group. But if you look at the membership, we populated significantly. I like to think managed to get some of the outcomes as successful as they were.

EDMON CHUNG: Oh, yes. Fantastic.

EVIN ERDOGDU: And on that note, how has APRALO evolved since you've become leaders or were leaders?

CHERYL LANGDON-ORR: Well, the secretary service has definitely improved.

EDMON CHUNG: [inaudible] No, we have been getting a little bit better redundancy for the secretary, but I think one of the hallmarks is we tend to export our leaders too soon.

CHERYL LANGDON-ORR: Yes.

EDMON CHUNG: And hopefully – that's actually a good thing, but that's why we need more people to participate. Our Chairs, previous Chair like Charles Mok went on to be elected as a legislator and had to leave us, and then others have to step in.

CHERYL LANGDON-ORR: In fact, we went through a couple of years where if you were the Chair of APRALO, it was like you've got six months to obviously get taken out to do some other wonderful, great thing for humanity's benefit.

EDMON CHUNG: Yes, it's not a bad [thing.]

CHERYL LANGDON-ORR: Because we just kept churning through, getting Vice Chairs in to replace –

EDMON CHUNG: Raj, our first Chair went on to lead the Internet Society regional work in Asia Pacific, and we've never stopped since then.

EN

EVIN ERDOGDU: Incredible. Thank you both very much for your time. [inaudible]

SATISH BABU: Thank you, Evin and Ariel who have done the work behind the scenes and for the [inaudible]. Thanks to all of you for this. And before we break, it's my pleasant duty to request Kaili – Kaili, please come here. And Maureen, please come here and receive a gift from all of us for the work that you've done for the project. Please, come.

LIANNA GALSTYAN: This was really brilliant and excellent work, and I have a small gift for you.

UNIDENTIFED FEMALE: [inaudible]

LIANNA GALSTYAN: Yes. [Chocolates.]

SATISH BABU: Thank you, and please assemble immediately for the photographs right outside this room, and then have your tea break and be back here by 10:30.

ARIEL LIANG: Just housekeeping, please go outside for the group photo immediately because our photographer is leaving. And please follow the photographer and our ICANN staff, Fiona, right here for a group photo. Right now. Thank you.

[END OF TRANSCRIPTION]