ABU DHABI – At-Large Community: Outreach and Engagement
Monday, October 30, 2017 –15:15 to 16:45 GST
ICANN60 | Abu Dhabi, United Arab Emirates

UNIDENTIFIED MALE: It's Monday, October 30, 2017 in Hall B Section A, ALAC for the At-Large Community Outreach and Engagement, 15:15 to 16:45.

DEV ANAND TEELUCKSINGH: Good afternoon everyone, my name is Dev Anand Teelucksingh, Chair of the ALAC Outreach and Engagement Subcommittee. We have a two-part session here. The first part of our session is going to be focusing on the Outreach and Engagement Subcommittee's work, and then the second half of the session starting at 16:00, it will be an introduction to ICANN, the At-Large Community. This will be geared for the Newcomers to understand what the At-Large Community is all about and how we do things. And of course we'll be available here to answer questions. We're going to start off. The first part of the subcommittee's work. Next slide.

We're going to be just looking at the outlook we're planning to do at the IGF 2017, how At-Large is using our CROP Program, that's the Community Regional Outreach Program, and then we have some selected Outreach and Engagement highlights talking about our Community Onboarding Documentation, the

Outreach Calendars and the Stakeholder Tool. And if time permits – we only have half an hour for all of this agenda – we'll try to answer any of the questions.

So let's move on immediately to the first slide, an Introduction to Outreach and Engagement. Next slide, next slide, good.

So just to introduce quickly what the Outreach and Engagement is all about, we are focused on trying to reach out to new potential members of the At-Large Community and to engage the new and existing members of the At-large Community, hence our title Outreach and Engagement. We try to coordinate the At-Large Community efforts in trying to make this happen and anyone interested in reaching out to persons to join the At-Large Community are welcome to join this subcommittee and you can do that by just talking to one of us or by talking to At-Large staff. Next slide.

Just to give a highlight of the Outreach and Engagement members, we have quite a diverse group of members from all of the five regions and of course you can also join and be listed among the subcommittee members. So that's just a short summary of what we are here to do. Next slide.

One of our key things that we are focusing on for the Outreach and Engagement is outreach at IGF 2017, the Internet

Governance Forum, which is happening in Geneva in late December 2017. Next slide.

What we have been doing in the background behind this was that many of us went to the IGF 2016 in Mexico and we found that we really should have a more focused approach to outreach for ICANN At-Large given that there are so many of us there and the Internet Governance Forum is not an ideal opportunity to find potential new members of the At-Large Community.

So we submitted a budget request to ICANN and this was approved by the ALAC and ICANN also approved it and they said that two travelers will be approved for travel supported IGF and it was contingent on the IGF MAG approval of one workshop, and then we have to submit a detailed report. Next slide.

Several RALO proposals were approved by the IGF MAG both from the Asia Pacific region and the African region so now we can use the travel funding to send two persons to do outreach at the IGF. We have requested a booth and from the IGF 2017 and this was approved and we also decided – the Co-chairs decided that Glenn McKnight will be the person from the Outreach and Engagement Subcommittee to go to the IGF.

So the two things that we need to now focus on, and I guess I'll probably turn over to Glenn here, we need to do two things. We need to coordinate the persons that are coming to IGF because

we want to try to schedule people to volunteer at the booth and also then focus on the various outreach materials that we need. So, Glenn, you wanted to say a few words?

GLENN MCKNIGHT: We've created a page asking people to complete the [matrix] on what sessions they're doing, what days they're going to be there. Some people are putting their names down but they haven't verified their funding so we're not absolutely sure on the final numbers yet, but if we go back and look at the numbers back at Guadalajara, it was 22 of us at the event. There was no booth that was there. There was a fantastic booth by NCUC, very well attended, and so we're basically looking at hopefully having the same kind of level of participation and interest at that the NCUC booth had.

Apparently the booths are a little bit smaller this time around compared to the IGF in Mexico but we're going to have some outreach material, we'll have literature, and we'll coordinate with staff if there's a banner. It's a very, very small space. It's a little box and a small space so it's not like you can have a lot of people in the booth, usually about two. So we're going to be recording people who come up and their interest and those who are genuinely interested, we're going to be providing a power adaptor and it'll be branded with At-Large.

So that's one of the giveaways. And we are coordinating with Jolly who has a very good price to produce one-inch buttons for us. They will be shipped out in advance and we're probably looking at your typical booth swag like fondue – no, sorry, actually not. It'll be chocolate and all the women in the room are saying yes.

UNIDENTIFIED FEMALE: No, no.

GLENN MCKNIGHT: Okay, all the women except one are saying yes. Yes, we have two things that are going on. Many of us, and I believe I'm on three panels, but I'm sure all of us are on multiple panels but I think it's a great opportunity to reach out so we're looking forward to it.

DEV ANAND TEELUCKSINGH: Thanks, Glenn. Any quick comments or questions? Satish?

SATISH BABU: Thank you, Dev. I was wondering if there's any activity beyond the booth that we could do formally or informally because so many of us there we have safety of numbers so is there anything that we can think of?

GLENN MCKNIGHT: One of the things that we can fit in to, as you know there's lightning talks which is an opportunity as well, which is great so we should identify those who are going to be there and if there's a particular topic that we can network. Yrjö does a fantastic reception so that's a good location. Sandra organizes that. Last time Diplo did a book launch in Spanish. I'm not sure if they're doing another. I'll have to follow-up with Diplo but there's lots and lots of receptions or different things no different than say the ICANN thing. We're expecting especially – pressure's on me and the ALAC person to do a lot of the outreach so we'll be documenting who we talk to and keeping track of people interested and particularly which RALO to join.

We don't have a target number for recruitment but I think it's realistic that we should have a list and it's really up to the RALO to close.

DEV ANAND TEELUCKSINGH: Heidi.

HEIDI ULLRICH: Thank you, Dev. In addition, Glenn did mention that there was one ALAC person who'll also be there. That person will be selected by mid November from the ALAC and that person will

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be required to meet several criteria including to network. They will need to possess significant knowledge of At-Large policy issues and they'll also basically be networking. So that's one thing.

The other thing is that we also put into the chat the wiki page that Glenn has developed and with your permission, Glenn and Dev, we'll go ahead and as usual staff will set up tables on that wiki and start collecting information about all of the panels and workshops that ICANN is doing but also that members of At-Large are doing.

So by the time that you're there, you'll have this full list – Satish, you were mentioning – and you'll see which workshops you can do. And again feel free. This is a public – this wiki page is for you to start adding your workshops and things. Thank you.

GLENN MCKNIGHT: Those who have been following the Skype chat, I've been producing a small little flier that just summarizes by the day and what topic and which room is and what time. So real simple so tick, tick, tick which sessions you go to. So that is to help guide people when they come to the booth, "Which session should I go to?" and identify the person. So, yes, that will be a little bit of extra stuff that we'll print up. Tijani and I are looking at

modifying the designs, so that will be available at the booth as well.

DEV ANAND TEELUCKSINGH: Okay, thanks Glenn. There's some questions. Okay, we'll have to keep them very short. So I saw Renata and then somebody in the back there. Renata, go ahead.

RENATA AQUINO RIBEIRO: Thank you. Very simple, do we have a tag for At-Large booth for the IGF, and any sort of instant actions? I am thinking like the Fellowship booth here we have half an hour conversations so things that we can spread in social media that can be improvised in the At-Large booth and already volunteer to help with whatever you need prints.

DEV ANAND TEELUCKSINGH: Thank you, Renata. Can you get a microphone to that person? Oh, there she is. Okay, please identify yourself.

CHENAI CHAIR: Thank you. My name is Chenai, ICANN60 Fellow. I actually was going to say something similar to Renata that perhaps the idea is to get people to be aware that there's going to be a booth at IGF and probably develop a strategy in particular for newcomers

like myself who want to get involved in the At-Large Community. Thank you.

DEV ANAND TEELUCKSINGH: Great ideas. Okay, Daniel?

DANIEL NANGHAKA: Just to highlight more on what Chenai has just said. From the time when it was approved that the booth was there, information has been circulating. The challenge is that the members who could have been present or who are meant to be present who are going to be there at the IGF were not fully sure about their availability at the IGF. But now since we have approximately a shortcut of time, may I just simply urge the support of the members who are going to be there at the IGF to fill in their availability and cooperate toward having a successful booth. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Daniel, and perhaps capture that as an action item for staff. I think what we need to do is send notice out on the ALAC Announce List. So please if you are attending the IGF and you're from the At-Large Community, please update the wiki so we can then coordinate.

	Okay, I think we can move ahead to the next – okay, we have another question. Go ahead Adeel.
ADEEL SADIQ:	Adeel Sadiq from Pakistan. The way I see it, I think there are 28 youth IGF Fellows in Switzerland.
UNIDENTIFIED MALE:	[inaudible]
ADEEL SADIQ:	We have 28 ISOC youth Fellows at IGF so if it is possible to organize like one dedicated session for them, that would be great. 28 youth fellows for IGF.
GLENN MCKNIGHT:	Actually, thank you for mentioning that, yes. In fact Suzanna, right at the back of the room that's trying to hide somewhere, she's one of the ISOC Ambassadors that's going and we'll be reaching out to anyone else. Because ISOC has such a big presence at the event, we'll be making sure that any of the ambassadors come on down especially if they are also joint connected.

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DEV ANAND TEELUCKSINGH: Thanks, Glenn, and thanks again for the suggestion. I see Adam Peek. Let's see if the mic works this time.

ADAM PEAKE: Good afternoon, everyone. Sorry for being late. A little more about the IGF and what's happening with other booths, there will also be an official ICANN booth and we would like to invite At-Large people who are there to also come and schedule time when you would present much in the same way as happens in the booth here at the moment. So it would be when everyone can start to work out what the appropriate timing is because I don't think anybody really knows exactly what their schedule at the IGF is just yet. But that opportunity will be available and we'll work that out as we get much closer to December, I think, and then you'll have seen which workshops you have to go to and don't have to go to and so on.

There is also an event on day zero which I think is the Sunday afternoon, the day before the IGF officially starts, and there is a session that Jean Jacques and I have instigated and are organizing which is about Civil Society at ICANN and what the benefits of being and so on and so forth. We have invited Alan already who may or may not be in the room and because we do not have any additional funding for this even, unfortunately, it's really thinking if you are there then we may be asking you if you

would like to speak about this and know that Sarah Kiden in particular – Sarah are you here? Yes, sorry. And I've already spoken about that and asked her if she would be kind enough to join the panel but we will be extending that.

Again, it's a matter of not really knowing who will be there. It's not an ICANN event so we don't control your travel and attendance and so on, but we would definitely like people from At-Large to join that session. At the moment I hope it will be at the very least Alan and Sarah but we'll talk to the rest of you and you'll be very welcome and please try and come a day early.

I should also say there is going to be another Civil Society event on the Saturday because the IGF now has day zero events and it has day -1 events. I think there might even be a day -2 which is Friday, just to be confusing, and on day -1, which is a Saturday, some of the Civil Society Groups that were very active in the IGF and the WSIS, they hold their event.

So that is groups organized though a mailing list called [Bestbits] which you may be familiar with. That event will be taking place on a Saturday. I'm not involved with the agenda planning but it is one if you happen to be able to get there early that may be of interest to you and we can make sure that whoever's involved in organizing that sends messages to the At-

Large Discuss List so you can get to see it. But those are other opportunities. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Adam. I think there'll be a welcoming opportunity if you could participate at the day zero event. And I don't know about the day -1 in terms of if we have supported travel to there but that will be also good to know.

Okay, I think we can move now to the next item on the agenda. The next item on the agenda was regarding At-Large use of CROP. Next slide.

Just to get an understanding of what this is about, this is an ICANN program which stands for Community Regional Outreach Program and it allows for funding for up to five outreach trips limited to four days, three nights within a year.

We're not going to go into debate about how At-Large does the process but I think one of the questions that has come up within the subcommittee, and I guess we're going to have to turn to Heidi on this one because I'm not seeing any of the CROP staff in the room, is that whether it will be possible to have an exception to the regional trips and to allow for a situation whereby – oh, there is. I didn't quite see you there.

Okay, so the question then to the CROP staff then would be is it possible to have an exception so that one of the trips can be out of region? And I think that would aid – especially for a RALO that knows that there are people going to an event that may not be in a region but there are people from the region gong to that event, whether we can use one trip to use as an outreach proposal to that outreach event.

BENEDETTA ROSSI: My name is Benedetta Rossi. I work at At-Large support for CROP. In terms of out-of–region travel, I guess the fast answer would be unfortunately no. I know that you're aware that there is that option now for the GNSO for one out-of-region trip and the only reason why that's the case is because obviously they're not bound by any specific region and the exception rule is therefore groups who do not have any members in specific regions for them to actually conduct outreach in that region. The base of CROP is the regional component and for At-Large since you have the RALOs which are obviously regional structures, it is primarily just for the region.

DEV ANAND TEELUCKSINGH: Thanks. Any response or any comments?

I'm thinking that from the RALOs perspective, especially for something like the IGF where all of the five RALOs may want to send somebody to the IGF to do outreach, I'm thinking that well if it's not possible for this physical year that perhaps we need to consider suggesting modification to the CROP for next year. I see a question from Ali. Go ahead.

ALI ALMESHAL: Thanks Dev. Should we take this as a no for all or it's an open for discussion?

BENEDETTA ROSSI: We can certainly discuss it but in terms of the… at least for this fiscal year in terms of the procedures and guidelines for CROP, it would be no.

ALI ALMESHAL: Okay, thank you.

DEV ANAND TEELUCKSINGH: Okay, thanks for that. I think we then move on to the next agenda item. Next slide.

This is some of the work that we have been doing in the Outreach and Engagement Subcommittee so just three short updates. Next slide.

One of the things we have been working on is the Community Onboarding Documentation and the way we're trying to do this is that within At-Large it's very hard to navigate, especially for Newcomers and I will say even for existing members of At-Large, to try to figure out where can you find things, how do you do things, and so forth.

And we've been thinking about this and trying to figure out a way to do this and the way we're trying to do it now is we visualize this as a cycle where we promote At-Large to people, we get them to understand At-Large, they join and then they become engaged and then those persons that have now become engaged can then do the work of promoting At-Large to a new set of persons, sort of like a circle of life, so to speak. Next slide.

What we've been doing in the Outreach and Engagement Subcommittee, we saw that we needed to then create a series of ordered lessons and presentations. This will be like a toolkit that we can use in a variety of ways, flexible and multiple ways. We can use it for At-Large Structure representatives to instruct or educate their members. It could be used to educate a wider public if you're speaking at a public event and available online and offline for ease of use. Next slide.

What we have done is that we've done several slide decks on the Community Onboarding so what we do need to do now moving

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forward is to get where we started it, where we haven't finished it and that's where the community is needed to help work on this documentation.

So over the next few weeks, we'll be sending out some e-mails outlining the various slide decks and asking for help to complete the slide decks and perhaps if there is a need to make any changes to the documentation like are we missing a topic and so forth, to help suggest an additional topic.

And the reason why we probably want to have the community there is because obviously there are regional differences on how each region does things like, for example, how individual members can join At-Large. Each RALO does it differently, for example, so we really do need the community to help work [update] this.

I'm not really going to go through the documentation. The link is there in the wiki for everybody to look at but we'll see e-mails coming out over the next few weeks. Go ahead.

[NARINE KHACHATRYAN]: [Narine] speaking. I've been a mentor and coach twice and have been asked several times how to become engaged in the Community Onboarding Program so could you please give some more information practically. If anyone wants to become part of

this community program, what steps should he or she do? Thank you very much.

DEV ANAND TEELUCKSINGH: Thanks. Well, in terms of the documentation, what we are looking to do once we get the community help update the various texts and audios, videos or whatever, we're then seeking to properly put that on ICANN Learn and the we can make that available.

In terms of the specific program, there is a mentor and mentees that go to the ICANN face-to-face meetings. The details of that are still being worked out. Currently the mentor for this fiscal year is Olivier Creplin-Leblond and the two mentees are Beran and Isaac.

But there is going to be a reboot, so to speak – thanks, Heidi – a sort of reboot on how this is going to be done and how mentees can be selected and so forth. And again that's going to be worked out and announcements coming out soon. So I don't have the answer for you about how you can get involved now because we haven't designed the process yet so it's going to come soon. Heidi?

HEIDI ULLRICH: Thank you, Dev. I'm just curious if you could explain because the COP, the Community Onboarding Program, that you've been involved in up until recently developed this material so if you could just help me understand how that material is now going to go forward in the Subcommittee in Outreach and Engagement while the COP is being rebooted or how is this – because I see now it's like it's being brought from the COP into this committee and I just don't know where that is heading. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Heidi. As I said, there are two parts of it. The documentation is one thing that we need to work on and again we want the Outreach and Engagement Subcommittee and At-Large Community to help update the text. So what we want to do is once we have done this build-out, the idea will be that for the mentor and mentees, they can start using this material before the face-to-face meetings.

So the idea could be, for example, we could have persons that are selected as mentees. They would have to undergo the training of going through these materials, having conference calls where the mentees can ask questions, and so forth, with the mentor. That's how I see the two things working hand-in-hand.

The second part is that the documentation will serve a second purpose on how the community itself does its outreach when it speaks to the public, when it speaks to educate the ALS members and their organization about the various things and so forth. So we're trying to make sure that the documentation is flexible enough to be used in all circumstances.

John, go ahead.

JOHN LAPRISE: I just want to make [consigned] comments about this. While this program is fantastic, for everyone who's in earshot the quickest way to get involved is to find a subject that you're interested in that ICANN is addressing and subscribe to a list, start participating in the conference calls, just get involved. Just roll up your sleeves and dive in. That's the quickest way to get involved. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, John. And actually one of the documents that we are going to presenting in our second half of our presentation is the Introduction to the At-Large Community, so you could take a look at that and see how it can be improved.

Maureen, quick intervention?

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MAUREEN HILYARD: Yes, just very quickly. We've just produced an e-book for the diversity celebration of APRALO for this week. On the last two pages, I used the onboarding information to revise some information for our ALSes and I've also used some of the other slides for various things. So it is a talker. It's the sort of thing that you can look though and get the things for whatever it is that you're putting together without having to make them up yourself, so I think it's fantastic. Thank you.

DEV ANAND TEELUCKSINGH: I see there are some questions. All right, keep your interventions short. All right, go head Alfredo and then Beran.

ALFREDO CALDERON: This is Alfredo Calderon, an ICANN Fellow for the record. I've actually participated in some of the discussions regarding the onboarding project but I also participated in the outcome and engagement process and I like the comment that John made because actually I participate in some of the working groups. I respond with comments, I volunteer basically in various working groups, but I'm not sure that I understand what the onboarding program really is about.

And since some I'm a Fellow, would the onboarding be my next step or just by being involved in all the working groups that I am [in], my participations by coming to these meetings qualify me with certain privileges or criteria to become a participant in the Onboarding Program? And I'm looking probably to become a leader, to participate more actively, to lead some discussions. So how can I participate in that process?

DEV ANAND TEELUCKSINGH: Thanks Alfredo. Two ways right now. As you build out the documentation, your input and review and comments and suggestions to help improve that, that will be the first way you can get involved. Again to the second part as to how you can become the mentor on this Community Onboarding Program, which is a program in ICANN for all the various ACs and SOs, again from the At-Large perspective it's been rebooted in a sense to try to figure out – oh, it's being rebooted all across, okay. So we don't have the answer for you in that regard because we haven't figured a process but it is something that's going to be worked on, okay?

Beran, and it's going to be a short intervention, please.

BERAN GILLEN: Thank you Dev. I'm also one of the mentees for the onboarding program. I just wanted to add to what John Laprise just said earlier about how you can just dive in. That documentation also takes that in so it's in three stages. You're either a complete newcomer and don't know anything about ICANN and you have the introduction and all the documentation that goes with that or you are a little bit involved but from another capacity in another community or from another constituency. We take that into consideration. Or that you know a little bit about At-Large but you want to be more involved and get into the working groups and things like that. So it's a three-stage approach that we've looked at from that level. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Beran. I should also mention that of course once we've finalized the documentation in some way, we can then have translated versions in other languages so we can make it more relevant to whatever community – French, Spanish, Arabic and so forth – once it's finalized.

And perhaps what can happen then is once we're reached a stage when we think it's complete, the ALAC can probably vote to approve it or ratify it… endorse it. All right, we only have a few minutes again so let's quickly jump to the last two items. Next page.

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Okay, the Outreach Calendars. Thanks. Now the subcommittee on Outreach and Engagements, we have group calendars to track the Regional Outreach events. And the reason for creating this was because of the CROP program. One of the challenges was that nobody knows about events in their region to go to and so we have regional calendars for all of the five regions and you can see the links where you can view them. And there is a link at the bottom that takes you to a link where if you're logged in to the At-Large wiki, you can add events to these calendars.

So I just wanted to ask persons if you know of events happening in your region, please add them because then it makes the decisions for the RALO Leadership to decide which event they want to send persons to and then you can make a judgment call as to whether they want to send three persons to this event or one person for this event and so forth.

But given that CROP itself requires a minimum of six weeks before a proposal to be submitted, six weeks before the event takes place, just finding out about the event just two weeks away makes it impossible to use CROP for that event. So it's well documented on the wiki so it's more of awareness again to please add the events to the calendar.

Okay? There's a comment. Go ahead.

HEIDI ULLRICH: I'm just wanting to announce that I'm really happy that Mario Aleman who some of you may know that he's currently working with us on AC/SO support, so you've heard him on calls, but he's also now going to be working on ALS relations. So what he's going to be doing is working with Silvia, the manager of the regions, to get to know the ALSes and directly with some of the ALSes.

And related to the calendar, we're going to start developing an overall space for ALS activities where you can document activities, just a summary of what your Outreach and Engagement event is, bring photos there. He's also going to use that as a source to start doing a system of social media promotion for those events. So the overall aim is that we'll have shortly an amazing space where it documents how active all of the At-Large Structures are.

MARIO ALEMAN: Thank you very much, Heidi. As you mentioned, yes, our plan is to create basically a workspace for all the ALSes and the aim and the purpose for this would be to give some vitality to all the At-Large Structures either by reporting events or by sharing pictures or by posting different announcements or news, and how great would be actually that whenever your ALSes come to an ICANN event then you will see basically all the activities being

displayed in different monitors and different presentations. So this is kind of like a different strategy that we're thinking and also about the leadership which is very important as individuals or as a group.

I will be working with different ALS leaders that will help me to collect all this kind of information. Even if you're doing activities with your Internet Society Chapters or with any other stakeholder, it would be great for us to know what's happening in your region. Thank you.

DEV ANAND TEELUCKSINGH: Thanks Mario. I think this is an excellent initiative because I don't think even our ALSes know what the other ALSes are doing. I thought I saw a hand somewhere. Okay, Adam, quick intervention.

ADAM PEAKE: Adam Peake, Global Stakeholder Engagement staff. This is actually fits with something that I wanted to mention which is that you probably know that the Global Stakeholder Engagement team are involved with a lot of events in their various regions, and what we want to start doing is to let you know when we have been invited to an event or when we're involved in organizing events of any kind so that you would

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know as ALSes that – I'll give you an example, on November the 15th a few of us will be in Berlin for the German IGF, which you may know about already, so if you happen to be in Berlin then come along as well.

We want to do that also for the Fellowship Program so that people are aware that there's some kind of ICANN related activity going on in the region. It's not the sort of event that we can start inviting people to because there's no travel fund associated with this. It may even just be events that we know of and nobody from ICANN is attending. It's just letting you know more about our calendar.

So I will work with you, Mario, and we'll see if we can coordinate that. So just to let you know that's something we want to happen. If something is going on in a city somewhere in the world then we'll try and let you know.

DEV ANAND TEELUCKSINGH: Thanks, Adam. All right, very brief interventions because we're coming to the top of the hour and we have to start our second half. Daniel? Oh, you're lowering your hand. Okay, the other person?

DANIEL NANGHAKA: I'm very happy that staff is doing something but I'd like to inquire the fact that the community comes out with the community strategies, which is fully shared, is there like a Staff Strategy for Outreach and Engagement such that the Staff Strategy does not collide with the Community Strategy? I think, Adam, you can be able to answer this question best. Thank you.

ADAM PEAKE: I think the answer is that, yes, the Global Engagement or the Regional Engagement Strategies of course are driven by whatever the outcome of the regional discussions are, so to some degree the overall plan is dictated by whatever has come through that community process.

But staff are invited to events all over the place at any time and that's not part of the strategy, that's just part of ICANN is one of the key organizations throughout the whole Internet ecosystem and as a result you find that people are being invited all over the place at any particular time promoting the ICANN model, talking about Internet governance or whatever it might be.

So on the one hand, yes, there's a lot of the overall strategy is dictated by whatever has come from the regional engagement and the community-driven policies but a lot of the day-to-day stuff you see when a staff member is moving around going from

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one meeting to another, that's where we've been invited to, what we've been encouraged to attend and so on.

DEV ANAND TEELUCKSINGH: Okay, thanks. I saw there's one question. All right, it's top of the hour so make it quick. Go ahead. Can you get a mic to her? Thanks, Mario.

UNIDENTIFIED FEMALE: Thank you. My main concern with all of this is is there a way where ALAC measures the effectiveness of this onboarding programs?

DEV ANAND TEELUCKSINGH: That's a good question and thanks for that. And in fact, some person already asked that question as to how effective this is and that's a hard thing to measure because it's literally as the event finishes there's something else that's happening and so forth. But we're going to have to figure out, the co-chairs are going to have to figure out a way of doing some sort of reporting or analysis of these previous outreach events or previous outreach attempts and trying to evaluate how well they succeeded or not. Very short intervention, John.

JOHN LAPRISE: To the last two questions, first of all regarding staff, in my experience staff is not so much proactive but reactive in response to the needs of the ALSes and the RALOs. So they act at the direction, there's some limits of autonomy but they have plans that they've developed with us and they act on those plans. So in some senses they are a little more reactive than proactive but they're very supportive.

And on the latter issue on the metrics, I would say that's a project that we're working on right now. We actually discussed the other day about our subcommittee on metrics and I'm sure that's going to be one of the issues we're going to touch on. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, John. We're coming to the top of the hour. Okay, go ahead.

FAHD BATAYNEH: Really quick. Hello, everyone. My name is Fahd Batayneh, Global Stakeholder Engagement for the Middle East. I just wanted to react to John's comment.

One of the things that we've done lately, just recently actually, in the Middle East we have 20 ALSes in both West Asia and North Africa. We circulated a questionnaire to them I think like six

months ago asking them about their training needs for FY18, which is the current fiscal year. They shared their needs. The bottom line of that questionnaire was that they wanted ICANN to be more involved in capacity building and education and being part of their workshops either physically or remotely, and of course helping with national IGFs and national schools on Internet Governance.

We've been working very closely with our colleagues on staff, ICANN staff, Heidi and her great team, and we agreed that we'll be working on that together.

Just a couple of weeks ago we worked with the AFRALO Vice-Chair, Ali AlMeshal on some engagement activities – sorry, APRALO, okay. Don't confuse me, don't confuse me. APRALO Vice-Chair. And we did some academic engagements actually in both the United Arab Emirates and Bahrain. So I think if you really still feel we're more of reactive than proactive, I hope you will see changes on this. Thank you.

DEV ANAND TEELUCKSINGH: I think we've come to the half section so we need to now move to the next section. Just a very quick 30 seconds, while the other slide is being loaded up in the Adobe Connect, was that the Stakeholder Analysis Tool which shows a breakdown of the ICANN stakeholders by country. So it sees how many Fellows

have come from a country, how many At-Large Structures, whether there is a CCNSO representative, whether it's a representative of the GAC. This tool was updated by the Outreach and Engagement Subcommittee for ICANN60 but a discussion I guess we'll have to take it offline with staff a as to whether staff will be able to maintain this stakeholder tool, post ICANN60.

The second part of our session is going to be looking at the introduction to the At-Large Community and we're hoping for the slide deck to be loaded up in the Adobe Connect room so we could –

Okay slide deck is ready, fantastic. Welcome everyone. The second part of our session is going to be looking at the Introduction to the At-Large Community. And this is for the Newcomers especially to try to understand what exactly is this ICANN At-Large Community.

We have three things we're going to be talking about what we are, the activities we do, and how you can engage with the At-Large Community. We're going to be welcoming all of your questions in this remainder of the 45 minutes. Next slide.

The At-Large Community: who are we? We're a voluntary community with over 200+ organizations. I think it's about 230 organizations and individual members that represent the interests of individual internet users in ICANN activities. Next slide.

The key point there is that we represent the interest of the internet users because in a sense we can't say we're representing the users and the reason why is because we do not have an election of the seven billion people on the planet to elect the user so we represent the interest of the users.

Any group that supports individuals' ability to share their views on ICANN activities can join the At-Large Community and that could be Internet Society Chapters, user groups, Internet Civil Society groups, academic groups, professional societies and so forth. They can join the At-Large Community.

The groups have become accredited by ICANN when they fill up the form and sign up and are approved by the ALAC and ICANN are called At-Large Structures. There's been a recent shift to allow for individuals that are not affiliated with organizations to become a defined At-Large structure or organization or join directly as an individual member. Next slide.

Just a breakdown of how this works globally. The At-Large organizations that are in a region, and ICANN has five regions;

North America, Latin America, Caribbean, Africa, Europe, and Asia Pacific, which are known as the ICANN five regions and the At-Large Structures in each region form what is called a Regional At-Large Organizational RALO. And one of the core responsibilities of the RALO apart from coordinating At-Large activities in the region is to select two persons to be on the At-Large Advisory Committee and one other person is selected by an organization in ICANN called the Nominating Committee, which also seeks to find persons to fill the various groups in ICANN.

So the ALAC Committee is a 15-member committee with three persons from each region. Okay. One of the other co-responsibilities of the ALAC and the At-Large Community is to then select the person to be on the ICANN Board and that person who's going to be joining the ICANN Board at the end of the ICANN60 is Leon Sanchez who you may have seen around. Next slide.

The At-Large Community does three activities and we do comments on ICANN activities, we do policy development, and then we do organization building. Next slide.

All right. The commenting on ICANN activities. So, the At-Large Community through the ALAC has to analyze and advice on various ICANN policies that reflects the views and needs of

individual users. And ICANN has a public comments process whereby policies from the various organizations within ICANN put something for comment and then the ALAC undergoes a process by which it decides whether to submit comments or not. So let me just take you to how that works. Next slide.

So, when the – sorry?

UNIDENTIFIED MALE: We don't have a pointer, right?

DEV ANAND TEELUCKSINGH: Oh, I wish we had a pointer. So, we'll just walk through quickly what the slide that shows. The ICANN Organization sets up a wiki page on the Policy Advice Development Space and then it's [inaudible] community through the mailing list and so forth to please look at this policy and decide whether you wish to – please read this policy that's now out for comment. And ALAC then reviews this public comment and tries to make a decision. Does it want to submit a public comment on this? Is it [would] sending something? Is there a particular interest that affects end users? And if it decides no, it just simply says, "Well, we're not just submitting a comment and the community itself can decide if it wants to send comments individually to the ICANN public comment process."

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However, if it decides that a public comment is necessary – the next slide – the ALAC identifies the penholder. Well, at this space, it's not really for pen but more like at the computer keyboard who will participate and asking the community for comments and help draft the response to what people are thinking about this policy issue. The penholder drafts the statement and then it publishes that statement and acts the At-Large Community, "Hey, what do you think of this first statement?" The penholder then receives the comments as to whether – is it right, is it wrong? We make some corrections, additions, and then update the statement. Next slide.

And then, once that statement is finalized, the ALAC decides to ratify that statement and it does it by voting. And typically, the vote is more or less a formal thing. There is a lot of dispute or lack of consensus on a statement. Typically with the ALAC, we're not deferred to send a statement but once the ALAC votes and it's approved, then the statement is transmitted to the ICANN Organization, the ICANN Board or to the other groups such as the GNSO or whoever issued the public comment. And that's how we comment on ICANN activities.

Okay. [Inaudible] any questions, so we can take the questions afterwards. Next slide.

We've looked at something like over 300 such comments submitted to date. If you'd go to our At-Large website, you could see an entire breakdown of all of these statements and it's all sorted by the various top by topic and the table that I just saw some of the recent activity that we've been doing in terms of sending some statements on various issues. Next slide.

Second thing that we do – policy development. So we do provide advice on activities as we are an Advisory Committee. But providing advice at the end of a particular policy development cycle, it's very hard to make changes especially if we have significant disagreement with the policy.

So one of the things that the At-Large Community has been doing through the [ALAC] and the ALAC is to participate directly in the policy as if the policy is being developed. So we joined the various GNSO Working Groups and the various Cross-Community Working Groups and the Review Teams to help develop the policy as it's being developed.

These are some of the recent examples – the Competition, Consumer Trust & Consumer Choice Review Team and the Cross-Community Working Group and Accountability Work Stream 2. A lot of these groups are presenting during this ICANN meeting. Another way of how the ALAC also contributes to policy development, we also have liaisons appointed by the ALAC to

the various groups such as the GAC, the Security and Stability Advisory Committee, the GNSO and the ccNSO.

The idea behind those liaisons is that they can really – what is happening in those groups and alert the ALAC and the At-Large Community as to say, "Hey, this is being discussed within this community and this is a heads up on it or this is something that affects us." So we can then interact with that group to find out more and perhaps clarify and address our concerns. Next slide.

The third activity that we do is organization building. As the At-Large is a very diverse organization, we have a challenge on how we keep the At-Large Community vibrant. And so what we do, we have various activities via working groups that focus on building and strengthening the community. All of our working groups are open to anyone. You don't actually need to be a formal member of the At-Large Community. You can attend these various sessions. And there's a full listing of our working groups on our website.   Next slide.

And just to give us some of the examples of the type of our working groups. We have various working groups that some are focused on a policy and some are focused on organization building. So if I have a particular skill set or interest, there's a working group for you that you can learn and attend and attend the sessions, read the deliberations and ask questions.

So if you, for example, are interested in some policy, we have several working groups focused on policies. And if you're interested in civil society, you may be more interested in capacity building in outreach and engagement for example. Next slide.

And so, the next thing we want to focus on is like how do you engage but I think the next more critical question when we first want to talk about how to engage – next slide – is why to engage. Okay. Why engage with At-Large? It represent the interest of Internet users and ICANN activities. And the key reason why you need to be engaged in At-Large is that being a part of the At-Large Community, you'll get to meet a network with a diverse global community that shares similar Internet governance-related interest, privacy, security and so forth.

And the key thing is that being in the room why this ICANN policies are being formulated and developed, you can make your voice heard because if you're not in the room, so to speak, where these policies are being decided on, then you can't shift the outcomes. So that's the core reason.

We have worked on a slide deck to learn more about all the various policy issues and you have a chance to look at them later on in this session. Okay. Next slide.

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So now that we answered why to engage, how do you engage? So, you can follow us on our social media channels on Twitter and Facebook. We also have an At-Large calendar of our activities and all of our conference call, which anybody can join online and listen in as an observer and ask questions. And we also have various mailing lists for the various topics that are being discussed within ICANN. Next slide.

And so, all of these At-Large activities are done on conference calls and you can easily join online with your phone or computer and you can even request ICANN to call you before the call begins. A lot of these calls also have interpretation. So if you don't speak English, there's interpretation in several languages available. And what happens is that also after the call is done, we are very transparent. Anybody can read the transcripts afterwards and of course ask questions at any time. Next slide.

Just to note that you could just find a working group, again, our website is atlarge.icann.org and you can find out all about the various organizations that have already joined At-Large. You could see the discussion of the policy issues that are going right now, and you can also learn how to join online.

So I think that I could stop now and ask questions or comments.

Thanks. Go ahead.

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ALICE NNAOLA BAIN: Alice Bain. It's a question. Do you prioritize the policies in terms of importance or you just have them and you choose what you would like to comment on?

DEV ANAND TEELUCKSINGH: Good question. The answer is yes. It's been a focus of – we have discussed this topic of how we should prioritize our responses as to – because one of the challenges is that there is a lot of things at ICANN that is vying for our attention. Given that we [inaudible] a volunteer community, it's very hard to try to let's look at every single thing.

So we have been trying to discuss ways of how do we prioritize this thing and so we've been having some discussions at ICANN60 on how to define the [whole] process for evaluating the priority of things. So the answer is yes, but we're still not perfect at it. That's why we need more persons to help look at these issues because sometimes the ALAC when they decide not to submit a public comment, an At-Large Community member can look at it and say, "Hey, hold on. I do see a problem here. What about this?" And then, the At-Large Community to kind of engage and then decide to submit the comment and that happened several times before.

Olivier, [inaudible]. Okay, I see Daniel and then Olivier.

DANIEL NANGHAKA: I'm not sure which RALO, the one who asked the question about topics comes from, but on the issue of topics, it may be or it may not be relevant in this forum but I think it is relevant that we should really know that. The RALOs especially EURALO started the call for hot topics and I think they finished that phase of hot topics.

Currently in AFRALO, we are writing the report of the AFRALO hot topics, which will also get back to the community to see how best you can get engaged. I don't know whether that contributes to one of the answers. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Daniel. Olivier, I think you probably – where has he gone? Oh, there he is.

OLIVIER CREPIN-LEBLOND: Yeah. Thank you very much, Dev. So in response to the question on prioritization, indeed one of the big challenges with At-Large is that we are mandated by our very Bylaws that we have to comment on everything and anything that takes place at ICANN. And as you can understand, when these were drafted, there

wasn't as much going on at ICANN as there is now. There's a multiplication of topics, multiplications of challenges and of, well, public comments that are out there but we can also comment outside the public comment process.

And therefore, it's very difficult with the number of announcements not to get flooded with all of the e-mails that come there. I've heard many, many times people saying, "I really don't know what's going on." I'm receiving about 30 e-mails about different topics. I do not know where all these things are about. And so, the temptation is there to press that del key in one go, which is not what you need to do obviously.

One of the things of course was to tell people, "Look, first thing you need to try and find out how you can have folders in your e-mail so that it actually naturally using the headers or using any keywords that you're using in the subject topics, puts it in different folders. So anything that you're not interested in goes in the folder that you can delete at once, anything that you're not only interested in but interested in actually commenting on can go in another folder."

But more so, we are aware of the problem and one of the things that we're trying to do is to dispense the right amount of information to the right people. For this, the RALOs, the Regional At-Large Organizations, the different parts of ICANN of ICANN At-

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Large are conducting skill surveys of their own At-Large Structures in their own members so as to be able to actually point or speak to specific At-Large Structures or people and point out that there is a comment or something that is really right in the middle of their knowledge base, the stuff that they're interested in. So it's a two-way process that we're trying to implement.

It's not automated at the moment. We're doing it by hand. We've also got working groups, so when the public comment comes out, if you subscribe to a working group, you will only receive the e-mail or you might get or duplicate of the e-mail that goes in the mailing list but then you can also conduct the discussion with your peers that are also interested in the same topic as you.

I'm sorry for it to be a little bit of a long answer but we're trying to work on this but there's never a good balance between too much information and then not enough. When there's not enough, then people say, "Hang on, something happened on this. I wasn't told about it. What happened there?"

So, we're looking for suggestions as well so if you do have suggestions on how to work smarter, then please help us out. Thanks. Now, there are quite a few hands. I must have said a lot of the wrong things.

DEV ANAND TEELUCKSINGH: Okay. I see there's a queue. I see Glenn is up. Questions from – all right, Roxanne, Glenn then the one person and then the person over there.

ROXANNE JOHN: Okay. Roxanne John, ICANN60 Fellow here. Just an observation, when I went to a new website, I realize there are quite a bit of working groups, a lot of working groups. So my question, how is it organized? Is that what's so-called intuitive priorities? I'm not [starting] any priority but the issues that ICANN mandates to set out to address so that it will be easy for us to identify to basically map the ICANN priority areas with the working groups. How is it organized?

DEV ANAND TEELUCKSINGH: Thanks, Roxanne. Well, a quick clarifying question. You're referring to the ICANN website or the ICANN At-Large website?

ROXANNE JOHN: I think the At-Large.

DEV ANAND TEELUCKSINGH: The At-Large website. Well, in fact that ICANN60, we had an earlier session – was that Saturday or Sunday? I can't remember it now but it was a day or two ago where we actually were

looking at the various At-Large Working Groups because some of them we have decided that they met their needs and that need to be removed from that list and some way we're going to keep and ask the community to rejoin those groups.

So it's a question of the ALAC deciding – it's sort of a question of how the community decides its particular needs and again, it's all coming back to those three activities. We have previous policy groups that look at say new gTLDs, right? We have a group that looks at IDN issues. There's a group that's looking at the accountability issues Work Stream 2, that's the Evolution Working Group.

So as those issues are being looked and there's one that a group that's looking at the various WHOIS issues. So it really depends on the needs that the community has at the time and then there's some of the organizational needs like this Outreach and Engagement Subcommittee.

I don't know if there's a route priority. It's really the needs of what the At-Large Community has. I see Olivier wants to add a quick – okay, don't worry. I'm going to get to you. I think Olivier just want to add to my correction there.

OLIVIER CREPIN-LEBLOND: Yeah. Thanks, Dev. Quickly just from the prioritization of issues, so each RALO prioritizes the issues that are really hot issues for them and it's actually different between the different regions. Some regions are really strong in privacy, some of them are really strong on registry accreditation agreements, some on other things.

But at the same time, a lot of our work is reactive and we don't have control over what comes up in the public comments. It really depends on what goes on in the Generic Name Supporting Organization policy development process. It really depends on what the Board is asking, what the consultation, the big consultations that take place of ICANN.

There is something though, a calendar that is published on the ICANN website that provides you with forthcoming consultations so we can somehow get ready to answer them. But often they just come way too fast and before you know it, you've just got to deal with it. Thanks.

DEV ANAND TEELUCKSINGH: Thanks. Okay. So there's a speaker queue. And okay, so there was Glenn doing one question from Mario, that person over there, and then Narine and Holly. I'm sorry, I didn't see that happen. Glenn?

GLENN MCKNIGHT: Okay. What Olivier was alluding to in part I believe is the thing that many of us in our RALOs have done is we've surveyed our communities because we really wanted to find out the depth and knowledge of our community and we actually looked at the ICANN priority policy issues and we surveyed all our RALOs. And what we came back with is self-identified expertise.

So now, when there's an issue on security or other issues, we can go back to those individuals who expressed explicit expertise or interest. So we have a little bit of a knowledge on the depth of our well. So we are always looking for people if they're looking to join, the people that are Newcomers here and Fellows and NextGen, the fact that your voice is very welcome at our RALOs.

DEV ANAND TEELUCKSINGH: Okay, thanks. Thanks, Glenn. So, Mario, I think you're [on]. Oh, okay. Yeah, go ahead.

ANJU MANGAL: Okay. I'm Anju from Fiji, the Pacific [and that] we are underrepresented today so I might as well say something. It's great that At-Large is doing a lot of work in terms of awareness and outreach and capacity building. But there's also an issue in

terms of information overload. So when we have information overload, we tend to shy away. So I was just wondering if you have any statistics on people that quit At-Large.

PARTICIPANTS: [Laughter]

OLIVIER CREPIN-LEBLOND: 100% of the people leave after six months. That was a joke.

DEV ANAND TEELUCKSINGH: That was a joke.

That's a great question because volunteer burnout is a significant problem in At-Large and in other volunteer groups as well. But I think particularly the At-Large Community because we are really – we're not funded, we're not paid to do this and having been involved in ICANN At-Large for 10 years, it is overwhelming and it does consume a lot of activity.

So, yes, there are organizations that have stepped away and said, "Hey, this is too much. I can't take it." And we have noticed that – well, I guess it's true of any organization that there are persons that are very active in your organization's mailing lists and that some are just looking. I would say a lot of the At-Large Community are lookers and there's like a small core of

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committed volunteers. But that again that's the challenge here because even those committed volunteers, they get exhausted after a while. So it's a good question. I don't have exact stats and maybe staff would but there have been people out deciding it's too much.

Okay. So, there's another question, Mario, who is it from? What does –

MARIO ALEMAN: [Inaudible].

DEV ANAND TEELUCKSINGH: All right.

ABDELDJALIL BACHAR BONG: Merci beaucoup. I will be speaking in French. Hi, my name is Abdeldjalil Bachar Bong. I am an ICANN Fellow and I'm a member of the At-Large Community. My first question regards membership. This morning, someone asked me a question so I would like to have a few more elements as an answer. So my question is whether a regional member like a RALO in the case of AFRALO, if a person becomes a member of AFRALO, he will automatically become a member of the At-Large Community, right?

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And so, if he didn't want to join the RALO but just be a member of the At-Large Community, could he be only a member of the At-Large or would he automatically become a member of AFRALO by joining At-Large? I'd like to know if they would be required to go through the RALO.

And then my second question is whether at the At-Large level, it would be possible to have new [inaudible] like small summary in every possible language at the end of an ICANN meeting so as to share it with the local community in every country so that ALSes have this resource available and they're not just through ALSes representatives or through the staff but through the community so everyone who comes here could – we could all do useful summaries so as not to bomb them with too much information and just share it at the local level at universities so as to share this and the local level with these smaller groups. Thank you.

DEV ANAND TEELUCKSINGH: Thanks. So to answer the second question first, what ICANN has been doing is to have what they call a pre-ICANN meeting report and a post-event report from the various ACs and SOs, which kind of summarize what the various groups at ICANN – at the various ICANN meetings have done. It's available in multiple languages.

What's also happening is that some groups and perhaps, I'm not seeing anybody from the AFRALO Leadership but – oh, Sarah, I'm sorry. I'm so sorry, Sarah. This is what happens. I need a stronger glasses. There you go.

What some groups have done is to have what they call ICANN Readouts that's organized in partnership with the ICANN GSE, in the Global Stakeholder Engagement in their region. And the idea behind that is a readout is a kind of a one-day meeting that they just summarize all of the topic areas, what was discussed at the meeting. There's been several done in several of the regions. I don't know, Sarah, if you have something to add on that.

UNIDENTIFIED MALE: Susannah is doing [inaudible].

DEV ANAND TEELUCKSINGH: Oh. Okay.

SUSANNAH GRAY: Thank you. Yeah, Susannah Gray, I'm an ALS. I am an ALS. I am part of an ALS and NARALO and we've held an ICANN Readout from the last ICANN meeting. I think we had about 30 or 40 people turn up. It was a virtual meeting and ICANN staff turned up to that and yeah, gave an overview of what was discussed. So

we'll be doing another one after this meeting. So it was quite successful. I encourage others to do it as well.

DEV ANAND TEELUCKSINGH: All right, I think Heidi has something to add, too.

HEIDI ULLRICH: Yeah, thank you. And thank you very much, Susannah for explaining about that. GSE staff and all of ICANN – we do really support the ALS Readouts for a concept. And within At-Large, there's an additional budget requests this fiscal year for some discretionary funds to help with those readouts so we can provide more information to you if you'd like to do that. Thank you.

DEV ANAND TEELUCKSINGH: Okay. Thanks. Sarah, do you want to add any – answer the first part of this question regarding whether you can join as an individual in AFRALO?

SARAH KIDEN: Hi. Yes, starting September, we started to accept individual membership but you should not be part of an ALS. So if you already have an ALS or you're already part of an ALS, then you cannot come and join as an individual member.

And then we have some rules. If you come as an individual member, then you cannot vote but you can participate in all the activities, you can join working groups and do all the other activities. Thank you.

DEV ANAND TEELUCKSINGH: Okay. Thanks for that. All right, I see there's a queue here. So Holly, Narine, Satish, and then that person.

UNIDENTIFIED MALE: Dev, [inaudible].

DEV ANAND TEELUCKSINGH: And Daniel.

UNIDENTIFIED FEMALE: I'm sorry. Can I ask a question?

UNIDENTIFIED MALE: [Inaudible] the question – Dev, Tijani have something to add on what Sarah's response is. Thank you.

DEV ANAND TEELUCKSINGH: Can I put you in the queue, Tijani, or you need to make a quick intervention on this particular issue?

TIJANI BEN JEMAA: I wanted only to answer Bachar's questions.

DEV ANAND TEELUCKSINGH: Okay. All right, then Tijani.

TIJANI BEN JEMAA: I think that Bachar is asking if someone who is not part of the RALO can be part of At-Large. This is possible only through the NomCom. The NomCom is appointing people who are not necessary from the RALO, but otherwise you have to be a NARALO to be part of the At-Large.

DEV ANAND TEELUCKSINGH: All right. So, let's go back to the queue, Holly, Narine, then Satish.

HOLLY RAICHE: Actually, it's an answer to a question, how do you be involved with policy? And I want to reply by – in combining what Olivier said with what Glenn said and that is that there are expertise experts in each area but if the process really start, it can start with the GNSO but it can also start with ALAC deciding there is a policy issue and raising it and we have done that on some situations.

But if it's a policy issue for GNSO, you start with there but I'd like to point to our Policy page that's on the RALO page and it's a very long list of the policy statements that we've made and that's a really good place to start if you're actually wanting to contribute to policy so that you can combine not only what the policy issue is but there's a lot not only expertise around but a lot of experience and a lot of statements. So, I'd like to point that out as well if you're actually wanting to participate in policy development. Thanks.

DEV ANAND TEELUCKSINGH: Thanks. Okay, Narine.

NARINE KHACHATRYAN: If there is no agreement on a particular comment on awarding of a particular comment, what is being done in that case? Doesn't any comment reflect an opinion of a penholder? Thank you very much.

DEV ANAND TEELUCKSINGH: Hmm, good question, Narine. Again, this comes back to how the At-Large Community leads to look at what the penholder is drafting and if you have a disagreement, well, how the penholder is seeing, then you need to say, "Hey, I disagree strongly with this statement." And that has happened. The

penholder did a first draft and there was significant disagreement and comments.

And so the difference between the first draft and the second draft wasn't just semantics. It was like a total of change in position. So when that first draft comes out and the penholder, you can send your comments to see on the wiki that everybody else can see and see, I disagree with this and then people can reply to your comment and so forth on the wiki.

All right, Olivier, then I'll go to the person there.

OLIVIER CREPIN-LEBLOND: Thanks. Just in response to Narine's question. There have been several occurrences when there was no consensus in our community and the statement was not released even though we had a first draft, the second draft, the third draft. One current issue, for example, is the issue of Amazon.

Some people think in one direction, others are thinking in other direction and the ALAC has not commented on this because we don't have consensus.

DEV ANAND TEELUCKSINGH: Thanks, Olivier. That person.

ALEXANDER ISAVNIN: Okay. Alexander Isavnin. Well, I live in Russian Federation. It's a part of former Soviet Union and looking you in your booklets on the website or the map on the ICANN booth, so you see there's now much presence in ALAC and even in the ICANN meetings from that region.

So, my question is any outreach plans, how your outreach is being planned there? Because I see you don't have Russian translation here, so maybe you are not intending of Russian attendees attending these meetings. Well, more about outreach, we however [represent] the NomCom [selected] on a [whiteboard] from Russian Federation and [inaudible]. It seems he is too shy to speak about his membership on this here and possibility to join ALAC in our region, so maybe you could supply him this additional information and instructions and also join the [inaudible]. A lot of [inaudible] happened in that region and you can more actually participate and involve people in these activities.

So thank you very much. I hope next year, [you will probably have] such beautiful planning of outreach activities, general public in Russia, in the community, technical and civil society will know more about this.

DEV ANAND TEELUCKSINGH: Andrei, you probably want to respond to this.

ANDREI KOLESNIKOV: Of course, I will respond. Thank you.

We do have a lot of activities in our region. For instance, Alexandra Kulikova yesterday gave a little report on the number of activities from the region. It's not only Russia, it's Russia, Ukraine, Belorussia, Kazakhstan, Georgia, Armenia to name a few.

But Alexander is right in terms of At-Large Structures, there are very few from our region and it's definitely a field to focus the activity on finding appropriate organizations and inviting them to the At-Large Community. That's basically it. I'm not saying that we shouldn't do it. I mean, we should do it but somebody should do it, not only me. I guess ICANN Outreach.

DEV ANAND TEELUCKSINGH: Yeah, a quick follow-up?

ALEXANDER ISAVNIN: A short [inaudible] but actually by digging in this community, I have checked which organizations are being – our structures in Russia and then as a neighboring country. But only Armenia is very active for this and you see participants. Thanks to [Siranush] and Anna and local ISOCs, but in many other

countries, the organizations are registered at the structure and maybe have benefits of joining this activity here but not reporting [inaudible] back to community. So I hope you will help these organizations to give a little kick for them just to be more active. Thank you.

DEV ANAND TEELUCKSINGH: Thank you. Okay. Seun, Daniel, John. Seun.

SEUN OJEDEJI: Ah, finally. Okay. Yeah. Two things I wanted to make comment on. The first one was the relation to the question of Abdeldjalil. I think it's important that –

UNIDENTIFIED MALE: [Inaudible] close to the microphone.

SEUN OJEDEJI: I hope this is better. I think it's important to clarify the difference between At-Large and ALAC. Okay. So ALAC is just the 15-member. At-Large is the X-infinity member. So let's know that.

So ALAC for the NomCom, each RALOs have a selection for the NomCom, an appointee for the NomCom to each RALO. So the other two members for each of the RALOs are elected or selected

depending on the process of which are the RALOs by the members of the ALSes in those RALOs. So I hope that is clear.

The second point I wanted to make is in relation to AFRALO where it was mentioned that individual members can vote. I hope that does not struck any form of discouragement to individual members who are willing to join. I like to say that voting is actually the lists of the things that we do in AFRALO. It is only when there's an election or when – just sudden administrative things. But when it comes to the meetings that we have policy decisions, this is usually by consensus and it is people who are in the meeting who are participating and that actually engaging those consensus process.

So you are welcome to actually participate and then don't really be discouraged by voting a part of things. We really don't vote much. It's not that. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Seun. Daniel and then John.

DANIEL NANGHAKA: I'm just impressed with the view that I think that the gentleman [did] mention about the participation from the ALSes. Yeah, we have had this massive drive to encourage ALS participation but now with the shift to the encouragement of individual

membership, it's going to at least to refine the quality of the member participation in the PDP processes.

So, if I'm to just step, make a one step backwards, I think there is a need to review the ALSes and their engagement and the feedback that they give back to their communities probably a special ALS Review Team and whatever should be created to do a little bit of [vetting]. They always select the ALSes. The ALSes that are already existing and then we can be able to ascertain now the level of engagement. And to also check the quality of the work that is being done despite the fact that we respect that they all cannot volunteer [at all]. Thank you.

DEV ANAND TEELUCKSINGH: Thanks, Daniel. John and then Olivier.

JOHN LAPRISE: Thank you. I would just say additionally in a broader sense that ALAC is not unaware of the challenges that many organizations face around the world operating in places where their local or national governments may not approve of organizations. So we're mindful of that and we do our best to support our members globally. Thank you.

DEV ANAND TEELUCKSINGH: Excellent point. Olivier.

OLIVIER CREPIN-LEBLOND: Thanks, Dev. I saw a lady at the back who had put her hand up earlier. I'm not sure whether she did speak or not who is in red. Yup, over there. She did? Okay. And then, this card here has been up for a long time.

UNIDENTIFIED MALE: Olivier, she didn't speak, so I think she can speak.

OLIVIER CREPIN-LEBLOND: Oh, that's done. Okay. Great. So it's my turn.

I just wanted to answer one of the questions that [Sasha] was asking with regards to the outreach in this region. So EURALO, the European At-Large Organization spans both Eastern Europe and Western Europe and Eastern Europe includes Russia and some of the CIS states. And the person in charge of the Eastern Europe part is Alexandra Kulikova from Global Stakeholder Engagement as my colleague Andrei had said earlier.

In Copenhagen, which was the EURALO region, we had some brochures in Russian, we had some brochures in German as well, we had some brochures in several European languages. In this part of the world, we have some brochures in Arabic, which we

didn't have in Europe. And with regards to interpretation, we had interpretation during our meetings in Russian, in Europe whilst as you can see, it's always a Spanish, English – yeah, interpretation into English and French being of course the main language.

And so, the ALAC calls are actually also in Russian. All of the ALAC calls are in Russian. But in their local region here, it was felt that there were perhaps more Arabic people than Russian people, although I know there are a lot of Russians in the region as well but Arabic people probably more so. Andrei.

ANDREI KOLESNIKOV: And just a short note, the people here from Russia at least, I mean, they all speak English. At least at this meeting, particular meeting, so no problem. But we do have [inaudible] medical fact. I'm sorry.

OLIVIER CREPIN-LEBLOND: We do have brochures in Arabic, and the APRALO booth outside has got brochures in all sorts of language. I know some people have collected brochures. Chinese as well, we have, yeah, Chinese. Anybody who wants to practice their Chinese. Hindi as well, there you go. Lots of good other languages. If you wish any other language to be interpreted, please go ahead.

DEV ANAND TEELUCKSINGH: All right. I see some queue here but we're also running out of time. But okay, I see Narine and I think there's also Adeel there, so go ahead.

NARINE KHACHATRYAN: Do you mean the recent At-Large review, the idea of At-Large chapters was introduced and so what is the state of fears regarding the creation of At-Large chapters and could you provide some more details? Thank you very much.

DEV ANAND TEELUCKSINGH: Okay. Well, I'll take that. Essentially, we've already responded to the At-Large review regarding that. I have to talk to you. I'll probably talk to you offline after the call to summarize that. Yeah?

UNIDENTIFIED FEMALE: We only got two minutes.

DEV ANAND TEELUCKSINGH: Two minutes. So we have two minutes. So we have to keep the event [eventually] short because we have to give the interpreters a break. So Adeel and then John.

ADEEL SADIQ: Adeel from Pakistan. So a few slides before you showed the liaison to the other organization from ALAC, is there a specific reason why there was no RSSAC and ASO mentioned in that?

DEV ANAND TEELUCKSINGH: Well, this is only for the At-Large Community in terms of – you're talking about the map?

ADEEL SADIQ: The liaisons, if you go back to a few slides, there was no ASO or the RSSAC mentioned, so is there any specific reason for that, why doesn't ALAC contribute [inaudible]?

DEV ANAND TEELUCKSINGH: Okay. They don't have a liaison to the ASO because the RALOs themselves have very good relations with the RIRs in the region. And in fact, many of the RALOs have signed Memorandum of Understanding with the various RIRs in the region. I think all of the RALOs have actually a Memorandum of Understanding to cooperate and learning for At-Large to get involved in RIR activities and RIR to support At-Large activities. So there was no real need to have a liaison at that point.

ADEEL SADIQ: And what about RSSAC?

DEV ANAND TEELUCKSINGH: Huh?

ADEEL SADIQ: A liaison to the RSSAC, it wasn't mentioned there.

DEV ANAND TEELUCKSINGH: There is a liaison to the RSSAC.

ADEEL SADIQ: So –

DEV ANAND TEELUCKSINGH: Sorry. It has [inaudible], all right. Yeah.

JOHN LAPRISE: Okay, final comments from the [inaudible]. Okay. I like to just acknowledge Vanda's wonderful event last night. It wasn't treated as an At-Large or ALAC event but our membership and our community like Vanda and Cheryl have done a phenomenal job. So I like to acknowledge her activities last night.

VANDA SCARTEZINI: Thank you and you are all invited for the Puerto Rico meeting.

DEV ANAND TEELUCKSINGH: Okay. Okay. And just before – I would like to [inaudible]

VANDA SCARTEZINI: [With] music there.

DEV ANAND TEELUCKSINGH: Thank you. I just wanted to thank the interpreters for staying on for the extra hours – not the hours but the extra minutes.

UNIDENTIFIED FEMALE: [It seemed like] hours.

DEV ANAND TEELUCKSINGH: Yes. And I would like to just thank the technical staff for making things work smoothly this afternoon, and just to the final 30 seconds as well and me stepping down as the Outreach and Engagement's Chair, so I just want to really acknowledge and thank the coaches for their work. It's been a true honor and privilege. So thank you.

HEIDI ULLRICH: Okay. Thank you very much, everyone. And so, everyone knows Mario over here, so if you are interested in signing up as an individual or an At-Large structure, just come on over and he can answer your questions. He's put the links into the chat for… the application forms are all online on our site, so please if you have any questions, just come speak to staff. Thank you.

[END OF TRANSCRIPTION]

ICANN 60
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28 October–3 November 2017