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ABU DHABI – ALAC and Regional Leaders Working Session Part 7
Sunday, October 29, 2017 – 10:30 to 12:00 GST
ICANN60 | Abu Dhabi, United Arab Emirates

UNIDENTIFIED MALE:	It's Sunday, October 29, 2017 in Hall B, Section A, ALAC for the ALAC and Regional Working Session Part 7, 10:30 to 12:00.
ALAN GREENBERG:	I would like to bring this meeting back to order. This session is with the SSAC. It'll be chaired by Julie Hammer, our SSAC Liaison and incoming SSAC Vice Chair. And I will turn it over to you to do the introductions and tell us what you're going to tell us about.
JULIE HAMMER:	Thanks, Alan. And the SSAC Chair and SSAC Vice Chair, Patrik Fältström and Jim Galvin, need no introduction to this group, but I'd also like to point out and ask them to do an arm wave. There's a large number of SSAC members sitting in the background here, so if they would identify themselves, that would be great. Thank you.
	And with no further ado, I'll hand over to Patrik to brief the meeting. I think Yesim, you've got some slides to put up. Thank you.

PATRIK FÄLTSTRÖM: It's there, but hidden behind that window, so the slides are up.

So welcome, everyone. Patrik Fältström, Chair of SSAC. And Jim Galvin, we have met before. My first message to all of you is that this will be the last time we meet. Yes. But, of course, what is happening is that our term ends at the end of the calendar year and we will be replaced by two excellent new individuals, Julie Hammer, as you heard, new incoming Vice Chair of SSAC, and Rod, please stand up, new incoming Chair.

So after that, let me give you some information about what we have done lately. Next slide, please.

We are, at the moment, 37 members. The members are appointed by ICANN Board and our charter says that we are to advise the ICANN community and Board on matters related to the security and integrity of the Internet's naming and address allocation systems. We have published 98 publications since 2002. Next slide, please.

The publication process we are using is that we are forming a work party after identifying that there is something we believe that we might discuss. We do research. We do writing. We communicate with external from SSAC parties. We review our work and make a decision on whether we should issue publication. If we do, we review the text, approve and publish the document, and you see that to the bottom left.

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To the right, you then see if it is the case of the publication and recommendations are targeted to the ICANN Board. In that case, we submit advice to the ICANN Board. They acknowledge the recommendation. They study the advice. They take formal action on the advice and that can be one of four different things. They can launch a policy development process. They can ask staff to implement with the help of public consultation. They can disseminate the advice to affected parties and they can also choose different actions. One of them is that they do not follow our advice, in which case, they have explained why they did not. Next slide, please.

We do have a set of work parties that are both ongoing and specific for this point in time and we'll come back to that. The recent publications we have are from May SAC 095, an advisory on the use of emojis in domain names. We have commented on the CCWG Accountability Work Stream 2 draft framework and invitation for human rights. And then we have two that we will mention a little bit more today. It is nine to seven. It's advice regarding Centralized Zone Data Service, CZDS and registry operator monthly activity reports. And then we issued a letter to ICANN Board regarding our view of performance of the SSR2 Team. Next slide, please. Next.

So the current work item that we have at the moment is one on management on name space and name coalitions,

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harmonization of the internationalized domain names across ICANN and other processes in the Internet community. We have worked ongoing regarding the SSAC Organizational Review, WHOIS rate limiting, Internet of Things, and then we have a DNSSEC Workshop and the Membership Committee which are both ongoing. Next slide, please.

At the moment, we have a list of potential areas for investigation, which includes signing the root [NSSET], analyzes of the [NSSET] of the root that is used for signing, a question of whether we are ready for an IPv6 on the Internet, a deeper analysis of the WannaCry/Conficker situations. We are looking at challenges of hosting large domain portfolios, various proposals that exist in the ITF and elsewhere in ICANN regarding .internal, which is private use domain name.

We are reviewing the SSAC publication review and our skill survey, and these two, of course, to some degree is triggered but very handy to do when we are changing the leadership of SSAC so the new leadership can run SSAC the way they want, of course, with the support from SSAC as a whole.

And then we are looking into maybe whether we should do sessions at ICANN meetings related to more in general emergency security issues and we're discussing that with ICANN Security Team.

So these two slides showed to repeat the work items that we accepted that are ongoing and then a list of potential topics that we might take on, but that we have not taken on yet. Next slide, please.

If we look at the milestones, you see that the second, third and fourth quarter 2017, we have been quite productive. Of course, many of these are just more or less, just correspondence which, of course, is easier to do than heavy research that requires more work regarding first quarter 2018, we expect to release some advisory related to the things that you see to the right, the SSAC organization review, a potential advisory on WHOIS rate limiting, IDN harmonization and the Internet of Things.

Is there any questions on what I've been talking about so far?

Yes, please.

ANDREI KOLESNIKOV: Sure, question. Internet of Things, you were doing it with a connection of the domain names [inaudible] dressing.

PATRIK FÄLTSTRÖM: That is correct. Is this [Cristian]? [Cristian], do you want to speak on this?

[CRISTIAN HESSELMAN]: Hi. So what we're looking into in terms of IoT is the potential threat that the IoT might pose on the naming and numbering system of the ICANN world, so to speak. So it's not specifically domain names, but more in terms of, for instance, if a large number of devices get compromised and they are being used in a botnet attack, for example, those kinds of threats and what we're looking into is trying to classify these threats and then also come up with potential challenges that need to be addressed from an ICANN perspective.

ANDREI KOLESNIKOV: Got it. Thank you.

PATRIK FÄLTSTRÖM: Let me add to that that we are very well aware of the fact that RIPE has created a working group on the Internet of Things and we already have a liaison with them and we already have a meeting with the leadership of that working group on Thursday.

And one of the things that has been pointed out to us, to SSAC, is to increase our cooperation with the ASO and the RIRs. And we take this as one of the things where we should do that, specifically, when we are coming closer to the IP address side of the issues.

Very good question. Thank you very much. Next.

SEUN OJEDEJI: Thank you. I have a question that is not related to this slide, but is related to SSAC. Can I go ahead?

PATRIK FÄLTSTRÖM: Please.

SEUN OJEDEJI: Okay. Yesterday, I learned that SSAC actually disagreed with, wrote a letter to the Board to [inaudible] with the Security and Stability Review that was to be done by the Review Team. And I wanted to know, can you just quickly summarize what that disagreement was about and whether there has been any response from the Board in that regard?

PATRIK FÄLTSTRÖM: Yeah. Let me just repeat the question to understand. You wanted clarification of the SSAC letter to the Board on the SSR2 Review. That's your question, right?

SEUN OJEDEJI: Yes, please.

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PATRIK FÄLTSTRÖM: Thank you very much. I will come back to that. Anymore questions? Okay. Next slide, please.

Okay, yes. Another question.

OLAWALE BAKARE: My question, really, is about the SSAC [inaudible] survey. What is the survey all about? What are the skills [inaudible], specifically?

[JULIE HAMMER]:   Yeah. The skills survey is a series of questions that we don't necessarily make public on our website, but each SSAC member fills out the school survey each time they're periodically reviewed and applicants to the SSAC fill out the skills survey. This is what the SSAC uses to see if there are any gaps in the group for skills that we need to undertake our work and to assess whether applicants who approach SSAC to be members actually bring any skills that are in short supply.

One of the things that we're going to look at, the reason it was up there, is whether our skills survey is still up to date, whether we might, in fact, need to ask some different questions about skills to make sure that we've got the right sort of membership of the group with the skills that we need. Does that answer your question?

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PATRIK FÄLTSTRÖM: Anymore questions? Okay. So let's move into this slide that we see. In the room, we see it to the right. I think the Adobe Connect should move forward one slide. I gave a little bit unclear instructions there. My apologies.

Regarding the recent publications, there are two, the two most recent ones that were explained to me, and to start with SAC 097, it's an advice regarding the Centralized Zone Data Service, and for that, I asked Jeff to give a brief update on that. Thank you.

JEFFREY BEDSER: Hi. So the CZDS Work Party Advisory addressed access to the Centralized Zone Data System that ICANN launched with the new TLDs. There were some significant issues regarding to continued access for those that needed access to the zone files and the SSAC Advisory basically went over the issues with the system that were best termed confounding. Those who needed access to the data and continued access to the data of the recommendations to the advisory have been received by the Board. We have not had any Board actions yet or any results in changes in the CZDS system from ICANN staff yet.

PATRIK FÄLTSTRÖM: Any questions on this? Alan, please.

ALAN GREENBERG: The statement that you've submitted a report in June and have not gotten any response and it's now something like five months later and this, I would think, is a rather time-sensitive issue. What's your next step?

PATRIK FÄLTSTRÖM: Jeff is to say how time-sensitive it is, but this is something that just needed to be changed and it's good when it's changed. It's good that it's actually changed. The next step that we normally do is that we do two things with the recommendations we do. We do a monthly review of the Board Advice Tracker that the Board is also using for ALAC recommendations, I know.

We are doing monthly follow-ups internally and then whenever we meet with ICANN Board, we mention the things that we believe need movement if we think that we have not seen enough reactions. We have a meeting with the Board on Thursday and we'll see whether this is something that we feel is [urgent] enough to actually bring up there.

But we are, nowadays, thanks to the Board Advice Tracker together with ICANN Board and ICANN staff, following our recommendations, something we could not do earlier.

Jeff, do you want to say anything about how urgent this is?

JEFFREY BEDSER: The urgency is minimal compared to other issues that ICANN, as an organization, faces. However, the deployment of the solutions is rather simple so it's a matter of getting it to the process so that the solutions can be deployed.

PATRIK FÄLTSTRÖM: Okay. So the other propagation is SAC 098, which is a letter that we sent to ICANN Board regarding the SSR2 Review. It is a fairly short letter and I encourage everyone that would like to know what we exactly said, to actually read the letter because, as always, the words are chosen carefully.

Where we are at the moment is that we in SSAC, based on feedback from our endorsed people to the SSR2 Review and also by being contacted by other SOs and ACs, and we have had a discussion regarding the state of SSR2. And the conclusion is that there are probably two things that are needed and these are now ongoing.

The first one is to ensure that the SSR2 have an agreed-to scoping document, so everyone understands what SSR2 is to do. And the second one is that given that the scoping document is there, it is really important that we SO and AC Chairs that appoint people to

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SSR2 have appointed members that actually can fulfill whatever tasks is in that scoping document.

So what we in SSAC said that we believe that it is not effective to have SSR2 continue its process without having the scope document. And we, Chairs, think that it's our responsibility to make sure that given a scope document, that the right skills accessed on SSR2 in discussions that have been ongoing this week and since we sent this letter – for example, we, Chairs, have met and talked to each other, we also met the Board Organization Effectiveness Committee – the two steps that are to be taken now is that the Organizational Effectiveness Committee has taken on the task in assuring that a scope document is agreed to. And given that document, we, Chairs, will review the members of SSR2 Team.

When I say "review," it is the case that we have 15 members, if I'm not [misinformed] in the SSR2 Team. We can have up to 21, so what we can do as Chairs, as the ones who appoint members to SSR2, is that we have six slots that we can appoint if it is the case that we feel that it's needed given that the scope document is finished.

So that's the current situation and that is what we, in SSAC, said was that given the discussions around SSR2 and what's on the scorecard, and activities, and the performance of SSR2 as a

whole, we were nervous that SSR2 would drag on unless we do this in an orderly fashion, help with the creation of a scope document, make sure that is created, and then make sure that SSR2 has the right set of members. And I hope that, Seun, answered your question.

Any questions on that, on the SSR2? Sébastien?

SÉBASTIEN BACHOLLET: Mercí. Thank you for your presentation. We've also had some information coming from the Review Team, but we didn't really get anything from the Board's team charged with reviews.

I have contradictory feelings. On the one hand, I wonder why we asked the Board to do something when the community with its magic powers could have solved this issue on its own. So the Chairs amongst themselves could have agreed on a solution, so why would we have stopped the review knowing that what you're suggesting, to make things better, if I understand correctly, could use the document allowing for a better definition of the team's work? And then on the other hand, if we had the right people with the right skills, I think that could be done relatively easily by the Chairs.

And then secondly, I wonder, is it not going to become the procedure for each review? Don't we, therefore, risk having

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interventions in the middle of a team's work? That could be an issue if we are to resume this conversation at every review. Thank you.

PATRIK FÄLTSTRÖM: Let me start from the back in all your questions. We, Chairs of the SOs and ACs, ordered in March when we were appointing people to SSR2, discovered at least two different problems with the appointment process. By the way, we have seen that being repeated in the appointment to the RTR3. No, ATR3.
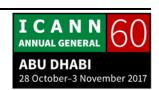
UNIDENTIFIED FEMALE: ATRT3.

PATRIK FÄLTSTRÖM: Yes, exactly, what she said. But no, my point is that we had already discovered that the appointment that we are supposed to do by selecting people among a number of individuals that ask for endorsement is very, very difficult, if not the scoping of the work exists first.

So for example, the appointment that we were to do for SSR2, we did that and the only text that existed was the Bylaws text. And that is not precise enough to be able to do good appointment, so to some degree, we need to find a way of appointing people and

coming up with a scope maybe by using a multi-stage process by having some initial, over-arching scoping and instructions for a review process that is to be launched. Then we can appoint people that matches that and then we let the group do their work.

There is, of course, which I think you correctly point out that it is really important that the review processes that we have are independent. That is sort of one of the fundamentals here. That's why we do these reviews. But on the other hand, we don't really know what skillset is needed before we know what kind of skill, what the group is supposed to do.

It is also the case that funding for the review processes is coming from ICANN as an organization, which, of course, is a budget that we, as a community, also own. So the pure budgeting and staffing of these processes is something that we also need to work on in an effective way together with ICANN Board.

Now, if it is the case that any of these groups are not working in an effective way, this, of course, a question of whether it is something which is the wrong people on the group and the question is then can we SOs and ACs, through the Chairs, unendorse and remove people? We don't really think we can. We can endorse more people. We don't really know what happens if we unendorsed people. So that is something to discuss in the community.

Regarding the budget and how much money one of these groups have, yes, it is decided by the community. But ultimately, that's a decision by the Board. It's also the case that the ICANN CEO is responsible in front of the Board for certain things, and if it is the case that scoping documents are not really clear, I think it is the fact that all of the organizations mentioned or parts of ICANN mentioned are involved in the discussion on making sure that a review is done in as effective way as possible.

Given that kind of complicated situation, which we have, which of course, is complicated because we have not had these kind of discussions before because we have not had reviews like this before, I think it will be discussed a couple of times, whether the right or the wrong portions of the organization is taking an initiative. We, SSAC, we do report primarily and give recommendations to ICANN Board. But the discussion on how to help SSR2 and move SSR2 forward is – I want to emphasize – between the SO and AC Chairs, primarily, then between the SO and AC Chairs and the Board Organizational Effectiveness Committee, which is the one that is ensuring that ICANN, as an organization, and decision by the Board is supporting whatever consensus the organization is coming up with.

So I think if it is the case that it's interpreted that we in SSAC directed our recommendation in the wrong direction or whatever in the wording itself, I want to defend, as the Chair of SSAC, that

our recommendation is primarily to the Board because they are [financed] in the work that is done. But the resolution is done between the Chairs and then in cooperation with the Organizational Effectiveness Committee.

And to be honest, I agree with you. There is a risk that this could be repeated in many other reviews, but on the other hand, I also think that we, Chairs, already were on top of the appointment process issues in what order the appointments are done compared to when the scope is developed. We were already discussing that and then we now sort of can look at SSR2 and the other review processes to try to make sure that we come out with a better interpretation of the Bylaws and processes we have.

I think we had a meeting the other day, and I'm looking at Alan and I think all of us were positive. We think we can come up with a better way of dealing with this in the future, so we can move forward in a positive way. Thank you.

Please.

SÉBASTIEN BACHOLLET: Thank you. I will speak in English this time. Thank you for your comprehensive answer. Just a suggestion. It may be useful to add one step, which is to ask the Review Team itself if they feel the need for other competency skills to help them to fulfill the work,

and not just ask the one who selects – at the end, they will do the job – but there's a two-way here and I think that asking the committee itself will be helpful in the future. Thank you.

PATRIK FÄLTSTRÖM: Thank you, Sébastien. And this is by coincidence, I'm really happy that you suggest this because this is actually what we just talked about the other day. So we have, each one of us Chairs, have under whichever process we run, each one of us, we have asked our representatives in SSR2 and got some feedback. We have also reached out to the SSR2 Team and some of our groups have met or will meet with SSR2 Team. We, SSAC, will meet with them on Tuesday.

But one thing we talked about, as Chairs, is that we, as Chairs, as the collective, should reach out to the SSR2 individual members and see what each one of them, what view each one of them have, and specifically, what extra skillset and what things might be missing on SSR2. And for me, personally speaking, as one of the Chairs, for me, it's very important to get good input from all different kind of sources, specifically, the individuals on the SSR2, what they think, what is missing given that we can appoint six more people. So yes, I'll take your comment as emphasizing that I personally am thinking about the right things. So thank you very much, Sébastien.

Alan, do you want to add anything to that, maybe?

ALAN GREENBERG: No, just that we will be doing that and it's not clear what the results are, and we're going to have to be playing it by ear. We've never done this before. We're working under the set of Bylaws that were drafted, to a large extent, naming us to do something without actually consulting us at the time as to whether we thought the process was reasonable or not.

So it was one tiny little chunk of the accountability that none of us were willing to halt the whole process because of those details, but now we're living with them and have no doubt that we're going to have to refine them as we go forward, so we are playing it by ear, and so far, with each of the Review Teams that has been charged under the new rules, we are seeing some interesting stuff. And how we go forward is going to be interesting, I guess. I'm using that in the terms of a curse.

PATRIK FÄLTSTRÖM: Anymore questions on that item? Sébastien?

SÉBASTIEN BACHOLLET: Yeah, just a last point. I hope that this situation about the [heart] of the SSR2 will be as short as possible. Thank you.

PATRIK FÄLTSTRÖM: I completely agree and we, in SSAC, that is absolutely, given that we are responsible for security and stability according to our charter, to some degree, the SSR Review is, for us, extremely important just like the external review, SSAC, and the internal review process that we are running at the moment. So yes, we absolutely want this to move forward as smooth as possible. But this is also one of the reasons why we were nervous when we did not see an agreement to a scoping document because we think that is really important to be able to do an effective review. And so we only want things to be done in a proper order, not to have this blocked or blown up or delayed. On the contrary, we want it finished as soon as possible. Thank you.

And with that, I think we're done.

ALAN GREENBERG: Yeah, just one more comment. I will point out that the concept of a scoping document and terms of reference is a new thing for review teams. The original whole sequence of reviews never went through that formal process and certainly not going to the Board for approval of it. So we're in new territory. Thank you.

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A quick switch at the head table with GSC here. We are almost ready to start. We're just waiting for Sally who will be here in a moment.

All right, if everyone can take their seats and stop the side conversations. Thank you very much. We are reconvening. I'm trying to see what we are reconvening. Work Session Part 7 of our sequence of 439 working sessions. And I'd like to welcome Global Stakeholder Involvement – Engagement. I'll get all the words right one day, and Sally Costerton, and turn it over to Sally.

SALLY COSTERTON: Thank you, Alan. Good morning, everybody. For anybody that doesn't know me, my name is Sally Costerton and I look after Stakeholder Engagement at ICANN, which for us, means a great deal of engagement around the world with you and with the ALAC and with the ALSes that you work with and that you participate in and oversee.

So we're going to hear today from your request from our host region, but also I think there's been a request for some of our other team here. We have several of our regional team leads in the room from around the world, so hopefully, this is an opportunity for you to ask questions – general or specific – while we're all together. So please, I would encourage you to do that.

I didn't realize they were still building the center, but hey.

The overall comment that I just wanted to give you some context, as some of you have worked with me in my whole five years at ICANN, which is just past – I've just marked past my fifth year anniversary – and some things have stayed the same about our engagement priorities, so serving you, helping you to get your work done, improving the quantity and quality of participants that come through the At-Large structures around the world. That's very consistent. That will always be a priority, probably the priority.

Strategically, in the early days, we spent a lot more time in this team on what I would call awareness raising, so really expanding the understanding of more groups about ICANN and its work with a specific focus on trying to reach people who are affected by ICANN's work but may not know and explain to them that they can participate in making the rules, the policies, about how we run the Domain Name System and how they might do that.

As time has moved on, and particularly since the transition, it has become more and more of a priority for my team to focus not just on awareness raising, but it's fair to say awareness of ICANN has probably never been higher than it is today. It's not complete. Many people still don't know who we are and what we do, but it's much better than it used to be. Now we're really focusing even

more on capacity development and I know that's a priority and we do a great deal of work with many of you around the world in helping to build skill, although clearly not at chairing meetings in the middle of a building site. I apologize. Perhaps we need a special session on that.

OLIVIER CRÉPIN-LEBLOND: That's the GAC consensus.

SALLY COSTERTON: Thank you, Olivier.

To build skills and to improve participation. So in the early days, we were very focused on whose on the lists, whose signed up to the groups, and working group participation has gone up a lot. There's almost, and some of your GNSO colleagues would say sometimes, too much. But now we're focusing on don't just sign up to the list. What do you do when you're there? Do you feel like you understand? Do you feel confident that you can contribute? Do you have enough access to translations? Can you get onto the Adobe chat room? And in many cases, in some parts of this world, especially in Africa and in parts of this region, that's a practical problem. So we're spending a lot of time on those issues as well.

So with no further ado, I think it's you first. So Jia-Rong who leads our APAC Engagement Team and is also the Managing Director of our Singapore regional office.

JIA-RONG LOW: Thank you, Sally.

I've been told that we have five minutes. The APRALO region is actually larger than just me and my team in the Asia region. And you can see four names here, so on my right is Baher and at the table is also Alexandra and Save. So there are four of us that actually look after the APRALO region, so it's quite a lot to cover if we were to go into detail. So what I am going to do in five minutes is to just give a snapshot, an overview of our key activities, working with both APRALO and the ALSes, and if you have any questions, we can go into the details later. So next slide, please.

ALAN GREENBERG: Next slide, please. Thank you.

JIA-RONG LOW: Thank you. I know there's a big distraction with the banging going on next door.

Okay, so the APRALO region is in blue and it's actually covered by four GSE leads. I mentioned that already. We go to the next slide.

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And I'll cover four key areas of our activities. The first is collaboration directions and the second is, as Sally mentioned, a key focus area really is on capacity development. And the third one also ties in very closely to capacity development activities, is working. You will see a lot of regional and local activity happening, either from the ALSes or in the APRALO region, work with the APRALO leadership. So that's another key highlight in the forefront of some other engagements that we work together on. Next slide.

Now for the Middle East region, Baher's side, he released a regional ALS questionnaire to ask all the ALSes in the region what are some areas that they can work on together and a clear direction was really on more capacity development workshops. And for the East Europe and Central Asia region looked after by Alexandra, it's guided by the strategy framework which highlights two key areas, which Sally already mentioned about increasing awareness as well as capacity development and for the APRALO region, working with me and Save, we have an established cooperation framework covering three key pillars. Next slide, please.

Now just to give some key highlights regarding capacity development initiatives. With the APRALO APAC Corporation Framework, we agree on webinars, so these are two key pillars. Recently, the most recent months, we covered two key topics on

privacy and data protection, as well as the late last year's IGF takeaways and we have a few more webinars in the pipeline coming up.

And the other area to highlight amongst others is in the Middle East region where Baher's team worked very closely with the ALS to do workshops, so with ISOC Paris Team Chapter, ISOC Afghanistan Chapter, and also remotely with the National IT Professionals Association of Afghanistan. Next slide, please.

Now I mentioned that there are a lot of local and regional initiatives coming up, and this is one key area we work very closely with, the ALAC structures and also with the APRALO. So on the left, you see a bunch of schools of Internet governance coming up, from bottom up. This is a very strong indication of the demand for capacity building. And on the right side, are various Internet governance forums in the local, national, and also the regional levels. So a number of them, and me being from Asia, are really established and started from the ALAC structures, so this is something that is a key highlight for us. Now go to the next slide, please.

Now, this is a list of some other engagements that we work with At-Large. So with the fellowship program, a large number of fellows are with the ALSes, so that's one key area we should be engaged very closely on. Another key highlight I want to just

mention here is on the ICANN60 outreach session. So there was a Dubai outreach initiative where Baher's team worked very closely with the APRALO leadership and Ali AlMeshal represented APRALO leadership to do an outreach session in Dubai. He was also involved in a media briefing six weeks before the start of ICANN60 and I'm very sure you would have seen a bunch of publicity going around this one. So a very good collaboration there.

So that's something that I want to highlight and, of course, there's a list of other initiatives here on the list which I won't elaborate but if there's any questions about some of these, I'm happy to go into them.

Just very briefly, we work on the two-way basis, which is if there are activities from my region, I work to invite the APRALO leadership, for example, Satish to be a speaker at the Asia Pacific Internet Governance Academy. It also works the other way, for example, for NSIG. We also try to assist and participate in Satish's event in India. So I just thought to highlight this in terms of the collaboration we have together, and that's pretty much it. Thank you.

JIA-RONG LOW: So Alan stepped out, but Satish raised his hand for the queue, so Satish, please.

SATISH BABU: Thanks, Jia-Rong. Thanks, Ali. At the outset, I must place on record that a position for the APAC hub with whom the APRALO, me and my leadership team, have been sharing excellent relationship, in particular with some of the activities that Jia-Rong has already shared. I don't want to get into details.

ICANN60, the outreach activity that my colleagues undertook has been enabled by Baher's team and we would like to thank Baher and his team for that as well.

Now we are currently in the process of formulating a framework for which you are having a series of meetings with the APAC hub. One of the areas that I'd like to request for further support from the APAC hub would be to extend the network of ALSes in two regions that are not presently covered. There are several such regions in Asia-Pacific and we have already had an initial discussion on this, and this includes whole countries also. So we would like further support from the APAC hub on this. Thank you very much.

ALAN GREENBERG: If I may interrupt, apparently, there are people on the roof hammering. Building security has gone up to try to find out who's

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doing it and stop them. They may be successful or not. We'll find out.

Can I turn the meeting back over to you? This moved. We are open for questions. And Sébastien has a question.

SÉBASTIEN BACHOLLET: Mercí. Thank you. I have a rather global question. Is there any other part of the community that's present in every country in the world today or do you still have undiscovered regions, so to speak?

SALLY COSTERTON: Sébastien, do you mean in our staff team? No, you mean in the community.

Well, that's a good question and it goes to participation data, which at ICANN, is still in quite an undeveloped stage. We know this is a debate that's been going on for some years at ICANN and it continues.

There are, and continue to be, a number of initiatives to accelerate data collection on participation. One of the considerations that we have right now, as I think all of you are aware, is the impending GDPR legislation, and that means that inside of the organization, we are making sure that we are not just

compliant with existing privacy laws, which we have always felt we were consistent with, but this is part of our ongoing work on GDPR with our internal data set, but also making sure we are taking advice from our Legal Team about potential changes that may manifest in the spring of next year when this new legislation is finalized.

So there is a lot of time and effort being spent in the community, I know, and also in the organization to try to broaden our understanding of presence at ICANN because until we have really full data captured, it will never be completely possible to answer that question and I'm certain that there are areas of the world where we do not have presence and the more data we have, the easier it is to identify the gaps.

ALAN GREENBERG: Thank you. I'm told we have some interventions from other GSC people from other regions. We'd be glad to find a place at the table.

RODRIGO DE LA PARRA: Hello. I am ICANN VP for Global Stakeholder Engagement in Latin America and the Caribbean, and Managing Director of the Montevideo regional office.

I just wanted to do some remarks of some outstanding activity that we have been having this last semester with LACRALO and my colleagues here, probably the most active semester in a while.

Many ALSes in the region are doing a fantastic job and linking with other organizations. Just recently, LACRALO signed an MoU with LACNIC and they are currently implementing it.

We are going to give details on all of this participation tomorrow at the LAC space, so just after the opening ceremony if you have a chance to go there at 10:30, so we are going to have Humberto speaking about this MoU with LACNIC and MoU. Also important to highlight, there is an initiative happening between the ALS in Chile, that of Humberto and the ccTLD of Chile interacting to create and help registrants, actually, that cannot afford legal support when they come. So this is fantastic and Margarita Valdes and Humberto will be talking about this.

Also, Martiza from LACRALO Secretariat has recently opened an Internet Governance Center in Lima very successfully, so I want to congratulate you all for these efforts and we, at GSC, in the region are very happy to be interacting with you.

Friends from the Caribbean have also been very active in terms of organizing and helping us with the road show. We are also revamping our regional strategy with very strong participation,

again, from LACRALO. So just leave it like that, and again, thank you and congratulations.

PIERRE DANDJINOU: Good morning. I'm Pierre Dandjinou, VP Stakeholder Engagement of Africa. I'm happy to be here again.

Quickly, I think I would like to say that we, pursuing our agenda in terms of implementing the Africa strategy which you certainly know about. What we do, of course, is to continue promoting participating from African to ICANN's work. But also, we have a specific, I will say, "assignment" which is to make sure that we support, also, the DNS [industry] and market as well at some point, definitely full capacity building and rest.

I just want to stress the fact that, of course, as far as we are concerned, At-Large is quite active in our region, in our AFRALO [inaudible], Tijani, Aziz, and the rest are around so there is no issue. Actually, they rarely assist as in sort of reaching out to the larger audience, which is quite good, and we just don't think we should also continue.

I think AFRALO is present. You could see it with the different events that we organize in Africa. They are around and I will be meeting again in Nigeria and this week, I think, or in two weeks' time. And yeah, we are well-represented. We are just happy, and

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of course, we will be willing to do more on the outreaching. So yeah, thank you. If any question on specifics, what we are doing, I am happy to respond. Thanks.

ALAN GREENBERG: And we'll open the floor with that. We have a number of people who have cards up, I see. I'm not quite sure the order, so I will somewhat arbitrarily say Humberto, Daniel, and Alberto.

HUMBERTO CARRASCO: Just to supplement what Rodrigo de la Parra has just said, I want to publicly thank the staff and Rodrigo for all of these activities we've been developing, at least in the Latin American/Caribbean region. We are very happy and that's why I said – Rodrigo, you felt before – but I said that the review process for At-Large, if we considered everything we've done in the past semester, we would be truly showing, at least in our experience, is this is wrong when they try to eliminate the function of leaders. It's just the way they proposed it. This means that all of these activities we've conducted in Peru and in Chile, specifically, because there, we have defended more than 100 users before revocation processes and more than 70% have been successful. This has been free of charge for end users and has been measured with statistics. We will present this tomorrow and we want to replicate it for the whole of Latin America and the Caribbean.

Because this is one of the issues, we will have a new event in Chile, also in collaboration with ICANN. We will try to continue communicating the mission that ICANN has and the mission that we have from the At-Large standpoint. Thank you very much.

ALAN GREENBERG: Thank you very much. We have Daniel and I am asking for a two minute timer with alarm.

DANIEL NANGHAKA: Mine is not necessarily a question. It's just a special thanks to our Vice President, Pierre, who has closely walked together with the AFRALO in achieving its goals as far as outreach and engagement.

In this meeting, I'm happy to report that we best on the previous MoU for the first time in the AfriNIC meeting – not AFRINIC, not the AIS – that AFRALO has been given a slot to be able to present its update to the African community at the Africa Internet Summit. And currently, we're working on the presentation that we're going to give feedback to the key stakeholders that will be in Lagos for the AFRINIC meeting. Thank you.

ALAN GREENBERG: Thank you. Alberto?

EN

ALBERTO SOTO: Thank you. I want to add to what has been said before about LACRALO, but I think is going to be generic for all of the RALOs. Because of the items review, I asked all of the LACRALO ALSes and we have collected information from the last five years. It was quite surprising because we are discussing what we've done through GSE and with each of the RALO heads. But we do have information from our ALSes that they have not been informed and I think I said this yesterday. There is one country where one ALS covers 500,000 end users in one year and they don't really have a lot of people in each of those areas.

In Chile – this hasn't been mentioned before – there is one ALS that is providing digital support on grooming, etc. in the universities and high schools. So if we add just one line out of what GSE wants, we don't necessarily need ICANN's name there. What we do need to know is what the end user can do. That is we are the largest machinery they have and we are relatively cheap, so thank you.

SÉBASTIEN BACHOLLET: Mercí. Thank you. On a broader mindset here, I heard there's a Latin American/Caribbean meeting and there is an African meeting, and back when we were working on the meeting strategy, I think there were two things that were not implemented and I know it's complicated to implement these things even if

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ICANN meetings are always complex. But there should be a time when all five regions wouldn't meet in parallel so that there isn't one meeting in a region that's bigger than originally in another meeting and that was left as-was. And then it was suggested that we should have five or six simultaneous meetings each in a different language for two or two and a half hours. I think it would be a great breakthrough for diversity and to allow all languages and all regions to express themselves at a given time in these meetings. Thank you.

ALAN GREENBERG: Thank you. Will everyone make sure if you have already spoken, put your card down. Tijani, yes I see you. You're next, and I believe that you are the last in the speaker queue. We still have some time, so if anyone else is interested, please. Tijani, go ahead.

TIJANI BEN JEMAA: Thank you, Alan. We, AFRALO, have already renewed its MoU with AfriNIC. Although they don't give us money for anything, but we manage to have free-of-charge booth in each of their meetings. They have two meetings per year and now we are giving the slot to speak, so to present. First of all, it is an outreach effort, and also, we participate in the substance, we participate in the regular sessions of AfriNIC and the substance. I think that this year, will be, perhaps, more active because you will attend the IGF

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Africa. We will attend the AfriNIC meeting in Lagos and also the Africa Internet Summit in Dakar.

All this is a big effort because, as you know, without the CROP, we would not be able to do that. So the CROP is a real tool for us to do that, but also, we are sometimes obliged to make some [inaudible] to participate, to be efficient, to make the right outreach where it is necessary. Thank you.

ALAN GREENBERG: Thank you. Liana?

LIANA TEO: Thank you, Alan. I would like to use this chance and say a great thanks to the GSA Team for giving us the support for the launch of our first [Armenia] and the School of Internet Governance. It was done for the student, and I want to say it's really very good to have this opportunity for the capacity development for young people, and they can learn about ICANN and not only about it, for all our Internet governance ecosystem, all the actors and many, many topics of what they're discussing here and beyond.

This is a great project. I would to see all of the regions involved in having this capacity building opportunity. So great thing for that, and also for giving us support for the IGF as well, which is a bigger event, an annual one, and we have the ALSes involved, Armenian

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ALSes involved in both the school and the IGF as well. So thank you very much.

ALAN GREENBERG: We have Ali and then Fouad and then Maureen.

ALI AL MESHAL: Thanks, Alan. Actually, I wanted just to say a word of appreciation to our GC who is looking after the APRALO region, the four of them. Actually, they are making us busy and diverse risk as well because they are so active and we are making them busy as well.

And honestly, seeing that and seeing there is no point that have been raised to them. That's why we are all in agreement of a lot of activities that we are brought doing together. And I can see how active is that, and specifically, when we started for the ICANN60, the Middle East GSC was running like crazy to the region, and from place to another place, and trying to find and approve [inaudible] and exceptional things from here and there just to make things happen. So this is a great achievement and thanks a lot for all of these GSCs who is supporting this, the biggest diversified region, four of GSCs are looking after us, so in great appreciation. Thank you very much.

ALAN GREENBERG: Thank you. Fouad?

FOUAD BAJWA: Thank you so much. Fouad Bajwa from Pakistan.

I don't want to sound like that I'm sort of going beyond the traditional remit, but I have to say that ICANN's engagement in Pakistan is commendable. You have helped us inform our government. You have helped us in hard times. You have helped us create the Pakistan School of Internet Governance. Your support for the PKSIG is that we're now in the fourth year. We are expanding across Pakistan. PKSIG has opened up to other countries as well, and we have very good participation from PKSIG and other [inaudible] region activities. I guess it helps countries like ours to move into their next phase of developments or engagement with the Internet governance. And now we are moving towards our first Pakistan Internet Governance Forum, which is planned for the first quarter of next year.

So I would like to, we can all have a round of applause for the GSC, and especially Baher and his team, [Fahd]. And just a small recommendation. Pakistan lies right at the cusp of the APAC region and [inaudible] region, so we also engage a lot with the Asia-Pacific. I would really love to see both of Jia-Rong and you help us bridge the gap within Asia-Pacific and Pakistan, and the [inaudible] region. So thank you once again, and keep working

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with us, and we'll keep working with you. Thank you so much. Great work.

ALAN GREENBERG: Thank you, Fouad. Maureen?

MAUREEN HILYARD: Thank you, Alan. I guess it's a little bit of overkill for APRALO that we are sort of suppositive about the sort of work that is actually happening. When you consider that we had such a diverse region, I think our leadership team has actually been very instrumental in the fact that we've got a diverse leadership team really makes sure that a lot of the activities really reach out into the region. But we couldn't do it without the support that we get from our GSC team. Thank you, Jia-Rong. Thank you, [inaudible], and the others who actually sort of helping the other regions that I'm not particularly associated with. But we really do appreciate it.

But, plus, as Tijani mentioned, we have excellent support from our MoU partners, APNIC supports and .asia support us financially with sponsorship for various things. We could not do a lot of the work that we do in our regions without it, and we thank you all.

ALAN GREENBERG: Thank you very much. I understand we have someone in the Adobe Connect room. Yesim?

ABDELDJALIL BACHAR BONG: Thank you very much. This is Abdeldjalil Bachar Bong from Chad. First and foremost, I would like to thank you for the opportunity to address you and I would also to thank the ICANN African Team for their efforts. They're always helping us in our activities as an ALS, which is a part of AFRALO and ALAC.

For our activities, it's hard to get funds at times for Internet-related activities, I mean. So we could organize an IGF recently and we are down to our third edition of the IGF. And year after year, people have come to understand the use of ICANN, so we've also helped the Chad government to join the GAC which is also a good thing, and as for the community, we've explained to students what ICANN is, how it works, so it's also useful. But we need more support and more budget for our activities as well.

For instance, we would like to have someone from ICANN to speak the local language, to come do the capacity building work. Sometimes it's very hard to get the funds through AFRALO and our governmental funds are very limited, so I'd like to know whether the African Team at ICANN does have a budget for this. I mean, I know it's hard to get funds for every African ALS because we have 56 ALSes now, but at times, there are some priorities that

you can establish like people want to know more about ICANN at one meeting or other, so maybe you could support us for having more capacity building initiatives. Thank you.

ALAN GREENBERG: I'm not sure if any responses are coming.

UNIDENTIFIED FEMALE: I'll do it at the end.

ALAN GREENBERG: Okay. We have Andrei next.

ANDREI KOLESNIKOV: Thank you, Alan. I should say that ICANN is very active in its engagement process and in my part of the world and there was a lot of events in the Ukraine, in [inaudible], in Russia, in Georgia, and in Kazakhstan, I believe. Though there is a difference between all of the regions because even though there are a very small number of ALSes in Eastern Europe if you count it, but it's a lot of activities.

And the difference is that we have kind of professional organizations dealing with domain name issues like registrars, and accredited ICANN registrars and country code registrars. So we basically live in a little kind of parallel to the ALS activity, but

in terms of ICANN, if you look from the ICANN perspective, there are a lot of things going on in the region so I would say it's very good. Thank you.

ALAN GREENBERG: Thank you very much. We have Olivier in the queue, the queue is closed, and we have two minutes left in the session.

OLIVIER CRÉPIN-LEBLOND: Am I in there?

ALAN GREENBERG: I said we have Olivier in the queue next.

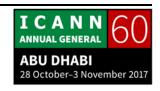OLIVIER CRÉPIN-LEBLOND: Oh, that's lucky to be the last one in the queue. Okay, thank you. Just a quick question, I was going to ask this year, the Internet Governance Forum is taking place in Geneva and my question was whether a GSC had any plans for Geneva and whether those plans included the community. Thank you.

MAUREEN HILYARD: Thank you, Olivier. GSC had any plans in what do you mean?

OLIVIER CRÉPIN-LEBLOND: Any sessions? Are you sending a delegation over? Is the Board going to go, etc.?

MAUREEN HILYARD: Thank you. Yes and yes. So this is being led by Tarek Kamel as I think some of you will know, we have an office in Geneva. This office is led by Tarek and the Government Engagement Team has it sort of – I wouldn't say its official hub, but Nigel is there and Tarek is there, and there is a lot of work that we do out of that office which will be leading. And they will be leading ICANN Org's participation in the IGF.

There will be Board there. We have an internal working group with currently, the org and the Board support team, to identify precisely who will be on the delegation. Also, and I don't have my European colleagues in here right now, but I'll come back to you. I can update you separately on which sessions have been applied for by the ICANN community as a whole, and therefore, which ones we may be able to participate in.

What we would not do at this IGF, and we don't typically do it at any IGF, is have sessions at IGFs that are just org. So we would always – we may help to submit session requests, but obviously, the goal here is to co-facilitate a community session of whatever nature, and it would be the same here.

OLIVIER CRÉPIN-LEBLOND: Is there going to be any coordination and who is dealing with coordination of activities? Because in past times, it's sometimes been an absolute mess in some years, sorry to say.

MAUREEN HILYARD: Oh. Well, let's try not to do that. It will come out of that team. I'll come back to you separately and I'll give you a specific. I'll make sure Heidi shares it with the list, but yes is the answer. There will be a centralized coordination that would include for any funded travelers from the community, this sort of thing.

ALAN GREENBERG: Any final comments from anyone from GSC?

MAUREEN HILYARD: I'm conscious we're over time but I think I just wanted to make one comment, if I may.

As I said in my opening comments, I have just celebrated my fifth year at ICANN and I once said on the record that ICANN years are dog years, and seven years is one year, so 35 years at ICANN.

I'm leaving this session very encouraged and very happy and very grateful, not complacent. And I thank you for the comments that you've made. I thank you for the bottom of my heard because that

has been, sometimes, a very hard journey for all of us. And you have stood by us, you have been one of the most engaged communities because you need us and we need you, and to hear the progress that's been made from each of you is very important. It's important to the individual RVPs, it's important to me because this is part of ICANN's mission. It is in our Bylaws and we are not perfect. There is a long way to go, but I am so happy to have this feedback, and please keep it coming because the more you have us, the more we can help you and this will help us to deliver ICANN's mission. So don't underestimate the importance of the work we do together, bringing the Internet users of the world to ICANN. That's what we're here to do. Thank you and I really do appreciate it.

ALAN GREENBERG: I have two more requests for just one minute each, or a fraction of a minute each before we let you get up. Alejandra?

ALEJANDRA REYNOSO: Thank you very much, Sally. That was an excellent final speech, but I just have a couple of words to add to Olivier's question.

I just wanted to add to what I'll explain about our coordination that, obviously, as regional leads, we also keep an eye on what the community is doing. It's not just us organizing our activities

during the forum, but also basically seeing where they are involved and being there to offer help. So what I do for my side is make sure that I'm aware which activities need to be supported in any sense. I have learned today, for instance, that my brush in delegation or participating in the session devoted to IDNs, which is clearly a big topic in the region. I guess Armenian delegation as well. So this is very useful and that gives me a picture, "what are these?" so top priorities in the region. Thanks.

ALAN GREENBERG: And Olivier, final words before my final words.

OLIVIER CRÉPIN-LEBLOND: Thank you, Alan. I'll take 20 seconds just to mention that on Wednesday, EURALO will be signing an MoU with RIPE NCC which will crown the fact that all five RALOs will have signed an MoU of Collaboration with the respective regional Internet Registry. I think that has to be noticed. Thank you.

ALAN GREENBERG: I've been participating in these meetings for a number of years now, and I cannot remember a meeting where almost all the comments were positive and saying, "Thank you," and "more of the same, more of the same". So you must be doing something right.

UNIDENTIFIED FEMALE: Can I make one comment?

ALAN GREENBERG: And we have an incoming ALAC member who really wants to say something quickly. Go right ahead.

UNIDENTIFIED FEMALE: Yeah, that's really quick. [Inaudible] speaking for the record. I've heard a lot of thanks and I'm the only one that did not thank the Strategy Engagement Team, and actually, what I wanted to say that [center], the time leading, which is the Domain Name System Entrepreneurship Center is actually a partnership between ICANN and the National Telecom Regulatory Authority of Egypt. And I think we've been doing a very good job in relation to capacity building and raising awareness.

We are in the process of also making, establishing MoUs with our research and education networks and NIRA, which is the Nigeria Internet Registry Association. So I am thanking the Strategy Engagement Team. Thank you.

| ALAN GREENBERG: | Thank you all. We will reconvene. Let me check when. Does anyone know? We will reconvene for Session 8 at 1:30 local time. Thank you. 13:30. |

[END OF TRANSCRIPTION]