SAN JUAN – ALAC: Subcommittee on Outreach & Engagement Session Tuesday, March 13, 2018 – 08:30 to 09:30 AST ICANN61 | San Juan, Puerto Rico

- UNKNOWN SPEAKER: Hi Carrie, can you hear us?
- CARRIE: Hi, good morning, I sure can.
- UNKNOWN SPEAKER: Loud and clear, thanks.
- GLENN MCKNIGHT: Good morning everyone, we'll be starting in a couple of minutes, but we have a special staff person here, Claudia, while we have a minute or two, tell us a little bit about yourself.
- CLAUDIA RUIZ: Hi, I just started with ICANN in June of last year, and I'm 50% with Susie in policy, and then now 50% with At-Large.

GLENN MCKNIGHT: Claudia, what 50%, from the waist up, or...?

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CLAUDIA RUIZ:	Yes, the waist up, because I need to speak.
GLENN MCKNIGHT:	So, what was your activities before your life with ICANN?
CLAUDIA RUIZ:	I used to work at an interpreting agency, so I'm bilingual as well.
GLENN MCKNIGHT:	Where are you based?
CLAUDIA RUIZ:	In Los Angeles.
GLENN MCKNIGHT:	Well, thank you, and welcome. I've seen you lurking, and I said, "Who the heck is that person?"
CLAUDIA RUIZ:	Hiding.
GLENN MCKNIGHT:	Now we know.



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CLAUDIA RUIZ:	l just arrived yesterday.
GLENN MCKNIGHT:	And you know what, I'm impressed that you're wearing yellow.
CLAUDIA RUIZ:	Well, it's mustard, but it's as close as I could get.
GLENN MCKNIGHT:	Great. Welcome everybody. I've got to look behind me.
TIJANI BEN JEMAA:	Would you please stop, Glen? Would you please stop asking her questions this morning?
GLENN MCKNIGHT:	I always think of the Wedding Singer, and when I get the mic I do the same thing; it's my damn mic. Yeah, I think we'll start in one second, I just want to see who else is showing up. Okay, thank you, welcome everybody, and we'll first of all acknowledge our wonderful support staff, our staff, and our interpreters because just in case I forget that at the end, thank you.



Okay folks, we're going to start, if we can do the roll call and start the recording? Okay, we can start on the far side.

ABDELDJALIL BACHAR BONG: Thank you very much, I'm Abdeldjalil Bachar Bong from Chad ISOC, ALS.

UNKNOWN SPEAKER: [Inaudible] APRALO, thank you.

YRJO LANSIPURO: Oh, I'm sorry; Yrjö Länsipuro.

YESIM NAZLAR Yesim Nazlar, At-Large staff based in Istanbul office.

CLAUDIA RUIZ: Claudia Ruiz, At-Large staff based in Los Angeles office.

EVIN ERDOGDU: Evin Erdogdu, At-Large staff, based in Istanbul office.

SILVIA VIVANCO: Silvia Vivanco, At-Large staff based in Lima, Peru.



- DANIEL NANGHAKA: Daniel Nanghaka from AFRALO, outreach and engagement.
- GLENN MCKNIGHT: Glen McKnight, NARALO, secretariat.
- MAUREEN HILYARD: Maureen Hilyard, Cook Islands, ALAC, and Outreach and Engagement team.
- SHREEDEEP RAYAMAJHI: Shreedeep Rayamajhi, Nepal, APRALO ALS, and I'm one of the Fellowship coaches as well.
- TIJANI BEN JEMAA: Tijani Ben Jemaa, AFRALO, ALAC.

SATISH BABU: Satish Babu, chair APRALO.



GLENN MCKNIGHT:	We have some guests in the room as well. Did anybody want to announce themselves?
GEOFFREY BLACKWELL:	My name is Geoffrey Blackwell, I'm a the chair of the board of the first Indigenous ALS of ALAC, Native Public Media.
GLEN MCKNIGHT:	Okay, we're just going to ask Geoffrey to repeat it so that we're mic'd, and also other people, please come to the table. Go ahead, Geoffrey.
GEOFFREY BLACKWELL:	For the record, [Participant speaking in a foreign language], that is a greeting Muscogee Creek, the language of my mother and [Inaudible] language of my father. My name is Geoffrey Blackwell, I am the chairman of the board of Native Public Media, the first Indigenous ALS to the ALAC.
UNKNOWN SPEAKER:	Sorry, which country was that?
GEOFFREY BLACKWELL:	Excuse me?



UNKNOWN SPEAKER: Which country was that?

- GEOFFREY BLACKWELL: The United States.
- JOHN MOORE: John Moore from the ALS DC chapter of the Internet Society.
- HUMBERTO CARRASCO: Humberto Carrasco from Chile, I am chair of LACRALO.
- LILIAN DE LUQUE BRUGES: Good morning, everyone. My name is Lilian De Luque Bruges, I am from Columbia. I am one of the Ambassadors, I work in -- in Spanish. I work in a security company, I am a member of an ALS in Columbia, I'm also a member of the cybersecurity, the ISOC chapter, and I also [inaudible] ISOC. And I'm also a member of IT, women in LACNIC and in the policy list of LACNIC. I am very happy to be here with you, and to participate with you and to learn about ICANN.

GLENN MCKNIGHT:

Next please?



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SHERRY SHEK: I'm S	herry Shek from Hong Kong, I'm a Fellow.

GLENN McNIGHT: Okay, I believe Sarah, go ahead?

SARAH KIDEN: Good morning, Sarah Kiden from AFRALO.

- GLENN MCKNIGHT: And, beside Allie?
- HADIA ELMINIAWI: Hadia Elminiawi, ALAC.
- CHRISTOPHER WILKINSON: Christopher Wilkinson, ISOC Fellow.
- ERNESTO CRUZ: Ernesto Cruz, Internet Society, Puerto Rico Chapter.
- UNKNOWN SPEAKER: [Inaudible], I'm a youth representative at the United Nations on their Peace Day 365.



BILL GEORGE:Bill George from the United States, not representing anybody<br/>but myself.

GLENN MCKNIGHT: Good morning, nice to see you all so nice and early, I hope you all survived. I know Satish had 4 rums, and I had to virtually carry him back to the hotel, and he was pushing the buttons, he was pushing all the buttons. I said, "What floor do you stay on Satish? Open your eyes." But we survived it. He's never had rum before. That's an experience. Welcome everybody. The purpose, and I think you saw it in this room, we have people from not every country in the world, but from every area; we're represented here by each of our 5 RALO's.

> The group has had chairs or sub-chairs for each of the regions. Dev Teelucksingh has been the chair, one of the main things I like to achieve in this meeting today is moving forward on the selection of the new chair. It's down on number 5. We may bounce around a little bit because number 7, Olivier has another meeting I believe, and is somebody standing in for Olivier this morning? On the on-boarding program? Wally? Yeah, Wally is remote. I'm so sorry, I didn't recognize the remote, I didn't have it on my screen, so welcome Wally on the call and anybody else.



Okay, so Wally we'll be leaning on you on item number 7. So, going forward, the purpose of this committee is to coordinate and communicate best practices of each of our regions, so we'll have a chance to talk about what works in each of our regions today. I believe it's Maureen and I, do you notice she's taken over my job? She is my apprentice photographer so she's doing photos, which is rare that I'm on the other side of the camera.

So, Maureen and I are going to talk about our outreach effort at the IGF. We did a very extensive report as both qualitative and quantitative information, and also, we talk about how we captured information, and then each of us will talk about the results of the outreach that we did at Geneva. We'd like to go around the table to each of the RALO's on what your outreach reports are, and number 6 is the statement that was drafted by Daniel. I know it's a little past -- it's like the cows are out of the gate on this one in terms of feedback on the CROP but I think we brought that to the GSE, the attention on what will the impact be on CROP, but I'd like to have a general discussion on that as well.

And, as I mentioned, number 7, Wally will step in on the onboarding. We should talk about the outreach and engagement materials, what is missing, what do we have, is it working?



And, like I said, number 9 is the selection of the chair. So, if that's okay with you I'd like to move on to number 3; Maureen and I will talk about the Geneva report. But, I'm not sure that you guys have the link to the report that was created that we can post up on the screen? While you're looking for that, Maureen, can you share with us some of the observations and the report itself?

MAUREEN HILYARD: When we put in our application for this particular event, one of the things that we wanted to highlight within our deliverables was that to take advantage of the outcomes of the Capacity Building that we actually undertake within At-Large, and to identify the fact that At-Large, there were lots of people from At-Large at that event, and they were all involved and informed.

> And that's what I think is important about our capacity building thing, is that when people, when our At-Large members actually attend, they're going in with information, and it was really good to be able to see not only attendance, but actual participation. And I think that's a really great outcome for us. So, if you do get an opportunity to have a look through the report, you will see that we try to capture as many of our At-Large participants as we could. We wanted to capture too, with regards to the booth that was—thank you.



The booth that was also another key objective of ours, which was to highlight the RALO's and to sort of like really promote what we were doing, and making contact with as many people who happened to be passing by, and called in and had discussions with the many At-Large volunteers who actually came to the booth and manned it and made contact with the people who actually wanted some information about us. And so, it was really important to have brochures at that table, and so it really does make us more aware of the fact that those brochures have to be up to date, okay? So, when we actually do our outreach, we've got to make sure that the information is actually current; as current as possible. So, how we do that without any money is going to be a little bit different.

But, I think that one of the things too is that it wasn't, I mean, the photograph shows that we were actually engaging people across the ICANN community as well, and we were very strategically places actually, right at the entrance of the whole display area, so we were extremely fortunate to be able to as even, ICANN leaders, and leaders of other organizations, it's important for us to actually maintain contact with, that we also had an opportunity to get them and talk to them about what we do too.



GLENN MCKNIGHT: In addition, as you mentioned, I believe we had over 117 people who came to the booth and signed up in scribble on the sign-up sheets, but each of the RALO's were given the names to follow up on the leads, so the 117 leads. Obviously, far more people from Europe being in Geneva expressed interest in each of the representatives for the regions we're following up, but it would be amiss not to mention some of the fantastic sessions that were put on, and Satish and Tijani and Maureen too are old hats at doing presentations and I remember is; one day, Tijani was in a tizzy because his session was moved at the very last moment, and if you've been to the UN building, it was way over in another area, and we were very concerned that we would get the numbers to our session.

> It was a fantastic session, but in addition to that, they combined it with an organization called ISOC, not sure who they are, but they combined it with that group and it was sort of unfortunate, but I'll tell you, Tijani was phenomenal, he was like—remember seeing those commercials of the energy bunny, and you wind it up and it just goes? Tijani was like that little bunny! But, I really enjoyed participating with both his session, and also Satish which did an open-source session, so Tijani, do you have any comments?



- TIJANI BEN JEMAA: Thank you Glenn and thank you Maureen for the report. First of all, I'd like to ask you Maureen, you spoke about capacity building while you were presenting the report of Geneva; what kind of capacity-building we did in Geneva?
- MAUREEN HILYARD: What I'm actually talking about is the sort of coverage that we do within our capacity building is to inform and educate and across the board, and not only about ICANN, but there are actually governance, internet governance topics, and it was actually that you could sort of sense that people were aware of what the issue was when they went to those sessions, and I would like to think that a lot of it was due to the capacity building program.
- TIJANI BEN JEMAA: Thank you very much. So, coming back to the session, to our participation in Geneva; from my side I organized a workshop and Glenn was one of the speakers. And, I participated as a speaker as a panelist in another workshop organized by UNESCO. Besides that, I participated in I think 2 workshops where I contributed. I think that the participation of At-Large this time in the IGF for Geneva was really visible, and really, there is an impact.



We, for the first time, all the participants from At-Large had a substantive contribution, which is very good. Before people came to the IGF, but they are there, they attend the sessions and that's all; this time we organize, we participate, we are speakers, this is something very good. Before, there were only one or two who have this capacity, now we have more, much more, and we have to continue on this pace because this is the way we can contribute really, and we can be really visible, thank you.

- GLENN MCKNIGHT: Great, thank you. And it's amiss for me to not recognize Ali because he also did a session, and I wanted to pull up the poster that we created for his session as well, and just perfect timing, it goes to you.
- ALI ALMESHAL: Thank you, Glenn. Ali Almeshal. Yes, actually this is the first time for me to do a session in IGF and it was under the topic of, "Data is the new oil," and the participants and the attendees was amazing honestly, and the number of people that attended that session and the feedback was great. Different types of speakers from different industries that were on the panel speaking about the data from different perspectives, so that was a great experience for me, and I think it's part of the outreach as



well, because when people know that we are part of At-Large, part of APRALO and then it goes to the ICANN, people do communicate and exchange with us, and we do encourage them to be part of the ICANN community. Thank you.

- GLENN MCKNIGHT: Thank you, I believe Satish, you had your card up for a second, do you still want to say something?
- SATISH BABU: Thank you, Satish for the record. Two points; first is that I fell that ICANN in general, and the At-Large in particular did perform pretty well at IGF, we were visible, the booth was visible, the number of events that we did, including the Day 0 ICANN panel, were all very visible, so I think good work by Maureen and Glenn who organized this entire thing.

The second point is; if we really want an outreach event, one of the options that we have is the Day 0. Now, Day 0 does not require a formal proposal and its approval; it is a lightweight kind of a process. The only issue that ICANN travel has to organize Day 0 as part of the official IGF. Currently ICANN travel does not recognize Day 0, it starts on day 1, but ICANN itself had a panel on Day 0, a fairly good panel, so we have the option of



organizing an outreach program on day 0, provided the system will support it, thank you.

- GLENN MCKNIGHT: One of the days, well, there's 2 very important Day 0, one was at Diplo's office, which was a very good networking opportunity, but the second was all the internet schools actually converged, and our North American one which just happened, and my associate behind me was one of the attendees at the course, we could only listen, but it was a phenomenal session led by [inaudible].
- SATISH BABU: Sorry, I just wanted to mention that from the Egypt region we had the APSIG organizing session at Day 0, the Asia Pacific School of Internet Governance, with the regional school with several national schools participating in the session. Apart from the newly launched dynamic coalition on schools of internet governance that Sandra organized and many of us were part of. Thank you.
- GLENN MCKNIGHT: Okay thank you. I'm going to turn over to the next section in the agenda but please—oh, go ahead Heidi.



HEIDI ULLRICH: Thank you very much, this is Heidi for the record. I wanted to compliment everyone on this; that was an outstanding job, the work that was done to prepare for it again within this committee was amazing, the impact that you had on the ground, I heard many positive reactions from the board, from staff who work with IGF, so it's outstanding, and then also the report was incredible, and again, I distributed that to anybody who I thought would be wishing to read that within ICANN, so well done on that.

> For the brochures, just a quick comment, there is a cycle that we have internally for the RALO brochures; right now all brochures except LACRALO's have been updated; there's a two-year cycle, so once you have those prepared and printed, then those need to stay, those are your brochures for the next two years, so we would ask that you don't put in current leaders, etcetera, because if that changes then it's going to be outdated. LACRALO, Humberto, that is the next one in line, and we're hoping to have that prepared by Panama, so there is a need to move on that pretty quickly, so thank you.

GLENN MCKNIGHT:

Great, thank you Heidi, and I think Daniel had a comment.



DANIEL NANGHAKA: Daniel for the record. Based on the report that was made, I think we should look at adopting probably a standard format to reporting outreaches to make into our different community records. If you look at that report critically, it shows the metrics and the impact that is being created by outreach. Also, I'd like to [inaudible].

- GLENN MCKNIGHT: Thank you. I see a few other hands, is this on the same topic, or the next one which is RALO reports? Okay, so just one sec, just short, go ahead Tijani.
- TIJANI BEN JEMAA: Thank you Glenn. Tijani speaking, only to notice that on the booth in Geneva, we had all the brochures except the LACRALO one, so in the future we have to be careful that all the RALO's have their brochure with us in the IGF.
- GLENN MCKNIGHT: Thank you, and I'll get to you in one sec sir. Not just that, there wasn't anyone from LACRALO at the meeting, so it's one thing having brochures, it's another thing having someone from the



community there speaking about their community, so there were two issues there, and we identified it in a report.

- OLIVIER CREPIN-LEBLOND: It's Olivier Crepin-Leblond speaking, the reason there were no LACRALO brochures is that there is no updated LACRALO brochures at the moment, so LACRALO, please update your brochure, we'll get some printed, and then we can have some, thank you.
- GLENN MCKNIGHT: I thought maybe it's déjà vu or something; didn't I hear that a couple of minutes ago? I thought maybe I was getting too old, maybe I'm getting senile.

Welcome the other people who have come to the room; Shawn, Lorraine, Vanda, did I miss anyone? And the guy that just was helpful, whatever his name? Sebastien and Olivier.

Let's start going through the RALO reports, Sarah, go ahead.

SARAH KIDEN: So just briefly about the booth at the IGF, I noticed that there were three different Fellows, the ICANN booth, and the NCUC booth, and the At-Large booth, and there were people who were



actually confused, so they were saying, "But there's another there, and another in there," so I don't know if it's possible in the future to get them almost next to each other, somewhere close to each other, thank you.

- GLENN McNIGHT: Since you're close to your mic, what has been your follow up on the leads that we got from IGF?
- SARAH KIDEN: We wrote to them, but we haven't had anything, so I don't know; maybe they are not interested, or we can check with them again to see.
- GLENN MCKNIGHT: Okay, let me, since the person beside you from Europe, or Wally, could you talk Olivier about the follow-up on those leads from IGF?
- OLIVIER CREPIN-LEBLOND: Yes, thank you Glenn, Olivier Crepin-Leblonde speaking, and I was frantically about to look at our spreadsheet, but I'm not frantic enough. We had, I think, just over a dozen people in the EURALO spreadsheet. Out of these, I believe that half of them



have signed up now as individual members, so we've actually had a good response.

I might even have one ALS on the process as well, but at the moment it's individual members, and it's really helped by the way to market EURALO by saying, "Look, it might take a while for your organization to make up its mind whether it wants to join or not," and in fact, that's happened at previous IGF where I've made contact with some ALS, or potential ALSes and it took sometimes over a year for them to finally proceed forward with an application, which is the reason why it's a little bit difficult sometimes to show the return on our trips to internet governance for it, and our CROP trips for ALSes it takes a long time, but for individuals, they were able to sign up very quickly, and that's been a good entry point, to say, "Hey, come check it out, if you like it then tell your colleagues in your organization and then join us in ALS." Thank you.

GLENN MCKNIGHT: Abdi, I did see your card, but let me just get the RALO reports from each of the regions, so Satish or Maureen, do you have any updates of any of those follow up on leads?



SATISH BABU: Thank you Glenn, Satish for the record. We had several outreach events this year in AP RALO. The two most important ones were the Asia Pacific Regional IGF and Bankok, which was for some strange reasons the CROP did not materialize and we were supported byt the GSE. Interesting day for Maureen and I, the GSE funded our travel and hotel, and it was a fairly good event because we also had a meeting with GSE itself, apart from the usual outreach stuff and we did discuss the strategy plan and elements that we will jointly take care of.

> The second even that we did for outreach and engagement was Apricot in Katmandu, a couple of weeks back. So, we had Maureen, Deanna and I from APRALO participating, but we had a very good outreach meeting with the local ALS representatives, representatives of multiple ALSes from the region, so it's a very good meeting we attended, and we did discuss a number of issues that were relevant to APRALO, thank you.

MAUREEN HILYARD: Thank you, Satish. Just following on from there, I think one of the things that we did too, and that was following on from the experience that we'd had at the IGF, there are lots of people who engaged with us, and one of the things that we have actually sort of like insisted on, and those two events are the key events for us in our region, because they're events where everybody



gets together, and so it was just a good opportunity to network with our ISTAR organizations, but also to capture any ALS members who attend, and any potential ALS members that we might be able to get ahold of.

But, one of the things that I did, was that actually I gave my card out to anyone who I spoke to; At-Large, ICANN, and stuff, and the ownes was on them to contact me, or they gave me their card and I was actually able to pass some information onto them directly, and I think that's only because they had cards, but if they didn't, that's when I gave them my card and they contacted me.

But, we had one who joined up on the spot, joined one of the local pacific island ALS online. And also, we've had one other who contacted me after a dinner that we'd had, and she actually participated in the APrIGF sort of like MSG meeting. And, it was actively participating, and so I think, I mean, that personal touch really does make a difference.

SHREEDEEP RAYAMAJHI: Yeah, it's Shreedeep for the record. It does matter, and I think from our ALS also, we are trying to reach out to the schools and colleges about how we can make a difference. We have a project called, "Learn IG," and I think it was really convincing for us to



see -- from the ALS to see all the different AP RALO booth and the other concurrency at such events where we can connect, and where we can—you know, they give us so many opportunities as well, and they show their support. So, I think that is more important.

GLENN MCKNIGHT: Okay, I want to get a report from AFRALO, and I see Dev online, I'm asking if he can do a report on LACRALO right after Daniel. Ali?

ALI ALMESHAL: Thanks Glenn, just to add on the AP RALO activity as well, we have done a great outreach with the GSE before ICANN Abu Dhabi, and we have reached out to a number of Universities in Abu Dhabi itself, in Adjumani, as well as in Bahrain, I have gotten one of the GSE's who is [inaudible], and we have met maybe three or four Universities in Bahrain as well to do the outreach, and I personally spoke about the AP RALO itself, while speaking in general about the ICANN, so that was part of the AP RALO activity when it comes to the outreach thank you.



GLENN MCKNIGHT: Okay, I heard it from lots of people from AP RALO, so anyone else from AP RALO, I don't want to miss anybody? I want to turn to Daniel and Abdi.

DANIEL NANGHAKA: Daniel for the record. Thank you very much, just a brief report on the outreach coming from AFRALO is; we had a very interesting outreach that took place in AFRINIC, we had a very good speaker slot where we had to engage members and discuss how they can get engaged into the different activities. There are quite a few members who have expressed interest in becoming individual members, but also at the same time, one of the members plan to apply, and I think in the process of applying.

> His organization happened to also be certified as an ALS, so there was a conflict whether the individual obligation should be approved or not, or the ALS, but the ALS could be approved, I think I not better share that. And also, I think the other is also a bit of a challenge when it comes to the outreach and engagement materials whereby there was a mis-shipment of the wrong materials, and so we ended up having a booth with limited materials, but from the materials that came in from ICANN, that was for the IDN, for IDN. So, probably a



recommendation is that these materials should be shipped to the respected venue early and go through approval processes.

Yeah, and also I'm happy to share that there was also an outreach, we had an AFRALO team being represented at the Africa IGF that was [inaudible] whereby at least Tijani was there to kind of give at least a comprehensive report about that outreach, and the results were amazing, despite the fact that there was no CROP funded traveler there, and they all had to get there despite of all that.

The outreach that is coming in before that I think is in one months' time, it's going to be the outreach at the Africa Internet Summit, so AFRALO has an action-packed team of strong, vigilant members who can reach out and encourage individual participation.

Furthermore, I am able to share that, from the time of the pervious regional statement that was made regarding the original strategy. The shift changed not only to reaching out, but slowly interfacing it to how can I be able to get engaged with the different members? And at least I'm happy to share that since we also are blessed to have Tijani who is heading the capacity building team, he's [inaudible] engaging members in different webinars online.



So, with that, probably I'll request Tijani in two minutes to summarize how the outreach went at the Africa IGF.

TIJANI BEN JEMAA: Thank you very much Daniel, Tijani speaking. In fact, as Daniel just said, AFRALO had an intense activity in outreach during this fiscal year, and one of them was LAGOS, where Daniel was the representative of AFRALO, and he did very good activities, and then we had two IGF's, the African IGF's and non-African IGF's, and there I was present, Hadia was there too, and it was a very good opportunity for us for outreach because you know that IGF is where you have the majority of the Internet community, if you want in the region.

> And, the result of the outreach is the number of ALS application, for ALS for AFRALO, and the number of applications as individual members in AFRALO. We received a lot of applications, unfortunately for the individual members, most of them are already members of ALSes, so this was an issue we are thinking about how to sort this issue. But for the ALSes, we still have a queue, we already accredited some, we still have a queue. That means that the result of our outreach is there.

> What else to say... yes, we have another very good opportunity which is the African Internet Summit in Dakar in late April and



beginning of May. We will be, at these three persons to represent AFRALO and we have a very good program. We will participate in the ICANN day. We will have our own session and of course we will participate in the debate regarding the policy. So, this is more or less our activities in terms of outreach for this fiscal year. Thank you.

UNKNOWN SPEAKER: We have Abdi who has I think something to speak, and after Abdi you shall be having Dev take up.

UNKNOWN SPEAKER: Thank you very much, this is very interesting and important what was said. My question is, is there a strategy in order to share this report with the ALS members for instance, organize a webinar with Tijani, with capacity building to know what was made during the IGF, during the events?

> It's really interesting, and I see that all the reports are in English; is it possible to have some summary in Arabic or French so that we can share it on the mailing list, because it's quite difficult for information for me and for us, for ALS members. So, for AFRALO, RALO, we need to know more about it so that we know in simple terms what happened on location.



GLENN MCKNIGHT: You make a really good point. I think the report that Maureen and I did was extremely long, I think maybe 27 pages or something, but you're right, at least an executive summary for sure.

TIJANI BEN JEMAA: Thank you very much. I will do in French. To answer your query, in each and every monthly meeting, AFRALO monthly meeting, we do reports on all the activities that we have during the two months that elapsed, and we do some reports regarding IGF, so all the activities that we do and meetings we go to, so it's already done during the meetings, and it's true that we don't have it in writing because there is the long report you talked about in English, I understand that, but if you want the monthly meeting enables us to speak in French and in English.

GLENN MCKNIGHT: The time is running really short, but I want to give equal time to other RALO's. Dev is on the line, Dev, can you speak about LACRALO's outreach?

DEV ANAND TEELUCKSINGH: Thank you, this is Dev Anand Teelucksingh. Can you hear me?



GLENN MCKNIGHT: Yes, we can.

DEV ANAND TEELUCKSINGH: Thank you, Dev Anand Teelucksingh again. So, LACRALO has been looking at using its CROP trips. We have used 2 of our CROP trips, so we still have 3 to use. One of the CROP trips is to Panama where Alberto Soto went and spoke about LACRALO at the event, and the second one was with Diego Baptista who went to Cuba, and actually he is part of the Cuba report that showed he had managed to talk to Cuba about ICANN and the potential that the organization there that's called, the English word is Cuban Computer Union, which is an organization of civil society internet users, that's in Cuba that may apply to become a member of At-Large, so hopefully that'll be a first, because Cuba we have no ALSes in Cuba at all, so that's probably very hopeful.

> I have not really done much on IGF follow ups, as I said because I tied up, it's going to be transferred to Humberto and Maritza, so perhaps if they are in the room they can probably give a better update as to the follow-ups regarding that. We should actually also mention that our LACRALO monthly calls over the past, how should I describe it, capacity building sessions, so it's like even if



we do cover the At-Large topic, but we do cover a lot of internet governance related issues of wider interest.

And it's actually resulted in a lot of more persons attending LACRALO monthly calls, so credit has been given to Maritza and Humberto for that, for arranging those kinds of capacity building sessions. So, I don't know if Humberto or Maritza want to add anything to that, so I'll stop.

HUMBERTO CARRASCO: Humberto Carrasco for the records. I'm going to speak in Spanish. Thank you very much Dev, this is Humberto speaking. Thank you for your report. I would like to add a few things to what has been said so far. First, let me start by what Dev said in terms of LACRALO ALS that organized the LAC IGF in August 2017, that's even has to be considered as well. One of ILS is to organize the LAC IGF in Panama last year, so that was a very active ALS.

> In addition, we have made sort of an experiment with the Rodrigo De La Parra team in terms of -- I mean, we realize that we increased participation of people from our ALSes in our monthly meetings, and I think Maritza has already said this, but let me reiterate this, we've decided that every two months we would hold a training session within the monthly meeting and I



think this increased—I mean, we usually, am referring to failures, we had a very small attendance of 10 or 11 ALSes at the meetings, and correct me if I'm wrong Silvia, but I think we now have around 20, 25 ALSes each month, and so this makes our capacity building sessions to have a broader impact.

And then also, we understand that the RALO's need to be more focused on ICANN's mission, that we cannot prevent many of our ALSes to be interested in other internet governance issues, and so somehow we do take other governance issues to encourage people to participate in LACRALO monthly meetings, and also in capacity building sessions, so there is a sort of vicious circle because we involve them and engage them in other ICANN issues.

I would like to mention something else. I understand that Vanda has been involved in several events that have been financed by herself in Brazil where people have heard about ICANN and LACRALO. In my case, I participated last year in an event in a city called Horno, where I funded myself to talk about LACRALO, to talk about ICANN in big Chile, and that was at the same time Maritza launched a governance center in Lima, Silvia Vivanco attended there, and they discussed ICANN and LACRALO issues.

I was involved in the NIC Chile celebration in the 30-year celebration where I spoke about ICANN and NACRALO, and last



year we ended with a road show that we held together with the Rodrigo De La Parra team in Coquimbo, where attendance was 80-100 people, if we consider it's a small city in Chile, that was a very successful attendance, and there were many other people from the multi-stakeholder system in ICANN.

And I can continue mentioning other events, I apologize for other LACRALO members participating in the meeting remotely, because I may have forgotten one of the events that we have held. So, Alberto Soto went to Panama using the CROP funds, we went to the LACNIC meeting in [INAUDIBLE] where we signed an agreement. Alberto was also present there, so we spread out the word of what we're doing, LACRALO and in ICANN as well. That is all I have to say, thank you very much.

- GLENN MCKNIGHT: Thank you so much. Olivier, can you talk about EURALO's outreach and engagement?
- OLIVIER CREPIN-LEBLOND: Thank you very much Glenn, Olivier Crepin-Lablond speaking. So, this year, we've changed our outreach and engagement a little bit differently to last year. Last year of course we had two big events, the first one being the European dialog and internet governance uretic that took place. The second big one being in



Geneva, the internet governance forums, so that was right at the heart of Europe, so we have quite an extensive number of activities over there. This year we are still going to go to the EuroDIG but that takes place in Georgia, which is a little bit further out to the East.

That said, we are also sending people to other, using the CROP systems where we send people to other forums, Republica is one of them; that's a big bloggers event that takes place in Germany, in Berlin. There was an opportunity last year to go to Rights Con, because that took place in Europe, this year it took place in Canada, rather than Europe, so we weren't able to send anyone there. We were looking at other potential forums to send people to. RIPE is meeting in Marseille; as you know, EURALO has a memorandum of understanding, MOU, with RIPE and so we might get—well, if RIPE has accepted to waive the fees for a number of our participants going there, and we're applying through the program for RIPE. And there are a few other meetings that we're currently considering for the current CROP crowd.

GLEN MCKNIGHT:

Thank you.



OLIVIER CREPIN-LEBLOND: Thank you. I did put my card up for something else, so when you've finished with the RALO updates, please let me know.

- GLEN MCKNIGHT: We're running really short of time, so you need to keep the comments short. The last one is NARALO, but I'm going to default to Geoffrey, he has a few things to say.
- GEOFFREY BLACKWELL: For the record, Geoffrey Blackwell of Native Public Media. I am very honored to be the coach and mentor of the Global Indigenous Ambassador program here at ICANN61. My first experience at ICANN was in Abu Dhabi, however I caught up quickly because I have a background in telecommunications, regulation and actually also represented our tribal nations in 2005 in Geneva when the IGF was created. I just think it's an important opportunity and I want to thank Chairman McKnight for our new Global Indigenous Ambassadors. Lillian and Chyloe, to be able to talk a little bit about how the platform here in ALAC is helping them reach out across the face of ICANN.

I would like to say something very brief, and this was the main initiative, the main motivation that took me here to this Ambassador program, but I would like to congratulate you for this idea. We are a people with a very low representation even



within our governments and in the international community, so this is something relaly big, and I hope that you keep on promoting this program.

My main motivation to be part of this program and to be part of ICANN and to be part of the ALS and be part of ARALO is a situation that we are undergoing. We are facing a genocide if you will; our kids from 0-5 are starving really. The government is elegantly saying that these causes, or this is due to a malnutrition, but we do not have that, so through technology and through internet, internet for us was a blessing because it was the only way to report this issue, to report this situation to the world; we are starving, we are dying.

For us, it's really important, ICANN's work. For us, the work of ICANN is really important, and it is important for us that you keep on including these debates as to how to preserve the culture and the surviving of Indigenous People's around the world through technology. I mean, how can our intellectual property can be protected?

We are being robbed, we are losing our identity and we also are discussing with people in the same community, and they are now moving to Europe, to other places in the world, and the register already signs our handicrafts, our things, and they don't want us to sell those things because they say they belong to



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them now. So, I believe that the discussion in ICANN of these topics is really important for us, and I would like to say that it is important for us that you take this message to your regions to spread the information that our people still might live. Thank you.

CHYLOE HEALY: Good morning everyone, I'm Chyloe Healy, I'm representing Kina in First Nations in Canada. So, that's the Indigenous—one of the Indigenous populations within Canada. And I just want to say thank you to ICANN for having the GIA program; it's a really amazing opportunity. Historically, First Nations haven't been on the table for a lot of topics, and therefore a lot of information is interpreted on our behalf without our consultation.

> So, just having the opportunity to see how ICANN is organized and wehre First Nations can be a part of the conversation is very helpful. So, I'm a data analyst at my job in Information Governance Center, and the thing is; there's no baseline data for us. So, there's—and while we were going out to go collect that data, that's when we found there's a lot of technical gaps as well, or technology gaps as well, so just learning about all of this and how we can be equal to accessed information is very important. Thank you.



- GLENN MCKNIGHT: Thank you. I'm really sorry, we are going to have chopped some stuff off this, and I notice that Olivier and Sebastien had short comments, so go ahead Olivier.
- OLIVIER CREPIN-LEBLOND: Thank you, Olivier Capin-Lablond speaking, I just wanted to pick up on the topic of translating documents. Please pay attention Heidi; the question is to do with policy documents being all translated in French and in Spanish. With regards to the outreach updates that we get from IGF, I think that we should get these translated as well and those things, so perhaps as an action item, and I hope that Heidi has listened, and if she hasn't she'll have to listen to the recording.
- GLENN MCKNIGHT: Okay, we action itemed that, thank you. Sebastien?
- SEBASTIEN BACHOLLET: Thank you, Glenn. Just to give you a very brief report of my own activity on outreach; I went to Montreal after the Abu Dhabi meeting and I met with the two ALSes there, and I tried to help them to be engaged in an eventual ATLAS III, therefore if the working group is created, I think it will be worthwhile to reach



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out to Monique Chartrand and Destiny; one from Community and the other from ISA Quebec who are the two ALSes there, because I think it would be better to have somebody from the ground participating in this condition of ATLAS III, if it happens to be in Montreal, thank you.

- GLENN MCKNIGHT: Okay folks, I think Tijani had a short comment, and I know Satish is, I just have to let you know, we have to give up other stuff on this agenda and I think we'll have to drop the selection of the new chair today. We'll have to put it on the next talk, so Satish, one sec; Tijani first then Satish.
- TIJANI BEN JEMAA: Thank you very much, Tijani speaking. Heidi; I would like to speak about the material for Dakar. We need it to be prepared, so I don't know what is the problem, there is a time for shipping etcetera, so please think of it and tell me what is the problem?

GLENN MCKNIGHT: Go ahead, Satish?



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SATISH BABU: Thank you Glenn. Satish for the record. Two very quick points; one is about the schools of internet governance; we had an excellently real organized first not-American school of Internet Governance, we have colleagues sitting there at the back, and also Glenn who organized this. I'm sure Eduardo will talk about it later sometime during the session.

> But in Asia Pacific we have several national things; we had the Middle East and adjoining countries which ICANN is organizing, Afghanistan, Pakistan, India Nepal, Bangladesh, Sri Lanka, Philippines, South Korea, which is again supported by ICANN, and the Asia Pacific school of Internet Governance, so there's a lot of activities happening visa vi the school of internet governance in Asia Pacific, and maybe other regions may want to take note of this.

> And the second is a very quick point that ICANN had participated in an ALS outreach exercise in Calcutta in India, someone [inaudible] come and taken a session which is [inaudible] on explaining what ICANN was. It is also financially supported, thank you.

HEIDI ULLRICH: Thank you very much, just very briefly, this is Heidi. Tijani, I'm happy to talk to you about the Dakar needs, however, I just want



to point out that again the RALO discretionary funding that exists for fiscal year '18, that will run out 30<sup>th</sup> of June this year, so those RALO's, would be AFRALO, APRALO, and LACRALO that have not yet used their full funding or full available funds, so please do think about that, and we'll work with you in advance, thank you.

- TIJANI BEN JEMAA: Heidi, it seems that the Vice Presidents don't know about it. Since we asked for it and they told us, "We don't know, what is the fund?"
- DANIEL NANGHAKA: Thank you very much for that, we know that to make sure all these funds are used before the end of the financial year. I'll request to hold that for the moment. Alright, let's just proceed to the statement about the CROP funding; we all know that this is one of the hot issues on the budget issues that are being currently discussed and reviewed. The statement went through at least a number of panel meetings, being shipped, and so forth. I think the link is shared and also I'll request staff to probably share it also on the wiki, you can all go back and read it and I believe—okay, sorry for that. I thought there was an intermission somewhere.



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So, with all that that is happening, let's at least hope for the best, and I'm going to ask for more discussions and if at all the funds, the CROP is slashed for this FY, how best can we be able to keep outreach and engagement within our respective regions taking place.

So, this is just a one-page document, I don't think that we have time to be able to go through this document, but it is available online and also to be shared among us the lists for discussion. Thank you. Probably open it up for only one-minute reaction, and the next item of outreach and engagement materials, we shall not go into it, as we shall be winding up. So, within one minute, we shall have to wind up this meeting, thank you. I'll take the first intervention from Hadia.

HADIA ELMINIAWI: Hadia Elminiawi for the record, I just wanted to make a quick comment that the CROP is actually not part of the ALAC budget, it's part of the ICANN org budget, and I was wondering that maybe if—it has been used of course, but by ALAC, but it can be used by any other committee or supporting organization. So, I was wondering that maybe if the CROPS are cut, or the budget is reduced with regard to the CROPS if maybe ALAC could look for alternatives for its own budget with regards to its activities, so maybe that's a way forward as well.



DANIEL NANGHAKA: Thank you for that, and probably Heidi is best able to react to this.

- HEIDI ULLRICH: Okay, this is Heidi. So, two points, one is that keep in mind that the fiscal year '19 budget is still a draft, and the comments that we're hearing are being heard about the CROP. And the second point is that in the fiscal year '19 additional budget request, there was a request put in for a doubling of the RALO discretionary funding as well as a slight loosening of the criteria for that, which might allow for a little bit more than local travel, so again, there'll be more news as we come up to the May deadline for the budget or the approval, thank you.
- DANIEL NANGHAKA: Daniel for the record. Thank you very much Heidi for that intervention. Due to time constraints, I'm going to ask you still in case you have any comments or any alternatives that you think we can be able to enhance CROP's ability, please feel free to share it both on the mailing list and on the Wiki, as this document will also go up on the Wiki. This will provide adequate knowledge in the sure making for both the staff and the board



on how best we can be able to do this. I would like to ask Glenn, or should I close it up?

- GLENN MCKNIGHT: Okay, my apology to Olivier on cancelling your item number 7, which was the engagement and on-boarding program, maybe anybody could chat to you after, as well as the selection of the new chair, and we did elude to the outreach and engagement materials, but Antonio has asked or a minute to just address the group, so Antonio, go ahead?
- ANTONIO MEDINA GOMEZ: Antonio Medina Gomez speaking, I'm going to speak in Spanish. I would like to share with you some of the experiences around the IGF health in Columbia. The internet user association of Columbia some years ago, and before being an ALS at ICANN started to participate at the IGF remotely. I think that was in 2006 in Rio de Janeiro. So, we started a capacity building process, and we started speaking in different cities with universities, with the government, with different associations, to tell them about these activities that were being carried out at a global level.

Throughout time, we had a new reality, and this is that in Columbia, we have an internet governance table and this is an



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event that's being held at universities in the University of Bogota with the participation of the ministry of telecommunications and the regulation authority for communications, and they have a very important task, which is to define the agenda for digital economy in Columbia. Many people in this group, and I would like to make a point of clarification here, we as an ALS, we do participate in this round table, but we are not the leaders of this round table, because we participate as a group in a collaborative way.

So we, in Bogota, in October, in the event, there were many people invited, there were very relevant people invited; they came from LATNIC, and the .co association and some telcos and civil associations, and we have representation from Columbia because we held some workshops in Geneva and many representatives of the ministry of telecommunications participated there, and also representatives from a civil association called [inaudible].

So this was a very important and satisfactory process for us, and it is good to know that after so many years, now we have an organization which is very active, which is promoting development and which is asking associations to participate, and we work with universities to actively participate at the IGF in



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Columbia, and of course through this channel, we can participate at the Global IGF. Thank you.

GLENN MCKNIGHT: I apologize to cut you off so quickly; a couple of quick, quick announcements. I have the mic. Everyone is yellow today, right? And you're wearing yellow for a reason; it's our birthday. NARALO's birthday, 12-1:30, celebration, wonderful music, wonderful food. Number two is, we arranged for a little social at 6:30 at La Factoria, ISOC is sponsoring it, just before the wonderful GEMS event.

> And also, we have our lovely representative, founder of the DNS in Women's event at 6:30, so there's a few commercials for you. Thank you everybody for your patience, I'm sorry that as an amateur here, I tried to get through this agenda, but we're all very opinionated, so thanks again.

> Ali, thank you, it's on Wednesday is the social for ISOC and GEMS, I don't want to confuse it with today.

UNKNOWN SPEAKER: And Glenn, today is Alan's birthday too.





UNKNOWN SPEAKER: He's also 100 years old.

[END OF TRANSCRIPTION]

