Purpose	Tech Issue Resolution	DNS Research	DN Management	Individual Internet Use	DN Certification	DN Purchase Sale	ICANN Contractual Enforcement	Regulatory Enforcement	Legal Action	CA/DA Investigation	CA/DA Notification	CA/DA Reputation
Identify												
- DN Owner												
- Registrar												
- Registry												
- PP												
- Hosting provider												
- DNS Admin												
- DN User												
- 3rd parties												
Contact												
- DN Owner												
- Registrar												
- Registry												
- PP												
- Hosting provider												
- DNS Admin												
- DN User												
- 3rd parties												
Objective												
- Notify												
- Request Action												

Purpose	Tech Issue Resolution	DNS Research	DN Management	Individual Internet Use	DN Certification	DN Purchase Sale	ICANN Contractual Enforcement	Regulatory Enforcement	Legal Action	CA/DA Investigation	CA/DA Notification	CA/DA Reputation
- Verify ID												
- Use ID												
- Confirm												
Expectations of Contacted Entity												
- Investigate												
- Respond												
- Resolve												
- Have right and/or ability to take action												