
ICANN70 | Virtual Community Forum – At-Large Leadership Wrap-Up
Thursday, March 25, 2021 – 12:30 to 14:00 EST

CLAUDIA RUIZ: Hello, and welcome to the At-Large Wrap-Up on Thursday, 25th of March 2021 at 17:30 UTC.

My name is Claudia Ruiz and I am the remote participation manager for this session. Please note that this session is being recorded and follows the ICANN Expected Standards of Behavior.

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To view the real-time transcription, click on the Closed Caption button in the Zoom toolbar. With that, I will now hand the floor over to Maureen Hilyard. Thank you very much.

MAUREEN HILYARD:

Thank you, Claudia, and welcome, everyone. Good morning, good afternoon, and good evening wherever you may be. May I have the agenda, please? Just as soon as it comes up, we'll be able to—okay. My slides aren't available? Okay. I'm just looking at what we've got on today and it's quite short but it looks pretty packed.

We'll start off, first of all, with some of the highlights from ICANN70. It's been an amazing—it's a short program but I really, really, really enjoyed it. And then we're going to have short demonstration of some courses that we've been working on for the last year. Then of course, we've got some special guests attending with us, with Göran, Maarten, and Leon. We're going to end with some announcements from our Social Media team, and also from one of our NomCom representatives before we start with what we're going to do after ICANN70.

So that's the agenda. If anyone wants to add anything more to that, I don't think we'll be able to fit it in but if there's anything pressing, please let me know. I'm not seeing anything. Okay.

Let's get on to the highlights of ICANN70. Just before I call on my speakers who are going to be the presenters of a lot of the sessions this week, I just wanted to mention that I really like how our At-Large plenaries have developed during this virtual conference, in that they

were actually discussing the topics rather than giving a lecture by PowerPoint. We've just had one this morning and I really felt that—I know that the one that Jonathan just held was an ICANN plenary but I liked the fact that it was following a format that we're actually getting messages across in a way that's different from how we've done it in our other virtual sessions, and we're actually having conversations. But also that we were successfully getting messages across that our members really need to hear and end up developing their own views and opinions and ideas about these topics. It's really important what they're getting. I really appreciated that we're getting people from outside of our At-Large community because we're informing our own people, our own community about the different views, and so that when they're forming their own views and opinions, they will feel that they're better contributing to the discussions that they have in their RALO within At-Large. So, thank you, everyone, for what's been happening during these sessions. Absolutely brilliant.

Okay. So the first session we had, of course, with Matthias, with his what I call the "Next Generation of ICANN Voices" and it'd be really good to have a couple of highlights of his session. And if there's anything that you might be considering following up after these sessions, because they've been such great opportunities to share, but is there anything that we can be doing after ICANN70 to support the sorts of messages that came through. Now, Matthias, first of all. Thank you.

MATTHIAS M. HUDOBNIK: Hello, everybody. Thank you, Maureen, for allowing me to briefly talk about the Next Generation session, which we had on Monday, the 22nd. Indeed, you're right. It was the first Next Generation roundtable at an ICANN meeting ever, and it was great. We had a very diverse panel of participants, former NextGen ICANN participants, ICANN Fellows, and also At-Large Summit 3 participants who currently are working within ICANN in different community groups. We had eight presenters, including Leon as a Board member, as a vice chair of the Board, who was sharing his story from a Fellow to a vice chair, which was very inspiring.

As you already mentioned, we tried to talk about three issues. One was about the mandate of ICANN, if there should be an adoption, what is the younger generation thinking about? The second question was about the DNS and DNS abuse, which is also a hot topic related to end users. And the third one was related to transparency, openness, and policy development processes within ICANN. What was very cool was also that there were also a different or other problems popping up. For example, IDNs and Universal Acceptance, how we can solve this problem also related to inclusion and that people can use their own languages and try to find their domain name with their languages, which is a very important topic.

It was a very vibrant, diverse, and content-based session, I would say. Further, also it gave the young folks a stage and to prove how much expertise and potentially it's already slumbering, I would say, in the minds of these young folks. And it was also very cool because it was a across constituencies and also disciplines. I think it also proved that

definitely the community programs of ICANN they are very successful and not a waste of money, and there are young people which are contributing, which are trying to bring in their ideas if they have the chance. The outcome is that this policy session has been the kick-off to strengthen and cumulate next generation ideas and resources, cross-constituencies focused on the three emphasized questions during the roundtable. And this should also result in possible focal points for future projects or topics, to further intensify and also criticize to drive this renewal process a bit and maybe focus more in some future sessions to some particular topics, because it was very broad and it was just kick and one starts to try.

Finally, this session showed that the At-Large community is very open to new initiatives of young leaders and shows also that At-Large is along motivated young community members to discuss future challenges within ICANN, as well as that At-Large community is a place who supports and integrates young folks, which is great and makes me very proud. I want to thank you guys. Yeah, that's everything I wanted to share. Thank you.

MAUREEN HILYARD:

Thank you. Thank you. Thank you very much, Matthias. It was a great session. I really enjoyed it.

The next speaker is Hadia, who actually had two sessions—and excellent sessions—and I'd really like her to tell us about those. We're a little bit short on time, Hadia, but give us a view of those two sessions. Thank you.

HADIA ELMINIAWI:

Thank you, Maureen. I'll be quick. Congratulations on one more great virtual meeting. The aim of the session was to explore how ICANN can continue to be agile and innovative in response to a rise in nationalization, and how ALAC folks can ensure the voices of those globally impacted by the Internet policies are heard.

The session was moderated by Holly Raiche and myself, and our panelists were Bertrand de la Chapelle, executive director and co-founder of the Internet Jurisdiction Policy Network; Keith Drazek, vice president of Policy and Government Relations at Verisign; and Avri Doria, ICANN Board member.

During the discussion, some examples of regulations affecting ICANN policy-making like the GDPR were mentioned, to mitigate any potential risks to ICANN's multistakeholder model. Some ideas came up like having an early warning system for the community about any global changes that could impact the unique identifiers. Also the need to act collectively, that is all stakeholders need to work together. Working in silos was not working. And for that, the evolution of the structure was important. Also, the role of the At-Large Structures was considered as very important, especially their role in educating and raising the awareness of the public about how the Internet works and about ICANN's role.

So, looking forward, we could start thinking about how this early warning system could happen and how we could help the At-Large Structures in addressing this issue. If you would like, I could also give

my brief about the second session, or maybe I would leave the floor to Holly.

HOLLY RAICHE:

I just want to stress a couple of things that came from both Göran and others. The breakdown of the silos but the importance of the ALAC is being really a conduit both ways of what is happening out in the world bringing it in, but also bringing to our constituencies the sorts of messages. Those would be the two really big messages: our role as a conveyor of information two ways, but also noting how our sessions, amongst other things, have really broken down the silos and how we're talking to other SOs and ACs, which is an important first step really coming out of the sorts of processes we're getting good at in Zoom meetings. Thank you.

MAUREEN HILYARD:

Thanks, Holly. Hadia, do you want to continue on with the next one?

HADIA ELMINIAWI:

Okay. Yes, sure. So the next session was the Applicant Support Program and what does success look like. This session tried to explore what the success of the Applicant Support Program should look like and the metrics required to tell us that we are on the right path and that we are doing the right thing, which would ultimately lead to the success of the program. This session was moderated by Jonathan Zuck and myself, and our panelists were Becky Burr from the ICANN Board; Edmon Chung, CEO of DotAsia; Dave Kissoondoyal, ALAC

member from a Fellow; Andrew Mack, founder of AMGlobal Consulting; and Christa Taylor.

During the session, Göran Marby noted that connectivity has gone up a lot since the last round, especially in the non-English parts of the world. Among the items mentioned necessary for consideration were an application process that is easy as possible targeted communication. As an example, targeting language communities, connections with those on the ground in targeted communities involving Newcomers, Fellows, and NextGen. Business models and financial aspects were also regarded as very important. Jonathan asked the panelists about outreach options and whether it was better to have an expansive-wide outreach program or to have a more of a targeted outreach program which would target special groups. All of the panelists chose the targeted outreach program, apart from Christa who thought that maybe the outreach should be not too general but also not too specific.

So, looking forward, the At-Large Structures do have a role when it comes to bringing the program to the communities and involving newcomers. Also going forward, we need to start, identifying those metrics or target some more specifically. And that's it. Thank you.

MAUREEN HILYARD:

Thank you. Jonathan, just a few words?

JONATHAN ZUCK:

Thanks. I think Hadia really covered most of it. But I will say that the session revealed what so many sessions reveal, which is that people are desperate just to be heard, and if they feel like their perspective hasn't gotten enough attention, they're going to fall back on that sort of individual pain, more often than not. And so, as much as we were trying to press people to think about what the objectives of the Applicant Support Program should be going forward, the huge majority of the conversation was about what was wrong with the previous one and what people thought should be done to fix it, as opposed to what the goals of it should be.

So I think one of the things that we have in our Subsequent Procedures feedback, both directly in comments and advice, is that clear objectives need to be set in order to really begin to design the program, and that design prior to setting goals will only get us into trouble.

MAUREEN HILYARD:

Thank you. Okay. Now we've had lots of lots of comments about LACRALO's GA. Sergio, if you wouldn't mind just giving us a short little summary of how you think it went this week.

SERGIO SALINAS PORTO:

We're still dancing after yesterday's social event. But we have had four activities. I will focus on the General Assembly's agenda. We've gone from chaotic moments to a very important GA. Looking at the present and the future at the region, we're so happy about it. And what's left

for the future is to open our training course, both internal and external for LACRALO leaders in this Spanish-speaking academy to include more people in the region, such as Lilian who is with us today. She's an emblematic case of what we get in our region and what ALAC contribution may be in this regard. There's a huge progress in this and we want to keep on moving forward with policy discussion in ICANN. So the only thing I could say is the only thing a LACRALO is happiness and the will to move forward in making more and more contributions. Thank you.

MAUREEN HILYARD:

Thank you. Thank you very much, Sergio. It was a great event. I'm so sorry. I missed out on the end when my Internet dropped. I'd like say thank you very much for a fabulous social event as well.

Okay. So now we brought Jonathan just to give us a brief overview of the session that we've just had, which was another excellent session. Jonathan, please.

JONATHAN ZUCK:

Thanks, Maureen. I'll be brief. Another big issue for the At-Large in our feedback to Subsequent Procedures and the Board, etc., is on the topic of Registry Voluntary Commitments or what used to be called Voluntary PICs. I think there's a lot still to be resolved on this issue, which is evidenced by the fact that we spent four times as long discussing what questions we should ask as we got to spend answering them. Each of the questions that we ask deserved their own

session at this point. But I think as has been our habit at these ICANN meetings, we've helped to get the conversation started that the community needs to have prior to any new implementation of RVCs or a new round. So I think on the whole, it went well and I've received mostly positive feedback. Thanks, Maureen.

MAUREEN HILYARD:

Thanks, Jonathan. I'm just so thrilled with the sessions that we had. It's a real credit to the hard work that went into preparing them. There's so many outside participants and it just made it for a really rich discussion in each of those sessions.

Moving on to—I don't want to take up too much of Jonathan's time because we wanted to show what we've been doing over the last year or so working on two ICANN Learn courses which are going to be launched very, very soon, but we just wanted to introduce them to you. And Jonathan's done a lot of work on all these. Yes, you will note when this [goes live]. Thank you, Jonathan.

JONATHAN ZUCK:

Thanks, staff. Can I get you to stop the share and spotlight my video, please? Thanks, everyone.

So as Maureen mentioned, we've been talking for sometime about building some courses for ICANN Learn, specifically for the At-Large and there's two courses in particular. One that's kind of an introduction to the At-Large, and another that's related to our participation in ICANN policy development processes. I'm happy to

say that there's actually courses created. They're not quite shipped yet, but they exist. So, if you've ever taken an ICANN Learn course, you've seen what they look like and these are no different. You see that there's different issues in terms of information in pop-up form. There's lots of photos and things of that sort, questions and quizzes to help people understand what's going on better within the At-Large. So you can see that there's a lot of work that's been put into this introductory course. So that first one is the introduction to At-Large.

The first thing that we did in the course is we covered the history of At-Large. We've luckily had some folks that have been involved in a long time to really help us sort out what skeletons are in the closet and what the roots of the At-Large are. It's really been a very enlightening process to be involved in this. In fact, we were able to unearth the original ALAC Bylaws in tablet form in order to help share that history with the students that are coming in new to the At-Large.

We talk a little bit about that, we also talk a little bit about the different levels of participation, like how you might go about participating in At-Large processes, what level do you want to participate in. So that was part of what we're doing as well.

We also share some information about the organization of the At-Large. I'm just kidding. This is the organization of At-Large and that we've made as part of the course. So there's a lot of discussion about structure and things like that, but there's also a lot of photographs and a lot of information about how we bring people into the At-Large,

how we take care of them and make them part of our different processes, how we do outreach.

So, in the end, it's about people, the class, and so it's filled with photographs and memories but also valuable information for new participants to be a part of our community, whether they're most interested in policy or most interested in outreach or education, there's something for everyone in this introductory course.

The other course, just briefly, is called ICANN Policy Development. It's a guide for At-Large participation. So there is a course that is already on ICANN Learn that is about the various processes of ICANN policy development, what PDP these are, what working groups are, and how people generally are engaged in the policy development process. And so this course is meant to follow on that overall course and talk about what our processes are going to be like.

In the course we liken policy development to a train. Well, in fairness, maybe a somewhat slower train. But the idea is that there's a lot of stops along the way that are opportunities to get involved in the policy development process. So we go through each of those steps. But again, what we spend most of our time on is talking about, for example, how we assess different issues that come before the At-Large via the Consolidated Policy Working Group, the CPWG, how do we evaluate whether it's an issue we're going to take on. Then once we do that, how do we then go about formulating a consensus position? So this is very At-Large-specific about how we internally work within the CPWG, together with the leadership of the RALOs to get broad

consensus on the positions that we take, and that we then evangelize in all the different fora that ICANN makes available to us, whether it's participation in a working group, participation in drafting public comments or At-Large advice, etc., all those things are just ways that we get our positions out into the ICANN community and we cover all of those things.

So again, it's about how we manage to come together, how we work together, and how we take care of the people that are representing our views around the community. Because in the end, At-Large is people. So both of these courses are focused on how we are able to work together, how we're able to come together to form consensus, and then help take that consensus and evangelize it out into the ICANN community. Those are basically the courses that we created, those two courses, and they should be ready very shortly after ICANN70. I'm really excited for you all to check them out and I hope that they're useful. That's it for me, Maureen. Thanks.

MAUREEN HILYARD:

Yes. Thank you so much, Jonathan. Really, I think everyone's going to be really quite—again, we enjoy the short courses that have actually been developed, and I hope do them even though you may be sort of inexperienced, really just have a look at how it is that we're actually presenting our community to anyone who's interested in learning more about us.

Just one thing before I introduce our guest speakers is that another achievement that we've made just in the last few months and that has

been the amazing work that's being led by Roberto Gaetano on the Individual Members paper. It sort of compliments the work that was done by Alan Greenberg earlier on the ALS criteria and expectations. Roberto and his great team or his working party have developed and finalized for the ALAC consideration the document on Individual Members. That is something that I really do appreciate and the work that was done by Roberto during the meeting, the regular meetings that they had each week and the in-between meetings. A lot of work but it really is great to sort of say that the communities working together to strengthen the way in which we operate within At-Large.

Okay. I just wanted now bring your attention to our—he's still here. I know that Göran's here and I think I saw Maarten and Leon before in the list of participants, but it's really good to be able to have our guests with us today and to be able to see and find out from them, first of all, like what are some of the highlights of ICANN. For them, what were the highlights of ICANN70? And secondly, to look at what kind of priorities the ICANN—Org and the Board—are considering between this meeting and the next. What's on top for them? So that we can put our attention to on making sure that we are supporting. So, who wants to start? Göran?

GÖRAN MARBY: I follow your orders.

MAUREEN HILYARD: Of course you do all the time.

GÖRAN MARBY: Sorry, I missed my backgrounder. I've been in too many calls today. So let's do it without video for a while. Do you want me to start? I can be very short and we could start with questions.

MAUREEN HILYARD: Oh my gosh. It can be short? Okay, that's fine. Good.

GÖRAN MARBY: Yeah. I want to give a compliment to At-Large for this meeting. Some of the best sessions I've been in to has actually been from you guys, especially the one about Applicant Support. It's sort of funny. I sometimes go into a meeting and I'm listening for 10 minutes, and then I go on to the next new meeting, and just to get a sense. Applicant Support I stayed all the time, I think, and I started to engage in it. I hope that was okay, because I thought it was so good. One of the reasons I thought about that was it was a very good conversation. It was one of those when I say something sort of, you say something sort of, and then by listening to each other, you achieve something. I mean, I think that sometimes in ICANN, maybe it's because of the virtual, there are two people making statements.

Another thing I was so impressed with was that it was a positive discussion about the next round. After the call I actually [inaudible] that when you listen, if you ask anyone about the Internet today, it's bad. It's so much abuse. It's so much bad things happening on the Internet and fake news and all of that. It's just bad. When I listen into

some of the conversations about the next round, yes, there are things that have to be addressed by the community, there are things that the Org has to do, and there are things that we have to do at the Board. But the underlying thing, it's actually quite positive. Especially when we spoke to that the next round is really about making people who doesn't have the easy access to Internet for us. Easy access to Internet the way we do but have a better or maybe worse understanding of the English language. Now, to do something different so they can have identifiers along their narrative, their local, because the Internet is global and local, I loved it.

I was actually taking notes about—you talked about the communication plan which I think was a really big thing. Because I think that the next round focus will be different than this one. This one's focus is really about bringing Internet close to people. And that will help with the connectivity, that will help with things, because it's also used as a business model for people who want to invest in connectivity and stuff. So I was impressed, I'm happy. That's all I'm going to say, actually.

MAUREEN HILYARD: I'm glad you're happy. Great. Maarten, some contributions from you, please.

MAARTEN BOTTERMAN: Well, what can I say? I'm happy, too, which is true. As you know, I've been listening to some of the sessions, not all. I also was impressed by

the quality and you see how you guys actually managed to progress the debate, which is a good thing. But also listen to others. Because when we want to get things done in ICANN, we need to do it together, basically. I think you guys are exemplary in leading in that.

Also, very many of my colleagues speaking in one of your session of the Board colleagues contributing either in their expert capacity or sharing from what our thinking is on the issues. Together we can considered progress.

High quality of sessions. The example Göran gave, I've been given too as one of the highlights. What I really enjoyed was—it may not seem that important—but it does represent your understanding of what community and togetherness means, that there's still LACRALO celebration yesterday. That was really good. It's amazing how LACRALO managed to pull us through all the way to Latin America and be part of that and that ambience and just be happy for one and a half hours while being conscious about things that are important for the region. I thought that was really excellent. I had the opportunity to congratulate them for their General Assembly. I just hope to see them live next year when we are in the NARALO region, I think, San Juan.

I heard you say, where should we look at when moving forward? I think a crucial part is the understanding that this virtual way of meeting will be something that we will need to embrace a little bit longer and we don't know how long yet. That's not trivial because for newcomers, it's difficult to get up to speed. For people, it's difficult to contribute from their time zones, some more than others. You, by

accident, Maureen, live in a time zone that is not always on the easiest times of day that meetings take place. How do we make sure that it's not just the very strong standing that are the only ones still contributing, but that we really have the inclusive process? I think you guys are conscious of that and reflect that in the way you set up your debates.

Also, very much in bringing in new people, which you have explicit attention for and which is important. Jonathan, just said about new deliveries for the ICANN Learn. We started ICANN Learn before COVID. But I think right now, it's even more clear how important it is to make ICANN comprehensible for those who can't travel to meetings, for those who see the website and even read it. But that's not enough. ICANN Learn helps us to understand not only how ICANN is organized, but also what issues are really prevalent and important to be tackled. I think that's another good thing.

Content-wise, we have, of course, the new round that is on top of everybody's agenda. An important aspect of that is DNS abuse that this also subject in itself. It's important for the next round, but beyond that it's just important for what we do. How do we do it? What can we get done? How do we make sure that the outside world sees ICANN as a proper steward of this area of domain name space of unique identifiers? What commitments can we make together that are sufficient to keep justified trust in the use of this space?

I think another important thing obviously is the SSAD but also privacy. Privacy is a key element of living in the digital age, where it's become

even more important. Now the challenge is three ways. One thing is open data is great and that helps us to progress science and understanding. Privacy is key because otherwise, people get all kinds of leverage over us as persons because everything is [pulled] in digital space. How to bring this together in responsible WHOIS follow-up in an SSAD? How this will look like is not a trivial thing.

It's also moving grounds, both in legal ways as in how we can make it work. Therefore, doing an ODP, Operational Design Phase, that's a new thing. But I think this is an instrument and I'd love to have your input on how to develop this further over time as well that can really help to make sure that we understand what we need to understand and be engaged with something when we move forward. To do so, in a process that is not only informing the Board for its fiduciary decision on community-based policies but also that the community understands what is this information the Board is using for that decision? Where does it come from? What does it say? I think good attention to ODP and what it can bring is as important as to see now what the ODP for the SSAD is doing and probably in due time also an ODP for SSAD.

In the future, maybe auction proceeds, who knows? We won't use it for everything because not everything needs that kind of attention in that thing. But for those areas where we know it's complex and options are out there, it's key that we do it well, make the choices well, and do it in a very inclusive way. I think that's a good point of attention in that. Other than that, I think I'm very open to answer any questions. But I

just, again, want to extend my appreciation for all you do and all ALAC does in helping to make ICANN work. Thanks.

MAUREEN HILYARD: We can help in any way, Maarten, of course. Before we get any questions from the participants, let's hear from Leon. I know that he was very much involved in what we were doing this week. Thank you. Leon?

MAARTEN BOTTERMAN: Also a lot in what we did this week. I can assure you.

LEON FELIPE SANCHEZ: Thank you, both. So I'm going to switch to Spanish, if you don't mind. So if you need to turn on your interpretation, I will switch to Spanish now.

All right. Thank you as usual for the opportunity of being with you. I believe that there's little that we can add to what Göran and Maarten have said. But I would like to emphasize the way in which the At-Large community and ALAC have evolved. I believe that today, we have an At-Large community and an ALAC that are quite different from the ones we had sort of five, six, seven years ago. I believe that today, the At-Large community and ALAC are leaders in this community. I believe that the At-Large community and ALAC are being positioned as leaders in their areas of discussion. The quality of the sessions is unbelievably superior to any session we could have held years ago. The efforts of

the team today in office at ALAC, at the At-Large community shows and it shows a lot. I am quite proud to be part of the At-Large community for how much you have trusted in me and how you have seen that trust come through.

It is important to reflect on the subjects we have on the tables. As just Maarten has I just said, this new discussion on what we know as OPD, the Operational Design Phase, is fundamental to get help from your comments, your standpoints. Such as Maarten has said and Göran also said a number of times, this is a tool that we want to help us as a Board to make the right decisions, leveraged by the organization, the community and always taking care of the common good public interest.

Here, I obviously believe that one priority at least in my mind is between ICANN70 and ICANN71 to continue with open communication such as we have had. To continue with this effort or being close to you, of continuing with this fluid communication that we have, and to be always available to make a contribution, if so required, to clarify some information from the Board or, if necessary, to take some message as well to the Board. Of course, you know that I am the conduit, the tool you may use for both purposes.

Let me insist, the sessions we have seen led by the At-Large community and ALAC in this ICANN meeting were quite welcome. In fact, I only heard favorable comments, very nice comments and feedback in relation to your sessions. I believe that we have such a robust team. I'm not talking about Jonathan or myself only. I'm

talking about the robustness of the community and the way it is set up. Let me insist, it shows. Unbelievably, it shows the quality, the raised level of the discussions in our community, and the major role of our community which has shown in the community in the last few years. I loved the way how fluid the conversations were, how they flowed. I was quite pleased that the standpoint put forward by Alan at the Private Interest Commitment session and the Public Interest Commitment session, it was a refreshing standpoint, a standpoint that I believe is quite valid. I agree with Alan's vision today, his comments, and also those by Greg.

Again, obviously, I would like to applaud the effort to create these capabilities and the awareness of what ICANN does, its mission educating more people and trying to also bring new talent to our community, the ICANN Learn project and the way progress has been made with it clearly shows the effort invested in trying to attain this goal. I think it's marvelous what has been done.

I don't want to take any more of your time, Maureen. Let me insist I am quite thankful and proud of being part of this community and always open to cooperating and helping whichever is within my reach. I would like to give you the welcome in my country but we'll have the time to do that. I think better times are coming. And soon, I'm sure we'll have the chance again to hug each other and perhaps share some drink and talk and have a good time together such as we are used. Because our community is not just good to work but also to celebrate, and an evidence of that was a social event by LACRALO, which I thought was marvelous and we all liked a lot. I was quite

satisfied at it because it showed a little token of what my country's folklore and culture is. So I would like to thank the organizers for that. Thank you, Maureen. Thank you all. Of course, I'm available for any question or feedback at your order. I'm just a click away from you.

MAUREEN HILYARD:

Thank you so much, Leon, for your comments. I just want to take it back to take the conversation back to Göran before we get any questions. Because I really wanted to focus on what's going to be on top for ICANN before the next meeting. What are some of the things that we're to going to be needing to concentrate on? And leading up until ICANN71 because we're going to be starting to look at ICANN71, basically, as soon as this meeting is over, so we just need to know what's on top to do so that we can look at perhaps preparing for ICANN71.

GÖRAN MARBY:

Thank you. I'm in two minds right now, because I just got a bingo card posted on ICANN bad attitude. I'm thinking of just using all the words on that bingo card because I have a bad sense of humor.

So to answer your question, let's see how many I can pick. Yes, the planning for the next ICANN meeting starts very soon, but there's one additional to that process. And that is, of course, the SO and AC leaders are going to come together and sort of set the principles for the next coming meetings. That is a very important input for, I think, the Planning Committee and other ones to set up the actual meeting. I

think that's true. That's going to be somewhere in April when SOs and ACs are coming back to that.

From my perspective, for us, ICANN Org is a support organization. If you look at this year, it's a lot of planning and resources. As I spoke about before, one of the questions I'm engaging a lot with the Board is the amount of resources we need to carry forward the things that the community has decided or is closely decided. It's not only money, it's also people, knowledge. Maarten mentioned the auction proceeds, very important. I don't think this comes to anyone as a surprise is that we never had an ICANN mechanism for grant giving before. We have to build one, which means that we have the extra fees, we have to have the people there to have the processes in place. We never had done an SSAD either. That's going to be something that is, from an organizational standpoint, a big new thing. We're happy about it. It's just that it's a fairly big new thing we're trying to build.

For me, it's about prioritization, resourcing, and planning. We have rebuilt the ICANN Org slightly over the last years because we foresaw this moment. So we've changed internal infrastructure, we have set up in places new process to be able to support a community, much more focused on project management and project management support. I want to mention ITI is the platform into that one as well. We added functions or departments like the Planning department the Board has added committed about planning. So we're trying to prepare as much as possible but it's really 2021 is planning, resourcing, and making sure that we can not only provide the community with the right tools, but also the Board with the right tools.

I especially want to mention because it's in the bingo card that Jeff and Susan are very important to this one, DNS abuse is something we're of course going to continue work on. The Applicant Support part is very important. We wouldn't be able to do this without Avri because we don't want to have her to have burnout. Maarten is, of course, very important just as well. Don't forget Becky as well, Valideus. I hope I made someone have bingo now. Thank you.

MAUREEN HILYARD:

Thank you very much, Göran. Any questions to come from people who are here? I'm sure there are questions. But I do appreciate, first of all, that you are actually noticing that we have, as a community, looking at the format of our virtual meetings and ways in which we can actually make it more meaningful, not only for our own community, of course, there was a target audience, but within the ICANN meeting context. The fact that we're bringing more people from other communities into our discussions. That whole idea when we were talking about the multistakeholder model and breaking down silos, that was sort of very much in keeping with sorts of the actual objectives. I really do appreciate that my teams who've once I volunteered to sort of lead a session have really gone to a lot of trouble to make sure that the conversations give a broad view.

As I mentioned earlier—I'm not quite sure if you're here—that it's important that our communities get to hear all the different perspectives. Maybe not all the speakers but at least different perspectives from what they may hear within At-Large. For a lot of our

members within At-Large, many of them are new to the whole domain area and they need to hear what it's all about, not only from our own people but from others. This meeting has been an opportunity to develop those and help them to develop.

GÖRAN MARBY:

Can I add a plus one to it, just to make a connection to meetings? I have received many questions during this week about how we see or I see us coming back to meeting from a technical standpoint sort of logistic-wise. I think we learned a lot by doing virtual meetings, I think we learned a lot about remote participation. And the tools are much better now than it was a year ago to be able to do that. But we all want to go back to face-to-face meetings. But you mentioned something which I think is important. This is my belief: we should only go back to meetings when we can have a large participation from people around the world coming up. We have to think about that the diversity is as important as the sort of local safety for something. And if it's not safe for people from around the world to travel—it's going to be hybrid so there's going to be a difference. It's going to take some time. We should always think that when we start coming back to meetings that it doesn't turn into a club where people can come and join the meeting and you don't have anybody in the room. I think that is one of those things that is so hard to set in a rule set. But I believe if we have that [torch] that the ICANN meeting is for people coming together from different parts of the world with different backgrounds, different interests, if we have that torch holding all the time, it will be easier to have that conversation.

I just want to add on to what you said, inclusivity and diversity in opinions is one of the reasons why the multistakeholder model actually works. And it's easier to get that hijacked if there is only a few people in the room that sends the same message all the time. Well said, Maureen, a plus one to that.

MAUREEN HILYARD:

Thank you. I haven't got a hundred hands up. It's not a hundred but I thought I saw—there we go. Sebastien has got a question or a comment. Sebastien?

SEBASTIEN BACHOLLET:

I have a few small comments to make. The first comment is this one. I wanted to congratulate the organization altogether, especially what the staff did. We have the tools for interpretation, which are included in the Zoom, and that is an enormous help and it's a great performance. I think it will help the participation of everyone. I find, though, that a lot of people do not use these tools and I don't understand why. Thank you, Leon, because you always make a point of speaking Spanish. I do the same. I make a point to speak French. That's important.

Second thing is that we need to take into account that there's a great fatigue when it comes to the participation. We have the risk to be in participation in a club-like setting. If you see the people who took the floor during this meeting, you can see that very few are newcomers. I am part of the old ones. I'm not a new one like Jonathan and others,

so we have to be very careful with this. We have to give the floor to other people so we don't always have the same five or ten people who take the floor.

The thing, according to what Göran said, is that we have to make a priority on the tools that will help us make sure that the priority will be put on the communities. So if we list all the subjects that you have spoken about, subject talked about by Maarten, Göran, and Maureen, we have all the subjects, all the themes on the table. They're all important, but maybe they don't have the same importance for every one of us. How are we going to do together to put a priority on one or the other? This is what's most important. If we do not do that, we will all have too much stuff to do at the same time.

And I hope that the meeting which will take place in Europe will be of the same quality. We will try at our RALO to do so and I hope that we will be able to meet face to face very soon and we can talk to each other. Maybe not touch but participate together.

MAUREEN HILYARD: Thank you, Sebastien.

GÖRAN MARBY: May I make a comment?

MAUREEN HILYARD: You may.

GÖRAN MARBY: Sebastien, you're right. This is what I tried to say but you say it better and definitely more in French. The face-to-face meetings are very important for people to come together in their network and hallway conversation so we need to get back on that. But we can't do it just for a club.

I also agree with you on the use your local language when you have the translation working. We are there to serve, we're there to help. Also, I wrote in the chat, please help me to give an applaud for the translators who's doing a fantastic job also working remotely, by the way. They are great.

MAUREEN HILYARD: Yeah, definitely. We have Jonathan.

JONATHAN ZUCK: Thanks, Maureen. I guess just to follow on to that, one of the challenges for these virtual meetings is that they're not seem like just another week of Zoom calls that we have every week, and part of the value of the meetings has been more of an event feel, a deadline by which things people needed to get their work done because they were going to have to show up face to face and be accountable. So there are a lot of benefits that weren't just social networking associated those meetings. One of them was just that they were different and represented kind of milestones in the year.

So I think all the things that we can do to find ways to make the ICANN meetings that we hold virtually somehow distinguish themselves from the everyday Zoom meetings that we have every single week, and the increased interpretation I think was a great contribution to that. And I know that this time around, ICANN Org made both Google Jamboards and breakout rooms available, and I don't know the extent to which they were used. We didn't get an opportunity to put together a session quickly enough to do that, but I think we'll definitely try to make use of those things in the future. Because one of the challenges is with 150 people on an online meeting, you're not going to get participation from everyone. You got to do polling or breakouts or something in order to bring people out of their shells. It's just not going to be the same as it is in person.

One of the challenges I think also is that once we get around to organizing these sessions, there's a very imminent deadline for finalizing them, who the speakers are, what the agenda is going to be because there's these deadlines for publishing on the site and things like that. And I guess one of the drawbacks to that is it doesn't really permit an open call for speakers to participate in a panel or something. I'm trying to address Sebastien's concern about some of the voices being heard. I think we given those deadlines fall back on who do I know that could speak on this topic, and we have to get past that somehow with some more advanced planning, I think, so that we can—

GÖRAN MARBY:

Can I give two things about that specific thing? Because we actually talked about that just an hour ago in an internal call. If you speak to a Policy staff, they can help you. We'll [turn into] speakers about certain things. At-Large, for instance, has not usually invited our Legal team for giving explanations about legal stuff with GDPR and other things. We have things that we do in OCTO, we have the policy, the government. You have a lot of resources also in ICANN Org who can help you to provide you with information. So we were thinking how to engage with the Policy team to help also you to give you alternative ideas of people who could present things. We never involve ourselves in the actual policy work. But we do know stuff, and so I think we can help be helpful. Sorry for interrupting you.

JONATHAN ZUCK:

Thanks, Göran. I think that's great. I think we should make more use of the expert resources that we have. But in terms of really engaging newcomers, I think we need to find a way to begin to design what kind of sessions we're going to have for the next meeting much sooner so that we are in fact reaching out, especially the At-Large, deeper into our community to identify people whose voices should be heard.

MAUREEN HILYARD:

Thank you, Jonathan. I think I've actually mentioned before that one of the things that I wanted to introduce in our ALAC meetings was to bring more people from the old community, especially making contact with sections of the ICANN community that we don't actually meet very often, and that could include people, for example, from the legal

section or other areas to board in what we know about ICANN Org and how it works. So it fits in very well with that, so that's good. Alan is our next speaker.

ALAN GREENBERG:

Thank you. Just a couple of quick comments and a compliment on both the technology we're using and the technical support. With a relatively small number of glitches, it's been really great. And I compared it to previous meetings where there were a lot of criticisms that we had very closed meetings/webinars where people couldn't chat, people couldn't see who's there. And, to a large extent, although a couple of groups made choices where they were more private than they needed to be, in most cases, things were open and available.

One of the highlights is going to GAC meetings which used to be completely closed and wouldn't even let you in the door, and now they're completely open with anyone who can make comments and see who's at the meeting. But overall, the technology and the use of the technology has been really, really good. The artificial intelligence online transcript is great. It causes occasional really amusing things when you see what comes up, but it's really an order of magnitude better than some of our previous online meetings, so thank you.

MAUREEN HILYARD:

Thank you, Alan. Did I see Judith with her hand up at one stage?

JUDITH HELLERSTEIN: Yes. I was going to comment that I thought it was great, but I do think that we shouldn't have too much reliance on the machine AI transcription and we should go back to human ones. Because when we do our normal RTT through the rest of the year, we have human translators and they can be attached to different channels and we lose a lot when people go off when we're speaking using the translation services and the AI is not able to do that. And it does make some people who are relying on the transcription not able to participate. Although it's great to have it, I still wish we could have more of the human RTT that we have during the year in the At-Large sessions to be available because I think they're a great help to everyone.

MAUREEN HILYARD: Thank you, Judith. I just wanted to make mention of the fact that the developments that have been made with the technology and it's been in response I would say to a lot of the comments that we've actually made ourselves. And so we have to take all those sorts of things into consideration, I guess, I don't know, [inaudible] or whatever. But if it's important, we can certainly [inaudible].

Okay. I see Roberto's hand was up. I'm not sure. Roberto, did you have your hand up?

ROBERTO GAETANO: Yeah. Well, I saw that Alan made the comment on the chat. So I was just wondering whether the problem was the fact that the AI was on the speakers channel and when putting that on the English translation

channel, everything should work fine, and that's something that Alan has pointed out already. Thank you.

MAUREEN HILYARD: All right. Okay.

JUDITH HELLERSTEIN: This is Judith again. From what I was told, they can't move the AI in Zoom, and the Zoom always goes on the speaker and it always goes off the original audio. And that is why it's doing that. Another one, in other sessions they actually have human translators, human captioners, and then that can be reattached to other channels. That's what I've been told.

MAUREEN HILYARD: Okay. We'll work on that one.

GÖRAN MARBY: I suggest that what you can do is that you can actually—as a regular thing doing this, why don't you invite Ash and Sally? Ash is responsible for technology and Sally for the translators, and have a conversation about it because they can often explain. I have no idea how this works, to be honest, because I trust my team to come up with a lot of those things. So invite them even outside the ICANN meeting. Because there were questions there and, unfortunately, I can't answer those questions.

MAUREEN HILYARD: Okay. We're running out of time now but I just wanted—if you each had a last word before you depart from our schedule anyway. Maarten?

MAARTEN BOTTERMAN: Unmute first. Just thanks and I think there's always things to improve and continuous improvement is a key element to take along. And lo and behold, the organization [stands] open to listen and to see what can be done, and of course there's limitations in how high the sky goes, not only in mind but also how much you can afford. But yeah, any ideas for further improvement very welcome. And thank you so much for everything you guys do for this community to become more of a community. I really appreciate it.

MAUREEN HILYARD: Thank you, Maarten. Leon?

LEON FELIPE SANCHEZ: Thank you, Maureen. So this time I will speak in English for free on the technical support. I agree with what has been said. As I said—and sorry to repeat myself—but I am really, really, really proud to belong to this community. I think that somewhat that we have not acknowledged and not recognized for what they've done and how they have come along with us as community and helped us be where we are today is staff. I think we have a great staff supporting us. I think that Göran's

team does a great job in supporting us all. And as he was suggesting, maybe having a session with Ash and with other executives could also be of benefit to the At-Large community. But I really have to say that we do need to recognize our support staff because they do an amazingly good job.

I guess also the interpreters. It's always a pleasure to hear their voices and actually know who they are and say, "This is Sabrina speaking," in my case for the Spanish translation, right? So it's kind of feeling closer together and having this sense of community and friendship.

So I really wish that we will be able to be together soon. In the meantime, let's not be off guard and let's continue to work hard as we usually do. And again, thank you very much for everything you do in these very challenging circumstances. Again, thank you, Maureen and everyone, for having me.

MAUREEN HILYARD:

Thank you. And thank you for thanking the staff and interpreters. Yeah, definitely we wouldn't be able to exist without them anyway. So final, final word to Göran.

GÖRAN MARBY:

Oh that's easy. I want to thank you again. I think that the discussion I was especially listening in to when it came to the next round was very enlightening to me and very good and I was very impressed. And I think that's a conversation I'm going to bring with me, not only because how you did it, but also the outcome of it. So let me echo

Maarten and Leon who says ICANN needs you guys, so please carry on, because your voice is important to us, it's important to me, and I will never stop listening. Please take care, my friends. But I do miss your rooster, Maureen.

MAUREEN HILYARD: It's a long way away from where I am at the moment in New Zealand.

GÖRAN MARBY: Oh yeah. You should bring it with you. At least the audio file.

MAUREEN HILYARD: That audio, yeah, true. True.

GÖRAN MARBY: I tried to get the word rooster into the bingo card but I failed.

MAUREEN HILYARD: Failed? Oh that's not good, it's not good.

MAARTEN BOTTERMAN: We worry if we don't hear it, that's the problem. We hope you didn't eat it.

MAUREEN HILYARD: Thank you very much for being with us today and for participating in our wrap up session, but we do have a few things to get done before

we leave. So I hope you can stay with us, but thank you for being here, and we'll be joining you later on in your Board meeting as well.

Okay, so moving on, we have, first of all, because we know social media has been so much, and Lilian and her team had done a really great job, but she has an announcement to make as well. So moving on to Lilian. Thank you.

LILIAN IVETTE DE LUQUE:

In the first place, I would like to thank my region for their support. Also Maureen for her initiative of having regional leaderships, which has let us chair these major working groups, staff which helped a lot, and we will introduce the winners of our traditional competition in Twitter. Thank all those involved who have also disseminated our messages in the social media. Next slide, please.

The first one is for me. I won something. This is the first position, this is a typical meal. Next. The second place for our appreciated Lito Ibarra, member of the Board. Congratulations, Lito, the second winner in this Twitter competition. Third place for the vice chair of the Social Media Working Group for Asia Pacific, Shreedeeep Rayamajhi who has always been quite alert and active in the media. And let's look at the Facebook competition this year, as everybody knows, was something new. Next slide, please.

Let me show you the winners in Facebook. The first place is for Dave Kissoondoyal from AFRALO ALAC. Thank you, Dave, for your participation on Facebook. The second place was for

Minata Zong-Naba from AFRALO as well. Thank you, AFRALO, for your participation. You're quite active in the media. And then for our dear Jonathan Zuck, the vice chair of ALAC who has also collaborated with all the activities that we scheduled prior to this ICANN 70 meeting. We have the different prizes here. Next slide, please. The prizes the winners will get. Next slide, please.

We have a number of articles that we're going to send the winners. And we would like to thank everybody for your participation, for the activity being connected to all our communities' meetings. Next slide, please. And that's it. These are the winners. Thank you, and see you at the next meeting.

MAUREEN HILYARD:

Thank you, Lilian, and thank you and congratulations to the winners. There was a lot of activity going on during the run up to the meeting, and it's all due to the Social Media Working Group, of course led by Lilian in this particular instance.

Now I'd like to introduce Vanda who's going to give us a brief update on what's happening in NomCom.

VANDA SCARTEZINI:

Okay. Hi. Thank you very much to all of you that have been with us yesterday. It was great, and I would like also to celebrate the winners, Sébastien and Judith that will have dinner with us next time we get together.

So I'm here to remind you that we continue to look for leaders. You know most of them, but it's not enough to ask you to circulate the information, to go around and ask people to join to be part of this leadership position. Next slide, please.

We are looking for three members for the ICANN Board of directors. Three members of ALAC. This time it's people from the regions in the south like Asia Pacific, Latin America and Caribbean and Africa members. So that's the people that we'd like to ask to reach your communities around and encourage them to read the expectations, stimulate them to be part of our community. It's a quite important opportunity for them. It's not easy nowadays to get people, to reach people is not so easy, we're not going together in any place, we are all locked in some place, so it's not easy to spend time and convince people to join. But I would still encourage them and we still need them and please help us to do that. Next slide, please.

Members for the Generic Names Supporting Organization, we have two positions for that, and one for ccNSO. Let's remember that they are not looking for members of their own community, they're looking for fresh and new views. So anyone follow this information about that and anyone can apply to those areas. There's not supposed to be member of those community to be part of this [council.] So please spread the word around. Next slide, please.

So, repeating, three members for the Board, three for ALAC, two for GNSO, one for ccNSO. Next slide, please. So, the most important, deadline to apply. And remember that the application framework is

not so easy. You need to have a lot of information, references, you need to reach the reference to give their names. Those things take a little time. So 29th of March UTC 23:59 is the really last time. Let's remember that we cannot postpone much more because there are some targets to get. The main target is to have Board members [inaudible] for the whole process of being scrutinized by the legal staff and all those time for tickets if it's the case, and they need to be had in the middle of September to join the retreat of the Board.

So, everything comes back. So that is our really deadline to apply. So please spread the word and help us to reach better and better people to be part of our communities. Thank you very much. I don't want to waste your time. Bye.

MAUREEN HILYARD:

Thank you, Vanda. And yes, we've just reached our deadline, and I know that I'm supposed to give a bit of a run up to ICANN 71, but I think we mentioned that already, and just highlighting to our community that when staff return after their break, that we will be starting to call meetings for ICANN 71 and we've had discussions with the Board and Org about what we might—so start thinking about it already. It's only a few months away. That's the first thing, but secondly, I do want to thank you again for an amazing contribution to ICANN 70, and you've heard all the really nice things that have been said before Maarten and Göran and León, and I totally echo [inaudible]. I'm very proud to be the chair and to be part of it. Congratulations, Sergio, and the LACRALO team as well.

So, thank you, everyone, and have a great day, evening, afternoon wherever you are, and take care. See you in a working group meeting somewhere. Bye.

CLAUDIA RUIZ:

[This meeting is now adjourned.] Enjoy the rest of your day.

[END OF TRANSCRIPTION]