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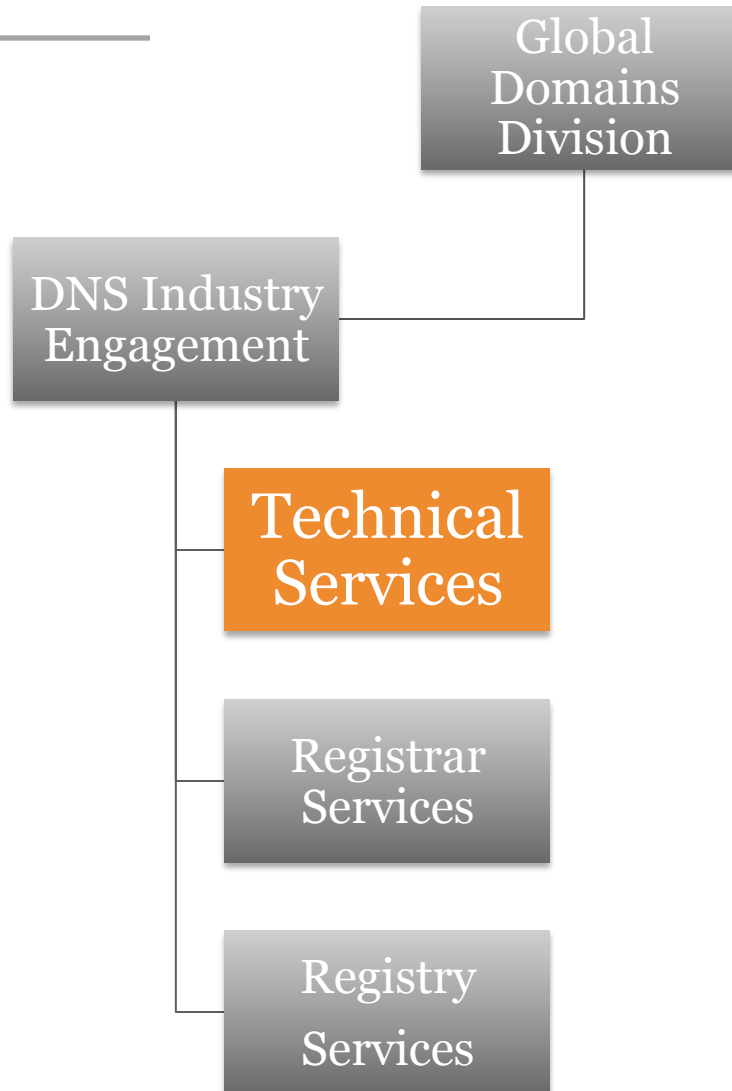Technical Services

# Who we are
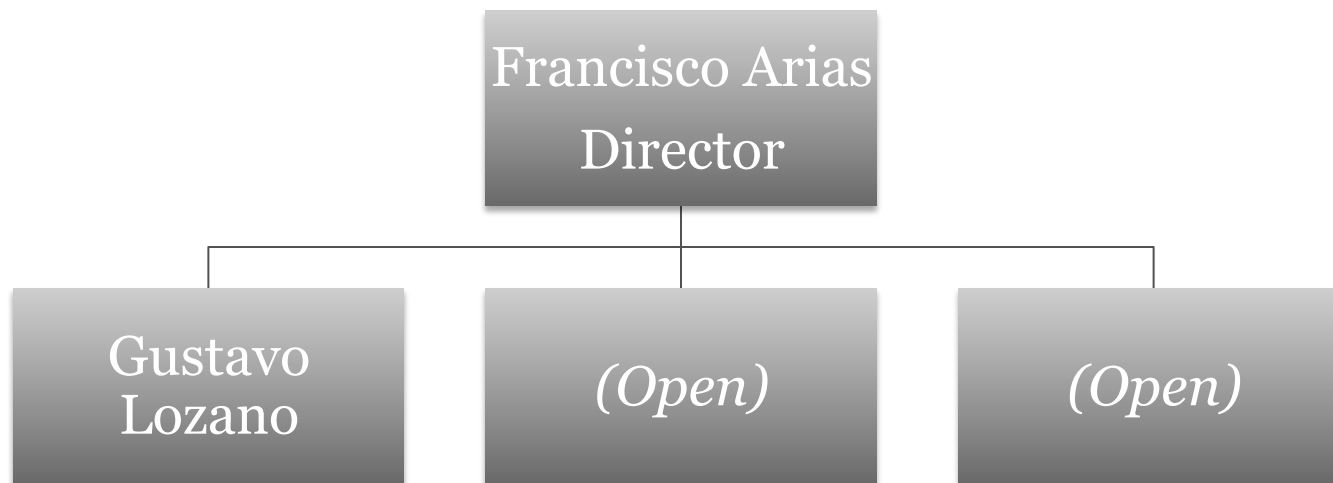
Global
Domains
Division

DNS Industry
Engagement

Technical
Services

Registrar
Services

Registry
Services

ICANN  Singapore

# Who we are

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            │   Francisco Arias   │
            │      Director       │
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│   Gustavo    │ │   (Open)     │ │   (Open)     │
│   Lozano     │ │              │ │              │
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# What we do

- **Product/service launches**
  - Technical Product/services implementation, procedure development, and associated documentation

- **Subject Matter Expert (SME) support on technical issues**
  - Support for internal and external ICANN stakeholders to answer technical questions

- **Special technical project coordination**
  - Management of special technical projects related to issues brought by community, internally, or prospective new issues

- **Technical forums/groups participation/ engagement**
  - Participate and engage with technical forums or groups

# Current Work Areas

- Name Collision Mitigation

- TLD Universal Acceptance

- SLA Monitoring System

- Registry Reporting Interface

- Data Escrow, TMCH, RRI technical specification standardization

- Replacement of WHOIS protocol

- New-gTLD Exhibit A production

Questions?