



ICANN | 52

Singapore

8-12 FEBRUARY 2015





IANA Update for the ccNSO

Kim Davies, Elise Gerich
IANA Department

Agenda

- New Authorizer Contact Model
- Publishing Pending Delegation/Redelegation Requests
- Update on Performance



New Authoriser Contact Model

(Proposed)

Evolving our contact model

- Current IANA contact model dates back to the 1980s
- The Internet is a very different place today
 - Customer service contacts differ from persons of authority within TLD management
 - Needs for stronger authentication controls
- Following from previous discussions...

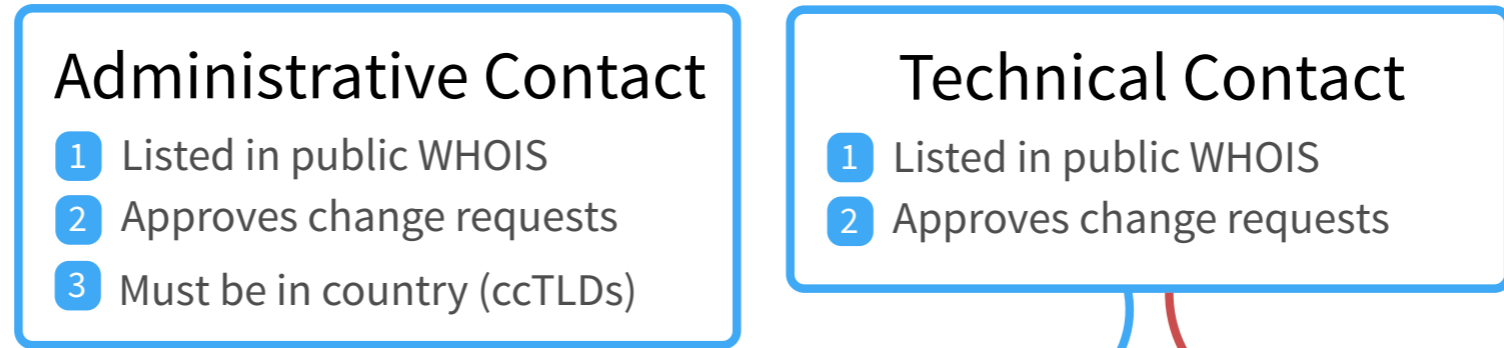
Administrative Contact

- 1 Listed in public WHOIS
- 2 Approves change requests
- 3 Must be in country (ccTLDs)

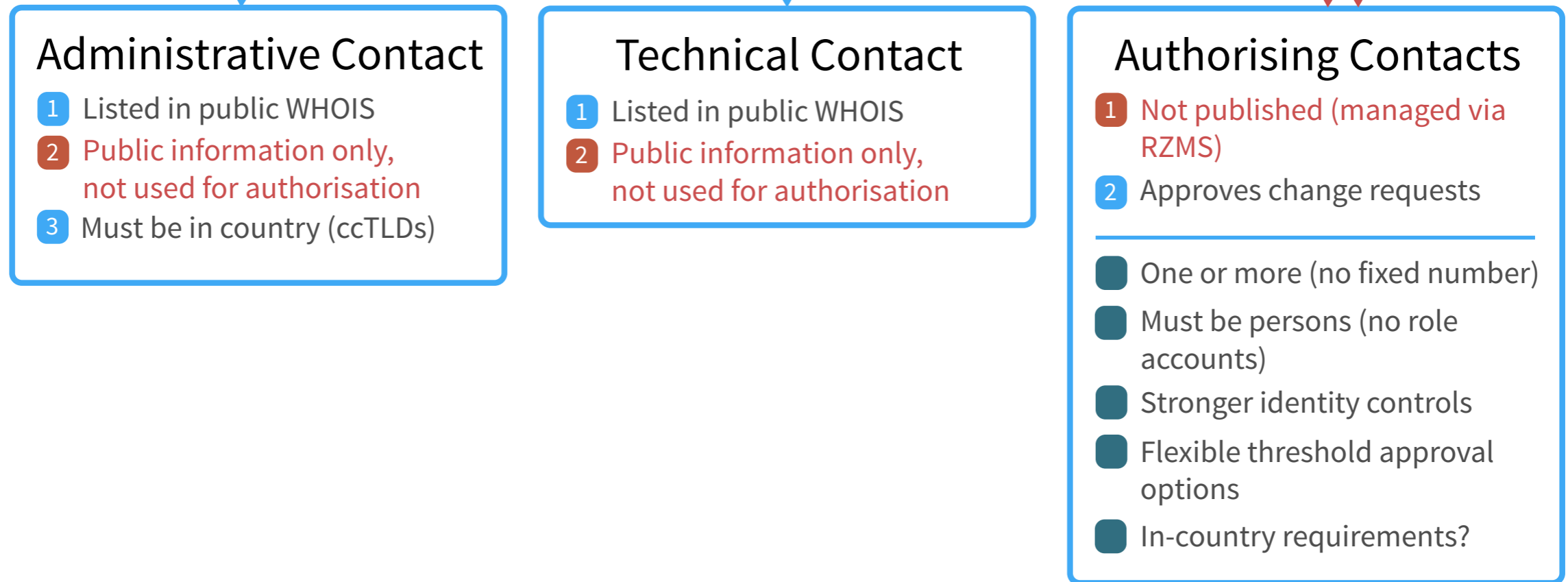
Technical Contact

- 1 Listed in public WHOIS
- 2 Approves change requests

Current



Future?



Transition process

Current status of NACM

- Viewing project as an operational enhancement
- Developing a detailed implementation plan
 - Identify transition process, corner cases, etc.
- Will circulate for public review
- What steps must IANA take between now and implementation?
- How should TLD community be involved?



Delegation and Redelegation Improvements

Delegation and Redelegation Transparency

- Enhancement to existing reporting delivered by IANA at iana.org/performance
- Considering companion report to existing root zone audit report
 - List of pending requests for ccTLD (re)delegations
- Either periodic or live reporting

Implementing FOIWG outcomes

- Internal planning for changes to documentation and processes
- Will work with ccNSO's implementation group
- Aim to be ready to share implementation plan following ratification of FOIWG outcomes
- Open questions on how to to implement approval of incumbent manager
 - Revised authorizer model is not intended to address this aspect. Different solution required?

The image features a world map where the continents are defined by a complex network of white dots and thin white lines. The dots vary in size, and the lines connect them to form a web-like structure. The background is a solid, dark blue color. The word "Performance" is written in a bold, white, sans-serif font, positioned on the left side of the map, overlapping the North American continent.

Performance

IANA Department — Who Are We?



Elise



Kim



Naela



Michelle



Pearl



Amanda



Selina



Paula



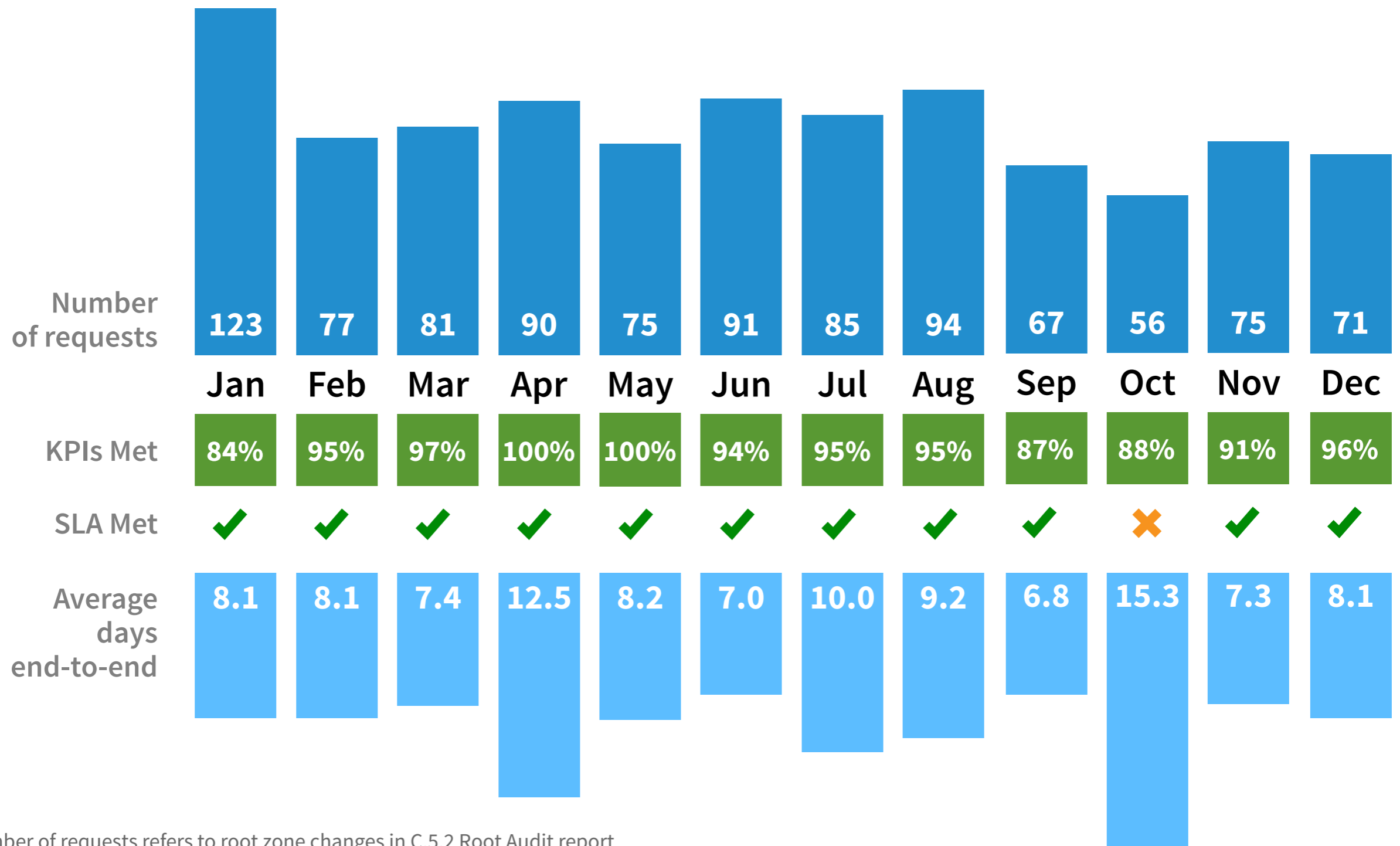
Andres



Punky



Marilia



Number of requests refers to root zone changes in C.5.2 Root Audit report
 KPI refers to Timeliness metric for Root Zone File and WHOIS Database Change Requests
 SLA refers to all targets for all domain-related metrics in the C.4.4 standards report

C.2.9.2.c — Delegation and Redelegations for Country-Code TLDs

Key Performance Indicators

Metric	Target	Actual	Target Met
Timeliness — End-to-end processing times for changes pertaining to delegation or redelegation of country-code top-level domains are within 120 days.	50%	33.3%	No
Accuracy — The requests that have been approved by the applicant are implemented correctly at the conclusion of a change request.	100%	100%	✓

Requests Performed

The following requests were completed under Section C.2.9.2.c during the reporting period:

TLD	Dates				Targets met	
	Request received	Request validated	Request dispatched	Request completed	Timeliness	Accuracy
mk	2014-04-10	2014-04-23	2014-10-22	2014-10-22	✗	✓
МКД	2014-04-10	2014-04-23	2014-10-22	2014-10-22	✗	✓
᠔᠓	2014-07-22	2014-08-05	2014-10-22	2014-10-24	✓	✓

Thank you!

IANA: Who, What, Why? Wednesday 08:15-09:30 Padang Room

- Many folks don't know what IANA does, or only know the portion that relates directly to them.
- We are providing an overview of the spectrum of IANA work tomorrow.